



Filing Receipt

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PUCT DOCKET NO. 58124

Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Elizabeth G. Last Name: Dallura

Phone Number: 818 970-0550 Fax Number: _____

Email Address: Lisa eos@icloud.com

Address, City, State: 13440 Escalera Ln Justin, TX 76247

Location where service is received: 13440 Escalera Ln Justin TX 76247
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Elizabeth G. Dallura Date: 6-23-2025

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

PUC Docket 58124

D'allura Protest Ratepayer Comments.

Aqua Water has consistently provided subpar water service. Every spring, summer and fall, I have regular occasions of low to almost no water pressure. I and my neighbors have come to expect this unfortunately. Additionally, Aqua has failed to meet their state required water testing standards for bacterium multiple years, most recently in both 2024 and 2025.

Finally, I have an autoimmune disease and Aqua has been late on issuing boil notices 3 years in a row! This is very dangerous for me yet nothing changes! How and why is this allowed to continue?

Aqua should be required to lower their rates and provide basic water service, only after a long period of solid service should any increase be considered.