



Control Number: 58124



Item Number: 1949

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

## CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Jeffrey Last Name: Vogler  
Phone Number: 713-254-1836 Fax Number: 713-782-5337  
Email Address: jvogler@vs-eng.com  
Address, City, State: 17607 Fragrant Rose Court, Cypress Texas 77429  
Location where service is received: same  
(if different from mailing address)

Please fill out the following:

### I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer [Signature] Date: 7/2/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.  
Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's  
Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov)

PUCT DOCKET NO. 58124

**Notice of Proposed Rate Change**

Pursuant to Texas Water Code § 13.187

Aqua Texas  
Company Name13201, 13203, 13254, 21059, 21065, 21116  
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

**BILLING COMPARISON****Water**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Sewer**

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
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Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane	Austin	Texas	78723
Company Address	City	State	Zip

(877) 987-2782

Company Phone Number

\$17,784,500	\$0.00	\$11,364,116
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

June 19, 2025	3/1/2024 (Docket Nos. 56298, 56299, 56300)
Date Current Rate Change Notice Delivered	Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021

Jeffrey W. Vogler, P.E.  
17607 Fragrant Rose Court  
Cypress Texas 77095

June 25, 2025

Public Utility Commission of Texas  
P.O. Box 13326  
Austin, TX 7811-3326

PUC,

I am contacting you on the matter of a proposed Aqua Texas rate increase for Lakes of Rosehill Subdivision (CCN No. 13203) located in Cypress, Texas.

We have received an information packet from Aqua Texas detailing the proposed new rates and the switch from a flat rate of \$3.70 per 1000/gallons to a tiered rate structure as follows:

Tier 1; 1 – 5000 gals \$5.498

Tier 2; 5000 – 10,000 gals \$8.247

Tier 3; 10,000- 20,000 gals. \$13.745

Tier 4; over 20,000 gals. \$15.120

The proposed increase is astronomical and there is no justification for an increase of this magnitude. I own a civil engineering company who represents municipal utility districts, so I am very familiar with the cost to pump, treat and distribute water and it is nowhere near the proposed rates. Furthermore, there is no justification for the massive increases proposed for each tier. Aqua Texas has done a poor job of providing an adequate water supply over the years as evidenced by the multiple boil water notices issued for the subdivision. Most of them appear to have been caused by undersized components (wells, booster pumps and ground storage tanks) and improper maintenance (uninsulated plant piping that froze and generators that would not start during power outages).

CCN No. 13203 is within the North Harris County Regional Water Authority's Groundwater Reduction Plan and passes the NHCRWA pumpage fees on to its customers. The NHCRWA has reduced their rates by \$1.00 per 1000 gallons over the past 18 months but Aqua Texas does not have appeared to pass those savings on to us. Additionally, the NHCRWA has designed and will be extending its surface water lines to the Aqua Texas water plants in 2026. While this will result in higher NHCRWA fees, it will also reduce the pumpage from the Aqua Texas wells. The NHCRWA has designed and will be converting the disinfection system at the water plants from chlorine to chloramines at the NHCRWA's expense so Aqua Texas will not be experiencing any capital outlay for this change.

I am not implying that Aqua Texas is not entitled to some increase in their rates, but the proposed increase is more than excessive, and I believe that any reasonable person would agree.

Sincerely,

