



## **Filing Receipt**

**Filed Date - 2025-06-26 06:13:29 PM**

**Control Number - 58124**

**Item Number - 597**

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: MICHAEL Last Name: HOWARD

Phone Number: 281-883-8231 Fax Number: \_\_\_\_\_

Email Address: MTHOWARD25@GMAIL.COM

Address, City, State: 228 SUMMIT HILL TRL MAGNOLIA, TX 77354

Location where service is received: \_\_\_\_\_  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☒ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 6/26/25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.  
Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's  
Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

## **AQUA TEXAS NEW RATES COMPARISON**

**REF: DOCKET 58124:**

To whom it may concern:

Here, I compare the charges that I as a neighbor I will have with the New Rates as per **docket 58124 NOTICE OF PROPOSED RATE CHANGE**, to be applied from July 25<sup>th</sup> 2025.

The three bills, here attached for March, May and June 2025 are the amounts paid to AQUA TEXAS including the Credit Rider, adding to be able to compare with the proposed new rates would be:

Date: 3/19/2025 – 3,100 gallons-Amount Paid \$131.72 dollars including Credit Rider

Date: 5/15/2025 – 8,100 gallons-Amount Paid \$166.04 dollars including Credit Rider

Date: 6/17/2025 – 12,300 gallons-Amount Paid \$198.16 dollars including Credit Rider

Removing the Credit Rider to compare with the new rates are:

Date: 3/19/2025 – \$137.64 dollars

Date: 5/15/2025 – \$173.58 dollars

Date: 6/17/2025 – \$207.22 dollars

With the NEW RATES been applied the cost had been:

\$161.99 dollars, an increment of 17.69% for March Invoice

\$219.16 dollars, an increment of 26.26% for May Invoice

\$284.22 dollars, an increment Of 37.16% for June Invoice

Even considering an inflation rate of 2.5%, the increases that AQUA TEXAS wish to apply are out of dimension.

What is still worse is the increase in fixed costs, that go from a previous \$94.80 dollars to \$131.83 dollars for zero gallons consumed is a 39% increase.

Comparing our charges with the cost of water at the surrounding MUD's, the water and sewer rates we have are outrageous.

I am concerned about the lack of choice that we have in who can provide us with water. I have no recourse to find water elsewhere. That is considered a monopoly, which, last I knew, is illegal.

The rates Aqua is proposing, will raise way more revenue that they state they want to raise to the point that they are gouging homeowners.



**MICHAEL HOWARD**

**Aqua Texas, Inc**  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**  
Fax: **866.780.8292**  
**Aquawater.com**

Questions about your water/sewer service? Contact us before the due date.  
Bill Date **March 19, 2025** Total Amount Due **\$ 131.72** Current Charges Due Date **April 10, 2025**

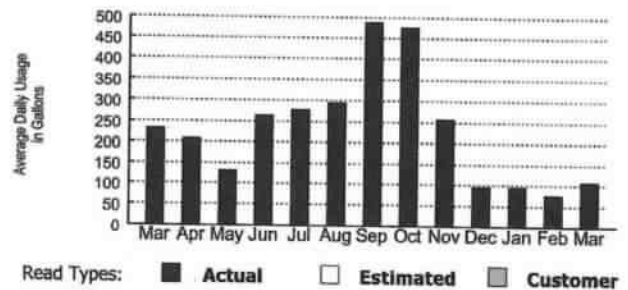
## Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
20007796	5/8	03/14/25	29	Actual	479600	3,100	Gallons
		02/13/25		Actual	476500		
Average Daily Usage = 106 Gallons		Total Days: 29		Total Usage:		3,100	Gallons

## Billing Detail

Amount Owed from Last Bill .....	\$ 125.49	
Total Payments Received .....	125.49	
<b>Remaining Balance .....</b>	<b>0.00</b>	
Customer Charge Water .....	31.00	
3,100 gallons @ \$0.0037 per gallon .....	11.47	
Current Water Charges .....	42.47	
Sewer Base Facility Charge .....	63.80	
System Improvement Charge -Water .....	3.69	
System Improvement Charge - Wastewater .....	9.20	
FTCCR Water Credit Rider .....	2.74	Credit
FTCCR Sewer Credit Rider .....	3.18	Credit
Regulatory Assessment Fee .....	1.30	
Regional Pass-Through Gallonage Charge .....	17.18	
<b>Amount Due ON or BEFORE 04/10/25 .....</b>	<b>\$ 131.72</b>	
<b>Amount Due AFTER 04/10/25 .....</b>	<b>\$ 143.47</b>	

## Water Usage History



Read Types:  **Actual**  **Estimated**  **Customer**

## Message Center (see reverse side for other information)

- Effective with this bill and in accordance with PUC Docket number 55577 your system improvement charge has been decreased. If applicable, within 90 days you will receive a credit for this decrease based on bills issued since August 8, 2024.
- Effective with this bill and in accordance with PUC Docket number 55577 your system improvement charge has been decreased. If applicable, within 90 days you will receive a credit for this decrease based on bills issued since August 8, 2024.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at [www.aquawater.com](http://www.aquawater.com).

## Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.





**Aqua Texas, Inc**  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**  
Fax: **866.780.8292**  
**Aquawater.com**

Questions about your water/sewer service? Contact us before the due date.  
Bill Date **May 15, 2025** Total Amount Due **\$ 166.04** Current Charges Due Date **June 06, 2025**

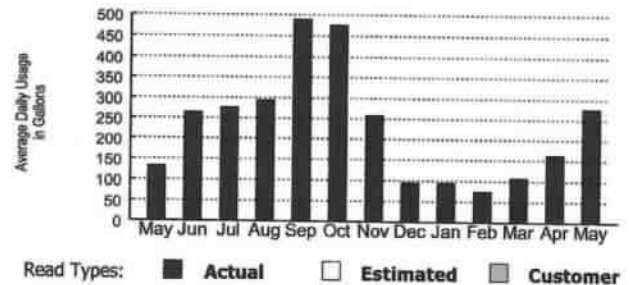
## Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
20007796	5/8	05/13/25	29	Actual	492800	8,100	Gallons
		04/14/25		Actual	484700		
Average Daily Usage = 279 Gallons		Total Days: 29		Total Usage:		8,100	Gallons

## Billing Detail

Amount Owed from Last Bill .....	\$ 45.49	
Total Payments Received .....	45.49	
<b>Remaining Balance .....</b>	<b>0.00</b>	
Customer Charge Water .....	31.00	
8,100 gallons @ \$0.0037 per gallon .....	29.97	
Current Water Charges .....	60.97	
Sewer Base Facility Charge .....	63.80	
System Improvement Charge -Water .....	3.69	
System Improvement Charge - Wastewater .....	9.20	
FTCCR Water Credit Rider .....	4.36	Credit
FTCCR Sewer Credit Rider .....	3.18	Credit
Regulatory Assessment Fee .....	1.64	
Regional Pass-Through Gallonage Charge .....	34.28	
<b>Amount Due ON or BEFORE 06/06/25 .....</b>	<b>\$ 166.04</b>	
<b>Amount Due AFTER 06/06/25 .....</b>	<b>\$ 181.19</b>	

## Water Usage History



## Message Center (see reverse side for other information)

- In accordance with PUC Docket Number 55577 your System Improvement Charge was decreased beginning in Feb 2025. This Bill reflects a credit including interest for the SIC decrease based on bills issued from August 8, 2024, to February 5, 2025.
- In accordance with PUC Docket Number 55577 your System Improvement Charge was decreased beginning in Feb 2025. This Bill reflects a credit including interest for the SIC decrease based on bills issued from August 8, 2024, to February 5, 2025.
- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at [www.aquawater.com](http://www.aquawater.com).



## Do Not Pay

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Service To:

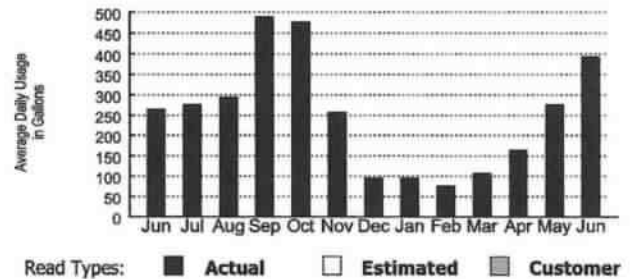
Account Number

SPRING WEST WATER  
1317044Aqua Texas, Inc  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489Toll Free: **877.987.2782**  
Fax: **866.780.8292**  
**Aquawater.com**Questions about your water/sewer service? Contact us before the due date.  
Bill Date **June 17, 2025** Total Amount Due **\$ 198.16** Current Charges Due Date **July 09, 2025****Meter Data**

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
20007796	5/8	06/13/25 05/13/25	31	Actual Actual	505100 492800	12,300	Gallons
Average Daily Usage = 396 Gallons		Total Days: 31		Total Usage:		12,300	Gallons

**Billing Detail**

Amount Owed from Last Bill .....	\$ 166.04	
Total Payments Received .....	166.04	
<b>Remaining Balance .....</b>	<b>0.00</b>	
Customer Charge Water .....	31.00	
12,300 gallons @ \$0.0037 per gallon .....	45.51	
Current Water Charges .....	76.51	
Sewer Base Facility Charge .....	63.80	
System Improvement Charge -Water .....	3.69	
System Improvement Charge - Wastewater .....	9.20	
FTCCR Water Credit Rider .....	5.88	Credit
FTCCR Sewer Credit Rider .....	3.18	Credit
Regulatory Assessment Fee .....	1.97	
Regional Pass-Through Gallonage Charge .....	52.05	
<b>Amount Due ON or BEFORE 07/09/25 .....</b>	<b>\$ 198.16</b>	
<b>Amount Due AFTER 07/09/25 .....</b>	<b>\$ 216.49</b>	

**Water Usage History****Message Center** (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at [www.aquawater.com](http://www.aquawater.com).
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

Aqua Texas, Inc  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Account Number

Please do not remit payment to the above address

Cyc=31HA 1up=5810633

Seq=38441

Withdrawn on or after  
**07/09/2025****TOTAL AMOUNT DUE**  
**\$198.16****Do Not Pay**

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.