



Filing Receipt

Filed Date - 2025-06-24 09:42:48 AM

Control Number - 58124

Item Number - 168

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Nicholas Last Name: Mayorga

Phone Number: 210-683-5925 Fax Number: _____

Email Address: Nicholas.Mayorga@icloud.com

Address, City, State: 8859 Grey Elm Elmendorf, TX 78112

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Attached

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 6-24-25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

To: Public Utility Commission of Texas (PUCT)

Subject: Formal Comment on Aqua Texas Proposed Rate Increase

To Whom It May Concern:

I am writing as a customer of Aqua Texas to formally object to the proposed water and wastewater rate increases. I respectfully submit this comment as a member of the affected community who believes these increases are unjust, excessive, and potentially in violation of public utility standards and legal precedents.

According to Aqua Texas' filing, the proposed rate hikes appear to range between 40% and 60% depending on the customer class and service area. These increases far exceed reasonable expectations for rate adjustments and impose a disproportionate burden on residential customers, many of whom are already facing economic hardship due to inflation, rising housing costs, and stagnant wages.

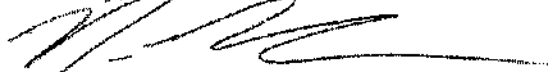
The Texas Water Code §13.182 states that rates must be "just and reasonable" and should not result in "unreasonable preference or prejudice to any class of customer." Rate hikes of this magnitude may constitute a violation of this principle, especially if Aqua cannot demonstrate clear, measurable improvements to service, infrastructure, or operational efficiency that justify such significant increases.

Furthermore, in previous cases such as **City of Pflugerville v. Texas Commission on Environmental Quality**, Texas courts have reinforced that utility providers bear the burden of proving rate hikes are necessary, fair, and based on sound financial reasoning. Rate increases that appear arbitrary or unsupported by documented need have been overturned or significantly reduced.

Many customers have reported ongoing service issues, lack of timely communication, and questions about Aqua's capital investment priorities. Raising rates under these circumstances feels punitive rather than service-driven. It is the responsibility of the Commission to scrutinize these filings and ensure that any approved rate change aligns with the core principle of protecting public interest and affordability.

I urge the PUCT to thoroughly investigate the rationale behind this filing and reject any increase that cannot be fully justified through transparent financial documentation and clear public benefit.

Sincerely,



Nicholas Mayorga

8859 Grey Elm

Elmendorf, TX 78112

Nicholas.Mayorga@icloud.com