



Control Number: 58124



Item Number: 915

58124

June 28, 2025

PUC of Texas
P.O.Box 13326
Austin, TX 7811-3326

Dear Sir,

I am contacting you regarding the proposed Aqua Texas rate increase for Lakes of Rosehill, Cypress, TX. We received a 131 page packet that gave the proposed new rates for our neighborhood. The increase went from a flat rate of \$3.70 per 1000/gal to a four tier system described below:

Tier 1 1 – 5000 gal \$5.498 (48% increase)

Tier 2 5000 – 10,000 gals \$8.247 (120% increase)

Tier 3 10,000- 20,000 gals. \$13.745 (271% increase)

Tier 4 over 20,000 gals. \$15.120 (300% increase)

Our neighborhood has lots from 3/4 acre to 1 acre with irrigation systems to maintain lawns and expensive landscaping. In addition, the homes in the neighborhood range from 3000 SF to over 4700 SF. It would be impossible to not be over Tier 4 pricing with the size of our houses and lots especially during the periods where lawn irrigation is required to keep your lawn and landscaping alive. Note that I turn my irrigation system off when we get rain in order to reduce water consumption. For background data, I exceed Tier 3 volumes 9 months of the year (resulting in a 380% rate increase) and tier 4 volumes 5 months of the year (400% rate increase)

This proposed rate increase would be dramatic –doubling or tripling our already high bills. This rate increase proposal is excessive and needs to be challenged by the PUC.

Note that the rate proposal was sent in a package of 131 pages requiring each homeowner to search through the material to find out the proposed rate increase – obviously designed to create confusion and lack of transparency. Also Aqua does a poor job of providing reliable water service

Please don't allow this increase to move forward.

Respectively,
Christin + Paul Thonnard
Christin and Paul Thonnard
17302 E. Lake Rose Ct., Cypress, TX 77429

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