



Control Number: 58124



Item Number: 1920

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUCT Interchange filer (<http://www.puct.texas.gov/industry/filing/11-FilingInstructions.pdf>) or mail the original to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

## CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Richard W. Last Name: Thompson  
Phone Number: 512-354-5009 Fax Number: \_\_\_\_\_  
Email Address: Rick.Thompson@utexas.edu  
Address, City, State: 4007 Wentworth Dr, Weston Lakes, TX 77441

Location where service is received: \_\_\_\_\_  
4007 Wentworth Dr, Weston Lakes, TX 77441

Please fill out the following:

### I wish to PROTEST the following proposed rate actions:

I wish to be a COMMENTER. I understand that I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

I have lived in Weston Lakes for almost 3 years. I have been unhappy with the quality of service we have received from Aqua Texas. The water taste is so bad that the first thing I did was install a reverse osmosis system. Their base rate is \$150 per month, which is outrageous. Now they want to almost double our usage rate. This is unwarranted.

I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that I am a party to the case. I am required to respond to all discovery requests from other parties. I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing. If I file any documents in the case, I must provide a copy to every other party in the case, and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: \_\_\_\_\_ Date: \_\_\_\_\_

Si deseja información en Español, puede llamar al 1-800-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puct.texas.gov](http://www.puct.texas.gov)