



Control Number: 58124



Item Number: 1021

## PUCT DOCKET NO. 58124

**Ratepayer Comments/Requests To Intervene**

Use this form to speak out if you disagree with the filing  
or want to get involved in the case.

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filers (http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf) or mail the original to

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

PUBLIC UTILITY COMMISSION  
FILINGS CLERK

2025 JUN 30 2:11:12

RECEIVED

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Norris Last Name: Frazier

Phone Number: 713 503 13714 Fax Number: NA

Email Address: frazierjr44@yahoo.com

Address, City, State: 8007 RANIC DR, Houston, TX 77064

Location where service is received: \_\_\_\_\_  
(if different from mailing address)

Please fill out the following.

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer \_\_\_\_\_ Date: \_\_\_\_\_

Si desea informacion en Espanol, puede llamar al 1-888-782-8477.

Further assistance may be obtained by calling the PUCT at (512) 936-7120 or (888) 782-8477.

Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUCT's

Customer Assistance Hotline at 512-936-7136 by first dialing 1-800-735-2989 or 7-1-1

Information may also be obtained by visiting www.puc.texas.gov.

1021

## PUCT DOCKET NO. 58124

**Notice of Proposed Rate Change**

Pursuant to Texas Water Code § 13.187

Aqua Texas  
Company Name13201, 13203, 13254, 21059, 21065, 21116  
CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 7,897 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. See Protest Form on the next page for instructions on how to protest.

**EFFECTIVE DATE OF PROPOSED INCREASE:** July 25, 2025

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

The proposed rate change is being requested in order to recover capital investments Aqua Texas has made to maintain and improve its systems since the last rate case(s) and to reflect inflationary increases to Aqua Texas' operating costs.

**BILLING COMPARISON****Water**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Water – Pass Through Charges**

Existing	5,000 gallons: \$	See	/mo	Proposed	5,000 gallons: \$	See	/mo
Existing	10,000 gallons: \$	Attached	/mo	Proposed	10,000 gallons: \$	Attached	/mo

**Sewer**

Existing	5,000 gallons: \$	See Attached	/mo	Proposed	5,000 gallons: \$	See Attached	/mo
----------	-------------------	--------------	-----	----------	-------------------	--------------	-----

Please see attached list of subdivisions and systems affected

Subdivision(s) or System(s) Affected by Rate Change

1106 Clayton Lane	Austin	Texas	78723
Company Address	City	State	Zip

(877) 987-2782  
Company Phone Number

\$17,784,500	\$0.00	\$11,364,116
Water Annual Revenue Increase	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase

June 19, 2025	3/1/2024 (Docket Nos. 56298, 56299, 56300)
Date Current Rate Change Notice Delivered	Date of Last Rate Change

\*Prior to providing notice, the utility shall file a request for the assignment of a docket number for the application.

Updated: September 29, 2021

**Ratepayer Comments/Requests To Intervene**

I wish to PROTEST the proposed rate change:

**Filing Clerk**

Public Utility Commission of Texas

1701 North Congress Avenue

P.O. Box 13326

Austin, Texas 78711-3326

**CUSTOMER INFORMATION**

First Name: Norris

Last Name: Frazier

Phone Number: 713-503-3714

Email Address: frazierjr44@yahoo.com

Address, City, State: 8007 Ranic Dr. Houston, Texas 77064

Location where service is received: 8007 Ranic Dr. Houston, Texas 77064

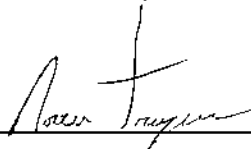
**I wish to PROTEST the following proposed rate action/s:**

[X] I wish to be a COMMENTER. I understand that I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored.

**Protest Statement:**

I protest the proposed water rate increase due to its excessive impact on residential customers. A 61% increase in monthly bills is unreasonable without a transparent breakdown of capital improvements and cost justification. The proposed increases would place a financial burden on many customers in my area, and the lack of detailed explanation does not justify the change.

Signature of Ratepayer: Norris Frazier \*



Date: 06/24/2025

Statement of Protest:

06/24/2025

To Whom It May Concern,

I am writing to formally protest the proposed water rate increases outlined in PUCT Docket No. 58124 by Aqua Texas. As a residential customer, I currently use approximately 7,200 gallons of water per month and am facing a projected monthly increase from \$47.45 to \$77.19 — a 63% rise. This represents an additional \$356.88 annually, which I find excessive and unjustified.

While I understand the need for infrastructure investment and maintenance, the magnitude of this increase — particularly the sharp hike in volumetric charges from \$3.70 to as high as \$15.12 per 1,000 gallons — is disproportionate to inflation and current household budget constraints. Many ratepayers, including myself, are already dealing with high costs of living, and such a steep increase would cause unnecessary financial hardship.

I urge the Commission to reject or significantly revise this proposal in favor of a more reasonable and phased approach that balances infrastructure needs with fairness and affordability.

Thank you for your consideration.

Sincerely,

Norris Frazier

\* \_\_\_\_\_

713-503-3714