



Control Number: 58124



Item Number: 548

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

## CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Don Last Name: Bybee  
Phone Number: 8179946997 Fax Number: \_\_\_\_\_  
Email Address: don@donbybee.com  
Address, City, State: 1075 Boling Ranch Rd. N  
Location where service is received: Azle, Tx  
(if different from mailing address)

Please fill out the following:

### I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*See attached*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: *Don Bybee* Date: 7-23-2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

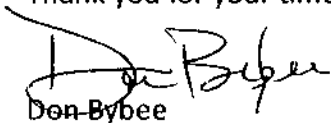
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Public Utility commission of Texas  
1701 North Congress Avenue  
Austin, Texas 78711

I am concerned about the rate hike from Aqua.  
We have had constant water outages in the last 17 years since we moved here.  
The system is always under repair. We have had to boil water many times.  
One of the tanks has been leaking for years.  
There have been no improvements to the systems.

Please consider these problems and why we should almost double on our rates.

Thank you for your time

A handwritten signature in black ink, appearing to read "Don Bybee". The signature is fluid and cursive, with a large initial "D" and "B".

Don Bybee  
1075 Boling Ranch Rd. N  
Azle, TX 76020