



Control Number: 58124



Item Number: 1976

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, Texas 78711-3326:**



No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Chelsea Last Name: Holden

Phone Number: 832-561-4173 Fax Number: N/A

Email Address: chelseanholden@gmail.com

Address, City, State: 30203 Aldine Westfield Rd., Spring, TX 77386

Location where service is received: Same  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Protesting the Rate Increase as it's 76.10% +

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 07/01/2025

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

1976

PUCT DOCKET NO. 58124

# Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas

13201, 13203, 13254, 21059, 21065, 21116

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** July 25, 2025**(must be at least 35 days after notice is provided to customers and 35 days after application is filed)**

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

**BILLING COMPARISON****Water**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Sewer**

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
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Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane

Austin

Texas

78723

Company Address

City

State

Zip

(877) 987-2782

Company Phone Number

\$17,784,500

Water Annual Revenue Increase

\$0.00

Water Pass-Through Annual Revenue Increase

\$11,364,116

Sewer Annual Revenue Increase

June 19, 2025

Date Current Rate Change Notice Delivered

3/1/2024 (Docket Nos. 56298, 56299, 56300)

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021



Aqua Essential Utilities Company

Service To:  
**CHELSEA HOLDEN**  
30203 ALDINE WESTFIELD RD  
SPRING, TX 77386-3021  
Lot: CSI 4/26 Block:

Account Number  
**002418421 0681285**  
SPRING EAST WATER  
1317046 PWSID # TX1700702

**Aqua Texas, Inc**  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**  
Fax: **866.780.8292**  
**Aquawater.com**

Questions about your water service? Contact us before the due date.  
Bill Date **June 24, 2025** Total Amount Due **\$ 85.59** Current Charges Due Date **July 16, 2025**

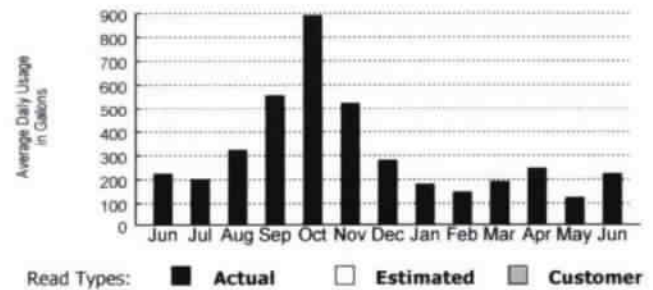
### Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
21312907	5/8	06/19/25	31	Actual	589700	6,800	Gallons
		05/19/25		Actual	582900		
Average Daily Usage = 219 Gallons		Total Days: 31		Total Usage:		6,800	Gallons

### Billing Detail

Amount Owed from Last Bill .....	\$ 61.11
Total Payments Received .....	61.11
<b>Remaining Balance</b> .....	<b>0.00</b>
Customer Charge .....	31.00
6,800 gallons @ \$0.0037 per gallon .....	<b>25.16</b>
Total Water Charges .....	56.16
System Improvement Charge -Water .....	3.69
FTCCR Water Credit Rider .....	3.89 Credit
Regulatory Assessment Fee .....	0.85
Regional Pass-Through Gallonage Charge .....	28.78
<b>Amount Due ON or BEFORE 07/16/25 .....</b>	<b>\$ 85.59</b>
<b>Amount Due AFTER 07/16/25 .....</b>	<b>\$ 93.70</b>

### Water Usage History



Current rate \$0.0037 Proposed rate \$0.008247 = 76.10% Increase overall!

### Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at [www.aquawater.com](http://www.aquawater.com).
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.



Aqua Essential Utilities Company

**Aqua Texas, Inc**  
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

Please do not remit payment to the above address

Cyc=31HE 1up=5823672

Seq=42255



CHELSEA HOLDEN  
30203 ALDINE WESTFIELD RD  
SPRING TX 77386-3021

Account Number  
**002418421-0681285**

Withdrawn on or after  
**07/16/2025**

**TOTAL AMOUNT DUE**  
**\$85.59**

### Do Not Pay

If your Current Balance is less than the Total Amount Due listed on this statement, the lesser amount will be withdrawn.