



## **Filing Receipt**

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**Control Number - 58124**

**Item Number - 397**

## **PUCT DOCKET NO. 58124**

### **Ratepayer Comments/Requests To Intervene**

Aqua Texas has proposed a water rate increase that would be effective beginning July 25, 2025. I used my bill from last month & re-calculated it using the new proposed rates. The new rates would have increased that bill by 70%! I understand inflation but such a large increase seems ridiculous & unwarranted.

The water Aqua provides always has a brown tinge to it & smells of chlorine. Aqua's communication with customers during water line breaks, changing out of meters, & notice of need to boil water after service interruption is poor. Poor product quality & customer service & they want their customers to pay more?

The only alternative I have to Aqua is to drill my own well at an estimated cost of \$20,000-\$30,000.

I live in a rural subdivision, Mountain Lakes Ranch, in Bluff Dale. I am retired & on a fixed income. This proposed increase will dramatically affect my monthly budget!

Please reject Aqua Texas' request for this rate increase!

Thank you for your consideration on this matter!

Holly Dewar

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