



Filing Receipt

Filed Date - 2025-06-25 06:21:10 PM

Control Number - 58124

Item Number - 428

17615 Rose Garden Trail
Cypress, TX 77429

June 25, 2025

PUC of Texas
PO Box 13326
Austin, TX 78711-3326

Re: Docket No. 58124

Dear Representative,

I am contacting you on the matter of Aqua Texas rate increase for Lakes of Rosehill, Cypress, TX.

We received a packet that gave the new rates for our neighborhood. The increase went from a flat rate of \$3.70 per 1000 gallons to a tiered system:

Tier 1 - 1-5000 gallons \$5.498
Tier 2 - 5000-10,000 gallons \$8.247
Tier 3 – 10,000-20,000 gallons \$13.745
Tier 4 – over 20,000 gallons \$15.120

This would cause a typical summer water bill for our neighborhood to more than double. These proposed fees are excessive. There is no valid reason for an increase of over 99%.

Our neighborhood has lots from ½ to 1 acre and everyone has automatic irrigation systems to maintain lawns and expensive landscaping. We are very frugal with water use but during warm months we need to use quantities from Tier 3 to Tier 4 to keep our yard alive. Even during the drought a few years back we only watered on specific days as requested by Aqua.

In addition the homes in the neighborhood range from 3000-5000sqft. A family of 4 most likely uses water at least in the range of Tier 3. Water bills that are this excessive will dramatically affect the home values and make it near impossible to ever sell our homes as prospective buyers would not be willing to pay the huge price for water.

This rate increase is more than excessive and we are adamantly against this rate increase.

Regards,

Edward and Josilane Jansen

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Edward Last Name: Jansen

Phone Number: 832-213-9703 Fax Number: _____

Email Address: EDWARD JOSILANE@YAHOO.COM

Address, City, State: 17615 ROSE GARDEN TRAIL CYPRESS, TX 77429

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 6-25-25

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.