



Filing Receipt

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Control Number - 58124

Item Number - 1003

PUC DOCKET NO. ~~56149~~ 58124
RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to **PROTEST** the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Daniel & Rachel Last Name: O'Donnell

Phone Number: 303-709-9541 Fax Number: n/a

Email Address: odonnell_s@live.com

Address, City, State: 3919 Weston Drive Fulshear, TX. 77441

Location where service is received: _____
(if different from the mailing address)

Please select the applicable :

I wish to PROTEST the following proposed rate action/s:

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

We strongly protest the proposed rate increase by Aqua Texas under PUC Docket No.58124. Please see attaches separate page.

☐ **I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Rachel O'Donnell

Date: 6/30/2025

Si desea informacion en Espanol, puede llamar al

1-888-782-8477

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline at

512-936-7136

To continue our PROTEST for Aqua Texas rate increase on residents located within Weston Lakes Riverwood Forest location:

- A. A rate increase will affect us personally and our neighbors through:
 - a. Financial burden on households
 - b. Comparisons to other utility rates in our area are substantially lower
 - c. Lack of improvement in services and infrastructure and transparency of any improvements made.
 - d. Poor customer service history
 - e. The original home existing on 3919 Weston Drive (now our property) burnt to the ground several years back because Aqua Texas neglected to ensure water hydrants were in operation for emergencies.
- B. Community-wide many residents in the Riverwood Forest section of Weston Lakes are already struggling with high utility costs, increasing property taxes, and increasing POA fees. These increases are broadly impacting residents' abilities maintain households and an increase in water will further strain homeowners.
- C. Accountability of Aqua Texas:
 - a. We would like to request that a hearing be held
 - b. Transparent justification from Aqua Texas for the increase
 - c. Oversight into how funds from previous rate increases have been used

Thank you for reviewing our protest and considering this need for help within our community!