



Filing Receipt

Filed Date - 2025-06-30 08:07:03 AM

Control Number - 58124

Item Number - 840

Dear Sir,

I am contacting you on the matter of Aqua Texas rate increase for Lakes of Rosehill, Cypress, Tx. We received a packet that gave the proposed new rates for our neighborhood. The increase went from a flat rate of \$3.70 per 1000/gal. to a tier system. Tier 1 1 – 5000 gals \$5.498 Tier 2 5000 – 10,000 gals \$8.247 Tier 3 10,000- 20,000 gals. \$13.745 Tier 4 over 20,000 gals. \$15.120 Using this tier pricing my bill for the previous month of approximately 32,000 gals would more than double in price to almost \$600 which include the pass thru fees of \$4.2318 These fees are excessive. In the packet I could not find a valid reason for an increase of over 99%. Our neighborhood has lots from ½ acre to 1 acre. Each with irrigation systems to maintain lawns and expensive landscaping. Personally, we use this system by an automated system that determines if the property needs to be watered. We have saved a large amount of money by using this system and we do not believe it is excessive watering. Even during the drought a few years back we only watered on specific days as requested by Aqua. In addition, the homes in the neighborhood range from 3000. SF to over 4700 SF. A family of 4 probably uses at the least in the range of Tier 3. Water bills that are this excessive would make it near impossible to sell your home, as a prospective buyer would not be willing to pay the huge price for water on already high end priced homes. This rate increase is more than excessive and I am adamantly against this rate increase. Respectively,

Carlton Hereford

A handwritten signature in black ink, appearing to read 'C. Hereford', with a stylized, cursive script.

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Carlton Last Name: Hereford
Phone Number: 281 960 1489 Fax Number: _____
Email Address: chereford@comcast.net
Address, City, State: 16602 Roseview Ct Cypress TX 77429
Location where service is received: SAME as above
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☒ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Carlton Hereford Date: 6/27/25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7126 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.