



Filing Receipt

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Control Number - 58124

Item Number - 153

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Thomas Last Name: Kuykendall

Phone Number: 832-594-8780 Fax Number: _____

Email Address: tkuykendall@civilcorp.us

Address, City, State: 31718 Churchill Field Ln, Fulshear, TX 77441

Location where service is received: _____
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

See Attached

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer Thomas C Kuykendall Jr Date: 6/23/2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

6/23/2025

Public Utility Commission of Texas
William B. Travis Building |
1701 N. Congress Ave, Suite 7-110
Austin, TX 78701

RE: PUCT Docket No. 58124 (Aqua Texas)

Dear PUCT Board Members:

This letter serves as my official protest of the proposed rate change for Aqua Texas under Public Utility Commission of Texas (PUCT) Docket No. 58124.

We received the rate change information packet in the mail from Aqua Texas on or about June 20, 2025. According to the Aqua Texas information provided, they requested and received a rate change March 1, 2024. We bought our home in April 2024 in the Fulbrook Subdivision in Fort Bend County. Nearly one year from our move-in we are receiving additional requests for rate changes once again.

The proposed rates by Aqua Texas are exorbitant and extreme. Excluding the North Fort Bend Water Authority fees for conversion to surface water, Aqua Texas has proposed a Volumetric Charge base water rate increase of 222% for 30,000 gallons of usage and a 257% increase for 50,000 gallons of usage (refer to page 54-55 of the Aqua Texas mailout). Please see **Figure 1** below.

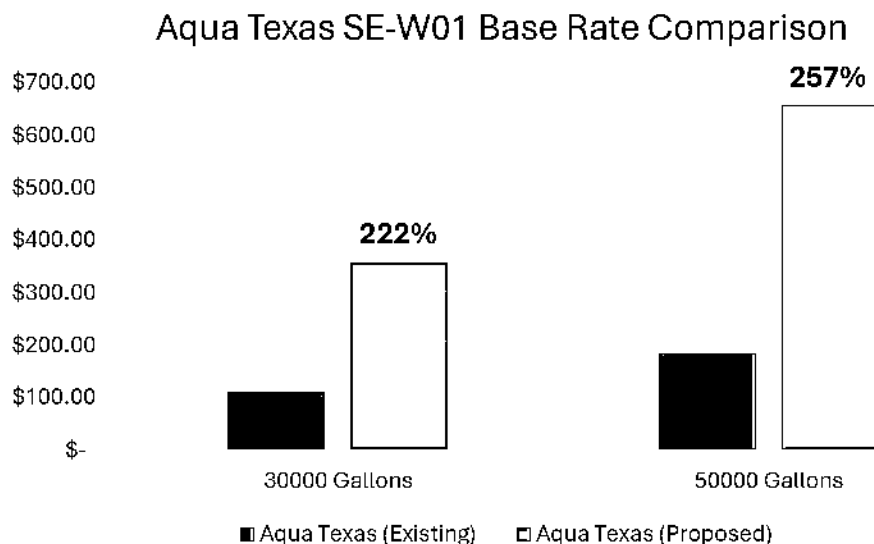


Figure 1

During the COVID period from 2020 to 2023, we saw many increased costs due to personnel, supply chain and consumer uncertainty. We are well beyond the COVID period.

The water system within Fulbrook remains a simple residential potable water only system. Aqua Texas provides potable water to estate lot residential properties. We do not have any fire protection within the subdivision from the Aqua Texas water system. Within the last three (3) years we have seen destruction of three (3) residential properties in the area where fire capable hydrants were not provided.

Individual water systems should be analyzed and the rates should be assessed independently. Based on the Aqua Texas provided packet, over 85 communities have been assessed the same rate schedule SE-W01. A simple exercise in statistics would point to the unlikely event 85 communities' systems would be of the same size, scope, and costs to warrant the same rate schedule.

The proposed rates should provide for the operation and maintenance of the water system within the Fulbrook subdivision. There are numerous other entities operating water systems within the area. In comparing the rates for a few random nearby water systems with those rates for Aqua Texas using table SE-W01, Aqua Texas rates far exceed what appears to be necessary to operate and maintain a water system. Those neighboring water systems also have line sizing and pressure to provide fully functioning fire hydrants for fire protection and Aqua Texas does not. The rate comparison documenting the extreme rate differences can be found in **Figure 2** below.

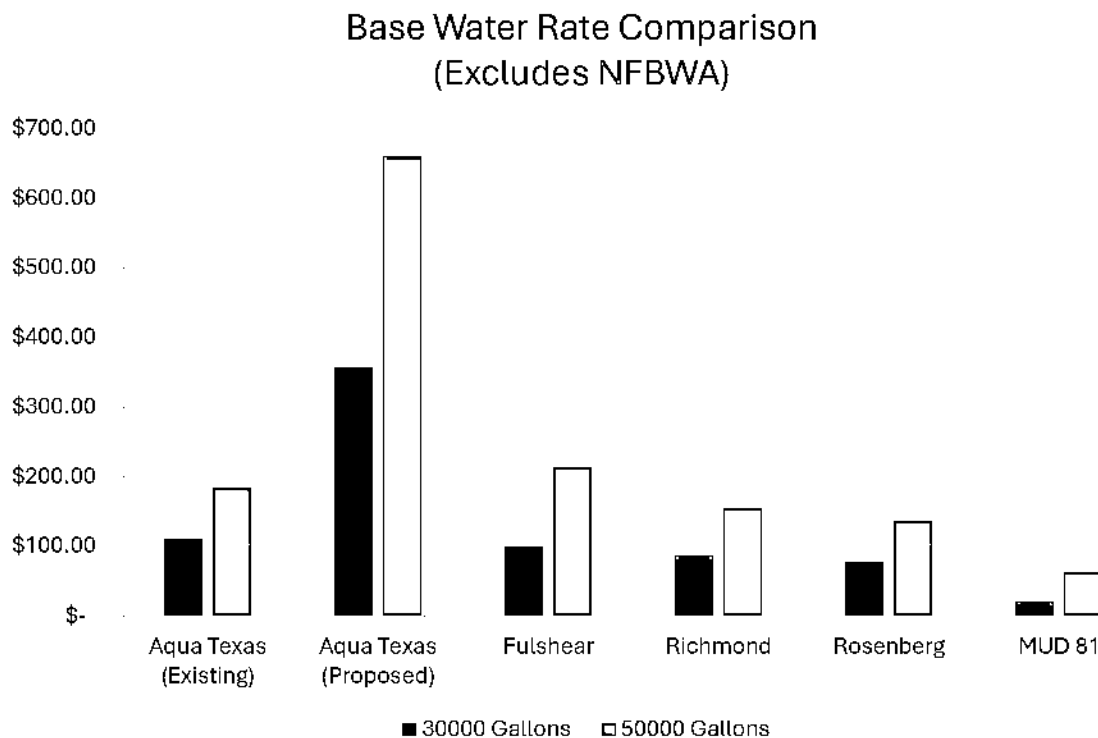


Figure 2

In reviewing the water rates required by local water providers to operate and maintain a full-service water system with residential, commercial, potable and fire services provided, I would recommend the existing water rates granted March 1, 2024 be reviewed and reduced accordingly.


In Texas we pride ourselves on having the ability to be involved to represent and lead our communities. We are able to participate in the decision-making processes affecting our communities by representation, participation, discussion and voting. The Aqua Texas operation for water service does not provide effective representation by our community members. We can serve on the Property Owners Association (POA) boards, Municipal Utility District Boards, and City Councils to make decisions for our community. However, with Aqua Texas we have no position afforded to our residents. With water provision issues we have very little voice and control over the decisions made and how our dollars are spent.

In the Fulbrook subdivision, we have strict guidelines to use Texas native plants and Bermuda grass to help conserve water and protect our precious resources. We are focused on protecting and preserving our resources and environment. We also contribute substantial dollars to the North Fort Bend Water Authority to provide for the conversion to surface water mandated by the Fort Bend County Subsidence District.

Please reject any rate increases requested by Aqua Texas under PUCT Docket No. 58124 and consider reducing the current rate for residential water to a reasonable level to operate and maintain a simple water system of only residential potable water.

Should you have any questions or would like to discuss our subdivision, please feel free to contact me using my information below.

Sincerely,



Thomas (Tommy) Kuykendall, Jr.
31718 Churchill Field Ln
Fulshear, TX 77441
832-594-8780 Cell