



## **Filing Receipt**

**Filed Date - 2025-06-29 09:13:15 PM**

**Control Number - 58124**

**Item Number - 835**

## PUCT DOCKET NO. 58124

**Ratepayer Comments/Requests To Intervene**

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: James & Deborah Last Name: Durr

Phone Number: 713-907-7643 Fax Number: \_\_\_\_\_

Email Address: dkdurr58@gmail.com

Address, City, State: 17611 Rose Garden Trl, Cypress, Tx 77429

Location where service is received: 17611 Rose Garden Trl, Cypress, Tx 77429  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*The amount proposed is outrageous. Sewage charge should not be an issue as all homes in Lakes of Rosehill have septic systems that they must maintain. See attached.*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Deborah Durr Date: 6/29/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

**JAMES AND DEBORAH DURR**  
**17611 Rose Garden Trl.**  
**Cypress, TX 77429**

June 29, 2025

PUC of Texas  
P.O.Box 13326  
Austin, TX 7811-3326

Dear Sir:

I am contacting you on the matter of Aqua Texas rate increase for Lakes of Rosehill, Cypress, Tx. We received a packet that gave the proposed new rates for our neighborhood. The increase went from a flat rate of \$3.70 per 1000/gal. to a tier system. Tier 1 – 5000 gals \$5.498; Tier 2 - 5000–10,000 gals \$8.247; Tier 3 - 10,000- 20,000 gals. \$13.745; and Tier 4 over 20,000 gals. \$15.120. Using this tier pricing my bill for the previous month of approximately 12,800 gals would increase to approximately \$228.00 not including any of the extra fees they charge. These fees are excessive. In the packet I could not find a valid reason for an increase of over 99%. Our neighborhood has lots from ½ acre to 1 acre. Each with irrigation systems to maintain lawns and expensive landscaping. In addition, the homes in the neighborhood range from 3000. SF to over 4700 SF. A family of 4 probably uses at the least in the range of Tier 3. Water bills that are this excessive would make it near impossible to sell your home, as a prospective buyer would not be willing to pay the huge price for water on already high-end priced homes. This rate increase is more than excessive, and I am adamantly against this rate increase.

Respectfully,

James and Deborah Durr