



Filing Receipt

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PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Del Last Name: Neubauer

Phone Number: 817-291-8416 Fax Number: 214-239-4504

Email Address: delwest61@gmail.com

Address, City, State: 9341 Avery Ranch Way, Justin, TX 76247

Location where service is received: _____
(If different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

SEE Attached:

☒ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer Del Neubauer Date: 6-22-2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

REF: PUCT DOCKET NO. 58124

Ratepayer Comments/Request To Intervene

June 22nd, 2025

Sent To:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

To Whom It May Concern:

I am taking this opportunity to PROTEST and request the opportunity to INTERVENE in this proceeding.

As a homeowner and resident of the Avery Ranch Subdivision located in rate code T411, I am struggling to understand the reason for this significant rate increase. Aqua America has not provided any type of explanation or supporting evidence that supports their request for a rate increase. Aqua America has not provided any reason why the Federal Tax Change Credit Rider is being eliminated and why homeowners will be expected to pay for additional fees associated with water system improvements.

As a publicly traded corporation that provides water to millions of Texas homeowners, including myself, I suspect that this increase is an effort to increase their bottom line in hopes of increasing stock price, shareholder profitability and board of director bonuses. If that is the case, Aqua America should look inward to increasing operational efficiencies and reduce costs by monitoring and controlling their pumping systems instead of running their pumping systems to the point of failure before taking costly corrective action. The revenue increase from new home and subdivision development should more than offset the cost of expanding Aqua's water system infrastructure.

Is Aqua America's Texas based leadership team aware that on Wednesday June 18th, Governor Greg Abbott signed a significant piece of water infrastructure legislation for the state of Texas? Governor Abbott enacted Senate Bill 7 and House Joint Resolution 7. These laws will steer a \$20 billion investment into both creating new water sources and refurbishing existing infrastructure. As a private corporation, will Aqua America be able to take advantage of this legislation and funding bill and is Aqua Texas leadership working with the Texas Water Development Board to apply for funding needed to offset or provide funding future water infrastructure projects?

In conclusion, there is no evidence that the proposed rate increase and added fees will improve the quality of water or the level of services offered by Aqua America. Water supplied by Aqua America is essential to every individual within Aqua's service area. Homeowners within the Aqua Texas service area understand that there is a cost associated with all utilities including electricity, gas, water and sewage. As a homeowner, I adamantly disagree with Aqua America's rate and fee increase and ask that the Public Utility Commission of Texas evaluate the financial impact this will have on Aqua America's customers. We should not pay extra to offset a corporation's operational deficiencies, and our quality of life should not be compromised by a corporation that has a monopoly on our water supply.

Thank you for the opportunity to express my opinion on this matter.

Best Regards,

Del Neubauer

Del Neubauer

9341 Avery Ranch Way

Justin, TX 76247

Email: Delwest61@gmail.com

Cell: 817-291-8416