



Control Number: 58124



Item Number: 654

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

RECEIVED
AUG 27 11 5:20
PUBLIC UTILITY COMMISSION
FILED CLERK

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: MARY Last Name: PECK

Phone Number: 817 992 9049 Fax Number: _____

Email Address: MARYCPECK@ATT.NET

Address, City, State: 2327 LEGENDS GATE DRIVE, SPRING, TX 77386

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

SEE ATTACHED PLEASE

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Mary C. Peck Date: 6-25-25

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov

654

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas

13201, 13203, 13254, 21059, 21065, 21116

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:**

July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISONWater

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Sewer

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
----------	-------------------	--------------	-----	----------	-------------------	--------------	-----

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane

Austin

Texas

78723

Company Address

City

State

Zip

(877) 987-2782

Company Phone Number

\$17,784,500

\$0.00

\$11,364,116

Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

June 19, 2025

3/1/2024 (Docket Nos. 56298, 56299, 56300)

Date Current Rate Change Notice Delivered

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021



Essential Utilities Company

Service To:
MARY C. PECK
2327 LEGENDS GATE DR
SPRING, TX 77386-3395

Account Number
002612298 0676739
SPRING EAST WATER
1317046 PWSID # TX1700702

Aqua Texas, Inc
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water service? Contact us before the due date.
Bill Date **October 23, 2024** Total Amount Due **\$ 270.50** Current Charges Due Date **November 14, 2024**

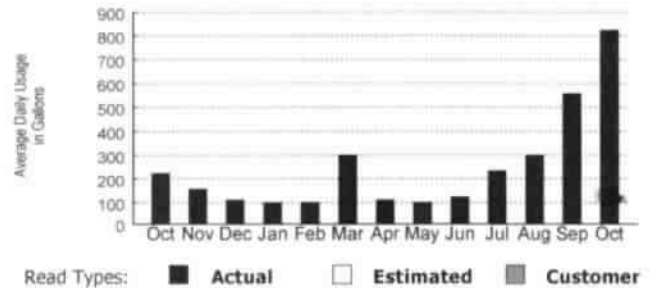
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
16662209	5/8	10/21/24	32	Actual	1796000	26,300	Gallons
		09/19/24		Actual	1769700		
Average Daily Usage = 821 Gallons		Total Days: 32		Total Usage:		26,300	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 190.35
Total Payments Received	190.35
Remaining Balance	0.00
Customer Charge	31.00
26,300 gallons @ \$0.0037 per gallon	97.31
Total Water Charges	128.31
System Improvement Charge -Water	6.31
FTCCR Water Credit Rider	12.56 Credit
Regulatory Assessment Fee	2.67
Regional Pass-Through Gallonage Charge	145.77
Amount Due ON or BEFORE 11/14/24	\$ 270.50
Amount Due AFTER 11/14/24	\$ 296.65

Water Usage History



OLD NEW
18.50 27.50 1ST 5000 GALLONS
18.50 41.23 5000 TO 10,000
31.00 137.40 10,000 TO 20,000
23.31 95.20 20,000 PLUS

CUSTOMER CHARGE UP 3.90
34.90 FROM 31.00
301.23 FROM 115.81 185.42
INCREASE \$ 189.32

Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

115.81 301.23 New RATES

OLD RATES



Aqua Texas, Inc
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31HF 1up=5370881

Seq=537

*****AUTO**MIXED AADC 302 C 2 P 1 537 1 MB 0.617



MARY C. PECK
2327 LEGENDS GATE DR
SPRING TX 77386-3395

Account Number

002612298-0676739



Withdrawn on or after
11/14/2024

TOTAL AMOUNT DUE
\$270.50

Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.

Questions About Your Bill?

Toll Free: 877.987.2782

Fax: 866.780.8292

Aquawater.com

If you have a billing question or complaint, call or write to us before the due date on your bill. When writing, please use a separate piece of paper and include your name, address and account number. Notes written on the bill may delay processing of your payment. Our customer service address is listed on the front of the bill. You may also contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges.

Please notify our office immediately upon changes of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified. All water passing through the meter will be charged to the customer whether used, wasted or lost by leakage.

If your bill is based on zero usage, there may be a problem with your meter reading equipment. If there is a problem with your meter reading equipment, you will be responsible for the water usage or leakage not reported on this bill. Please call customer service if you have any questions or to have your meter reading equipment serviced.

Explanation Of Terms

Actual (A) Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

Customer Read: Meter reading obtained from our customer.

Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated (E) Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may receive a new bill by reading the meter and calling customer service with that reading. Note: revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty on past due balances.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us.

Aqua Texas: PO Box 70279, Philadelphia, PA 19176-0279. **Do not send cash.**

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number:

866.269.2906. Customers with bank accounts may also pay through their bank. Call customer service or your bank for details.

In Person: Pay in person (with cash or check) at convenient Western Union locations throughout Aqua Texas service territory. Payments are credited to your account the same day or the next business day if you make payments on a weekend or holiday.

Please call or visit Aquawater.com to find the Western Union location closest to you.

Aqua E-billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at

Aquawater.com to sign up today!

Payment Terms: You should pay your bill on or before the due date.

Rate Case Expense Surcharge: A charge to recover rate case expense.

Regulatory Assessment Fee: A fee used to pay the costs and expenses incurred by the Texas Commission on Environmental Quality in the regulation of retail public utilities.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

Sewer Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Water Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Ways to Pay Your Bill

Aqua ePortal

You can cut the clutter of a paper bill and we will notify you by email when your bill is available. It's simple, secure and no additional fees.

Register for Aqua's ePortal today and avoid processing fees for ACH payments.

Visit www.aquaeportal.com to enroll today.

Mail Payments

You can mail payments to this address:

Aqua

P.O. Box 70279 Philadelphia,
PA 19176-0279



(Scan with smartphone)

Speedpay, an ACI Worldwide Company

Please note: Speedpay charges a \$1.95 processing fee for each transaction.

By Phone: using a credit card (American Express, Visa, Mastercard or Discover) or by check by calling Speedpay toll free at 866.269.2906.

Online: At
<https://internet.speedpay.com/aqua>

By Text: Customers can enroll with pay by text through the Aqua ePortal.

Water Rate Comparison SE-W01

CURRENT RATES			PROPOSED RATES				
Meter Charges			Meter Charges				
Meter Size	Minimum Monthly Charge (Includes 0 gal)		Meter Size	Residential or Non-Residential		Mobile Home Park / Wholesale Customers	
				Minimum Monthly Charge (Includes 0 gal)	Minimum Monthly Charge (Includes 0 gal)	Minimum Monthly Charge (Includes 0 gal)	
5/8" x 3/4"		\$31.00	5/8" x 3/4"	+ 3.90	\$34.90	\$34.90	
3/4"		\$31.00	3/4"		\$52.35	\$52.35	
1"		\$87.50	1"		\$87.30	\$87.30	
1 1/2"		\$175.00	1 1/2"		\$174.50	\$174.50	
2"		\$280.00	2"		\$279.20	\$279.20	
3"		\$560.00	3"		\$523.50	\$523.50	
4"		\$875.00	4"		\$873.00	\$873.00	
6"		\$1,750.00	6"		\$1,745.00	\$1,745.00	
8"		\$2,800.00	8"		\$2,792.00	\$2,792.00	
10"		\$4,025.00	10"		\$4,014.00	\$4,014.00	
12"		\$8,750.00	12"		\$7,504.00	\$7,504.00	
Volumetric Charge			Volumetric Charge				
Gallage Charge			Gallage Charge				
Tier	Volume	Charge per 1,000 gals	Tier	Volume	Residential	Non-Residential	Non-Residential
						Charge per 1,000 gals	
Tier 1	Gallage Charge per 1,000 gals	\$3.70	Tier 1	0 to 5,000 gals	\$5.498	\$3.365	\$0.000
Tier 2			Tier 2	5,001 to 10,000 gals	\$8.247	\$4.038	\$0.000
Tier 3			Tier 3	10,001 to 20,000 gals	\$13.745	\$6.787	\$0.000
Tier 4			Tier 4	Over 20,000 gals	\$15.120	\$7.403	\$0.000
Mobile Home Park		N/A	Mobile Home Park				\$3.365
Wholesale Customers		N/A	Wholesale Customers				\$5.498
Water Pass-Through Charges			Water Pass-Through Charges				
		PT-SEI			Residential	Non-Residential	Mobile Home Park / Wholesale
Water Pass-Through Charge		\$4.2318	Water Pass-Through Charge		Unchanged	Unchanged	Unchanged
System Improvement Charge			System Improvement Charge				
Meter Size	SIC-SEW01		Meter Size	Residential or Non-Residential		Mobile Home Park / Wholesale	
5/8" x 3/4"		\$3.69	5/8" x 3/4"		\$0.00	\$0.00	\$0.00
3/4"		\$3.69	3/4"		\$0.00	\$0.00	\$0.00
1"		\$9.23	1"		\$0.00	\$0.00	\$0.00
1 1/2"		\$18.45	1 1/2"		\$0.00	\$0.00	\$0.00
2"		\$29.52	2"		\$0.00	\$0.00	\$0.00