



Control Number: 58124



Item Number: 899

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Sam Last Name: Beasley

Phone Number: 817 658 7065 Fax Number: _____

Email Address: Sam.beasley54@gmail.com

Address, City, State: 1922 Green Wing Drive, Granbury TX 76049

Location where service is received: Same (Mallard Pointe)
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See attached

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Sam Beasley Date: 6-25-2025

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

Protest of Proposed Rate Change

To Whom it May Concern,

I am writing to formally protest the proposed rate changes submitted by Aqua Texas. These changes are being presented as necessary “to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case.” However, this justification does not align with the situation in the Mallard Pointe neighborhood.

There have been no visible or meaningful capital improvements or investments in our neighborhood in many years. In fact, the quality of service has deteriorated. Aqua Texas has been in violation of water production requirements per household for the past three years, with no formal plan presented to address these deficiencies. Despite promises made to our community, no concrete steps have been taken.

We have been told that two new water wells will be added in 2025. To date, no locations have been identified, no permits filed, and no timeline has been made public. Aqua Texas has demonstrated a pattern of delay, and instead of addressing the root causes, appears willing to continue paying fines to the Texas Commission on Environmental Quality (TCEQ) rather than take corrective action.

The volumetric charges represent a rate change 67% to 99% per Tier. It is unacceptable for Aqua Texas to attempt to raise rates on homeowners to cover fines and penalties stemming from its own inaction and violations. Rate increases should reflect real improvements and responsible infrastructure development—not serve as a funding mechanism for regulatory noncompliance.

On behalf of myself and my neighbors, I respectfully request that this rate change proposal be denied until Aqua Texas provides a transparent, accountable plan for compliance, including detailed and scheduled capital improvements specific to our neighborhood.

Sincerely,

Sam Beasley

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas
Company Name13201, 13203, 13254, 21059, 21065, 21116
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE: July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISON

<u>Water</u>						<u>Increase</u>	
Existing	5,000 gallons: \$	See	2.85/mo	Proposed	5,000 gallons: \$	See 5.498/mo	92.9%
Existing	10,000 gallons: \$	Attached	4.95/mo	Proposed	10,000 gallons: \$	Attached 8.247/mo	66.6%

Water – Pass Through Charges

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Sewer

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
----------	-------------------	--------------	-----	----------	-------------------	--------------	-----

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane	Austin	Texas	78723
Company Address	City	State	Zip
(877) 987-2782			
Company Phone Number			

\$17,784,500	\$0.00	\$11,364,116
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

June 19, 2025	3/1/2024 (Docket Nos. 56298, 56299, 56300)
Date Current Rate Change Notice Delivered	Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021