



## **Filing Receipt**

**Filed Date - 2025-06-28 02:25:35 PM**

**Control Number - 58124**

**Item Number - 794**

## PUCT DOCKET NO. 58124

**Ratepayer Comments/Requests To Intervene**

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, Texas 78711-3326:**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Brandy Last Name: Price  
Phone Number: 281-704-0790 Fax Number: \_\_\_\_\_  
Email Address: brandy3918@sbcglobal.net  
Address, City, State: 2115 Palmer Oaks Dr. Huffman, TX 77336

Location where service is received: \_\_\_\_\_  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

our water is so hard, we are constantly having to replace silverware and had to buy a water softener.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer Brandy Price Date: 6/26/25

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.  
Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's  
Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

Everytime the electricity goes out we get a boil water notice and have to do that for atleast 24 hours because the water well is not on a generator. Not only is this very inconvenient but it has caused my dogs to get sick multiple times. We believe that things need to be fixed in order to cause the rate to go up. Why else do they need the money except to fix our issues in our neighborhood or to finance the new neighborhoods going in around us?