



Filing Receipt

Filed Date - 2025-07-04 08:20:41 PM

Control Number - 58124

Item Number - 1612

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PLUCT eFiling System (<http://www.puc.texas.gov/industry/filing/FilingInstructions.pdf>) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Laurie Last Name: Townsend

Phone Number: (512) 557-2359 Fax Number: _____

Email Address: shyrat@austin.rr.com

Address, City, State: 403 Sunflower Cove Kyle Texas 78640

Location where service is received: same
(if different, from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PLUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings; and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PLUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Laurie Townsend Date: 07-04-25

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PLUCT at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PLUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1.

Information may also be obtained by visiting www.puc.texas.gov.

July 4, 2025

PWT Docket # 58124
Protest

I would respectfully protest the rate change proposed. It is not fair to double the rate of water. This information was unfairly sent out to residents in a difficult manner to understand. Each area should have received a concise direct letter to the main point and what threats for the resident. Many residence were confused, some did call for help. There hasn't been any water improvement in our community, often the pressure is low. Large sized trucks taking water from our community, seen as washing water and nothing our roads. We should not have a rate increase that will double our rate in the end.

Shawn Johnson
Laure Townsend