



Filing Receipt

Filed Date - 2025-07-07 01:10:30 PM

Control Number - 58124

Item Number - 1714

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: THOMAS J. Last Name: BYERS
Phone Number: 713-444-9606 Fax Number: _____
Email Address: byers et al @ hotmail.com
Address, City, State: 17513 PINE BROOK TR, CYPRESS, TX 77429
Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

☒ I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Thomas J. Byers Date: 7-7-2025

Si desea informacion en Espanol, puede llamar al
1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline
at
512-936-7136

July 7, 2025

Public Utility Commission of Texas
1701 North Congress Avenue
P. O. Box 13326
Austin, TX 78711-3326

RE: Docket No. 58124
Aqua Texas Proposed Rate Increase – Lakes of Rosehill Subdivision, Cypress, TX

Gentlemen:

This is to officially protest the proposed rate increase by Aqua Texas to our subdivision, Lakes of Rosehill, in Cypress, Texas. This utility continues to increase rates with no real justification for doing so other than lining their pockets. They have failed to properly maintain and upgrade their equipment to meet the water needs of this community. The water service they provide to our neighborhood is subpar—numerous incidents in which water is turned off completely for a day or more, frequent boil water notices due to issues with their equipment, and often times brown water sputtering from faucets with low or no water pressure.

Our water bills have doubled or even tripled over the past 2 years, which is ludicrous. Additionally, I object to pass thru fees and don't feel I should be paying water bills for those who don't/won't pay their own.

Respectfully submitted,

Thomas J. Byers