



Control Number: 58124



Item Number: 1100

PUCT DOCKET NO. 58124

# Ratepayer Comments/Requests To Intervene

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Michael Last Name: Hvizdos

Phone Number: 213 419 1500 Fax Number: \_\_\_\_\_

Email Address: mhvizdos2@gmail.com

Address, City, State: 4023 Long Leaf Ln, Porter Tx 77365

Location where service is received: \_\_\_\_\_  
(if different from mailing address)

Please fill out the following:

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

*we believe we have important information that should be considered evidence. See additional page attached*

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: Michael Hvizdos Date: 6/26/25

Si desea información en Español, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting [www.puc.texas.gov](http://www.puc.texas.gov)

## PUCT DOCKET NO. 58124

**Notice of Proposed Rate Change**

Pursuant to Texas Water Code § 13.187

Aqua Texas  
Company Name13201, 13203, 13254, 21059, 21065, 21116  
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** July 25, 2025**(must be at least 35 days after notice is provided to customers and 35 days after application is filed)**

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

**BILLING COMPARISON****Water**

|          |                    |          |     |          |                    |          |     |
|----------|--------------------|----------|-----|----------|--------------------|----------|-----|
| Existing | 5,000 gallons: \$  | See      | /mo | Proposed | 5,000 gallons: \$  | See      | /mo |
| Existing | 10,000 gallons: \$ | Attached | /mo | Proposed | 10,000 gallons: \$ | Attached | /mo |

**Water – Pass Through Charges**

|          |                    |          |     |          |                    |          |     |
|----------|--------------------|----------|-----|----------|--------------------|----------|-----|
| Existing | 5,000 gallons: \$  | See      | /mo | Proposed | 5,000 gallons: \$  | See      | /mo |
| Existing | 10,000 gallons: \$ | Attached | /mo | Proposed | 10,000 gallons: \$ | Attached | /mo |

**Sewer**

|          |                   |              |     |          |                   |              |     |
|----------|-------------------|--------------|-----|----------|-------------------|--------------|-----|
| Existing | 5,000 gallons: \$ | See Attached | /mo | Proposed | 5,000 gallons: \$ | See Attached | /mo |
|----------|-------------------|--------------|-----|----------|-------------------|--------------|-----|

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane  
Company AddressAustin  
CityTexas  
State78723  
Zip(877) 987-2782  
Company Phone Number

\$17,784,500

Water Annual Revenue Increase

\$0.00

Water Pass-Through Annual Revenue Increase

\$11,364,116

Sewer Annual Revenue Increase

June 19, 2025

Date Current Rate Change Notice Delivered

3/1/2024 (Docket Nos. 56298, 56299, 56300)

Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021

Attachment for Ratepayer Comment/Request to Intervene Form

PUCT Docket No. 58124

RatePayer: Michael Hvizdos, 4023 Long Leaf Ln, Porter TX 77365. (CCN# 13203)

I would like to make the following comments regarding this water system and the lack of justification for this rate increase.

1. **Aqua Texas Performance Does Not Justify the Rate Increase or Allowing them to Continue Operation of this System-** We have documented over 50 outages and associated boil water notices since 2017. This data alone should have been sufficient for the PUC to replace Aqua Texas with a competent operator. Aqua Texas clearly does not meet the State Code Chapter 24, Section F, 24.205 requirement for "Continuous and Adequate Service". It is highly unlikely that boil water notices can protect the public health from groundwater contamination when the frequency of outages is this high. The boil water notice system does not provide enough communication, and human error is a major factor. For a well designed and operated system that fails maybe every 10 years the health risk is much lower.
2. **Regionalizing Rates Across Multiple Systems Does Not Result in Fair Pricing.** Our water supply system, (CCN#13203), is very small and simple, (less than 50 connections). The headers are only 2" and there is no firewater capability. Why should we pay the same higher rates with such low value assets with reliability issues, only to fund other customers with very good high value assets such as elevated storage, firewater, etc. that require higher maintenance?
3. **CCN's Within City Limits Remove Equal Protection Under Annexation Laws .** This CCN system/Code within the State of Texas is preventing us from having comparable City of Houston services as required by State law. This should be considered a violation of equal protection under the law. We don't have firewater and the reliability by design is far short of the City of Houston. City of Houston official have routinely stated that this CCN prevents them from providing annexation required services. Therefore, if a CCN is adopted within city limits, the CCN operator should provide a comparable service. It is my understanding that the City of Houston must also approve this rate increase. We are already paying close to the City of Houston rates and cannot accept rate increases while not having safe reliable water or annexation rights.