



Control Number: 58124



Item Number: 902

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

2025 JUN 30 AM 10:40
PUBLIC UTILITY COMMISSION
FILING CLERK

RECEIVED

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: ROBERT Last Name: MACDONALD

Phone Number: (337) 789-0844 Fax Number: _____

Email Address: bobmacdonald@bellsouth.net

Address, City, State: 6016 LAKESIDE DR., FORT WORTH, TX 76179

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 26 JUNE 2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

6016 Lakeside Dr.
Fort Worth, TX 76179
26 June 2025

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

RE: PUCT DOCKET No. 58124
PWS ID: TX2200344 The Resort at Eagle Mountain Lake

Dear Sirs,

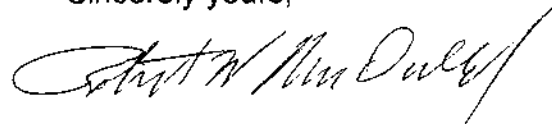
I wish to protest the proposed water rate increases for Aqua in my subdivision. I will try to keep this short, but wish to make two points: 1) The absolute cost of our water is already excessive and 2) My subdivision is inappropriately grouped with subdivisions that are not comparable.

- 1) I am currently paying between \$115 and \$203 per month for water. The idea that that would almost double to between \$212 and \$374 is unconscionable. I moved here 10 years ago from Louisiana. In Louisiana I was only paying between \$30 and \$40 a month for water. And that was a comparable situation where the water district was reselling water bought from a municipality.
- 2) In my subdivision, The Resort, Aqua is buying 80% of the water it sells from the City of Fort Worth. It is only producing 20% of the water from wells. While there is talk about Aqua drilling more wells, the fact is that aquifer under our subdivision is not capable of producing the volume of water used by our subdivision. And Aqua will always have to buy the majority of the water it sells from Fort Worth. This is evidenced by the fact that Aqua has two additional wells that were drilled years ago but they never brought on line because they make so little water that the cost of connecting them can't be justified.

Therefore, it is inappropriate to lump The Resort in with subdivisions where the primary source of water is from wells. A more appropriate rate structure should be what Aqua is paying Fort Worth for the water plus a reasonable mark up for operation and overhead.

Thank you for taking the time to read this. I hope you can significantly limit this rate increase.

Sincerely yours,



Robert W. MacDonald