



## **Filing Receipt**

**Filed Date - 2025-06-28 04:32:01 PM**

**Control Number - 58124**

**Item Number - 800**

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Teresa Last Name: Walker

Phone Number: 281-381-2000 Fax Number: \_\_\_\_\_

Email Address: teresa\_7@swbell.net

Address, City, State: 15910 Roseview Lane, Cypress, TX 77429

Location where service is received: \_\_\_\_\_  
*(if different from mailing address)*

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Teresa A. Walker Date: 6/28/2025

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

Robert and Teresa Walker  
15910 Roseview Lane  
Cypress, Texas 77429

June 28, 2025

PUC of Texas  
P.O. Box 13326  
Austin, TX 78111-3326

RE: Protest - PUCT Docket No. 58124  
Notice of Proposed Rate Change  
Lakes of Rosehill Water System  
Harris County, Texas

Dear Sir:

We are contacting you to protest the matter referenced above.

Aqua Texas, Inc. is proposing a rate change from the current flat rate of \$3.70 per 1,000 gallons to a tiered system, shown below.

1. Tier 1	1-5000 gallons	\$5.498
2. Tier 2	5000-10,000 gallons	\$8.247
3. Tier 3	10,000-20,000 gallons	\$13.745
4. Tier 4	over 20,000 gallons	\$15.120

This huge increase is outrageous considering the issues we have experienced with Aqua Texas, Inc. during the 25 years we have lived in this subdivision:

- Infrastructure issues
- Frequent system failures
- Water safety issues requiring "boil water" notices to be issued.

The lots in our subdivision range from ½ to 1 acre in size with our deed restrictions requiring us to maintain the landscaping to a certain standard. This huge increase will create financial hardship for many of the homeowners and will it impact the marketability of our homes.

We urge the Public Utility Commission of Texas to deny this rate increase as proposed by Aqua Texas, Inc.

Thank you in advance for your consideration of this matter.

Sincerely,

Robert and Teresa Walker