



## **Filing Receipt**

**Filed Date - 2025-06-24 04:42:09 PM**

**Control Number - 58124**

**Item Number - 270**

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Thomas Last Name: Martin

Phone Number: 281-300-1166 Fax Number: \_\_\_\_\_

Email Address: MartinTW18@comcast.net

Address, City, State: 234 Kimblewick Way, Spring TX 77382

Location where service is received: Same  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Please see Attachment.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Thomas Martin Date: 6/24/25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Attachment

Thomas Martin  
234 Kimblewick Way  
Spring, TX 77382

June 24, 2025

Re: Protest of Proposed Rate Increase by AQUA - Docket #58124

I am writing to formally protest the proposed rate increase by AQUA, as referenced in Docket #58124. As a resident and customer impacted by AQUA's service, I find the request for a rate increase to be both unacceptable and unjustified given the current state of the water service and quality we receive.

The water is heavily chlorinated to the point that it smells and tastes strongly of chemicals which raises concerns about it's safety and long-term effects. My family and I are forced to purchase bottled water which imposes an additional financial burden on top of already very high water bills.

I respectfully urge the Public Utility Commission of Texas to deny the proposed rate increase.

Sincerely,  
Thomas Martin