



Control Number: 58124



Item Number: 1413

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Griffith Last Name: Miller

Phone Number: 281-382-8932 Fax Number: _____

Email Address: griff.miller@oplink.net

Address, City, State: 17743 White Oak Hill Cypress TX 77429

Location where service is received: same
(if different from mailing address)

Please fill out the following:

~~I wish to PROTEST~~ the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that. I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

see attached

☒ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that. I am a party to the case, I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: [Signature] Date: 30 June 2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas

13201, 13203, 13254, 21059, 21065, 21116

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE:

July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISON**Water**

Existing	5,000 gallons: S	See	/mo	Proposed	5,000 gallons: S	See	/mo
Existing	10,000 gallons: S	Attached	/mo	Proposed	10,000 gallons: S	Attached	/mo

Water – Pass Through Charges

Existing	5,000 gallons: S	See	/mo	Proposed	5,000 gallons: S	See	/mo
Existing	10,000 gallons: S	Attached	/mo	Proposed	10,000 gallons: S	Attached	/mo

Sewer

Existing	5,000 gallons: S	See Attached	/mo	Proposed	5,000 gallons: S	See Attached	/mo
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Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane

Austin

Texas

78723

Company Address

City

State

Zip

(877) 987-2782

Company Phone Number

\$17,784,500

\$0.00

\$11,364,116

Water Annual Revenue Increase

Water Pass-Through Annual Revenue Increase

Sewer Annual Revenue Increase

June 19, 2025

3/1/2024 (Docket Nos. 56298, 56299, 56300)

Date Current Rate Change Notice Delivered

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021

Ratepayer comments attachment

The proposed rate increase is shockingly drastic, from \$3.70 per 1,000 gallons (no tiering) to:

<u>Cost per 1,000 gallons</u>	<u>Usage range</u>
\$5.498	1-5,000 gallons
\$8.247	5,001-10,000 gallons
\$13.745	10,001-20,000 gallons
\$15.12	20,001 gallons and over

This increase would nearly *quadruple* my total water charges during the 6 months or so per year when my usage typically gets to 50,000-60,000 gallons. This neighborhood consists of large homes on large lots, large families, and nearly every house has a pool. We are expected to maintain a high standard in our yards and landscaping, and that requires water. It would be bad enough if the proposal was to increase the existing rate of \$3.70 with no tier to the proposed Tier 1 rate of \$5.498, a nearly 50% jump, but the additional tiers are especially draconic, in particular since they seem focused where most of my and my neighbors' usage is concentrated.

Another aspect of the proposal that makes it difficult to reconcile is that we generally do not get good service from Aqua Texas. We have frequently had problems with complete loss of pressure, repeated water boil notices, and even when the lines are up, we tend to suffer from suboptimal pressure, e.g. 30-35 psi instead of the more typical 50-70 psi.

Griff Miller