

Filing Receipt

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PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326:

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

BARRY Last Name: COFER Phone Number: 216 - 863 - 2910 Fax Number: Email Address: Coferbre ginnil. com Address, City, State: 1073 Kings Cove Dr. Cangou Litto, Tx 78133 Location where service is received: (if different from mailing address) Please fill out the following: I wish to PROTEST the following proposed rate action/s: I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary. See Attachors Commants I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH). Signature of Ratepayer Si desea informacion en Espanol, puede llamar al 1-888-782-8477. Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

4 • AOUA TEXAS 2025 Rate Notification

PUCT DOCKET NO. 58124

Notice of Proposed Rate Change

Pursuant to Texas Water Code § 13.187

Aqua	Texas

13201, 13203, 13254, 21059, 21065, 21116

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at interchange puc.texas.gov. You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

EFFECTIVE DATE OF PROPOSED INCREASE:

July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

Reason(s) for Proposed Rate Change:

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

BILLING COMPARISON

<u>Water</u>

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo
Water - Pa	ass Through Cha	rges			•	•	
Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo
<u>Sewer</u>					•		
Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane	Austin	 Texas	78723
Company Address	City	State	Zip
(877) 987-2782 Company Phone Number			

Company Phone Number

\$17,784,500 \$0.00 \$11,364,116 Water Annual Revenue Increase Water Pass-Through Annual Revenue Increase Sewer Annual Revenue Increase

June 19, 2025 3/1/2024 (Docket Nos. 56298, 56299, 56300)
Date Current Rate Change Notice Delivered Date of Last Rate Change

E.

AquaWater.com

^{*}Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application. Updated: September 29, 2021

Public Utility Commission of Texas 1701 North Congress Avenue PO Box 13326 Austin, Texas 78711-3326

30 June 2025

Dear Sirs and Madams,

I have reviewed a copy of the Notice of Proposed Rate Change that was sent on behalf of Aqua Texas. Specific to my concerns are the proposed changes to the Canyon Springs Water supplier of my neighborhood of Kings Cove in Canyon Lake, Comal County, Texas (PWS ID TX0460022), PUCT Docket 58124.

The proposed rate increases from Aqua are inordinate, outrageous, and far exceed any reasonable amounts for all tiers of usage. While it is well known that South Central Texas is facing significant water supply issues, these proposed rates are extraordinarily high for each tier, with the lowest tier proposed at an 183% increase, the second tier increasing to over 490%, and the third tier rising to an astonishing +1000%. These increases are on top of usage rates that are already higher than the majority of other water suppliers in this region.

There can be no justification for this. Aqua has not provided for ANY capital improvements in our water system since it took over our neighborhood water supply several years ago, and to our understanding none are currently planned for. I would also point out that two of the regions' largest water utilities (New Braunfels Utilities, and San Antonio Water System, or SAWS) have the same challenges as Aqua yet have far, far less expensive fees. While all of the systems use different criteria for their tiers so that exact comparisons are not possible, Aqua is requesting for over 490% more than SAWS charges for its lowest tier and over 1000% what is charged for the upper tier. Compared to New Braunfels Utilities, Aqua is requesting more than 350% for its lowest tier rates and over 600% for its upper tier.

All of us who live in South Central Texas are very aware of the water challenges we face and those yet to come, and an increase in water fees is expected and understood. These proposed fees are far more than is necessary and have no justification. We strongly request that these rate changes be denied, and that Aqua be compelled to propose rates that are more reasonable and more consistent with other suppliers in the region. Thank you in advance for your consideration.

Sincerely,

Barry R. Cofer, M.D.

1073 Kings Cove Drive Canyon Lake, Texas 78133