



Control Number: 58124



Item Number: 196

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: BEN Last Name: HOYT

Phone Number: 760-217-9479 Fax Number: \_\_\_\_\_

Email Address: TOMHGD@DENDREAH@AOL.COM

Address, City, State: 16602 E. DOWNEY ST. MONTGOMERY, TX 77316

Location where service is received. \_\_\_\_\_  
(if different from mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*PAGE ATTACHED*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case, I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing, if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: BEN HOYT Date: 6/18/2025

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

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PUCT DOCKET NO. 58124

# Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas  
Company Name13201, 13203, 13254, 21059, 21065, 21116  
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** July 25, 2025**(must be at least 35 days after notice is provided to customers and 35 days after application is filed)**

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

**BILLING COMPARISON****Water**

|          |                    |          |     |          |                    |          |     |
|----------|--------------------|----------|-----|----------|--------------------|----------|-----|
| Existing | 5,000 gallons: \$  | Sec      | /mo | Proposed | 5,000 gallons: \$  | Sec      | /mo |
| Existing | 10,000 gallons: \$ | Attached | /mo | Proposed | 10,000 gallons: \$ | Attached | /mo |

**Water – Pass Through Charges**

|          |                    |          |     |          |                    |          |     |
|----------|--------------------|----------|-----|----------|--------------------|----------|-----|
| Existing | 5,000 gallons: \$  | Sec      | /mo | Proposed | 5,000 gallons: \$  | Sec      | /mo |
| Existing | 10,000 gallons: \$ | Attached | /mo | Proposed | 10,000 gallons: \$ | Attached | /mo |

**Sewer**

|          |                   |              |     |          |                   |              |     |
|----------|-------------------|--------------|-----|----------|-------------------|--------------|-----|
| Existing | 5,000 gallons: \$ | Sec Attached | /mo | Proposed | 5,000 gallons: \$ | Sec Attached | /mo |
|----------|-------------------|--------------|-----|----------|-------------------|--------------|-----|

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

|                   |        |       |       |
|-------------------|--------|-------|-------|
| 1106 Clayton Lane | Austin | Texas | 78723 |
| Company Address   | City   | State | Zip   |

(877) 987-2782  
Company Phone Number

|                               |  |                               |
|-------------------------------|--|-------------------------------|
| \$17,784,500                  | \$0.00                                     | \$11,364,116                  |
| Water Annual Revenue Increase | Water Pass-Through Annual Revenue Increase | Sewer Annual Revenue Increase |

|   |  |
|---|--|
| June 19, 2025                             | 3/1/2024 (Docket Nos. 56298, 56299, 56300) |
| Date Current Rate Change Notice Delivered | Date of Last Rate Change                   |

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.  
Updated: September 29, 2021

**Ratepayer comments: PUCT DOCKET NO. 58124**

**I, Ben Hoyt, submit these comments in opposition to the Rate Increase sought by Aqua Texas.**

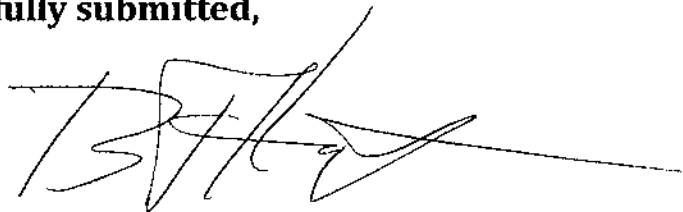
**Everyone in Lake Conroe Village, PWS ID TX1700543, has suffered for years at the mismanagement of our water from Aqua Texas. Frequent outages, foul smelling water, low water pressure are a regular occurrence.**

**They have refused to empty the water hydrants to remove sediment and mineral buildup from pipes, ensuring proper water circulation and quality. In addition, flushing helps insure sufficient water pressure throughout the system and helps prevent discoloration of the water due to sediment buildup.**

**I know Aqua Texas is derelict in this because I live across the street from a hydrant.**

**Now here they are, seeking a rate increase to have us pay for their mismanagement. I can understand their need for money because they messed it up. Should the PUCT decide to grant their request, at the least the PUCT should demand a change in senior management and oversee the installation of new, professional utility managers.**

**Respectfully submitted,**

A handwritten signature in black ink, appearing to read 'B. Hoyt', with a long horizontal line extending to the right.

**16602 East Dounrey St. Montgomery, TX 77316  
tomhgolddream@aol.com**