



Filing Receipt

Filed Date - 2025-07-06 02:30:43 PM

Control Number - 58124

Item Number - 1631

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Travis Last Name: Phillips

Phone Number: 512-656-6648 Fax Number: _____

Email Address: tphillips522@gmail.com

Address, City, State: 12305 Corner Brook Pass, Austin, Texas 78739

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See attached.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer Travis J. Phillips Date: 07/06/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

To Whom It May Concern:

I am writing as a concerned customer and member of Aqua Water to formally protest the proposed rate increase for water service. Based on the information provided, the average increase of 118.27% is excessive, unjustifiable, and places an unreasonable burden on the residents you serve.


To put this in perspective, most households experience annual income increases in the range of 3% to 5%, if they receive any adjustment at all. Expecting customers to absorb a rate hike that is over twenty times that amount is simply not feasible, particularly given the current economic pressures many families are already facing.

Water is an essential service, not a luxury. While modest, incremental rate increases to account for inflation, infrastructure, or maintenance may be understandable, an increase of this magnitude is beyond any reasonable standards. It raises concerns about affordability and fairness for the residents and families who depend on Aqua Water for this vital resource and smacks of abusive business practices. No justifiable reason to more than double the prices paid by customers has ever been made known.

I respectfully urge Aqua Water to reconsider this proposal and work towards a more reasonable, transparent, and equitable solution that reflects the true costs of providing water service — one that does not disproportionately burden your customers.

Thank you for your time and attention to this matter. I look forward to a revised proposal that better reflects the values and needs of the community.

Sincerely,



Travis J. Phillips

Travis J. Phillips
12305 Corner Brook Pass
Austin, TX 78739
(512) 656-6648
tphillips522@gmail.com