



Control Number: 58124



Item Number: 1281

PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: William & Lucy Last Name: Wilburn
Phone Number: 832-889-1778 Fax Number: _____
Email Address: Wilburn1966@gmail.com
Address, City, State: 16406 Evergreen Timbers
Location where service is received: Same
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*AQUA, Does Not Deserve another increase.
This is Rediculous. ITS WAY too High now.*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Lucy Wilburn Date: 6/28/25

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua Texas

13201, 13203, 13254, 21059, 21065, 21116

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange.puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE:

July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISON**Water**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Water – Pass Through Charges

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

Sewer

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
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Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane

Austin

Texas

78723

Company Address

City

State

Zip

(877) 987-2782

Company Phone Number

\$17,784,500

Water Annual Revenue Increase

\$0.00

Water Pass-Through Annual Revenue Increase

\$11,364,116

Sewer Annual Revenue Increase

June 19, 2025

Date Current Rate Change Notice Delivered

3/1/2024 (Docket Nos. 56298, 56299, 56300)

Date of Last Rate Change

*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021

AQUA

(1)

June 28,
2025

To Whom it may concern:

We have been at this address since Jan, 2023.

I can't tell you how many increases Aqua Request, funny thing, they always win. so why do you even waste all this useless paper work you send out to everyone.

THEY ALWAYS GET WHAT IS ASKED FOR !!

We, as the consumer are always defeated.

This is the worst water we ever had in our 59 yrs of marriage.

This water has too much calcium, we can't drink it.

My husband has had a few calcium stones removed from his Bladder. He decided to buy bottled water since his episodes with the stones. He has never had another one with the bottled water.

"WE CAN'T AFFORD A System To clean the water."

(2)

We have had too many increases during the 22 yrs we have lived in Timberloch Estates in Magnolia, TX.

When they began the improvements at the processing TANK, we were then charged more for them to upgrade the facility. Now, they want another increase.

This water Ruins all my appliances, water heater, washing machine, faucets, shower heads, shower doors.

This is what we are dealing with.

Water/Sewage service is already out of hand.

This is why homes take forever to sell, The stupid water/sewage Rates or thru the roof.

We are 77 & 79 yrs old on social security. That's it.

(3)

Also I cant forget, when
Cars are washed, the whole
Car windows look as though
milk was poured on them.

I Tested Boiling water to
see how much calcium
was in it. Afterwards
you are left with a lot
of the powdery calcium
in the pot. Yall are going
to convince people its safe
to drink.

NO ITS NOT

Here we are again,
they asking for more
money for something
thats not worth it

THANK you,

Lucy Wilburn

PS: By the way, I Dont care
about the rates in this
ridiculous packet you sent