

BLUE TOPAZ UTILITIES

Work Order No: 000000036119

Category : Water Quality Complaint

Information Assigned by Office

Name:	LUIS BAHENA	Phone:	936 - 641-2993
Location No.:	464ROAD6609	Issue Date & Time:	12/13/23 1:30 pm
Customer No.:	21114	Scheduled Date & Time:	12/13/23 11:27 am
Address:	464 ROAD 6609	Requested By:	
	DAYTON, Texas 77535	Assigned To:	Jordan Davis
Route:	ENCIN	Assigned By:	Theresa Caldwell

Service Order Information

Comments :

Customer says he had brown water coming out of every faucet. had to run the water for over a water to clear it up customer has no Filtration or water softner.

Task Information From the Field

Note:

Service Order Code	WQC	Description :	WATER QUALITY COMPLAINT
Meter No. : 212128611	Meter Reading : _____	Transmitter No	15529099
Meter Size : 1 METER	Meter Location:		
Previous Meter Reading : 366.00	Previous Meter Read Date :	12/18/2023	
Meter No. : 15529099	Meter Reading : _____	Transmitter No	15529099
Meter Size :	Meter Location:		

Service Order Completion Information

Work Completed By: _____	Completion Date	: 12/20/2023
	Completion Time	: 13:30:00

Notes :

sent to operations supervisor for further resolution.

Attachment 3

Corrosivity Grader

INTERNAL DOCUMENT: Please DO NOT send to customers outside of the TCEQ.

PWS Name:	Corrosivity Grader Test	Date:	12/20/2023
PWS ID:	Encino Estates	Sample Date:	9/12/2023
Sample Location	DSTWQP	Source (DWW, Lab):	DWW
PWS Type (NCT, NCNT, C)	C	New System?	No

INPUT Parameters	
TDS	243
pH	7.74
Temp °C	21.6
Alk, as CaCO ₃	152
Ca, as CaCO ₃	122.8
Cl	33.3
SO ₄	7.03

Notes: pH and Temperature were taken in the field and all other parameters are from DWW

Indices/Models (Tetra Tech & TCEQ Calcs)	Values
Langelier Saturation Index (LSI)	0.27
Ryznar Solubility Index (RSI)	7.20
Aggressiveness Index (AI)	12.01
CaCO ₃ Precipitation Potential (CCPP)	7.06
Chloride to Sulfate Mass Ratio (CSMR)	4.74
Dissolved Inorganic Carbon (DIC) as C	37.7

Grading Criteria Table	Points = 0	Points = 1	Grade	Point Range
pH	> 7.0	<= 7.0	Non-corrosive	0-1
LSI	>= -0.5	< -0.5	Slightly corrosive	2-3
RSI	< 8.5	>= 8.5	Corrosive	4-6
AI	>= 10	< 10		
CCPP	>= -3	< -3		
CSMR	<= 0.5	> 0.5 (TALK < 50)		

Grade Table

INDEX	Value
TetraTech pHs	7.47
pH	0
LSI	0
RSI	0
AI	0
CCPP	0
CSMR	0

Point Summary	Classification
0	Non-corrosive

Version 5 modified on 6/8/2023

Attachment 4

Investigation Photographs

Encino Estates

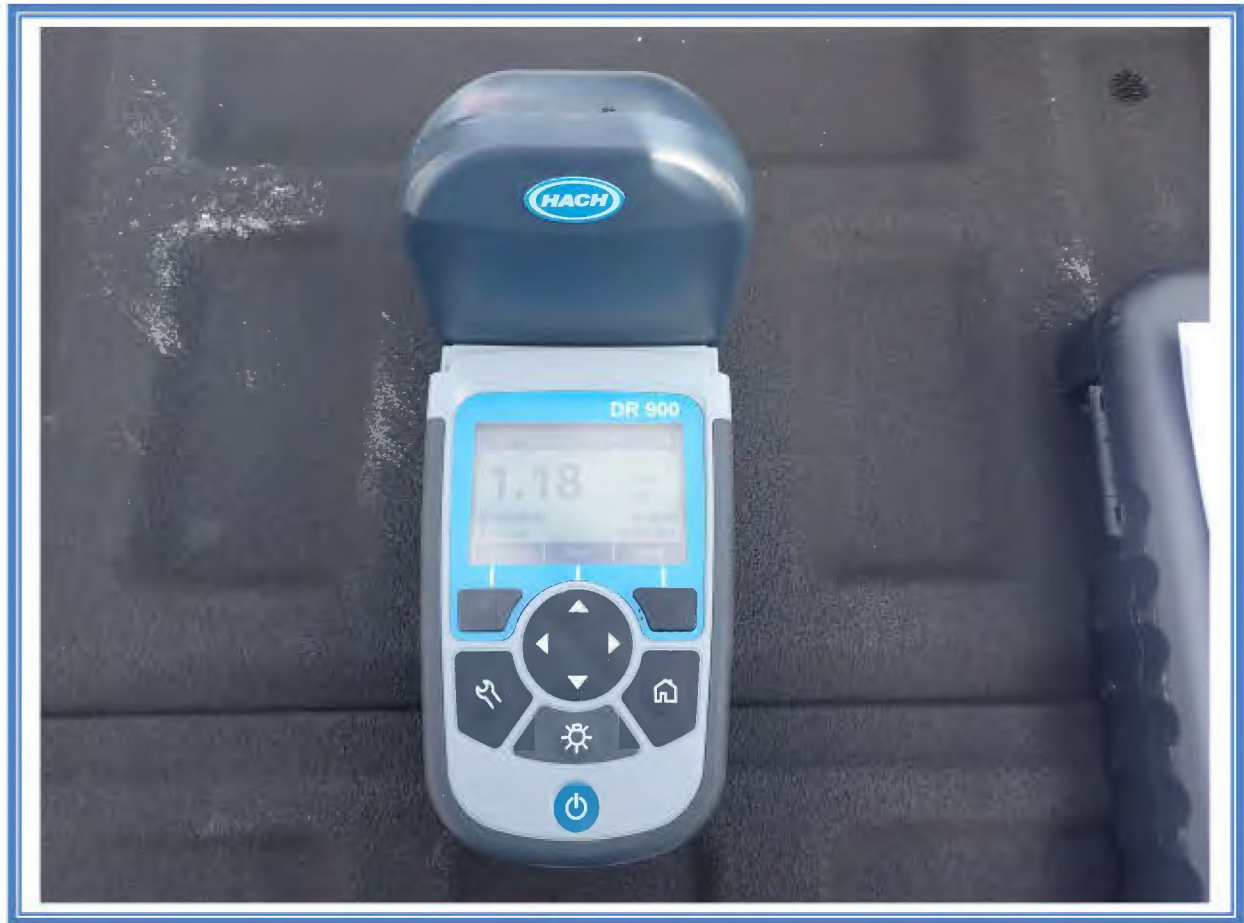
County Road 662 and Chestnut Drive

Dayton (Liberty County), Texas

Regulated Entity No: 109717082

TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #1

Description: At the time of the investigation, a free chlorine residual was collected using a HACH DR 900 at the ground storage tank and results indicated a 1.18 milligrams per liter (mg/L) concentration. Photograph was taken by Ms. Jaycee Tack.

Investigation Photographs

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187
Investigation Date: December 21, 2023



PHOTOGRAPH #2

Description: At the time of this investigation, it was noted that the water that came from the ground storage tank at Entry Point 1. Photograph was taken by Ms. Jaycee Tack.

Investigation Photographs

Encino Estates

County Road 662 and Chestnut Drive

Dayton (Liberty County), Texas

Regulated Entity No: 109717082

TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023

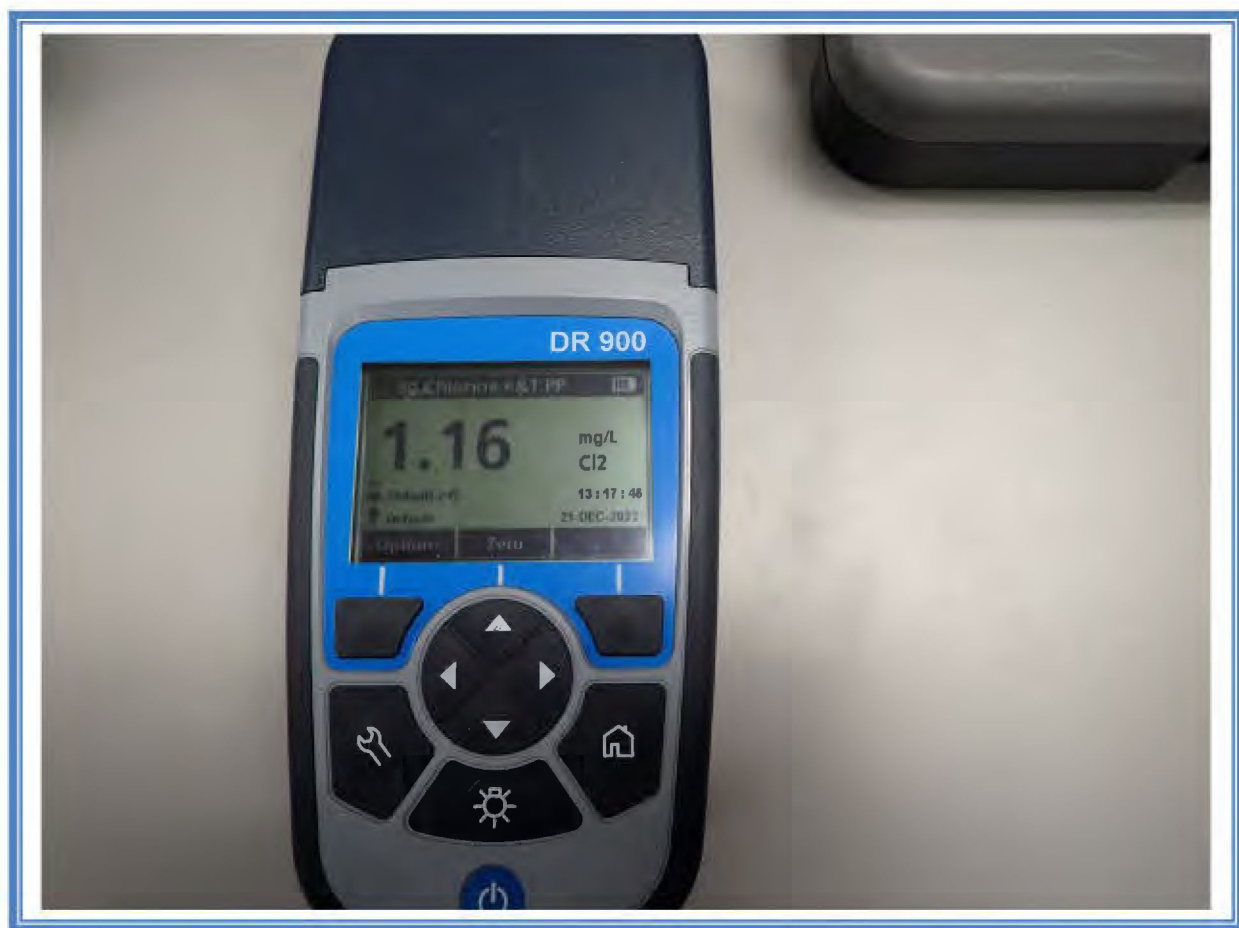


PHOTOGRAPH #3

Description: At the time of the investigation, the pressure from pressure tank at Entry Point 1 appears to be 72 pound per square inch (psi). Photograph taken by Ms. Jaycee Tack.

Investigation Photographs

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187
Investigation Date: December 21, 2023



PHOTOGRAPH #4

Description: At the time of the investigation, a free chlorine residual was collected using a HACH DR 900 at the flush valve at the corner of Spanish Drive and Country Road 6607 and results indicated a 1.16 mg/L concentration. Photograph was taken by Ms. Jaycee Tack.

Investigation Photographs

Encino Estates

County Road 662 and Chestnut Drive

Dayton (Liberty County), Texas

Regulated Entity No: 109717082

TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #5

Description: At the time of this investigation, it was noted that the water that came from the flush valve at the corner of Spanish Drive and Country Road 6607, after flushing for five minutes. Photograph was taken by Ms. Jaycee Tack.

Investigation Photographs

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187
Investigation Date: December 21, 2023



PHOTOGRAPH #6

Description: At the time of this investigation, it was noted that the water from the flush valve at the corner of Spanish Drive and Country Road 6607 was approximately 10 to 15 Color Units with the HACH Color Test Kit Model CO-1. Photograph was taken by Ms. Jaycee Tack.

PWS_1700328_CP_20230712_INVESTIGATION
Texas Commission on Environmental Quality
Investigation Report

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

Customer: T & W Water Service Company
Customer Number: CN601363005

Regulated Entity Name: CANEY CREEK UTILITY

Regulated Entity Number: RN101198679

Investigation # 1917459

Investigator: ALEX LAIRD

Conducted: 07/12/2023 -- 07/12/2023

Program(s): PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Investigation

Additional ID(s): 1700328

Address: 16500 HUNTERS TRL,
MONTGOMERY, TX , 77356

Incident Numbers

Site Classification GW 51-250 CONNECTION

No Industry Code Assigned

Location: W1 - 16307 HUNTERS TRAIL
W2 - HIGH POINT
KEY MAP 95W

Local Unit: REGION 05 - TYLER

Activity Type(s): PWSCCIGWCM - CCI GW PURCHASE
- COMMUNITY MANDATORY

Principal(s):

Role

Name

RESPONDENT

T & W WATER SERVICE COMPANY

RECEIVED

SEP 20 2023

Contact(s):

Role

Title

Name

Phone

REGULATED
ENTITY
CONTACT

OFFICE MANAGER

MS KARLA
LANGREDER

Cell (409) 770-4296
Office (936) 756-7400

NOTIFIED

OFFICE MANAGER

MS KARLA
LANGREDER

Cell (409) 770-4296
Office (936) 756-7400

PARTICIPATED
IN

OPERATOR

MR KEVIN MALONEY

Work (936) 756-7400
Phone (832) 515-8952

REGULATED
ENTITY MAIL
CONTACT

GENERAL MANAGER

Deanna Degyter

Fax (866) 422-8519
Phone (936) 756-7400

Other Staff Member(s):

Role

Name

QA Reviewer
Supervisor

JENNIFER BREWTON
JENNIFER BREWTON

CANEY CREEK UTILITY - MONTGOMERY

7/12/2023 Inv. # - 1917459

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Associated Check List

<u>Checklist Name</u>	<u>Unit Name</u>
PWS STANDARD FIELD	CCI
PWS EPP	EPP
WATER EQUIPMENT	Equipment

Investigation Comments:**INTRODUCTION**

A routine Comprehensive Compliance Investigation (CCI) was conducted at Caney Creek Utility, Public Water Supply (PWS) ID 1700328, on July 12, 2023, by Texas Commission on Environmental Quality (TCEQ) Environmental Investigator Alex Laird. The water system is owned and operated by Blue Topaz Utilities, formerly known as T&W Water Service Company. Water system personnel participating in the investigation included Mr. Kevin Maloney, Blue Topaz Operations Supervisor, phone # (832-515-8952), mailing address: 12284 FM 3083 Conroe, TX 77301. Ms. Karla Langreder, Blue Topaz Office Manager, received prior notification by telephone and email of the investigation on June 25, 2023. An exit interview was conducted with Mr. Maloney on July 12, 2023, and the form was emailed to Ms. Langreder on July 27, 2023.

GENERAL FACILITY AND PROCESS INFORMATION

Caney Creek Utility is a community PWS. The water system maintains one water plant which includes 2 wells, ground storage, 2 service pumps, and 2 pressure tanks. The plant supplies water to one pressure plane. This system serves 53 total connections, with an estimated population of 159. The water plant serves Hunter's Point Subdivision and part of the Teelwood Subdivision. The plant is equipped with a 14 kilowatt (kW) natural gas generator.

BACKGROUND

The most recent CCI was conducted February 7, 2019. Please see CCEDS investigation 1549606 for more information. No outstanding violations remained open from previous investigations.

ADDITIONAL INFORMATION

The documents were reviewed electronically for the investigation. Documentation requests were made on June 28 and July 13, 2023, to the regulated entity. Partially complete documentation was received on July 11, 2023, and no further documentation was received in response to the July 13, 2023 request resulting in violations.

During the current CCI, five violations were noted as follows:

- 1) Failure to have sanitary control easements (tracking no. 851251),
- 2) Failure to perform backflow prevention assembly tests (tracking no. 851253),
- 3) Failure to perform well meter calibrations (tracking no. 851254),
- 4) Failure to perform tank inspections (tracking no. 851255),
- 5) Failure to have a monitoring plan (tracking no. 851256).

A Notice of Violation was sent to the water system on August 15, 2023. System facilities are listed in the attached SDWIS database. See schematic for list of facilities, which is attached to printed CCEDS report. Responsible Official: Ms. Deanna Degyter, Blue Topaz Utilities General Manager, phone # 936-756-7400, mailing address 12284 FM 3083 Conroe, TX 77301.

NOV Date 08/15/2023 **Method** WRITTEN

OUTSTANDING ALLEGED VIOLATION(S)

ASSOCIATED TO A NOTICE OF VIOLATION

CANEY CREEK UTILITY - MONTGOMERY

7/12/2023 Inv. # - 1917459

Page 3 of 5

Track Number: 851251

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have sanitary control easements.

During the investigation, the investigator documented that the water system did not have any sanitary control easements. According to 30 TAC Subchapter 290.41(c)(1)(F), a sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851253

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.44(h)(1)(B)(ii)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct annual backflow prevention assembly tests.

During the investigation, the investigator documented that the neighborhood served by the water system disposes of wastewater by use of a wastewater treatment plant and collection system. The investigator also documented that no backflow prevention assembly test report was available for the backflow prevention device at the wastewater treatment plant. According to 30 TAC Subchapter 290.44(h)(1)(B)(ii), which references backflow prevention assembly test reports, copies of all such inspection and test reports must be obtained and kept on file by the water purveyor.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851254

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.46(s)(1)

Alleged Violation:

CANEY CREEK UTILITY - MONTGOMERY

7/12/2023 Inv. # - 1917459

Page 4 of 5

Investigation: 1917459

Comment Date: 08/01/2023

Failure to perform well meter calibrations.

During the investigation, the investigator documented that the water system did not have any well meter calibration records for either of the two well meters. According to 30 TAC Subchapter 290.46(s)(1), well meters required by §290.41(c)(3)(N) of this title shall be calibrated at least once every three years.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851255

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct tank inspections.

During the investigation, the investigator documented that the water system did not have any tank inspection reports for the ground storage tank or either of the water system's pressure tanks. According to 30 TAC Subchapter 290.46(m)(1), each of the system's ground, elevated, and pressure tanks shall be inspected annually by water system personnel or a contracted inspection service.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851256

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have a monitoring plan.

During the investigation, the investigator documented that the water system did not have a monitoring plan available for inspection. According to 30 TAC 290.121(a), all public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Signed [Signature]
Environmental Investigator

Date 7/28/23

Signed Jennifer Brunlan
Supervisor

Date 8/2/2023

Attachments: (in order of final report submittal)

☐ Enforcement Action Request (EAR)
☒ Letter to Facility (specify type) : N/A
Investigation Report
☐ Sample Analysis Results
☐ Manifests
☐ Notice of Registration

☒ Maps, Plans, Sketches
☐ Photographs
☐ Correspondence from the facility
☒ Other (specify) :
Exit Interview, Policy
Capacity SS

Jon Niermann, *Chairman*
Emily Lindley, *Commissioner*
Bobby Janecka, *Commissioner*
Kelly Keel, *Interim Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 15, 2023

CERTIFIED MAIL 9171 9690 0935 0289 6453 26
RETURN RECEIPT REQUESTED

Ms. Deanna Degeyter, General Manager
Blue Topaz Utilities
PO Box 2927
Conroe, Texas 77305

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Caney Creek Utility Water System,
Located at 16307 Hunters Trail, in Montgomery (Montgomery County), Texas
RN101198679, PWS ID No.: 1700328, Investigation No.: 1917459

Dear Ms. Degeyter:

On July 12, 2023, Mr. Alex Laird of the Texas Commission on Environmental Quality (TCEQ) Tyler Regional Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required.

Please submit a compliance plan by **September 14, 2023**, for the following outstanding alleged violations by track nos.: **851251, 851253, 851254, 851255, and 851256**. The plan should include the proposed actions to be taken to correct the alleged violations and a schedule for the completion of the corrections. If the violations have already been corrected, please submit compliance documentation, such as photographs, purchase orders, results of analyses, etc., demonstrating what actions were taken.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at <http://www.tceq.texas.gov> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Tyler Regional Office at (903) 535-5100 or the Central Office Publications Ordering Team at (512) 239-0028.

Ms. Deanna Degeyter, General Manager
Page 2
August 14, 2023

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Tyler Regional Office within 10 days from the date of this letter. At that time, Mr. Ross B. Morgan, Water Section Manager, will schedule a violation review meeting to be conducted. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Alex Laird in the Tyler Regional Office at (903) 535-5143.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer Brewton".

Ms. Jennifer Brewton
PWS Work Leader, Water Program
Tyler Regional Office

JCB/ASL/dfy

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

CANEY CREEK UTILITY

16500 HUNTERS TRL

MONTGOMERY, MONTGOMERY COUNTY, TX 77356

Investigation #

1917459

Investigation Date: 07/12/2023

Additional ID(s): 1700328

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 851251

Compliance Due Date: To Be Determined

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have sanitary control easements.

During the investigation, the investigator documented that the water system did not have any sanitary control easements. According to 30 TAC Subchapter 290.41(c)(1)(F), a sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851253

Compliance Due Date: To Be Determined

30 TAC Chapter 290.44(h)(1)(B)(ii)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct annual backflow prevention assembly tests.

During the investigation, the investigator documented that the neighborhood served by the water system disposes of wastewater by use of a wastewater treatment plant and collection system. The investigator also documented that no backflow prevention assembly test report was available for the backflow prevention device at the wastewater treatment plant. According to 30 TAC Subchapter 290.44(h)(1)(B)(ii), which references backflow prevention assembly test reports, copies of all such inspection and test reports must be obtained and kept on file by the water purveyor.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851254

Compliance Due Date: To Be Determined

30 TAC Chapter 290.46(s)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to perform well meter calibrations.

During the investigation, the investigator documented that the water system did not have any well meter calibration records for either of the two well meters. According to 30 TAC Subchapter 290.46(s)(1), well meters required by §290.41(c)(3)(N) of this title shall be calibrated at least once every three years.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851255 **Compliance Due Date:** To Be Determined
30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct tank inspections.

During the investigation, the investigator documented that the water system did not have any tank inspection reports for the ground storage tank or either of the water system's pressure tanks. According to 30 TAC Subchapter 290.46(m)(1), each of the system's ground, elevated, and pressure tanks shall be inspected annually by water system personnel or a contracted inspection service.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851256 **Compliance Due Date:** To Be Determined
30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have a monitoring plan.

During the investigation, the investigator documented that the water system did not have a monitoring plan available for inspection. According to 30 TAC 290.121(a), all public water systems shall maintain an up-to-date chemical and microbiological monitoring plan.

Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Central Files Coding:	PWS_1700328_CP_20230712_INVESTIGATION
Certified No.:	9171 9690 0935 0289 6453 26


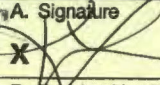
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Tyler, Texas
TYLER REGIONAL OFFICE
PWS SECTION

FACILITY:	Caney Creek Utility Water System, Located at 16307 Hunters Trail, in Montgomery (Montgomery County), Texas
	RN101198679, PWS ID No.: 1700328, Investigation No.: 1917459

Acknowledgment of receipt of TCEQ letter dated August 15, 2023 regarding:

Notice of Violation for the Comprehensive Compliance Investigation

Affix Acknowledgment Receipt (Green Card) Here

SENDER: COMPLETE THIS SECTION ■ Complete items 1, 2, and 3. ■ Print your name and address on the reverse so that we can return the card to you. ■ Attach this card to the back of the mailpiece, or on the front if space permits. 1. Article Addressed to: Ms. DEANNA DEGEYTER, GM BLUE TOPAZ UTILITIES P.O. Box 2927 CONROE, TEXAS 77305  9590 9402 6949 1104 5293 29		COMPLETE THIS SECTION ON DELIVERY A. Signature  <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee B. Received by (Printed Name) KARLA LANGREDER C. Date of Delivery 9-6-23 D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No <div style="text-align: center;"> REC'D TCEQ-R5 TYLER SEP 11 2023 PM4:27 </div> 3. Service Type <input type="checkbox"/> Adult Signature <input type="checkbox"/> Adult Signature Restricted Delivery <input checked="" type="checkbox"/> Certified Mail® <input type="checkbox"/> Certified Mail Restricted Delivery <input type="checkbox"/> Collect on Delivery <input type="checkbox"/> Priority Mail Express® <input type="checkbox"/> Registered Mail™ <input type="checkbox"/> Registered Mail Restricted Delivery <input type="checkbox"/> Signature Confirmation™ <input type="checkbox"/> Signature Confirmation Restricted Delivery <input type="checkbox"/> Restricted Delivery	
9171 9690 0935 0289 6453 26		PS Form 3811, July 2020 PSN 7530-02-000-9053 Domestic Return Receipt	

TCEQ EXIT INTERVIEW FORM: Potential Violations and/or Records Request

Regulated Entity/Site Name	Caney Creek Utility	TCEQ Add. ID No. RN No (optional)	TX1700328
Investigation Type	PWS Contact Made In-House (Y/N) Y	Purpose of Investigation	CCI
Regulated Entity Contact	Ms. Karla Langreder	Telephone No.	936-756-7400 Date Contacted 07/12/2023
	Blue Topaz Utilities	FAX #/Email address	FAX/Email date 07/27/2023


NOTICE: The information provided in this form is intended to provide clarity to issues that have arisen during the investigation process between the TCEQ and the regulated entity named above and *does not represent final TCEQ findings related to violations*. Any potential or alleged violations discovered after the date on this form will be communicated to the regulated entity representative prior to the issuance of a notice of violation or enforcement. Conclusions drawn from this investigation, including additional violations or potential violations discovered (if any) during the course of this investigation, will be documented in a final investigation-report.

Issue	For Records Request, identify the necessary records, the company contact and date due to the agency. For Alleged and Potential Violation issues, include the rule in question with the clearly described potential problem. Other type of issues: fully describe.		
No.	Type ¹	Rule Citation (if known)	Description of Issue
1	AV	290.41(c)(1)(F)	Failure to have sanitary control easements.
2	AV	290.46(s)(1)	Failure to have well meter calibration records.
3	AV	290.46(m)(1)	Failure to maintain tank inspection reports.
4	AV	290.121(a)	Failure to have a monitoring plan.
5	AV	290.44(h)(1)(B)(ii)	Failure to have copies of backflow preventor test reports.

Note 1: Issue Type Can Be One or More of: AV (Alleged Violation), PV (Potential Violation), O (Other), or RR (Records Request)

Did the TCEQ document the regulated entity named above operating without proper authorization?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Did the investigator advise the regulated entity representative that continued operation is not authorized?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Document Acknowledgment. Signature on this document establishes only that the regulated entity (RE) representative received a copy of this document and associated continuation pages on the date noted. If contact was made by telephone, the document will be sent via FAX or Email to RE; therefore, the RE signature is not required.

Alex Laird	07/27/2023		
 Investigator Name (Signed & Printed)	Date	Regulated Entity Representative Name (Signed & Printed)	Date

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512/239-3282.

White Copy: Regulated Entity Representative

Yellow Copy: TCEQ

TCEQ 20085 (4/08)

(Note: use additional pages as necessary) Page 1 of 1

Capacity Calculations Worksheet

Community Systems (Groundwater)**Fill in green cells only****System Name:** Caney Creek Utility

PWS ID: 1700328

Inv. No.: 1917459

Community (Y/N)

Y

MHP (≥ 8 units/ac) or Apts? (Y/N)

N

CCN? (Y/N)

N

Number of Connections

53

Population

159

Maximum Daily Demand (MDD):

0.058

MGD

Average Daily Demand (ADD):

0.0563

290.38(43)

MDD Date (mm/dd/yyyy):

6/30/2023

ADD Dates (mm/dd/yyyy):

12/1/2022

to

6/30/2023

	Rate	Units	Conn.	Required	Units	Provided	85% Rule	% Short	Sufficient?(Y/N)
Prod. Capacity:	0.6	gpm/conn	53	31.8	gpm	107	N/A	N/A	Y
Production ACR:		gpm/conn							
Pressure Storage (HD):	20	gal/conn	53	0.00106	MG	1800	N/A	N/A	Y
HD ACR:		gal/conn							
Elevated Storage (EL):	0	gal/conn	53	0	MG		N/A	N/A	Meets HD req.
EL ACR:		gal/conn							
Ground Storage (GR):						13800			
Total Storage*:	200	gal/conn	53	0.0106	MG	13800	N/A	N/A	Y
Tot. Storage ACR:		gal/conn							
*Total Storage = GR + EL + ST									
SP Capacity:	2	gpm/conn	53	106	gpm	140	N/A	N/A	Y
SP ACR:		gpm/conn							
SP Capacity:	(w/largest pump out of service)				gpm				
SP Peaking Factor:	N/A	-	53	0	gph	0	N/A		N/A

Bacti Samples:

Wholesale Contract? (Y/N)

N

Maximum Purchase Rate?

MGD

Required Submitted

Distribution

1

1

Raw

0

0

Capacity Calculations Worksheet

System Name: Caney Creek Utility

PWS ID: 1700328

Inv. No.: 1917459

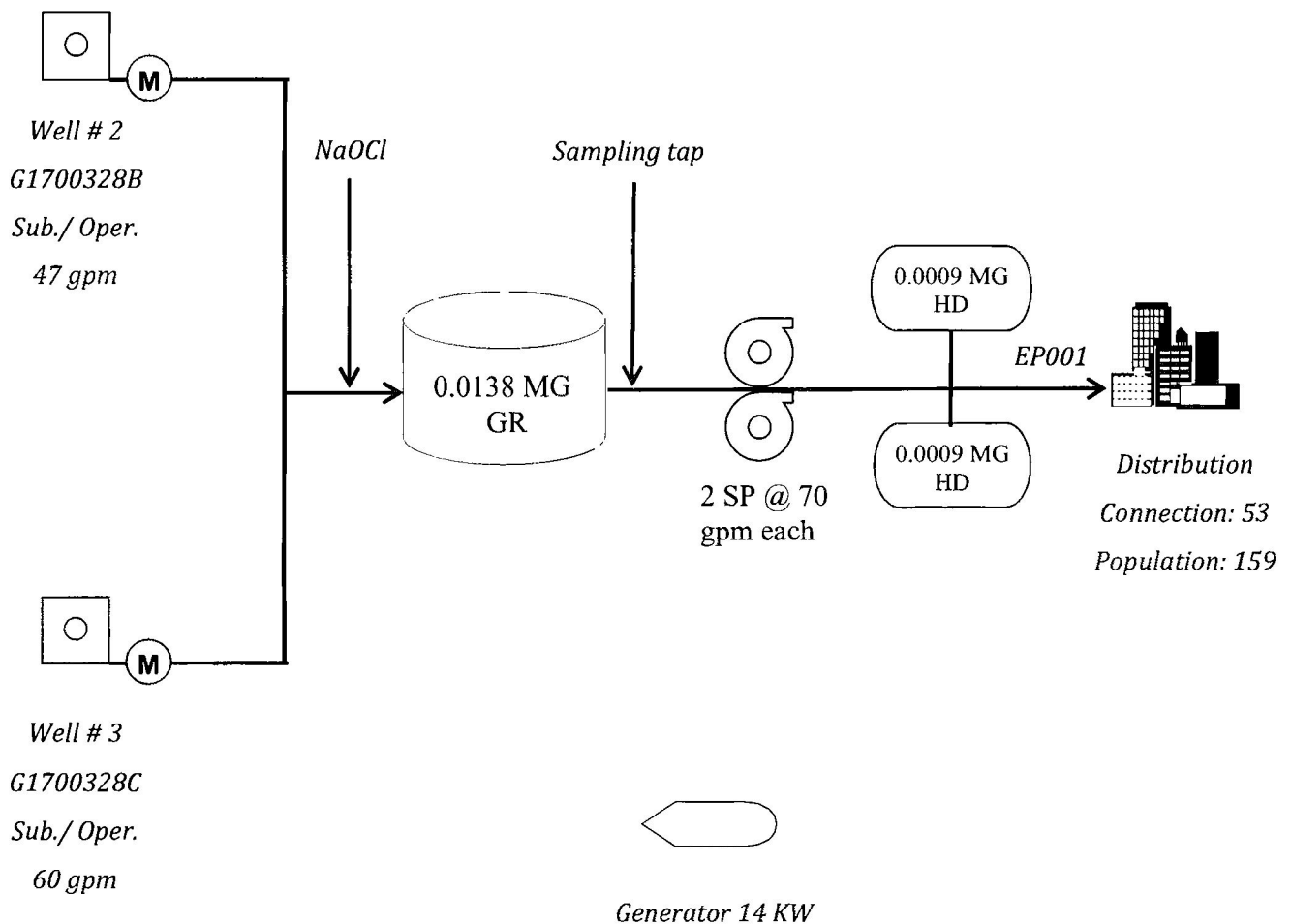
Additional Comments:

The water operations company acquired the water system in December 2022, and only had water usage data available for that time period to the present.

PWS FLOW DIAGRAM

Name of System:	Caney Creek Utility		Additional ID:	1700328
Investigation #:	1917459	Investigation Date:	07/12/2023	
Description of Sources, Treatment, Entry Points and Distribution Labelling: owner's source names and TCEQ wtrsrc code designation, types of treatment and chemicals, entry points to distribution, entry point sample taps, booster disinfection, distribution connections and layout (if possible).				

Caney Creek Utility 16500 Hunters Trail



7/28/2023

TCEQ DWW Water System Summary Sheet

PWS IDPWS NameCentral Reg RN

TX1700328

CANEY CREEK UTILITY

RN101198679

Organization / CustomerCentral Reg CN

T&W WATER SERVICE COMPANY

CN601363005

TX1700328

All Water System Contacts

T&W WATER SERVICE COMPAADDR1 PO BOX 2927JOBTITLE

CONROE

TX

77305-2927

POCTYPEPURPOSE_CODEPHONE_NUMBEREXT

OW

DEGEYTER, DEANNAADDR1 PO BOX 2927JOBTITLE

GENERAL MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE_CODEPHONE_NUMBEREXT

AC

CRC EMAIL

AC

MOB

281-455-5676

AC

FAX

866-422-8519

AC

BUS

936-756-7400

LANGREDER, KARLAADDR1 PO BOX 2927JOBTITLE

OFFICE MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE_CODEPHONE_NUMBEREXT

PWS

CRC EMAIL

PWS

BUS

936-756-7400

PWS

MOB

409-770-4296

GLYNN, ROBINADDR1 16501 HUNTERS TRLJOBTITLE

TREASURER

MONTGOMERY

TX

77356-7331

POCTYPEPURPOSE_CODEPHONE_NUMBEREXT

ECS

MOB

281-658-9275

ECS

BUS

281-658-9275

WARDLOW, TOMMYADDR1 16501 HUNTERS TRLJOBTITLE

PRESIDENT

MONTGOMERY

TX

77356-7331

POCTYPEPURPOSE_CODEPHONE_NUMBEREXT

EC

MOB

832-841-9962

EC

BUS

832-841-9962

OWNER TYPE

Investor Owned

TX1700328

Population TypePopulation Served# of Connections

Residential

159

53

TOTAL

159

53

INTERCONNECTIONS

TX1700328

Purchases (Buys From)Wholesales (Sells To)

<u>WATERTYPE</u>	GW	<u>PURCHASEFLAG</u>	
<u>SYSTEM TYPE</u>	COMMUNITY	<u>ACTIVITY STATUS</u>	A
<u>TOTAL PRODUCT</u>	<u>AVG DAILY USG</u>	<u>MAX DAILY DMD</u>	<u>TOT STORG MSR</u>
			0.014
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
			MG
<u>TOTL ELEV STORG</u>	<u>SERV PUMP CAP</u>	<u>MAX PURCH CAP FLOW RATE</u>	<u>TOTAL PRES TANK CAP</u>
	0.202		0.002
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
	MGD		MG

Number of Treatment Plants

1

ACTIVE SOURCES

<u>Source Number</u>	<u>SOURCE NAME</u>	<u>Activity Status</u>	<u>Oprtnl Status</u>	<u>SOURCE TYPE</u>	<u>WELL DEPTH</u>	<u>TESTED FLOW RATE</u>	<u>RATED FLOW RATE</u>
G1700328B	2 - 16307 HUNTERS TRAIL	A	P	G	465	38 GPM	N/A
<u>Drill Date</u>	<u>SOURCE SUMMATION</u>				<u>Plant Num</u>	<u>TYPE</u>	<u>CODE</u>
03/27/1995	JASPER				TP10688	WL	
<u>GPS Latitude</u>	<u>GPS Longitude</u>	<u>GPS ELEVATION</u>		<u>GPS DATE</u>	<u>SELLER PWS ID</u>		
30.447261	-95.607447	0		06/03/2008	Not Purchasing		
<u>Source Number</u>	<u>SOURCE NAME</u>	<u>Activity Status</u>	<u>Oprtnl Status</u>	<u>SOURCE TYPE</u>	<u>WELL DEPTH</u>	<u>TESTED FLOW RATE</u>	<u>RATED FLOW RATE</u>
G1700328C	3 - 16307 HUNTERS TRAIL	A	P	G	544	46 GPM	N/A
<u>Drill Date</u>	<u>SOURCE SUMMATION</u>				<u>Plant Num</u>	<u>TYPE</u>	<u>CODE</u>
12/06/2002	JASPER				TP10688	WL	
<u>GPS Latitude</u>	<u>GPS Longitude</u>	<u>GPS ELEVATION</u>		<u>GPS DATE</u>	<u>SELLER PWS ID</u>		
30.447287	-95.6076	0		06/03/2008	Not Purchasing		

TREATMENT PLANT

<u>ENTRY PNT</u>	<u>EP Name, Source, Status</u>	<u>Plant Name & Status</u>	<u>Plant Num</u>
EP001	TRT-TAP / Ground Water / A	16307 HUNTERS TRAIL (A)	TP10688
parts in red are hard coded			
<u>Chemical Mon Type</u>	<u>Chemical Sample Point</u>	<u>Distribution Mon Type</u>	<u>Distribution Sample Point</u>
	NO		NO

TREATMENTS

<u>TRAIN</u>	<u>Unamed</u>	<u>PLANT NUM</u>	<u>TP10688</u>
<u>Disinfection Zone</u>	<u>Treatment Sequence</u>	<u>OBJ CD</u>	<u>OBJECTIVE</u>
Process	Treatment		
null	null	D	DISINFECTION
		423	HYPOCHLORINATION, PRE

INACTIVE / OFFLINE SOURCES

<u>SOURCE ID</u>	<u>SOURCE NAME</u>	<u>TYPE</u>	<u>STATUS</u>	<u>AVAIL - ABILITY</u>	<u>FACID</u>	<u>WATER TYPE</u>
G1700328A	1 - PLUGGED	WL	I	P		GW

PUMPS

<u>PUMP ID</u>	<u>PUMP NAME</u>	<u>FACILITY TYPE</u>	<u>ACTIVITY STATUS</u>	<u>AVAIL ABILITY</u>	<u>FLOW RATE NAME</u>	<u>TESTED FLOW</u>	<u>TESTED UOM</u>

STORAGE TANKS

<u>TANK ID</u>	<u>TANK NAME</u>	<u>TANK TYPE</u>	<u>ACTIVITY STATUS</u>	<u>AVAIL ABILITY CODE</u>	<u>STOR AGE TYPE</u>	<u>CON STR MATRL TP</u>	<u>MEASURE QUANTITY</u>	<u>UOM</u>	<u>MEASURE NAME</u>
ST4987	ON HUNTERS CIRCLE - 0.0025 MG - HD	ST	A	P	HD	ST	0.025	MG	CAP
ST4988	16307 HUNTERS TRAIL - 0.0009 MG - HD	ST	A	P	HD	ST	900.000	GAL	CAP
ST4989	16307 HUNTERS TRAIL	ST	I	P	BL	ST			

END OF REPORT

Texas Commission on Environmental Quality Investigation Report

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

Customer: T & W Water Service Company

Customer Number: CN601363005

Regulated Entity Name: FALLS OF WILDWOOD

Regulated Entity Number: RN101282895

Investigation # 1983596

Investigator: BRYAN GUNAWAN

Conducted: 05/28/2024 -- 05/28/2024

Program: PUBLIC WATER SYSTEM/SUPPLY

Investigation Type : Compliance Investigation

Location : 14619 1/2 Majestic Oaks

KeyMap 213K

Additional ID 1700673

Address: ; City , State Zip

Local Unit : REGION 12 - HOUSTON

Activity Type: PWSCCIGWCM - CCI GW PURCHASE - COMMUNITY MANDATORY

Principal(s):

Role RESPONDENT

Name T & W WATER SERVICE COMPANY

Contact(s):

Incident Numbers

Site Classification GW <=50 CONNECTION

No Industry Code Assigned

Role REGULATED
ENTITY MAIL
CONTACT
Title GENERAL MANAGER

Name MRS DEANNA DEGEYTER

Phone Number for Office is (936) 756-7400
End of record for this contact

Role PARTICIPATED
IN
Title OPERATIONS SUPERVISOR

Name MR KEVIN MALONEY

Phone Number for Office is (936) 756-7400
End of record for this contact

Role PARTICIPATED
IN
Title OFFICE MANAGER

Name MRS KARLA LANGREDER

Phone Number for Work is (409) 770-4296
Phone Number for Office is (936) 756-7400
End of record for this contact

Role NOTIFIED
Title OFFICE MANAGER

Name MRS KARLA LANGREDER

Phone Number for Work is (409) 770-4296
Phone Number for Office is (936) 756-7400
End of record for this contact

Role REGULATED
ENTITY
CONTACT
Title OFFICE MANAGER

Name MRS KARLA LANGREDER

Phone Number for Office is (936) 756-7400
Phone Number for Work is (409) 770-4296
End of record for this contact

Other Staff Member(s):

Role QA Reviewer
Role Supervisor

Name WESLEY BOOK
Name MIRANDA JORDAN

Associated Check List

Checklist Name PWS STANDARD FIELD

Unit Name Investigation

Checklist Name WATER EQUIPMENT

Unit Name Water Equipment

Investigation Comments:

INTRODUCTION

A Comprehensive Compliance Investigation (CCI) was conducted at Falls of Wildwood Public Water Supply (PWS) ID 1700673 on May 28, 2024, by Texas Commission on Environmental Quality (TCEQ) Environmental Investigator (EI) Bryan Gunawan, to determine compliance with applicable PWS regulations. The CCI was coordinated with Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, on May 20, 2024 via email (Attachment 1).

The investigation was conducted with Mr. Kevin Maloney, Operations Supervisor with Blue Topaz Utilities.

The exit interview was conducted on-site with Mr. Maloney and on May 28, 2024 and the TCEQ Exit Interview Form (EIF) was provided to Ms. Langreder via email on the same day (Attachment 2).

The investigation included the examination of records, and an on-site investigation of all physical facilities that pertain to the PWS. More specifically, the investigation inspection included the water source, water treatment; water distribution; finished water storage, pump facilities and controls, monitoring/reporting/data verification, water system management/operations, and operator compliance

with TCEQ requirements.

A Notice of Violation letter was mailed to the water system. A detailed description of the alleged violations cited in this investigation can be found in the Summary of Investigation Findings.

BACKGROUND

The most recent CCI was conducted on August 6, 2019 (TCEQ Consolidated Compliance and Enforcement Data System (CCEDS) Investigation No. 1582216), which resulted in one alleged violation for failure to submit a furnished copy of well completion data to executive director for final approval for Well No. 2, G1700673B, Violation Track No. 726659, and one additional issue for not meeting the commission's minimum standards noted in the most recent chemical analysis for iron.

A Record Review (RR) Investigation was conducted on March 4, 2020, Investigation No. 1638958, and a Notice of Violation (NOV) letter was subsequently mailed to the facility on May 21, 2020. VTN No. 726659 remained outstanding as a result of the investigation.

A Record Review (RR) Investigation was conducted on February 5, 2021, Investigation No. 1702029, and a Notice of Violation (NOE) letter was subsequently mailed to the facility on March 11, 2021. VTN No. 726659 remained outstanding and was referred to enforcement as a result of the investigation.

TCEQ Agreed Order Docket No. 2021-0466-PWS-E was issued on May 17, 2022, in response to the NOE. The regulated entity has not addressed the technical requirements, therefore, the alleged violation is being evaluated in this investigation report.

The TCEQ Houston Region Office has not received any complaints against Falls of Wildwood within the five years preceding this investigation.

GENERAL FACILITY AND PROCESS INFORMATION

Falls of Wildwood is a community PWS. The water system maintains one water plant which supplies water to one pressure plane.

This system serves 19 total connections, with an estimated population of 54 (population data and connection count were provided by the regulated entity at the time of the investigation).

The water plant serves the Falls of Wildwood Subdivision.

The regulated entity has been issued a certificate of public convenience and necessity (CCN), 12892. A CCN grants a CCN holder the exclusive right to provide retail water and/or sewer utility service to an identified geographic area. Chapter 13 of the Texas Water Code requires a CCN holder to provide continuous and adequate service to the area within its CCN boundary.

Plant No. 1 is located at 14619 1/2 Majestic Oaks and contains one submersible well, Well #2 with Source ID No. G1700673B, which produces 59 gallons per minute (gpm). The plant treats with sodium hypochlorite for disinfection purposes prior to entering the 2,500 gallons, or 0.0025 million gallon (MG) pressure tank. The plant is equipped with a 40 kilowatt (kW) diesel generator.

Additionally, the offsite well, Well #1 (Source ID No. G1700673A) was noted to have been plugged and is no longer operational. The regulated entity provided the well plugging reports for review and the documents appear to be compliant with TCEQ regulations.

For detailed facility information, see the PWS System Flow Diagram and Drinking Water Watch (DWW) Summary Sheet (Attachments 3 and 4).

As of the site visit on May 28, 2024, the system meets the minimum capacity requirements for systems with less than 50 connections pursuant to 30 Texas Administrative Code (TAC) § 290.45(b)(1)(B). For more detailed information see the water system capacity calculations spreadsheet (Attachment 5).

List of Operators:

The water system employs the following operators for Falls of Wildwood:

Mr. Maloney has a C - Groundwater Treatment Operator license, license number WGO016921, which expires on July 23, 2027.

Mr. Niceforo (Lucio) Ayala has a D - Water Operator license, license number WOO021246, which expires on March 16, 2027.

Mr. Jordan William has a C - Groundwater Treatment Operator license, license number WGO012850, which expires on August 23, 2025.

Mr. Harry Bradford has a C - Groundwater Treatment Operator license, license number WGO020558, which expires on January 3, 2027.

Mr. Tyler Schneider has a D - Water Operator license, license number WGO020558, which expires on January 7, 2026.

Mr. Nathan Clark has a C - Groundwater Treatment Operator license, license number WGO020566, which expires on January 23, 2027.

The operators have the appropriate level of certifications for the system.

Exceptions:

The water system has been granted a TCEQ regulatory exception. In the TCEQ letter dated May 15, 2023, the water system was granted an exception to the sanitary control easement (SCE) requirement, the well location in unsanitary surroundings requirement, and the well setback distance to a storm sewer requirement for Well No. 2. (G1700673B). Falls of Wildwood is required to collect one raw water sample per month from Well No. 2 and is in compliance with the exception.

Emergency Preparedness Plan:

Regulated entities located in Montgomery County are required to submit an Emergency Preparedness Plan (EPP). Falls of Wildwood's EPP was approved by the TCEQ on February 21, 2024. The regulated entity chose EPP Option 1. During the investigation, the investigator noted that the PWS has a Permanently Installed Auxillary Generator at the water plant and the regulated entity is in compliance with the chosen EPP.

Chemical Analysis:

The system is in compliance with TCEQ primary and secondary standards.

Interconnects:

Falls of Wildwood does not have any interconnects with any other water systems at this time.

Pre-investigation:

Ms. Langreder provided the facility operating records via email on May 24, 2024, May 26, 2024, and May 27, 2024 for compliance review purposes (Attachments 6, 7 and 8). The submitted documents were compliant with TCEQ Requirements.

Additionally, Ms. Langreder also provided the TCEQ approval letter dated on June 29, 2021 which shows that TCEQ has granted the approval for public use of Well No. 2, based on the submitted well completion data for the well, which appears to address and resolve VTN 726659 that was referred to enforcement. See Attachment 8 for more information.

Field Monitoring Activities:

The free chlorine residual concentration is required to be greater than or equal to 0.2 milligrams per liter (mg/L) (30 TAC §290.46(d)(2)(A)) and the pressure is required to be greater than or equal to 35 pounds per

square inch (psi) (30 TAC §290.46(r)) within the distribution system.

At the time of the field investigation, the disinfectant residual concentration and distribution pressure were monitored at a flush valve in the 38000 block of Cascade Court. The location had a 1.01 mg/L of free chlorine residual concentration, and a pressure of 53 psi (Attachment 9, Photographs 1 to 3). The pressure and chlorine readings were compliant.

ADDITIONAL INFORMATION

On-site investigation:

The following were listed in the EIF at the time of the exit interview.

Records request for the following documents to be provided via email:

- Submitted Emergency Preparedness Plan (EPP) (including the option selected for the water system)
- 2024 Tank Inspection.
- TCEQ approval letter for the SCE exception

Alleged violations for the following deficiencies:

- Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. At the time of the field investigation, overgrown vegetation was noted along the fence line located near the entrance of the water plant, and mildew was noted on the exterior surface of the 2,500 gallons pressure tank. See Attachment 9, Photographs 4 and 5.

Record Review:

On June 7, 2024, Ms. Langreder emailed EI Gunawan with the photographs showing that the mildew has been removed from the exterior surface of the 2,500 gallons pressure tank, and the overgrown vegetation has been removed from the fence line located near the entrance of the water plant, which appears to resolve the alleged violation as an Area of Concern. Ms. Langreder also provided via email the requested updated EPP, along with the TCEQ approval letter dated on February 21, 2024 for the submitted EPP (Attachment 10). The submitted documents are compliant with TCEQ requirements

On June 12, 2024, Ms. Langreder emailed EI Gunawan with the requested TCEQ approval letter, dated on May 15, 2023, which grants the SCE exception for Falls of Wildwood (Attachment 11). The submitted document is compliant with TCEQ requirements.

The entity did not provide the remaining requested documentation for the 2024 tank inspection report as of June 18, 2024 and this is noted as an alleged violation in this investigation. This issue is further discussed in the Summary of Investigation Findings.

Based on the information gathered during this investigation, two alleged violations were cited, of which one was resolved as an Area of Concern and one remains outstanding. See the Summary of Investigation Findings section for more information.

<u>Notice of Violation Dat</u>	07/01/2024	<u>Method</u>	WRITTEN
OUTSTANDING ALLEGED VIOLATION(S)			
ASSOCIATED TO A NOTICE OF VIOLATION			

Track Number: 884170

Compliance Due Date: 08/30/2024

Violation Start Date: 5/28/2024

Citations include TAC or T. A. C. which stands for Texas Administrative Code

Citation 30 TAC Chapter 290.46(f)(3)(D)(ii)

No or N. O. stands for Number and Pg or P. G. stands for page.

Req or R. E. Q. stands for requirements

Alleged Violation:**Investigation: 1983596**

Comment Date: 06/26/2024

Failure to record and maintain the results of the pressure tank inspections as per 30 TAC §290.46(m)(1)(A) for a minimum of five years. At the time of the investigation, it was noted that the regulated entity did not have the pressure tank inspection from 2024 available for review. The environmental investigator contacted Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, after the on-site investigation was conducted on May 28, 2024 to request the tank inspection report to be provided via email. No documentation was received by the TCEQ Houston Region Office from the regulated entity as of June 18, 2024.

Recommended Corrective Action: Submit a copy of the completed tank inspection to the TCEQ Houston Region Office demonstrating corrective measures have been taken to resolve the alleged violation.

AREA OF CONCERN**Track Number:** 884168**Resolution Status Date:** 6/26/2024**Violation Start Date:** 5/28/2024**Violation End Date:** 6/7/2024

Citations include TAC or T. A. C. which stands for Texas Administrative Code

Citation 30 TAC Chapter 290.46(m)

No or N. O. stands for Number and Pg or P. G. stands for page.

Req or R. E. Q. stands for requirements

Alleged Violation:**Investigation: 1983596**

Comment Date: 06/26/2024

Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. At the time of the investigation, overgrown vegetation was noted along the fence line located near the entrance of the water plant, and mildew was noted on the exterior surface of the 2,500 gallons pressure tank.

Recommended Corrective Action: Submit work orders/photographs of the repaired work to the TCEQ Houston Region Office demonstrating corrective measures have been taken to resolve the alleged violation.

Resolution: On June 7, 2024, Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, emailed the photographs showing that the mildew has been removed from the exterior surface of the 2,500 gallons pressure tank, and the overgrown vegetation has been removed from the fence line located near the entrance of the water plant, which appears to resolve the alleged violation as an Area of Concern.

Signature lines for Environmental Investigator and supervisor with dates

Signed**Environmental Investigator****Date** July 1, 2024**Signed**
Supervisor**Date** July 1, 2024

Checklist for different types of attachments

Attachments: (in order of final report submittal)

___ Enforcement Action Request (EAR)

X Letter to Facility (specify type) : NOV

___ Investigation Report

___ Sample Analysis Results

___ Manifests

___ Notice of Registration

___ Maps, Plans, Sketches

___ Photographs

___ Correspondence from the facility

X Other (specify) :

See list of Attached Files

List of Attached files

CapCalc.xlsx

Sk24.docx

Texas Commission on Environmental Quality

**Investigation Report
Falls of Wildwood
RN: 101282895, PWS ID: 1700673
Investigation No.: 1983596
Comprehensive Compliance Investigation
Conducted on May 28, 2024**

LIST OF ATTACHMENTS

ATTACHMENT 1	Correspondence with Regulated Entity on May 20, 2024: Scheduling for the compliance investigation
ATTACHMENT 2	Exit Interview Form sent to the Regulated Entity on May 28, 2024
ATTACHMENT 3	PWS System Flow Diagram
ATTACHMENT 4	Drinking Water Watch Summary Sheet
ATTACHMENT 5	Capacity Calculation Spreadsheet
ATTACHMENT 6	Facility operating records submitted by the Regulated Entity on May 24, 2024
ATTACHMENT 7	Facility operating records submitted by the Regulated Entity on May 26, 2024
ATTACHMENT 8	Facility operating records submitted by the Regulated Entity on May 27, 2024
ATTACHMENT 9	Investigation Photographs taken on May 28, 2024
ATTACHMENT 10	Compliance documentation submitted by the Regulated Entity on June 7, 2024
ATTACHMENT 11	Requested documentation submitted by the Regulated Entity on June 12, 2024

Attachment 1

TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673)

Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Mon 5/20/2024 11:48 AM

To: [REDACTED] <[REDACTED]>

Bcc: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

 2 attachments (229 KB)

Summary of Investigation Findings.pdf; TCEQ_Records Request_Full.pdf;

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you,
Bryan Gunawan

Bryan Gunawan

Environmental Investigator

Public Water Supply Team

TCEQ – Region 12

5425 Polk Street

Houston, TX 77023, Ste H

Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business

https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf

How is our customer service? www.tceq.texas.gov/customersurvey

Attachment 2

TCEQ - Exit Interview for PWS Investigation at Falls of Wildwood (TX1700673)

Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Tue 5/28/2024 6:02 PM

To: [REDACTED] m <[REDACTED]>

Bcc: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

 1 attachments (124 KB)

Exit Interview Form.pdf;

Good afternoon Karla,

Thank you for arranging the compliance investigation earlier today for Falls of Wildwood PWS. I have checked the distribution residual and pressure for the system and the readings are compliant with TCEQ requirements.

There are however some records that are still needed as well as some concerns while evaluating the conditions of the plant, so those have been noted in the attached Exit Interview Form (EIF). The EIF is not final, so please let me know should you have any questions about it. Also, should you have the documentations to address/resolve the line items, could you please forward those to me by email before the listed date in the form?

Please note that records/compliance documentation that could not be provided by the due date in the EIF will be noted as alleged violation for the system.

Thank you,
Bryan Gunawan

Bryan Gunawan

Environmental Investigator

Public Water Supply Team

TCEQ – Region 12

5425 Polk Street

Houston, TX 77023, Ste H

Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business

https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf

How is our customer service? www.tceq.texas.gov/customersurvey

TCEQ EXIT INTERVIEW FORM: Potential Violations and/or Records Requested

Regulated Entity/Site Name	Falls of Wildwood			TCEQ Add. ID No. RN No. (optional)	1700673
Investigation Type	CCI	Contact Made In-House (Y/N)		Purpose of Investigation	Compliance Investigation
Regulated Entity Contact	Karla Langreder			Telephone No.	
Title	Office Manager with T&W Water Services Company			Email Address:	
				Date Contacted	5/20/2024
				Date Emailed	5/28/2024

NOTICE: The information provided in this form is intended to provide clarity to issues that have arisen during the investigation process between the TCEQ and the regulated entity named above and *does not represent final TCEQ findings related to violations*. Any potential or alleged violations discovered after the date on this form will be communicated by telephone to the regulated entity representative prior to the issuance of a notice of violation or enforcement. Conclusions drawn from this investigation, including additional violations or potential violations discovered (if any) during the course of this investigation, will be documented in a final investigation report.

Issue		For Records Request: identify the necessary records, the company contact and date due to the agency. For Alleged and Potential Violation issues: include the rule in question with the clearly described potential problem. Other type of issues: fully describe.	
No.	Type ¹	Rule Citation (if known)	Description of Issue
1	PV	290.46(m)	Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. Re: overgrown vegetation along the fence line located near the entrance of the water plant, and mildew on the exterior surface of the 2,500 gallons pressure tank.
2	RR		Please provide a copy of the following documents via email before the due date: <ul style="list-style-type: none"> Submitted Emergency Preparedness Plan (including the option selected for the water system) 2024 Tank Inspection. TCEQ approval letter for the SCE exception Due Date: June 6, 2024

Issue Type Can Be One or More of: AV (Alleged Violation), PV (Potential Violation), O (Other), or RR (Records Request)

Did the TCEQ document the regulated entity named above operating without proper authorization?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Did the investigator advise the regulated entity representative that continued operation is not authorized?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

Document Acknowledgment. Signature on this document establishes only that the regulated entity (company) representative received a copy of this document and associated continuation pages on the date noted. If contact was made by telephone, document will be faxed to regulated entity; therefore, signature not required.			
Bryan Gunawan	5/28/2024		
Investigator Name (Signed & Printed)	Date	Regulated Entity Representative Name (Optional)	Date

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

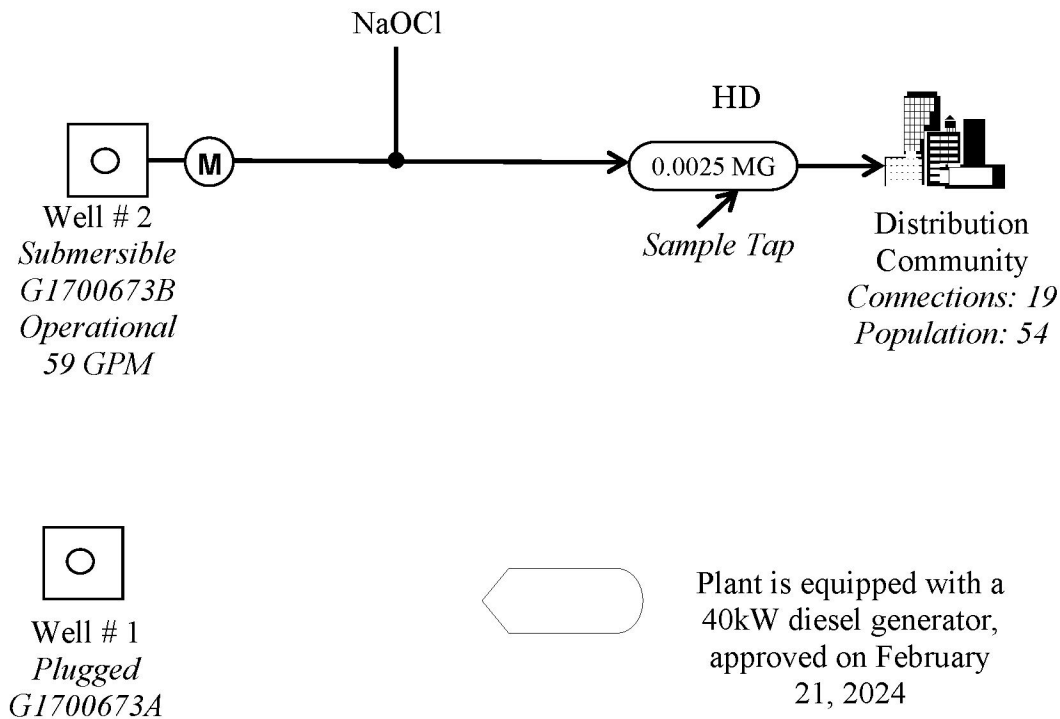
Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512-239-3282.

Attachment 3

PWS - SYSTEM FLOW DIAGRAM

Name of System:	Falls of Wildwood	Additional ID:	1700673
Investigation #:	1983596	Investigation Date:	5/28/2024
Description of Sources, Treatment, Entry Points and Distribution Labeling: owner's source names and TCEQ wtrsrc code designation, types of treatment and chemicals, entry points to distribution, entry point sample taps, booster disinfection, distribution connections and layout (if possible).			

14619 1/2 Majestic Oaks



Attachment 4

6/26/2024

TCEQ DWW Water System Summary Sheet

PWS IDPWS NameCentral Reg RN

TX1700673

FALLS OF WILDWOOD

RN101282895

Organization / CustomerCentral Reg CN

T & W WATER SERVICE COMPANY

CN601363005

TX1700673

All Water System Contacts

T & W WATER SERVICE COMP/ADDR1 PO BOX 2927JOBTITLE

CONROE

TX

77305-2927

POCTYPEPURPOSE CODEPHONE NUMBEREXT

OW

DEGEYTER, DEANNAADDR1 PO BOX 2927JOBTITLE

GENERAL MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE CODEPHONE NUMBEREXT

AC

BUS

936-756-7400

AC

FAX

866-422-8519

AC

MOB

281-455-5676

AC

CRC EMAIL

LANGREDER, KARLAADDR1 PO BOX 2927JOBTITLE

OFFICE MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE CODEPHONE NUMBEREXT

PWS

BUS

936-756-7400

PWS

MOB

409-770-4296

PWS

CRC EMAIL

CRC - TX1700673ADDR1JOBTITLEPOCTYPEPURPOSE CODEPHONE NUMBEREXT

CRC

CRC EMAIL

DEGEYTER, DEANNAADDR1 PO BOX 2927JOBTITLE

GENERAL MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE CODEPHONE NUMBEREXT

EC

BUS

936-756-7400

EC

MOB

281-455-5676

EC

FAX

866-422-8519

EC

CRC EMAIL

LANGREDER, KARLAADDR1 PO BOX 2927JOBTITLE

OFFICE MANAGER

CONROE

TX

77305-2927

POCTYPEPURPOSE CODEPHONE NUMBEREXT

ECS

BUS

936-756-7400

ECS

MOB

409-770-4296

ECS

CRC EMAIL

OWNER TYPE

Investor Owned

TX1700673			INTERCONNECTIONS																	
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="text-align: left; padding: 2px;"><u>Population Type</u></th> <th style="text-align: left; padding: 2px;"><u>Population Served</u></th> <th style="text-align: left; padding: 2px;"><u># of Connections</u></th> </tr> <tr> <td style="padding: 2px;">Residential</td> <td style="text-align: center; padding: 2px;">54</td> <td style="text-align: center; padding: 2px;">19</td> </tr> <tr> <td style="padding: 2px;">TOTAL</td> <td style="text-align: center; padding: 2px;">54</td> <td style="text-align: center; padding: 2px;">19</td> </tr> </table>	<u>Population Type</u>	<u>Population Served</u>	<u># of Connections</u>	Residential	54	19	TOTAL	54	19	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2" style="padding: 2px;">TX1700673</td> </tr> <tr> <td colspan="2" style="padding: 2px; text-align: center;"><u>Purchases (Buys From)</u></td> </tr> <tr> <td colspan="2" style="padding: 2px; text-align: center;"><u>Wholesales (Sells To)</u></td> </tr> </table>		TX1700673		<u>Purchases (Buys From)</u>		<u>Wholesales (Sells To)</u>				
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			2500																	
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>																	
			GAL																	

Number of Treatment Plants 1

ACTIVE SOURCES							
<u>Source Number</u>	<u>SOURCE NAME</u>	<u>Activity Status</u>	<u>Oprtnl Status</u>	<u>SOURCE TYPE</u>	<u>WELL DEPTH</u>	<u>TESTED FLOW RATE</u>	<u>RATED FLOW RATE</u>
G1700673B	2 - MAJESTIC OAKS DR	A	P	G	N/A	59 GPM	65 GPM
<u>Drill Date</u>	<u>SOURCE SUMMATION</u>				<u>Plant Num</u>	<u>TYPE CODE</u>	
04/30/2018					TP19703	WL	
<u>GPS Latitude</u>	<u>GPS Longitude</u>	<u>GPS ELEVATION</u>		<u>GPS DATE</u>	<u>SELLER PWS ID</u>		
30.21	-95.688889	0		07/15/2020	Not Purchasing		

TREATMENT PLANT			
<u>ENTRY PNT</u>	<u>EP Name, Source,Status</u>	<u>Plant Name & Status</u>	<u>Plant Num</u>
EP001	TRT-TAP / Ground Water / A	PLANT - 14619 1/2 MAJESTIC OAKS (A)	TP19703
parts in red are hard coded			
<u>Chemical Mon Type</u>	<u>Chemical Sample Point</u>	<u>Distribution Mon Type</u>	<u>Distribution Sample Point</u>
NO		NO	

TREATMENTS					
<u>TRAIN</u>	Unnamed	<u>PLANT NUM</u>	TP19703		
<u>Disinfection Zone</u>	<u>Treatment Sequence</u>	<u>OBJ CD</u>	<u>OBJECTIVE</u>	<u>Process</u>	<u>Treatment</u>
null	null	D	DISINFECTION	423	HYPOCHLORINATION, PRE

INACTIVE / OFFLINE SOURCES

<u>SOURCE ID</u>	<u>SOURCE NAME</u>	<u>TYPE</u>	<u>STATUS</u>	<u>AVAIL - ABILITY</u>	<u>FACID</u>	<u>WATER TYPE</u>
G1700673A	1 - 14619 1/2 MAJESTIC OAKS	WL	I	O		GW

PUMPS

<u>PUMP ID</u>	<u>PUMP NAME</u>	<u>FACILITY TYPE</u>	<u>ACTIVITY STATUS</u>	<u>AVAIL ABILITY</u>	<u>FLOW RATE NAME</u>	<u>TESTED FLOW</u>	<u>TESTED UOM</u>

STORAGE TANKS

<u>TANK ID</u>	<u>TANK NAME</u>	<u>TANK TYPE</u>	<u>ACTIVITY STATUS</u>	<u>AVAIL ABILITY CODE</u>	<u>STOR AGE TYPE</u>	<u>CON STR MATRL TP</u>	<u>MEASURE QUANTITY</u>	<u>UOM</u>	<u>MEASURE NAME</u>
ST0001	14619 1/2 MAJESTIC OAKS - 2500 GAL - HD	ST	A	P	HD	ST	2500.000	GAL	CAP

END OF REPORT

Attachment 5

Capacity Calculations Worksheet

Community Systems (Groundwater)**System Name:** Falls of Wildwood**Fill in green cells only**

PWS ID: 1700673

Inv. No.: 1983596

Community (Y/N)

MHP (≥ 8 units/ac) or Apts? (Y/N)

CCN? (Y/N) CCN #12892

Number of Connections

Population

Maximum Daily Demand (MDD): MGDAverage Daily Demand (ADD): MGDMDD Date (mm/dd/yyyy): ADD Dates (mm/dd/yyyy):

to

	Rate	Units	Conn.	Required	Units	Provided	85% Rule	% Short	Sufficient?(Y/N)
Prod. Capacity:	1.5	gpm/conn	19	28.5	gpm	59	48%	N/A	Y
					MGD	0.08496			
Production ACR:		gpm/conn							
Pressure Storage (HD):	50	gal/conn	19	0.00095	MG	0.0025	38%	N/A	Y
HD ACR:		gal/conn							
Elevated Storage (EL):	0	gal/conn	19	0	MG		N/A	N/A	N/A
EL ACR:		gal/conn							
Ground Storage (GR):									
Total Storage*:	N/A	gal/conn	19	0	MG	0	N/A	N/A	N/A
Tot. Storage ACR:		gal/conn							
*Total Storage = GR + EL + ST									
SP Capacity:	0	gpm/conn	19	0	gpm		N/A	N/A	N/A
SP ACR:		gpm/conn							
SP Capacity:	(w/largest pump out of service)				gpm				
SP Peaking Factor:	N/A	-	19	0	gph	0	N/A		N/A

Bacti Samples:

Wholesale Contract? (Yes/No)

Required Submitted

Distribution

Capacity Calculations Worksheet

Maximum Purchase Rate? MGD

Raw

System Name: Falls of Wildwood

PWS ID: 1700673

Inv. No.: 1983596

Additional Comments:

The Falls of Wildwood is required to collect one raw water sample per month as per the TCEQ letter dated on May 15, 2023, which granted the exceptions for: sanitary control easement (SCE) requirement, the well location in unsanitary surroundings requirement, and the well setback distance to a storm sewer requirement for Well No. 2 (Source ID No. G1700673B).

Capacity Calculations Worksheet

--

Attachment 6

RE: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673) FIRST EMAIL

Karla Langreder [REDACTED] >

Fri 5/24/2024 3:03 PM

To: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Cc: Kyle Langreder [REDACTED]; Kevin Maloney <[REDACTED]>

11 attachments (22 MB)

General Information.pdf; Falls of Wildwood - Operator Notice Form - Revised 5-14-2024.pdf; Falls of Wildwood - Monitoring Plan.pdf; TCEQ_Records Request - COMPLETED.pdf; Flushing Logs - 12 months.pdf; Operations Field Logs - 12 months.pdf; Residuals - 12 months.pdf; Bacti Samples - 2023.pdf; Bacti Samples - 2024.pdf; Operations & Maintenance - FWILD.pdf; Falls of Wildwood - Sample Siting Plan - Filed 5-21-2024.pdf;

Hello Bryan,

I've attached documents for the CCI scheduled for Falls of Wildwood. I will send in 3 separate emails since there is so much documentation.

A. Groundwater Systems (from the past 12 months, if applicable)

1. General Information (Responsible Official, Physical Location and Mailing Address)
2. Connections and Population - 290.38(15)
 - Number of retail meters 19
 - Number of master meters (apartments & mobile homes) NA
 - Number of equivalent living units (individual apartment units & mobile homes) NA
 - Population served 57
3. Pressure Planes (if >1, determine the total number of connections & meters for each plane) – 290.45(a)(1) 1
4. Purchase water contact(s)/letter/memorandum of understanding (must specify maximum purchase rate) – 290.45(f)(1-7) NA
5. Wholesale contract(s) /letter/memorandum of understanding (must specify maximum purchase rate) – 290.45(e)(1-2) NA

Kindest Regards,



Administrative Manager
409-770-4296 cell
936-756-7400 office

From: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Sent: Monday, May 20, 2024 11:48 AM

To: Karla Langreder [REDACTED]

T&W 001252

Subject: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673)

CAUTION: This email originated from outside NW Natural Water. Please DO NOT CLICK LINKS OR OPEN ATTACHMENTS unless you recognize the sender and know the content is safe.

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you,
Bryan Gunawan

Bryan Gunawan

Environmental Investigator
Public Water Supply Team
TCEQ – Region 12
5425 Polk Street
Houston, TX 77023, Ste H
Phone: 713-767-3716
bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business

https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf

How is our customer service? www.tceq.texas.gov/customersurvey

MONITORING PLAN FOR
T&W WATER SERVICE COMPANY
FALLS OF WILDWOOD

DATE OF MONITORING PLAN: OCTOBER 24, 2023
PWS ID# 1700673 - MONTGOMERY COUNTY, TEXAS
RESPONSIBLE OFFICIAL: DEANNA DEGEYTER, GENERAL MANAGER
WATER SUPPLY CONTACT: KARLA LANGREDER, OFFICE MANAGER
936-756-7400
P.O. Box 2927
CONROE, TX 77305-2927

T&W WATER SERVICE COMPANY OWNS AND OPERATES ONE GROUNDWATER WELL IN FALLS OF WILDWOOD. THE WATER SYSTEM SERVES 54 PEOPLE WITH 19 CONNECTIONS.

A. RAW WATER SAMPLING

WE ARE REQUIRED TO TAKE ONE RAW SAMPLE PER MONTH.

B. IN-PLANT SAMPLING

WE HAVE NO TREATMENT OTHER THAN CHLORINATION. WE USE HYPOCHLORITE TO DISINFECT THE WATER.

C. ENTRY POINT SAMPLING

ENTRY POINT	SAMPLE SITE	SOURCE	PLANT NAME
EP 001	SAMPLE TAP ON PRESSURE TANK	GULF COAST AQUIFER	WELL 1

1. DISINFECTANT ENTERING THE DISTRIBUTION SYSTEM

OUR SYSTEM USES FREE CHLORINE IN THE DISTRIBUTION SYSTEM.

- A. FREQUENCY: GROUNDWATER SYSTEMS ARE NOT REQUIRED TO MONITOR DISINFECTANT AT THE ENTRY POINT.

Updated 5/21/2024

T&W 001254

- B. COMPLIANCE CALCULATIONS: THE SYSTEM IS IN COMPLIANCE IF THE FREE CHLORINE RESIDUAL ENTERING THE DISTRIBUTION SYSTEM IS OVER 0.2 MG/L.

2. ORGANIC CHEMICALS, INORGANIC CHEMICALS, AND RADIOCHEMICALS

- A. FREQUENCY: THE TCEQ'S SAMPLING CONTRACTOR COLLECTS THESE SAMPLES. LETTERS INFORMING US OF CHANGES IN THE SAMPLING SCHEDULE ARE ATTACHED TO THE BACK OF THIS MONITORING PLAN.
- B. LOCATION: THE CONTAMINANT CONCENTRATIONS FOR THE ENTRY POINT ARE MEASURED AT THE SAMPLE TAP ON THE STORAGE TANK.
- C. METHOD: SAMPLES ARE SENT TO A CERTIFIED LAB (LCRA) BY THE TCEQ'S SAMPLING CONTRACTOR.
- D. COMPLIANCE CALCULATIONS: IF THE CONCENTRATIONS OF CONTAMINANTS ARE LESS THAN THE REGULATORY MAXIMUM CONTAMINANT LEVELS, OUR SYSTEM IS IN COMPLIANCE. THE TCEQ WILL INFORM US OF VIOLATIONS. COPIES OF ANY LETTERS INFORMING US OF VIOLATIONS WILL BE ATTACHED IN THE BACK OF THIS MONITORING PLAN.

3. CHLORINE DIOXIDE

WE DON'T USE CHLORINE DIOXIDE.

4. CHLORITE

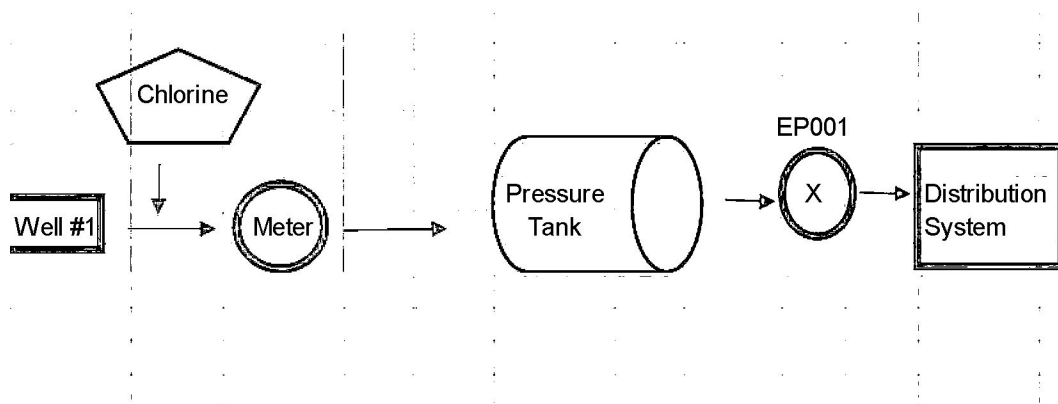
WE DON'T USE CHLORITE.

5. BROMATE

WE DON'T USE OZONE.

D. DISTRIBUTION SYSTEM SAMPLING

THE DISTRIBUTION SYSTEM CONSISTS OF 19 CONNECTIONS. THE SYSTEM HAS ONE WELL. THE WATER IS DISINFECTED WITH FREE CHLORINE. IT IS STORED IN THE STORAGE TANK, AND THEN PUMPED TO THE PRESSURE TANK, THEN TO THE CONNECTIONS IN THE DISTRIBUTION SYSTEM.



Updated 5/21/2024

1. COLIFORM SAMPLES

A. FREQUENCY: WE COLLECT TWO COLIFORM SAMPLES THE FIRST WEEK OF EACH MONTH, SO WE HAVE TIME TO DO REPEATS, IF NECESSARY. WE ROTATE THROUGH THE SAMPLE SITES BELOW

B. LOCATION: THE SAMPLE IS TAKEN FROM THE OUTSIDE TAP ON THE FOLLOWING UNITS:

1. 38134 CASCADE
2. 38219 CASCADE
3. 38103 CASCADE
4. 14518 MAJESTIC OAKS
5. 14610 MAJESTIC OAKS

C. METHOD: COLIFORM SAMPLES ARE SENT TO A NEARBY LAB:
NWDLS – NORTH WATER DISTRICT LAB SERVICES
130 S TRADE CENTER PKWY, CONROE TX 77385
(936) 321-6060

D. COMPLIANCE CALCULATIONS: THE SYSTEM IS IN COMPLIANCE IF:
-NO REPEAT SAMPLES ARE FECAL OR E. COLI POSITIVE,
-NO REPEAT FOLLOWING A FECAL OR E. COLI POSITIVE ROUTINE SAMPLE IS POSITIVE FOR TOTAL COLIFORM,
-NO MORE THAN ONE OF THE ROUTINE SAMPLES ARE TOTAL COLIFORM POSITIVE AND NONE OF THE REPEATS ARE FECAL OR E. COLI POSITIVE.

2. DISINFECTANT RESIDUAL—FREE CHLORINE

A. FREQUENCY: THE DISINFECTANT RESIDUAL IS MEASURED AT THE SAME TIME AS MICROBIAL SAMPLES. THE DISINFECTANT RESIDUAL IS ALSO MEASURED ONCE EVERY SEVEN DAYS, ROTATING THROUGH THE SAMPLE SITES.

B. LOCATION: THE DISINFECTANT RESIDUAL IS MEASURED AT THE SAME PLACE THE MICROBIAL SAMPLE IS TAKEN, PLUS FOUR ADDITIONAL SITES REPRESENTING THE WHOLE DISTRIBUTION SYSTEM. THE OTHER SITES ARE THE SAME OUTSIDE TAPS ON PAGE 2 FOR THE COLIFORM SAMPLE SITES.

- C. METHOD: CHLORINE IS MEASURED USING A COLORIMETER/DPD;
HACH POCKET COLORIMETER.
- D. COMPLIANCE CALCULATIONS: THE SYSTEM IS IN COMPLIANCE WITH
THE MINIMUM RESIDUAL REQUIREMENT IF THE FREE CHLORINE
RESIDUAL THROUGHOUT THE DISTRIBUTION SYSTEM IS ALWAYS
GREATER THAN 0.2 MG/L.
THE SYSTEM IS IN COMPLIANCE WITH THE MAXIMUM RESIDUAL
DISINFECTANT LEVEL (MRDL) IF THE RUNNING ANNUAL AVERAGE
OF ALL SAMPLES TAKEN IN THE DISTRIBUTION SYSTEM IN LESS
THAN 4.0 MG/L.

3. DISINFECTION BYPRODUCTS (DBPs)—TTHM AND HAA5

- A. FREQUENCY: THE TCEQ'S SAMPLING CONTRACTOR COLLECTS THESE
SAMPLES. LETTERS INFORMING US OF CHANGES IN SAMPLING
SCHEDULE ARE ATTACHED TO THE BACK OF THIS MONITORING PLAN.
- B. LOCATION: THE SAMPLE IS COLLECTED FROM THE OUTSIDE TAP ON
UNIT 15.
- C. METHOD: SAMPLES ARE TAKEN TO A CERTIFIED LAB BY THE TCEQ'S
SAMPLING CONTRACTOR.
- D. COMPLIANCE CALCULATIONS: THE SYSTEM IS IN COMPLIANCE IF THE
RUNNING ANNUAL AVERAGE OF ALL SAMPLES IS LESS THAN THE
MAXIMUM CONTAMINANT LEVEL. THE TCEQ WILL NOTIFY US OF ANY
VIOLATION.

4. LEAD-COPPER

- A. FREQUENCY: T&W WATER SERVICE IS TAKING LEAD & COPPER
SAMPLES EVERY 3 YEARS FOR THIS SYSTEM
- B. LOCATION: THE SAMPLE IS COLLECTED FROM THE KITCHEN FAUCET
THE FIRST THING IN THE MORNING.

FOLLOWING UNITS:

- 1. 38218 CASCADE CT.
- 2. 14610 MAJESTIC OAKS
- 3. 38111 CASCADE CT.
- 4. 38103 CASCADE CT.
- 5. 14618 MAJESTIC OAKS
- 6. 38126 CASCADE CT.
- 7. 38202 CASCADE CT.
- 8. 14518 MAJESTIC OAKS
- 9. 38211 CASCADE CT.
- 10. 38227 CASCADE CT.

5. ASBESTOS

THE TCEQ HAS ASSESSED OUR SYSTEM AND DETERMINED THAT WE HAVE NO ASBESTOS CONCRETE PIPE.

6. CHLORINE DIOXIDE

WE DON'T USE CHLORINE DIOXIDE.

7. CHLORITE

WE DON'T USE CHLORITE.

E. LAB APPROVAL FORM

A COPY OF OUR LABORATORY APPROVAL FORM IS ATTACHED AS AN APPENDIX TO THIS MONITORING PLAN.



Operator Notice Form

PWS ID: 1700673

PWS Name: Falls of Wildwood

**Effective Date for
Operator Information:** 5/14/2024

Total Number of Operators:

7

List of Water Operators

Name of Operator	Phone Number	Full, Part-time, or Volunteer	License No.	Class of License
Kevin Maloney	(936)756-7400	Full-time	WG0016921	Ground Water Treatment Operator C
Lucio Ayala	(936)756-7400	Full-time	WO0021246	Water Operator D
Jordan Davis	(936)756-7400	Full-time	WG0012850	Ground Water Treatment Operator C
Harry Bradford	(936)756-7400	Full-time	WG0020558	Ground Water Treatment Operator C
Tyler Schneider	(936)756-7400	Full-time	WO0051772	Water Operator D
Sandra Garrett	(936)756-7400	Full-time	WO0046989	Water Operator D
Nathan Clark	(713)204-8901	Full-time	WW0069590	Wastewater Treatment Operator C
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		

List of Operating Companies

Name of Operating Company	Registration No.

I certify under penalty of law that I have personally examined and verified the information contained herein is true, accurate, and complete to the best of my knowledge.

Kyle W Langreder

Kyle W Langreder – Customer
Service Representative

5/14/2024

Signature

Printed Name and Title

Date

If you have questions on how to fill out this form or about the inventory program, please contact us at 512-239-4691.

Instructions

This Operator Notice Form may be used by public water systems to meet the requirements of Title 30 Texas Administrative Code (30 TAC) §290.46(p)(2), relating to providing an annual list of water operators and/or operating companies used by a public water system to the TCEQ.

- Complete the PWS ID, PWS Name, and Effective Date for Operator Information at the top of the form.
- Type in the total number of water operators in the Total Number of Operators field.
- For water operators, complete all information requested under each column of the List of Water Operators table for each water operator the public water system uses.
- For operating companies, complete all information requested under each column of the List of Operating Companies table for each operating company the public water system uses.
- Add your signature, printed name and title, and date the bottom of the form.
- Submit the completed form via email to PWSINVEN@tceq.texas.gov, via fax to (512) 239-6050, or mail to:

Drinking Water Inventory & Protection Team, MC-155
TCEQ
PO Box 13087
Austin, TX 78711-3087

Additional Information

Public water systems must also develop and maintain specific records for part-time and volunteer operators to meet the requirements as described in 30 TAC §290.46(f)(3)(A)(vii) and (viii) as follows:

Part-time Licensed Operators: In addition to the information provided in this Operator Notice form, public water systems shall develop and maintain a daily record or a monthly summary of the work performed and the number of hours worked by each of the part-time operators.

Full-time and Part-time Licensed Volunteer Operators: In addition to the information provided in this Operator Notice form, public water systems that use a full-time or part-time licensed volunteer operator shall develop and maintain a record of each volunteer operator to indicate any time for which the volunteer is responsible for operating the public water system.

TCEQ RECORDS REQUIRED TO BE AVAILABLE AT THE TIME OF A PUBLIC WATER SYSTEM INVESTIGATION

This document is designed as a general guidance for Public Water Systems of all types of sizes. Some records may or may not be applicable for your specific system.

A. Groundwater Systems (from the past 12 months, if applicable)

1. General Information (Responsible Official, Physical Location and Mailing Address)
2. Connections and Population - 290.38(15)
 - Number of retail meters¹⁹
 - Number of master meters (apartments & mobile homes)NA
 - Number of equivalent living units (individual apartment units & mobile homes)NA
 - Population served ⁵⁷
3. Pressure Planes (if >1, determine the total number of connections & meters for each plane)– 290.45(a)(1) ¹
4. Purchase water contact(s)/letter/memorandum of understanding (must specify maximum purchase rate) – 290.45(f)(1-7)NA
5. Wholesale contract(s) /letter/memorandum of understanding (must specify maximum purchase rate) – 290.45(e)(1-2)NA
6. List of Certified Operators (including Water Operators, Backflow Prevention Assembly Testers, Customer Service Inspectors, Plumbing Inspectors or Water Supply Protection Specialist endorsement, if appropriate) – 290.46(e), 290.46(p)(2), and form located in 290.47(g)ATTACHED
7. Monthly Reports of Water Works Operation, including: - 290.46(f)(3)(E)(i)FIELD LOGS
 - Records of amount of water utilize usage for past 12 months – 290.46(f)(3)(A)(ii)
 - Maximum day water usage for past 12 months (date and amount)
8. Amount and type of chemicals used – 290.46(f)(3)(A)(i)
9. Flushing Log – 290.46(l) and 290.46(f)(3)(A)(iv)ATTACHED
10. Copy of Chemical and Bacteriological Monitoring Plan– 290.121 and 290.46(f)(3)(E)(ix)*ON MONITORING PLAN
11. Distribution system map – 290.46(n)(2)ATTACHED
12. Bacteriological sample results (Past 12 months) – 290.46(f)(3)(D)(i)ATTACHED
13. Public notices issued for the last 3 years – 290.46(f)(3)(B)(ii)
14. Ground Water Rule compliance records (including 4-Log Removal and Triggered source monitoring records) – 290.46(f)(3)(D)(iv), 290.46(f)(3)(E)(viii and x)
15. Equipment capacities – 290.45(b-f) LISTED ON EPP
 - Well pumps
 - Service/filter/transfer pumps
 - Ground storage
 - Elevated storage and height of tank overflow
 - Pressure tanks
16. Annual tank inspection forms -290.46(m)(1) and 290.46(f)(3)(D)(ii)
17. Well completion data, including: - 290.46(n)(3)
 - Driller's well log
 - Cementing certificate
 - Sanitary control easement or ordinance – 290.41(c)(1)(F)
18. Plugging reports for abandoned wells – 290.46(u)ATTACHED
19. ANSI/NSF Standard 60 certification for direct additives (which could be provided in MSDS) or in (<http://www.nsf.org/Certified/PwsChemicals/>) and Standard 61 for indirect additives (<http://www.nsf.org/Certified/PwsComponents/>) – 290.42(j)

20. Verification of adopted Plumbing Code, Ordinance or Service Agreement (with enforceable provisions for cross connections or unacceptable plumbing practices) – 290.46(i)WATER LETTERS
21. “Customer Service Inspection” forms (if new connections were added since the last inspection or if other conditions which required CSIs occurred) – 290.46(f)(3)(E)(iv) and 290.46(j)NA
22. “Backflow Prevention Assembly Test and Maintenance Report” forms (if potential hazards exist, i.e. connections to wastewater treatment plant, cattle troughs, irrigation using fertilizers, rainwater harvesting, etc.) – 290.44 (h) and 290.44(h)(1)(B)(ii)NONE
23. Documentation of TCEQ Plan Review approval for new wells, treatment facilities, and storage tanks (if any major new system components were added since last inspection) –290.39(h, i and j)
24. As-built engineering plans and maps – 290.46(n)
25. Chlorine residual monitoring records and Disinfectant Level Quarterly Operating Reports –290.46(f)(3)(B)(iii) and 290.110(e)(4)2023 THRU 2024 ATTACHED
26. Plant Operations (O&M) manual – 290.42(l)ATTACHED
27. Drought Contingency Plan (retail public water suppliers) – 288.20ATTACHED
28. Complaint records – 290.46(f)(3)(A)(iii)NONE
29. Results of chemical analyses - 290.46(f)(3)(E)(ii)
30. Well meter calibration records (once every three years) – 290.46(s)(1)ATTACHED
31. Manual disinfectant residual analyzer calibration verification records– 290.46(s)(2)(C)(i) ATTACHED
32. Consumer Confidence Reports (Community Water Systems) – 290.271 & 290.46(f)(3)(D)(vii)2022 PENDING 2023
33. Exception(s) /Alternative capacity requirement(s) (including any records required for exception(s)) – 290.39(l) and 290.45(g)
34. Emergency Power/Alternate Source (for generator(s) provide maintenance records)– 290.45(b)(1)(D)(v), 290.45(b)(2)(H) or 290.45(e)(3)
35. Superior/Approved System Recognition – 290.47(a)
36. Emergency Preparedness Plan - 290.39(o)ATTACHED
37. Implementation of EPP - 290.45(h)(1)(A-H)
38. Nitrification Action Plan - 290.46(z)
39. Sample Siting Plan - 290.109(d)(6)ATTACHED

Attachment 7

FW: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673) SECOND EMAIL

Karla Langreder [REDACTED]

Sun 5/26/2024 9:46 AM

To: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

 12 attachments (14 MB)

Analysis Reports - FWILD.pdf; Bacti Samples - 2024.pdf; Bacti Samples - 2023.pdf; CSI's - FWILD.pdf; Q1 2023.pdf; Q1 2024.pdf; Q2 2023.pdf; Q3 2024.pdf; Q4 2023.pdf; Water Letter Agreements - FWILD.pdf; Tank Inspections - FWILD.pdf; Well Meter Calibrations - FWILD.pdf;

Second Email – Second attempt

Kindest Regards,

Karla Langreder



Blue Topaz
UTILITIES

Administrative Manager
409-770-4296 cell
936-756-7400 office

From: Karla Langreder

Sent: Friday, May 24, 2024 3:01 PM

To: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Cc: Kyle Langreder [REDACTED] Kevin Maloney [REDACTED]

Subject: FW: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673) SECOND EMAIL

Hi Bryan

Here's the second batch of documents.

Kindest Regards,

Karla Langreder



Blue Topaz
UTILITIES

Administrative Manager

T&W 001265

409-770-4296 cell
936-756-7400 office

From: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>
Sent: Monday, May 20, 2024 11:48 AM
To: Karla Langreder <[REDACTED]>
Subject: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673)

CAUTION: This email originated from outside NW Natural Water. Please DO NOT CLICK LINKS OR OPEN ATTACHMENTS unless you recognize the sender and know the content is safe.

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you,
Bryan Gunawan

Bryan Gunawan
Environmental Investigator
Public Water Supply Team
TCEQ – Region 12
5425 Polk Street
Houston, TX 77023, Ste H

T&W 001266

Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business

https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf

How is our customer service? www.tceq.texas.gov/customersurvey.



Texas Department of State Health Services

LABORATORY SERVICES SECTION, MC-1947
1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

PO BOX 149347
AUSTIN, TEXAS 78714-9347
1-888-963-7111
www.dshs.state.tx.us

*ALL METALS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 09/14/2023
Report ID# : 20230914091834AG51907

Lab Sample ID# : AG51907
Sample Priority : NORMAL
TCEQ ID#(s) : 2313116

Water Source :
Entry Point(s) : EP001

Date Collected : 08/09/2023 10:46
Date Received : 08/10/2023

Sample Cond. : Acceptable

Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst
Acidification	Completed		EPA 200.2	08/10/2023	TH
pH Check	Completed		EPA 200.2	08/11/2023	TH
Turbidity Screen	Completed		SM 2130B	08/11/2023	TH
Visible Particles	Completed			08/11/2023	TH
Total Hardness as CaCO3 by Calculation	159	mg/L	SM 2340B	08/11/2023	TH
Aluminum ¹	< 0.0200	mg/L	EPA 200.8	08/14/2023	KL
Antimony ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL
Arsenic ¹	< 0.0020	mg/L	EPA 200.8	08/14/2023	KL
Barium ¹	0.377	mg/L	EPA 200.8	08/14/2023	KL
Beryllium ¹	< 0.00080	mg/L	EPA 200.8	08/14/2023	KL
Cadmium ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL
Calcium	50.7	mg/L	EPA 200.7	08/11/2023	TH
Chromium ¹	< 0.0100	mg/L	EPA 200.8	08/14/2023	KL
Copper ¹	< 0.0020	mg/L	EPA 200.8	08/14/2023	KL
Iron ¹	< 0.010	mg/L	EPA 200.7	08/11/2023	TH
Lead ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL
Magnesium ¹	7.76	mg/L	EPA 200.7	08/11/2023	TH
Manganese ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL
Mercury ¹	< 0.00040	mg/L	EPA 245.1	08/14/2023	BF
Nickel ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL
Potassium ¹	3.30	mg/L	EPA 200.7	08/11/2023	TH
Selenium ¹	< 0.0030	mg/L	EPA 200.8	08/14/2023	KL
Silver ¹	< 0.0100	mg/L	EPA 200.8	08/14/2023	KL
Sodium ¹	28.9	mg/L	EPA 200.7	08/11/2023	TH
Thallium ¹	< 0.00040	mg/L	EPA 200.8	08/14/2023	KL
Zinc ¹	0.0157	mg/L	EPA 200.8	08/14/2023	KL

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(¹) meet all TNI (2016 Standard) requirements.

Authorized by Group Manager HNGO on 09/13/2023



Texas Department of State Health Services

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1-888-963-7111
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*ALL MINERALS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 08/22/2023
Report ID# : 20230822095232AG51885

Lab Sample ID# : AG51885 Water Source :
Sample Priority : NORMAL Entry Point(s) : EP001
TCEQ ID#(s) : 2315189

Date Collected : 08/09/2023 10:47
Date Received : 08/10/2023

Sample Cond. : Acceptable

Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst
Field pH Result	7.8	pH			
Diluted Conductance @ 25.0 °C ¹	475	µmho/cm	SM 2510 B	08/15/2023 08:43	FL
Phenolphthalein Alkalinity as CaCO ₃	<10	mg/L	SM 2320B	08/11/2023 08:43	FL
Total Alkalinity as CaCO ₃	173	mg/L	SM 2320B	08/11/2023 08:43	FL
Bicarbonate	211	mg/L	SM 2320B	08/11/2023 08:43	FL
Carbonate	<10	mg/L	SM 2320B	08/11/2023 08:43	FL
Fluoride ¹	0.13	mg/L	EPA 300.0	08/10/2023 14:56	NP
Chloride ¹	43	mg/L	EPA 300.0	08/10/2023 14:56	NP
Sulfate ¹	7	mg/L	EPA 300.0	08/10/2023 14:56	NP
Total Dissolved Solids ¹	275	mg/L	SM 2540C	08/10/2023 11:21	DB
Nitrate as N ¹	0.13	mg/L	EPA 353.2	08/10/2023 13:57	MD

Comments:

Sample not diluted for Conductivity test. The test results on this report relate only to the sample identified on this report.
The test results for analytes noted(¹) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead NPATEL on 08/18/2023



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1-888-963-7111
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*SINGLE MINERAL Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 08/22/2023
Report ID# : 20230822095232AG51890

Lab Sample ID# : AG51890 Water Source :
Sample Priority : NORMAL Entry Point(s) : EP001
TCEQ ID#(s) : 2327951

Date Collected : 08/09/2023 10:47
Date Received : 08/10/2023

Sample Cond. : Acceptable

Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst
Total Cyanide ¹	< 0.01	mg/L	10-204-00-1-X	08/10/2023 13:05	ME

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(") meet all TNI (2016 Standard) requirements.

Authorized by Team Lead NPATEL on 08/17/2023



Texas Department of State Health Services

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*RAD-GRAB Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 02/08/2024
Report ID# : 20240208091043AG51913

Lab Sample ID# : AG51913 Water Source :
Sample Priority : NORMAL Entry Point(s) : EP001
TCEQ ID#(s) : 2311998

Date Collected : 08/09/2023 10:45
Date Received : 08/10/2023

Sample Cond. : Acceptable

Analyte	Result	Counting Uncertainty k=2	MDA	Unit	Yield	Method	Date Analyzed	Analyst
Gross Alpha ¹	3.1	1.4		pCi/L		EPA 900.0	11/06/2023	CW
Gross Beta ¹	4.6	2.0		pCi/L		EPA 900.0	11/06/2023	CW
Radium-228 ¹	<1.0		0.45	pCi/L	0.747	SM 7500-Ra D	01/08/2024	AW

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements. Date Collected is used as the Activity Reference Date.

Authorized by Team Lead SGILLARD on 02/05/2024



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*RAD-GRAB Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 02/08/2024
Report ID# : 20240208091043AG51913

Lab Sample ID# : AG51913 Water Source :
Sample Priority : NORMAL Entry Point(s) : EP001
TCEQ ID#(s) : 2311998

Date Collected : 08/09/2023 10:45
Date Received : 08/10/2023

Sample Cond. : Acceptable

Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst
Acidification	Completed		EPA 200.2	08/10/2023	TH
pH Check	Completed		EPA 200.2	08/11/2023	TH
Turbidity Screen	Completed		SM 2130B	08/11/2023	TH
Visible Particles	Completed			08/11/2023	TH
Uranium ¹	0.0022	mg/L	EPA 200.8	08/16/2023	KL

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(') meet all TNI (2016 Standard) requirements.

Authorized by Team Lead SGILLARD on 02/05/2024



Texas Department of State Health Services

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1-888-963-7111
www.dshs.state.tx.us

Trihalomethanes by GC/MS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 09/12/2023

Report ID# : 20230912110248AG51928

Lab Sample ID# : AG51928
Sample Priority : NORMAL
TCEQ ID#(s) : 2354024

Water Source :
Entry Point(s) : DBP2-01

Date Collected : 08/09/2023 10:58
Date Received : 08/10/2023
Date Analyzed : 08/14/2023

Conc. Units : µg/L
Method : EPA 524.2
Analyst : AK
Sample Cond. : Acceptable

Trihalomethanes	Result	Qualifier
Chloroform	<1.0	
Bromodichloromethane	<1.0	
Dibromochloromethane	<1.0	
Bromoform	<1.0	
Total Trihalomethanes ¹	<4.0	

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(¹) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead AMIERTSCH on 09/11/2023



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1-888-963-7111
www.dshs.state.tx.us

EPA 552.2 Haloacetic Acids Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 09/12/2023

Report ID# : 20230912110248AG51928

Lab Sample ID# : AG51928
Sample Priority : NORMAL
TCEQ ID#(s) : 2354024

Water Source :
Entry Point(s) : DBP2-01

Date Collected : 08/09/2023 10:58
Date Received : 08/10/2023
Date Analyzed : 08/18/2023
Extraction Date : 08/15/2023
Conc. Units : µg/L
Method : 552.2 Rev 1.0
Analyst : SB
Sample Cond. : Acceptable

Regulated Compounds	Result	Qualifier
Monochloroacetic acid	<2.0	
Dichloroacetic acid	<1.0	
Trichloroacetic acid	<1.0	
Monobromoacetic acid	<1.0	
Dibromoacetic acid	<1.0	
Total HAA5 ¹	<6.0	
Monitored Compounds	Result	Qualifier
Bromochloroacetic acid	<1.0	
Dalapon	<1.0	
Comments:		

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead AMIERTSCH on 09/11/2023



Texas Department of State Health Services

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1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

PO BOX 149347
AUSTIN, TEXAS 78714-9347
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www.dshs.state.tx.us

Volatile Organic Compounds by GC/MS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD
DEGEYTER, DEANNA
PO BOX 2927
CONROE, TX 77305-2927

Date Reported : 10/05/2023
Report ID# : 20231005103128AG51993

Lab Sample ID# : AG51993 Water Source : Date Collected : 08/09/2023 10:41 Conc. Units : µg/L
Sample Priority : NORMAL Entry Point(s) : EP001 Date Received : 08/10/2023 Method : EPA 524.2
TCEQ ID#(s) : 2303225 Date Analyzed : 08/15/2023 Analyst : CS
Sample Cond. : Acceptable

Regulated Cmpds.[40 CFR 141.61(a)]	Result	Qualifier	Monitored Cmpds.[40 CFR 141.40(j)]	Result	Qualifier
Benzene ¹	<0.5		1,2,4-Trimethylbenzene	<1.0	
Carbon tetrachloride ¹	<0.5		1,2,3-Trichlorobenzene	<1.0	
Monochlorobenzene ¹	<0.5		n-Propylbenzene	<1.0	
o-Dichlorobenzene ¹	<0.5		n-Butylbenzene	<1.0	
para-Dichlorobenzene ¹	<0.5		Naphthalene	<1.0	
1,2-Dichloroethane ¹	<0.5		Hexachlorobutadiene	<1.0	
1,1-Dichloroethylene ¹	<0.5		1,3,5-Trimethylbenzene	<1.0	
cis-1,2-Dichloroethylene ¹	<0.5		4-Isopropyltoluene	<1.0	
trans-1,2-Dichloroethylene ¹	<0.5		Isopropylbenzene	<1.0	
1,2-Dichloropropane ¹	<0.5		t-Butylbenzene	<1.0	
Dichloromethane ¹	<0.5		s-Butylbenzene	<1.0	
Ethylbenzene ¹	<0.5		Trichlorofluoromethane	<2.0	
Styrene ¹	<0.5		Dichlorodifluoromethane	<2.0	
Tetrachloroethylene ¹	<0.5		Bromochloromethane	<1.0	
Toluene ¹	<0.5		Other Compounds		Result Qualifier
1,2,4-Trichlorobenzene ¹	<0.5		Acetone	<10	
1,1,1-Trichloroethane ¹	<0.5		Acrylonitrile	<10	
1,1,2-Trichloroethane ¹	<0.5		2-Butanone (MEK)	<10	
Trichloroethylene ¹	<0.5		Carbon disulfide	<1.0	
Vinyl chloride ¹	<0.5		Ethyl methacrylate	<1.0	
Xylenes (total) ¹	<0.5		2-Hexanone	<1.0	
Monitored Cmpds.[40 CFR 141.40(e)]			Iodomethane	<5.0	
Chloroform	<1.0		Methyl methacrylate	<1.0	
Bromodichloromethane	<1.0		4-Methyl-2-pentanone (MIBK)	<2.0	
Dibromochloromethane	<1.0		Methyl-t-butyl ether (MTBE)	<0.5	
Bromoform	<1.0		Tetrahydrofuran	<5.0	
Dibromomethane	<1.0		Comments:		
1,3-Dichlorobenzene	<1.0		The test results on this report relate only to the sample identified on this report. The test results for analytes noted(*) meet all TNI (2016 Standard) requirements. Authorized by Team Lead CJONES on 10/04/2023		
1,1-Dichloropropene	<1.0				
1,1-Dichloroethane	<1.0				
1,1,2,2-Tetrachloroethane	<1.0				
1,3-Dichloropropane	<1.0				
Chloromethane	<2.0				
Bromomethane	<2.0				
1,2,3-Trichloropropane	<1.0				
1,1,1,2-Tetrachloroethane	<1.0				
Chloroethane	<2.0				
2,2-Dichloropropane	<1.0				
2-Chlorotoluene	<1.0				
4-Chlorotoluene	<1.0				
Bromobenzene	<1.0				
cis-1,3-Dichloropropene	<1.0				
trans-1,3-Dichloropropene	<1.0				

LaMotte DC1500 Colorimeter
Calibration Log

Month April Year 2024

Operator Kevin

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	0.20	0.98	2.49
2	0	0.21	1.00	2.48
3	0	0.20	1.00	2.49
4	0	0.21	1.00	2.50
5	0	0.21	1.00	2.49
6				
7				
8	0	0.20	1.00	2.49
9	0	0.21	0.99	2.50
10	0	0.21	0.98	2.48
11	0	0.20	0.99	2.50
12	0	0.21	0.99	2.50
13				
14				
15	0	0.21	0.99	2.50
16	0	0.20	1.00	2.50
17	0	0.21	0.99	2.48 2.49
18	0	0.21	0.99	2.47
19	0	0.20	1.00	2.50
20				
21				
22	0	0.21	0.99	2.50
23	0	0.21	0.98	2.50
24	0	0.21	1.00	2.49
25	0	0.21	0.98	2.49
26	0	0.20	0.99	2.50
27				
28				
29	0	0.21	0.99	2.49
30	0	0.20	1.00	2.50
31				

**LaMotte DC1500 Colorimeter
Calibration Log**

Month April Year 2024 Operator Niceforo A.

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0.00	0.20	0.96	2.48
2	0.00	0.20	0.96	2.49
3	0.00	0.21	0.97	2.50
4	0.00	0.19	0.95	2.48
5	0.00	0.20	0.96	2.50
6				
7				
8	0.00	0.19	0.95	2.47
9	0.00	0.21	0.98	2.51
10				
11				
12	VACATION			
13				
14				
15				
16				
17	0.00	0.20	0.95	2.48
18	0.00	0.19	0.95	2.49
19	0.00	0.20	0.97	2.49
20				
21				
22	0.00	0.20	0.95	2.48
23	0.00	0.20	0.95	2.49
24	0.00	0.21	0.96	2.50
25	0.00	0.20	0.96	2.49
26	0.00	0.21	0.96	2.50
27	0.00	0.20	0.96	2.49
28	0.00	0.20	0.95	2.49
29	0.00	0.21	0.97	2.49
30	0.00	0.20	0.96	2.49
31				

LaMotte DC1500 Colorimeter
Calibration Log

Month April Year 2024

Operator Andrea Davis

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	0.21	1.01	2.43
2	0	0.21	1.02	2.42
3	0	0.22	1.02	2.44
4	N/A			
5	0	0.21	1.02	2.43
6	0	0.20	1.01	2.42
7	0	0.22	1.02	2.42
8	0	0.21	1.02	2.43
9	0	0.21	1.02	2.45
10	N/A			
11	N/A			
12	0	0.20	1.01	2.41
13	Weekend			
14	Weekend			
15	0	0.21	1.02	2.49
16	0	0.20	1.01	2.42
17	N/A			
18	0	0.20	1.02	2.43
19	0	0.20	1.03	2.42
20	Weekend			
21	Weekend			
22	Vacation			
23	—			
24	—			
25	—			
26	—			
27	Weekend			
28	Weekend			
29	0	0.20	1.01	2.42
30	0	0.19	1.01	2.41
31				

LaMotte DC1500 Colorimeter
Calibration Log

Month April Year 2024

Operator Harry Bradford

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	.19	.99	2.50
2	0	.20	1.00	2.49
3	0	.21	1.00	2.48
4	0	.20	1.01	2.51
5	0	.21	1.01	2.49
6	off			
7	off			
8	0	.20	1.01	2.48
9	0	.19	1.00	2.50
10	0	.20	1.01	2.49
11	0	.20	1.00	2.48
12	0	.19	1.00	2.49
13	0	.21	1.01	2.49
14	0	.20	1.01	2.48
15	0	.19	.99	2.49
16	0	.21	.99	2.48
17	0	.21	1.01	2.50
18	off			
19	0	.19	1.01	2.51
20	off			
21	off			
22	0	.20	1.00	2.49
23	0	.20	1.01	2.50
24	0	.21	.99	2.50
25	0	.20	1.00	2.49
26	0	.19	1.00	2.48
27	off			
28	off			
29	0	.20	1.01	2.51
30	0	.21	1.01	2.48
31				

**LaMotte DC1500 Colorimeter
Calibration Log**

Month April Year 2024 Operator tyler

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0.00	0.19	0.98	2.47
2	0.00	0.19	0.98	2.48
3	0.00	0.19	0.97	2.48
4				
5				
6				
7				
8	0.00	0.19	0.98	2.47
9	0.00	0.18	0.98	2.47
10	0.00	0.19	0.98	2.48
11	0.00	0.19	0.98	2.48
12	0.00	0.19	0.98	2.48
13				
14				
15				
16	0.00	0.19	0.96	2.46
17	0.00	0.19	0.98	2.47
18	0.00	0.19	0.98	2.47
19	0.00	0.19	0.97	2.48
20	0.00	0.18	0.98	2.46
21	0.00	0.19	0.98	2.48
22	0.00	0.19	0.98	2.48
23	0.00	0.19	0.98	2.48
24	0.00	0.18	0.98	2.47
25	0.00	0.19	0.98	2.48
26	0.00	0.19	0.98	2.48
27				
28				
29	0.00	0.19	0.97	2.48
30	0.00	0.19	0.97	2.47
31				

**LaMotte DC1500 Colorimeter
Calibration Log**

Month April Year 2024

Operator Sandra G.

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	0.21	0.96	2.48
2	0	0.21	0.96	2.48
3	0	0.21	0.96	2.48
4	0	0.21	0.98	2.49
5	0	0.21	0.96	2.49
6				
7				
8	0	0.21	0.96	2.49
9	0	0.21	0.96	2.48
10	0	0.21	0.96	2.48
11	0	0.21	0.97	2.48
12				
13				
14				
15	0	0.21	0.96	2.48
16	0	0.21	0.95	2.48
17	0	0.21	0.96	2.49
18	0	0.21	0.96	2.49
19	0	0.21	0.96	2.49
20				
21				
22	0	0.21	0.96	2.47
23	0	0.21	0.96	2.47
24	0	0.21	0.96	2.47
25	0	0.21	0.96	2.47
26	0	0.21	0.95	2.48
27				
28				
29	0	0.21	0.96	2.49
30	0	0.21	0.95	2.49
31				

[illegible]

~~T&W 001283~~

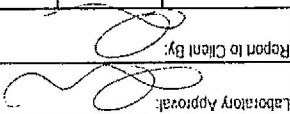
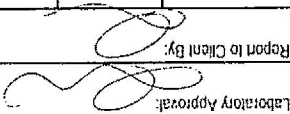
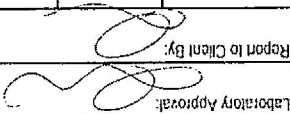
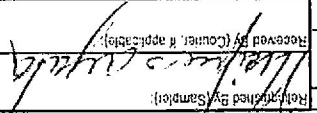
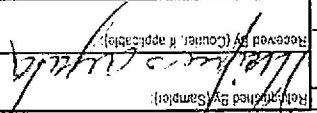
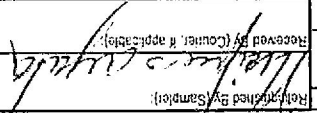
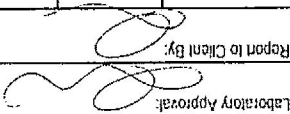
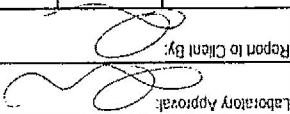
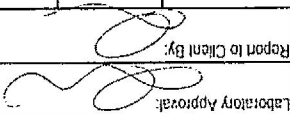
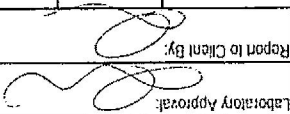
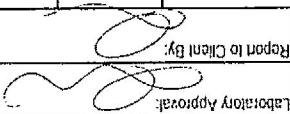
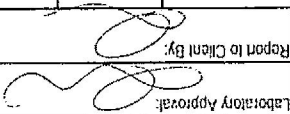
1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

TCEQ Microbial Reporting Form															TCEQ Form 10525 03/2017												
Water System Identification & Sample Collection Information (Please type or use block print)																											
Public Water System ID:					TX		PWS-1700673																				
Public Water System Name:					Falls of Wildwood																						
County:					Montgomery																						
Report Results To:	Name:					TAW water service company																					
	Address:					PO Box 2937																					
	City:					Conroe																					
	State:					Texas					Zip Code:		77305														
	Phone #:					936-766-7400					Other Contact:		866-472-8519														
	Sampler Name (Print):					Harvey Bradford																					
Operator License #:					LWD 0048974					<input type="checkbox"/> Owner		<input checked="" type="checkbox"/> Operator		Other:													
<small>Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the systems established sample collection procedures and that all information is accurate.</small>																											
Sample Identification/Location					Sample Type: (check one)			Collected			Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)		Chlorine Residual		Lab Results												
Use Specific Address / Location identified in Sample Siting Plan					Routine (Distribution)	Repeat	Raw Well	Special	Construction	Date			Time	Replacement	Circle "F" for Free, "T" for Total, (mg/L)	Rejection Code (if applicable) - Please Resubmit	Test Method: SM 9223 - Colilert		Chlorine				Total Coliform		E. Coli		Laboratory Sample ID Number
Raw Wells Use Source ID for Well Sampled (Example G1234567A)										Month	Day	Year					Please circle AM or PM	Absent	Present	Absent	Present	Absent	Present	Absent	Present		
67-1700 673.4							/			8	28	23	7:50	am		0.0	F										23B3803-01
																F											
																T											
																F											
																T											
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Form Instructions: www.tceq.texas.gov/drinkingwater/microbial/revsed-total-coliform-rule

* Special and Construction samples are NOT FOR COMPLIANCE

Lab Rejected Code (LR) - Document Reason:

TCEQ Microbial Reporting Form										TCEQ Form 10525	
Water System Identification & Sample Collection Information (Please type or use block print)										09/29/17	
Public Water System ID		TX		1700673		(Must be 7 digits including all zeros)					
Public Water System Name:		FALLS OF WILDMOOD									
County:		MONTGOMERY									
Name:		T & W WATER SERVICE COMPANY									
Address:		PO BOX 2927									
City:		CONROE									
State:		TEXAS									
Phone #:		936-756-7400									
Other Contact:		866-422-8519									
Sampler Name (Print):		Niceforo Ayala									
Operator License #:		W00021246									
Signature:		<input type="checkbox"/> Owner <input checked="" type="checkbox"/> Operator <input type="checkbox"/> Other									
Report to Client By:		<div>  </div>									
Laboratory Approval:		<div>  </div>									
Tested By:		<div>  </div>									
Lab Comments:		21055662									
Corrected Temp		6.2									
Received By (Lab):		SCL									
Requisitioned By (Conroe)		<div>  </div>									
Temperature		6.2 °C									
Received By (Conroe, if applicable):		<div>  </div>									
Sample Iced?		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No									
Requisitioned By (Sample):		<div>  </div>									
Date / Time:		3/11/23 2:23									
Incubation Date & Time		3/10/23 1425									
Begin		Date: 3/11/23 Time: 15:53									
End		Date: 3/12/23 Time: 9:54									
SHADED AREA FOR LABORATORY USE ONLY											
Test Results must meet all accreditation / certification requirements unless stated otherwise											
North Water District Laboratory Services, Inc. (NWDLS)		130 S. Trade Center Pkwy., Conroe, TX 77385									
936-321-6060 lab@nwdls.com											
23C1026											
Barcode											
Lab Results		<div>  </div>									
Chlorine Residual		6.90									
Rejection Code		<div>  </div>									
Test Method:		SM 9223 - Colliert									
Chlorine %		<div>  </div>									
Total Coliform		<div>  </div>									
E. Coli		<div>  </div>									
Lab Results		<div>  </div>									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									
Rejection Code		3/11/23									
Test Method:		3/11/23									
Chlorine %		3/11/23									
Total Coliform		3/11/23									
E. Coli		3/11/23									
Lab Results		3/11/23									
Sample ID & Date of Original Sample		3/11/23									
Sample ID & Date of Replacement		3/11/23									
Sample ID & Date of Triggered Raw Replacement		3/11/23									
Sample ID & Date of Circle "F" for Free		3/11/23									
Circle "F" for Free		3/11/23									
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Chlorine Residual		3/11/23									
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E. Coli		3/11/23									
Lab Results		3/11/23									
Chlorine Residual		3/11/23									

T&W 001287

TCEQ Microbial Reporting Form															TCEQ Form 10525 08/2017		
Water System Identification & Sample Collection Information (Please type or use block print)																	
Public Water System ID: <small>(Must be 7 digits; include all zeros)</small>					TX		1700673										
Public Water System Name:					FALLS OF WILDWOOD												
County:					MONTGOMERY												
Report Results To:	Name:					T & W WATER SERVICE COMPANY											
	Address:					PO BOX 2927											
	City:					CONROE											
	State:					TEXAS		Zip Code:		77305-2927							
	Phone #:					936-756-7400		Other Contact:		866-422-8519							
	Sampler Name (Print):					Niceforo Ayala					Signature: <i>Niceforo Ayala</i>						
Operator License #:					WD0021246					<input type="checkbox"/> Owner <input checked="" type="checkbox"/> Operator <input type="checkbox"/> Other							
<small>Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the systems established sample collection procedures, and that all information is accurate.</small>																	
Sample Identification/Location					Sample Type : (✓ one)			Collected				Sample ID & Date of Originating Sample (All Repeat, Replacement, & Triggered Raw Samples)					
Use Specific Address / Location identified in Sample Siting Plan					Routine (Distribution)	Repeat	Raw Well	Special *	Construction *	Date							Time <small>Please circle AM or PM</small>
Raw Wells - Use Source ID for Well Sampled (Example: G1234567A)										Month	Day	Year					
38134 Cascade					✓					4	6	23	9:12	am	Replacement <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm <input type="checkbox"/> am <input type="checkbox"/> pm		
Chlorine Residual					Rejection Code (if applicable) - Please Resubmit		Lab Results						Laboratory Sample ID Number				
Circle "F" for Free, "T" for Total. (mg/L) 1.50							Test Method:		SM 9223 - Colilert								
					Chlorine ✓		Total Coliform		E. Coli								
Absent		Present		Absent		Present		Absent		Present		232043-01					
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Form instructions: www.tceq.texas.gov/drinkingwater/microbial/revised-total-coliform-rule					* Special and Construction samples are NOT FOR COMPLIANCE					Lab Rejected Code (LR) - Document Reason:							

TCEQ Microbial Reporting Form

980231

Water System Identification & Sample Collection Information (Please type or use block print)

North Water District Laboratory Services, Inc. (NWDLS)
130 S Trade Center Pkwy., Conroe, TX 77385
936-321-6060 lab@nwdls.com



23E1407

Test Results must meet all accreditation / certification requirements unless stated otherwise

T104704238

SHADED AREA FOR LABORATORY USE ONLY

Sample Iced?	Relinquished By (Sampler)	Date / Time
<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<i>Niceforo Ayala</i>	5/1/23 4:23
Temperature	Received By (Courier, if applicable)	Date / Time
9.6 °C		
Corrected Temp	Relinquished By (Courier)	Date / Time
4.6		
Lab Comments:	Received By (Lab)	Date / Time
Loss of sample	SEL	5/1/23 1623
Tested By:	Incubation Date & Time	
ARC	Begin	End
	Date: 5/1/23	Date: 5/2/23
	Time: 17:00	Time: 11:00
Laboratory Approval:	Date	Time
<i>[Signature]</i>	5/2/23	11:14
Report to Client By	Date	Time
<i>[Signature]</i>	5/2/23	11:14

Report Results To:

Name:	T & W WATER SERVICE COMPANY		
Address:	PO BOX 2927		
City:	CONROE		
State:	TEXAS	Zip Code:	77305-2927
Phone #:	936-756-7400	Other Contact:	866-422-8519

Sampler Name (Print):	Signature:
NICEFORO AYALA	<i>Niceforo Ayala</i>
Operator License #: WO0021246	<input type="checkbox"/> Owner <input checked="" type="checkbox"/> Operator <input type="checkbox"/> Other

Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Texas Penal Code, Title 8, Chapter 37.10) By signing this form, the sampler acknowledges that samples were collected according to the systems established sample collection procedures and that all information is accurate.

Sample Identification/Location	Sample Type: (V one)	Collected			Sample ID & Date of Original Sample (All Repeat, Replacement, & Triggered Raw Samples)	Chlorine Residual	Rejection Code (if applicable) - Please Resubmit	Lab Results						Laboratory Sample ID Number			
		Date		Time				Test Method: SM 9223 - Colilert	Chlorine V		Total Coliform		E. Coli				
		Month	Day	Year					Absent	Present	Absent	Present	Absent		Present		
G1700673 B	<input checked="" type="checkbox"/> Routine	5	1	23	3:07	am										23E1407-01	
14610 Majestic Oaks	<input checked="" type="checkbox"/> Routine	5	1	23	3:25	am											23E1407-02
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Form instructions: www.tceq.texas.gov/drinkingwater/microbial/revised-total-coliform-rule

* Special and Construction samples are NOT FOR COMPLIANCE

Lab Rejection Code (LR) - Document Reason.


[illegible]

TCOQ Microbial Reporting Form

[illegible]

[illegible]

T&W 001297

TCEQ Microbial Reporting Form															TCEQ Form 10525 38/23/7		North Water District Laboratory Services, Inc. (NWDLS) 130 S. Trade Center Pkwy., Conroe, TX 77385 936-321-6060 lab@nwdls.com						 (23K1665)																																																																																																																																																																																																																																																
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Raw Wells - Use Source ID for Well Sampled (Example: G1234567A)							Absent	Present	Absent	Present	Absent	Present	Absent		Present	Absent	Present																																																																																																																																																																																																																																																						
<table border="1" style="width:100%; border-collapse: collapse;"> <tbody> <tr> <td colspan="2">G1700673B...</td> <td></td><td></td><td>✓</td><td></td><td></td><td>11</td><td>2</td><td>23</td><td>1:50</td><td>am</td><td><input type="checkbox"/></td><td>0.40</td><td>F</td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td><td rowspan="12">23K1665-01 102</td> </tr> <tr> <td colspan="2">38134 Cascade</td> <td>✓</td><td></td><td></td><td></td><td></td><td>11</td><td>2</td><td>23</td><td>2:05</td><td>am</td><td><input type="checkbox"/></td><td>0.40</td><td>F</td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td><td><input checked="" type="checkbox"/></td><td><input type="checkbox"/></td> </tr> <tr><td 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