



## **Filing Receipt**

**Filed Date - 2025-07-07 03:08:49 PM**

**Control Number - 58124**

**Item Number - 1799**

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: James Last Name: Rutherford

Phone Number: 832 689 0216 Fax Number: \_\_\_\_\_

Email Address: jb.ruth@mindspring.com

Address, City, State: 17310 Rosevale Ct Cypress TX 77429

Location where service is received: \_\_\_\_\_  
(if different from mailing address)

Please fill out the following:

I wish to **PROTEST** the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to **INTERVENE** in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 7/4/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov).

Commissioner's  
Public Utility Commission of Texas

**Subject:** Reject Aqua Texas rate increase request: PUCT Docket No. 58124.

Dear Sir's/Madam's

We write to you in regard to Aqua Texas rate increases as proposed in PUCT Docket No. 58124.

Their proposed rate increase on the water rate is over 300% (\$3.7 to \$15.12 per kgal). This is obviously excessive and not acceptable. Based on our usage last year, we would realize on average a \$165.29 increase in our monthly billing. As retirees, this is a huge burden to a fixed income/budget.

On what cost basis is this rate increase justified? Water Pass through charges have not changed, so the cost of water hasn't changed (our neighborhood is on well water). Recently due to poor maintenance and broken pipe/pumps due to past freezes did cost some dollars, it should be covered by their operating maintenance budget, so this doesn't justify a 300% increase. Aqua does minimal maintenance and upgrades resulting in frequent outages, so this doesn't justify a 300% increase. General inflation did surge that has impacts for everyone, but that inflation bump was in the 20% range, and current inflation rate is less than 3%, so that doesn't justify a 300% rate increase.

Therefore, it appears that Aqua Texas is just trying to milk their customers and hope it goes unnoticed and is authorized by you without challenge.

We request that the PUCT conduct a thorough assessment of this outrageously high rate increase being requested by Aqua Texas.

Respectfully submitted;



Beth and James Rutherford

17310 Rosevale Ct  
Lakes of Rosehill (SE-W01)  
Cypress, Tx 77429  
7/2/2025