



Filing Receipt

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PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/B-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Garrett Last Name: Hart
Phone Number: 832-341-6069 Fax Number: N/A
Email Address: garretthart13@gmail.com
Address, City, State: 1111 Audrey Dr, Needville, TX

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Separate Page Attached

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer [Signature] Date: 6-26-25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.
Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's
Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

Dear Sir/Madam,

I am writing to formally protest the outrageous increase in my water bill. The rates you are charging for water—a basic necessity and a recognized human right—are nothing short of insane. Access to clean, affordable water is essential for life, yet your company continues to raise prices, making it harder for people like me to afford what should be a guaranteed resource.

Over the years, I've watched water rates climb higher and higher, far beyond what's reasonable. This isn't about keeping up with inflation or covering legitimate expenses—it's about greed. Your company seems more interested in boosting profits than serving the public. These relentless rate hikes are exploiting customers who have no choice but to pay for a service we can't live without.

As a fluid pump mechanic who works on the exact same equipment used at your water station, I can tell you that your excuses about rising maintenance costs don't hold water. I deal with these pumps every day—failure rates are low, and maintenance costs are nowhere near as high as you might want us to believe. Modern pump technology has only gotten better, with longer lifespans and lower upkeep. For example, a typical centrifugal pump now lasts about 20% longer than it did a decade ago thanks to improved materials and design. If anything, your operational costs should be dropping, not rising.

I demand that you reconsider this unjust rate increase. Water isn't a luxury to be priced at the whim of a greedy corporation—it's a human right we all depend on. Stop putting your profits over our needs and start treating your customers fairly. I expect a response to this letter and a real explanation for these hikes, not just more corporate spin.

Sincerely,

Garrett Hart