



Filing Receipt

Filed Date - 2025-07-09 11:56:52 AM

Control Number - 58124

Item Number - 1953

July 8, 2025

PUC of Texas

P.O.Box 13326

Austin, TX 7811-3326

To Whom It May Concern,

I am contacting you regarding the proposed Aqua Texas rate increase for Lakes of Rosehill, Cypress, TX. We received a 131-page packet that gave the proposed new rates for our neighborhood. The increase went from a flat rate of \$3.70 per 1000/gal to a four-tier system described below:

Tier 1 1 – 5000 gal \$5.498 (48% increase)

Tier 2 5000 – 10,000 gals \$8.247 (120% increase)

Tier 3 10,000- 20,000 goals. \$13.745 (271% increase)

Tier 4 over 20,000 gals. \$15.120 (300% increase)

Our neighborhood has lots from 3/4 acre to 1 acre with irrigation systems to maintain lawns and expensive landscaping. In addition, the homes in the neighborhood range from 3000 SF to over 4700 SF. It would be impossible not to be over Tier 4 pricing with the size of our houses and lots especially during the periods where lawn irrigation is required to keep your lawn and landscaping alive. Note that I turn my irrigation system off when we get rain in order to reduce water consumption. For background data, I exceed Tier 3 volumes 9 months of the year (resulting in a 380% rate increase) and tier 4 volumes 5 months of the year (400% rate increase).

This unreasonable rate increase will create a huge financial burden on homeowners and directly affect our property values and the resale market in an adverse manner. Many of the homeowners in this neighborhood purchased their property 25+ years ago and now are in their retirement years on limited incomes and this would be a devastating blow forcing many into selling their property.

This proposed rate increase would be dramatic –doubling or tripling our already high bills. This rate increase proposal is excessive and needs to be challenged by the PUC.

Note that the rate proposal was sent in a package of 131 pages requiring each homeowner to search through the material to find out the proposed rate increase – obviously designed to create confusion and lack of transparency. Furthermore, Aqua has done a poor job providing reliable water service for the 26 years I have owned this property.

This rate increase absolutely should not move forward and we trust the PUC of Texas will protect us from measures of this magnitude taking place. Please do not allow this increase.

Respectively,

Jeffrey & Cathleen Kaiser
16043 Roseview Ln
Cypress, TX 77429

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Jeffrey Last Name: Kaiser

Phone Number: 281/723-5432 Fax Number: _____

Email Address: Cassiegh@aol.com

Address, City, State: 110043 Roseview Ln., Cypress TX 77429

Location where service is received: - same as above -
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 7/9/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.