



Filing Receipt

Filed Date - 2025-06-23 04:31:39 PM

Control Number - 58124

Item Number - 125

Aqua Texas, Inc.
762 W. Lancaster Avenue
Bryn Mawr, PA 19010-3489

Toll Free: **877.987.2782**
Fax: **866.780.8292**
Aquawater.com

Questions about your water service? Contact us before the due date.
Bill Date **June 10, 2025** Total Amount Due **\$ 52.81** Current Charges Due Date **July 02, 2025**

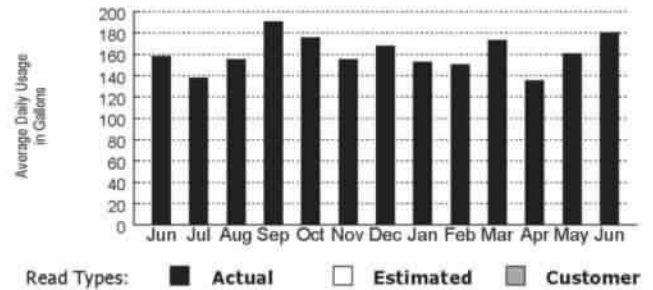
Meter Data

Meter	Size	Billing Period	Days	Read Type	Meter Readings	Usage	Units
20006034	5/8	06/06/25 05/07/25	30	Actual Actual	219900 214500	5,400	Gallons
Average Daily Usage = 180 Gallons		Total Days: 30		Total Usage:		5,400	Gallons

Billing Detail

Amount Owed from Last Bill	\$ 30.08	
Total Payments Received	30.08	
Remaining Balance	0.00	
Water Base Facility Charge	27.67	
3,000 gallons @ \$0.00255 per gallon	7.65	
Next 2,400 gallons @ \$0.00333 per gallon	7.99	
Total Water Charges	43.31	
System Improvement Charge -Water	11.26	
FTCCR Water Credit Rider	2.28	Credit
Regulatory Assessment Fee	0.52	
Amount Due ON or BEFORE 07/02/25	\$ 52.81	
Amount Due AFTER 07/02/25	\$ 56.91	

Water Usage History



Message Center (see reverse side for other information)

- Would you like to quickly and easily learn important information about your water? Please let us know how you want to be contacted via our new automated notification system by clicking on the WaterSmart Alerts button at www.aquawater.com.
- The due date refers to current charges and any deferred payment amount only. If you do not pay your bill on time, your service could be subject to interruption. To ensure proper credit, please remember to provide your full 16-digit account number when paying your bill.

RETURN THIS PORTION WITH YOUR PAYMENT



Aqua Texas, Inc.
762 W. Lancaster Avenue • Bryn Mawr, PA 19010-3489

MAKE CHECK PAYABLE TO:
Aqua TX

Please do not remit payment to the above address

Cyc=31A5 1up=5797545

Seq=21116



JEFF RICHARDS
221 ROY ST
KERRVILLE TX 78028-2629

Account Number

002635907-1495431

BEFORE DUE DATE **07/02/2025** PAY THIS AMOUNT **\$52.81**

AFTER DUE DATE **07/02/2025** PAY THIS AMOUNT **\$56.91**

Amount Enclosed \$.

AQUA TEXAS
PO BOX 70279
PHILADELPHIA PA 19176-0279



00263590714954310000000052814

Questions About Your Bill?

Toll Free: 877.987.2782

Fax: 866.780.8292

Aquawater.com

If you have a billing question or complaint, call or write to us before the due date on your bill. When writing, please use a separate piece of paper and include your name, address and account number. Notes written on the bill may delay processing of your payment. Our customer service address is listed on the front of the bill. You may also contact us for a rate schedule which is an explanation of how to verify that your bill is correct or for an explanation of our charges.

Please notify our office immediately upon changes of occupancy, ownership or mailing address, as the customer is responsible for all charges until we are notified. All water passing through the meter will be charged to the customer whether used, wasted or lost by leakage.

If your bill is based on zero usage, there may be a problem with your meter reading equipment. If there is a problem with your meter reading equipment, you will be responsible for the water usage or leakage not reported on this bill. Please call customer service if you have any questions or to have your meter reading equipment serviced.

Explanation Of Terms

Actual (A) Read: Meter reading obtained by a company employee or one of our automatic meter reading systems.

Customer Read: Meter reading obtained from our customer.

Employee Identification: All company employees carry an identification card showing their picture and employee number.

Estimated (E) Bill: When we are unable to read your meter, we base the bill on your past water use. If you receive an estimated bill, you may receive a new bill by reading the meter and calling customer service with that reading. Note: revised bills will not be issued after the due date of the estimated bill.

Late Charge: A penalty on past due balances.

Meter Reading: We attempt to read the water meter every billing period. We either have our meter reader visit your property or obtain the reading through one of our automatic meter reading systems.

Method of Payment: You can pay your bill by any of the following methods:

By mail: Place your check or money order in the enclosed pre-addressed envelope. Put a stamp on the envelope and mail it to us.
Aqua Texas: PO Box 70279, Philadelphia, PA 19176-0279. **Do not send cash.**

By phone: Customers with bank accounts or credit cards may pay their bills over the phone for a fee by calling this toll free number: 866.269.2906. Customers with bank accounts may also pay through their bank. Call customer service or your bank for details.

In Person: Pay in person (with cash or check) at convenient Western Union locations throughout Aqua Texas service territory. Payments are credited to your account the same day or the next business day if you make payments on a weekend or holiday.
Please call or visit Aquawater.com to find the Western Union location closest to you.

Aqua E-billing: Switch to paperless billing today. Enjoy the convenience of viewing and paying your bill online. Visit us at Aquawater.com to sign up today!

Payment Terms: You should pay your bill on or before the due date.

Rate Case Expense Surcharge: A charge to recover rate case expense.

Regulatory Assessment Fee: A fee used to pay the costs and expenses incurred by the Texas Commission on Environmental Quality in the regulation of retail public utilities.

Return Check Charge: If for any reason your check is returned to us from the bank, we will add a service charge to your account.

Sewer Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Water Base Facility Charge: A charge to recover the fixed costs of utility service regardless of usage.

Ways to Pay Your Bill

Aqua ePortal

You can cut the clutter of a paper bill and we will notify you by email when your bill is available. It's simple, secure and no additional fees.

Register for Aqua's ePortal today and avoid processing fees for ACH payments.

Visit www.aquaeportal.com to enroll today.

Mail Payments

You can mail payments to this address:

Aqua

P.O. Box 70279 Philadelphia,
PA 19176-0279



(Scan with a smartphone)

Speedpay, an ACI Worldwide Company

Please note: Speedpay charges a \$1.95 processing fee for each transaction.

By Phone: using a credit card (American Express, Visa, Mastercard or Discover) or by check by calling Speedpay toll free at 866.269.2906.

Online: At
<https://internet.speedpay.com/aqua>

By Text: Customers can enroll with pay by text through the Aqua ePortal.



Este aviso contiene informacion importante sobre su agua de beber.
Traduzcalo o hable con alguien que lo entienda bien.

Aqua Texas Consumer Confidence Reports are available online.

This notice does not affect your bill delivery method.

The U.S. Environmental Protection Agency and the Texas Commission on Environmental Quality are encouraging water utilities to deliver their Consumer Confidence Report (CCR), commonly referred to as the Annual Water Quality Report, using electronic delivery methods, rather than direct mail, to be more environmentally friendly and cost-efficient.

Aqua Texas is providing a variety of options, including electronic, for customers to view their CCR. The report will be posted online by June 30, 2025. The methods available are listed below:

- Online by using the direct URL for the Ingram Water System at:
<https://prod.aquawater.com/WaterQualityReports/2024/TX/TX1330011.pdf>
- Online through our website at AquaWater.com. Hover over *All About Water* and click on *Water Quality*. Under Water Quality Reports, click on *Search for Reports In Your Area*. Search by your zip code to see your report.
- Customers who still wish to have a hardcopy of their CCR mailed to them may call our Customer Service Department at 877.987.2782.

The delivery method chosen for your CCR does not impact the delivery method of your water bill.

