BLUE TOPAZ UTILITIES

Work Order No: 000000036119 Category: Water Quality Complaint Information Assigned by Office Name: LUIS BAHENA 936 - 641-2993 Phone: 12/13/23 1:30 pm Location No.: 464ROAD6609 Issue Date & Time: Customer No.:21114 Scheduled Date & Time:12/13/23 11:27 am Address: 464 ROAD 6609 Requested By: DAYTON. Texas 77535 Jordan Davis Assigned To: Theresa Caldwell **ENCIN** Assigned By: Route: **Service Order Information** Comments: Customer says he had brown water coming out of every faucet. had to run the water for over a water to clear it up customer has no Filtration or water softner. Task Information From the Field Note: Description: WATER QUALITY COMPLAINT Service Order Code WQC Transmitter No 15529099 Meter No. : 212128611 Meter Reading Meter Size: 1 METER Meter Location: Previous Meter Read Date: 12/18/2023 Previous Meter Reading: 366.00 Meter No. : 15529099 Meter Reading: Transmitter No 15529099 Meter Size: Meter Location: **Service Order Completion Information** 12/20/2023 Work Completed By: **Completion Date** : 13:30:00 **Completion Time** Notes: sent to operations supervisor for further resolution.

Attachment 3

Corrosivity Grader

INTERNAL DOCUMENT: Please DO NOT send to customers outside of the TCEQ.

PWS Name:	Corrosi	vity Grader Test	Date:	12/20/2023
PWS ID:	Encino	Estates	Sample Date:	9/12/2023
Sample Location	DSTWC	QP	Source (DWW, Lab):	DWW
PWS Type (NCT, NCNT, C)		С	New System?	No

INPUT Parameters	
TDS	243
pH	7.74
Temp °C	21.6
Alk, as CaCO3	152
Ca, as CaCO3	122.8
CI	33.3
SO4	7.03

l and Temperature were taken in the ld and all other parameters are from
ld and all other parameters are from
VW

Indices/Models (Tetra Tech & TCEQ Calcs)	Values
Langelier Saturation Index (LSI)	0.27
Ryznar Solubility Index (RSI)	7.20
Aggressiveness Index (AI)	12.01
CaCO3 Precipitation Potential (CCPP)	7.06
Chloride to Sulfate Mass Ratio (CSMR)	4.74
Dissolved Inorganic Carbon (DIC) as C	37.7

Grading Criteria Table	Points = 0	Points = 1	Grade	Point Range
рН	> 7.0	<= 7.0	Non-corrosive	0-1
LSI	>= -0.5	< -0.5	Slightly corrosive	2-3
RSI	< 8.5	>= 8.5	Corrosive	4-6
AI	>= 10	< 10		
ССРР	>= -3	< -3		
CSMR	<= 0.5	> 0.5 (TALK < 50)		

Grade Table

INDEX	Value
TetraTech pHs	7.47
рH	0
LSI	0
RSI	0
Al	0
ССРР	0
CSMR	0

Point Summary	Classification
0	Non-corrosive

Version 5 modified on 6/8/2023

Attachment 4

Encino Estates

County Road 662 and Chestnut Drive

Dayton (Liberty County), Texas

Regulated Entity No: 109717082

TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #1

Description: At the time of the investigation, a free chlorine residual was collected using a HACH DR 900 at the ground storage tank and results indicated a 1.18 milligrams per liter (mg/L) concentration. Photograph was taken by Ms. Jaycee Tack.

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #2

Description: At the time of this investigation, it was noted that the water that came from the ground storage tank at Entry Point 1. Photograph was taken by Ms. Jaycee Tack.

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #3

Description: At the time of the investigation, the pressure from pressure tank at Entry Point 1 appears to be 72 pound per square inch (psi). Photograph taken by Ms. Jaycee Tack.

Encino Estates

County Road 662 and Chestnut Drive

Dayton (Liberty County), Texas

Regulated Entity No: 109717082

TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #4

Description: At the time of the investigation, a free chlorine residual was collected using a HACH DR 900 at the flush valve at the corner of Spanish Drive and Country Road 6607 and results indicated a 1.16 mg/L concentration. Photograph was taken by Ms. Jaycee Tack.

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #5

Description: At the time of this investigation, it was noted that the water that came from the flush valve at the corner of Spanish Drive and Country Road 6607, after flushing for five minutes. Photograph was taken by Ms. Jaycee Tack.

Encino Estates
County Road 662 and Chestnut Drive
Dayton (Liberty County), Texas
Regulated Entity No: 109717082
TCEQ PWS ID No: 1460187

Investigation Date: December 21, 2023



PHOTOGRAPH #6

Description: At the time of this investigation, it was noted that the water from the from the flush valve at the corner of Spanish Drive and Country Road 6607 was approximately 10 to 15 Color Units with the HACH Color Test Kit Model CO-1. Photograph was taken by Ms. Jaycee Tack.

PWS_1700328_CP_20230712_INVESTIGATION **Texas Commission on Environmental Quality Investigation Report**

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

Customer: T & W Water Service Company Customer Number: CN601363005

Regulated Entity Name: CANEY CREEK UTILITY

Regulated Entity Number: RN101198679

Investigation # 1917459

Incident Numbers

Investigator:

ALEX LAIRD

Site Classification GW 51-250 CONNECTION

Conducted: 07/12/2023 -- 07/12/2023

No Industry Code Assigned

Program(s):

PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Investigation

Location: W1 - 16307 HUNTERS TRAIL

W2 - HIGH POINT KEY MAP 95W

Additional ID(s): 1700328

Address: 16500 HUNTERS TRL,

Local Unit: REGION 05 - TYLER

MONTGOMERY, TX, 77356 **Activity Type(s):**

PWSCCIGWCM - CCI GW PURCHASE

- COMMUNITY MANDATORY

Principal(s):

Role Name RECEIVED

RESPONDENT

T & W WATER SERVICE COMPANY

SEP 20 2023

Contact(s):

			Chai	FINTRAL FILE ROOM
Role	Title	Name	Phone	1 1312 10 0 11
REGULATED ENTITY CONTACT	OFFICE MANAGER	MS KARLA LANGREDER	Cell Office	(409) 770-4296 (936) 756-7400
NOTIFIED	OFFICE MANAGER	MS KARLA LANGREDER	Cell Office	(409) 770-4296 (936) 756-7400
PARTICIPATED IN	OPERATOR	MR KEVIN MALONEY	Work Phone	(936) 756-7400 (832) 515-8952
REGULATED ENTITY MAIL CONTACT	GENERAL MANAGER	Deanna Degyter	Fax Phone	(866) 422-8519 (936) 756-7400

Other Staff Member(s):

Role

Name

QA Reviewer Supervisor

JENNIFER BREWTON JENNIFER BREWTON

7/12/2023 Inv. # - 1917459

Page 2 of 5

Associated Check List

Checklist Name

Unit Name

PWS STANDARD FIELD

CCI

PWS EPP

EPP

WATER EQUIPMENT

Equipment

Investigation Comments:

INTRODUCTION

A routine Comprehensive Compliance Investigation (CCI) was conducted at Caney Creek Utility, Public Water Supply (PWS) ID 1700328, on July 12, 2023, by Texas Commission on Environmental Quality (TCEQ) Environmental Investigator Alex Laird. The water system is owned and operated by Blue Topaz Utilities, formerly known as T&W Water Service Company. Water system personnel participating in the investigation included Mr. Kevin Maloney, Blue Topaz Operations Supervisor, phone # (832-515-8952), mailing address: 12284 FM 3083 Conroe, TX 77301. Ms. Karla Langreder, Blue Topaz Office Manager, received prior notification by telephone and email of the investigation on June 25, 2023. An exit interview was conducted with Mr. Maloney on July 12, 2023, and the form was emailed to Ms. Langreder on July 27, 2023.

GENERAL FACILITY AND PROCESS INFORMATION

Caney Creek Utility is a community PWS. The water system maintains one water plant which includes 2 wells, ground storage, 2 service pumps, and 2 pressure tanks. The plant supplies water to one pressure plane. This system serves 53 total connections, with an estimated population of 159. The water plant serves Hunter's Point Subdivision and part of the Teelwood Subdivision. The plant is equipped with a 14 kilowatt (kW) natural gas generator.

BACKGROUND

The most recent CCI was conducted February 7, 2019. Please see CCEDS investigation 1549606 for more information. No outstanding violations remained open from previous investigations.

ADDITIONAL INFORMATION

The documents were reviewed electronically for the investigation. Documentation requests were made on June 28 and July 13, 2023, to the regulated entity. Partially complete documentation was received on July 11, 2023, and no further documentation was received in response to the July 13, 2023 request resulting in violations.

During the current CCI, five violations were noted as follows:

- 1) Failure to have sanitary control easements (tracking no. 851251),
- 2) Failure to perform backflow prevention assembly tests (tracking no. 851253),
- 3) Failure to perform well meter calibrations (tracking no. 851254),
- 4) Failure to perform tank inspections (tracking no. 851255),
- 5) Failure to have a monitoring plan (tracking no. 851256).

A Notice of Violation was sent to the water system on August 15, 2023. System facilities are listed in the attached SDWIS database. See schematic for list of facilities, which is attached to printed CCEDS report. Responsible Official: Ms. Deanna Degyter, Blue Topaz Utilities General Manager, phone # 936-756-7400, mailing address 12284 FM 3083 Conroe, TX 77301.

NOV Date

08/15/2023

Method WRITTEN

OUTSTANDING ALLEGED VIOLATION(S)

ASSOCIATED TO A NOTICE OF VIOLATION

7/12/2023 Inv. # - 1917459

Page 3 of 5

Track Number: 851251

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have sanitary control easements.

During the investigation, the investigator documented that the water system did not have any sanitary control easements. According to 30 TAC Subchapter 290.41(c)(1)(F), a sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851253

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.44(h)(1)(B)(ii)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct annual backflow prevention assembly tests.

During the investigation, the investigator documented that the neighborhood served by the water system disposes of wastewater by use of a wastewater treatment plant and collection system. The investigator also documented that no backflow prevention assembly test report was available for the backflow prevention device at the wastewater treatment plant. According to 30 TAC Subchapter 290.44(h)(1)(B)(ii), which references backflow prevention assembly test reports, copies of all such inspection and test reports must be obtained and kept on file by the water purveyor.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851254

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.46(s)(1)

Alleged Violation:

7/12/2023 Inv. # - 1917459

Page 4 of 5

Investigation: 1917459

Comment Date: 08/01/2023

Failure to perform well meter calibrations.

During the investigation, the investigator documented that the water system did not have any well meter calibration records for either of the two well meters. According to 30 TAC Subchapter 290.46(s)(1), well meters required by \$290.41(c)(3)(N) of this title shall be calibrated at least once every three years.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851255

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct tank inspections.

During the investigation, the investigator documented that the water system did not have any tank inspection reports for the ground storage tank or either of the water system's pressure tanks. According to 30 TAC Subchapter 290.46(m)(1), each of the system's ground, elevated, and pressure tanks shall be inspected annually by water system personnel or a contracted inspection service.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track Number: 851256

Compliance Due Date: To Be Determined

Violation Start Date: 7/12/2023

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have a monitoring plan.

During the investigation, the investigator documented that the water system did not have a monitoring plan available for inspection. According to 30 TAC 290.121(a), all public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

7/12/2023 Inv. # - 1917459

Page 5 of 5

Signed Environmental Investigator	Date 7/2423
Signed Jennifer Breeform Supervisor	Date <u>4/4/202</u> 3
Attachments: (in order of final report submit	ttal)
Enforcement Action Request (EAR)	Maps, Plans, Sketches
Letter to Facility (specify type) :	Photographs
Investigation Report	Correspondence from the facility
Sample Analysis Results	Other (specify):
Manifests	Exit Merriew/July
Notice of Registration	CepacitySS

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Bobby Janecka, *Commissioner*Kelly Keel, *Interim Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 15, 2023

CERTIFIED MAIL 9171 9690 0935 0289 6453 26 **RETURN RECEIPT REQUESTED**

Ms. Deanna Degeyter, General Manager Blue Topaz Utilities PO Box 2927 Conroe, Texas 77305

Re:

Notice of Violation for the Comprehensive Compliance Investigation at: Caney Creek Utility Water System, Located at 16307 Hunters Trail, in Montgomery (Montgomery County), Texas RN101198679, PWS ID No.: 1700328, Investigation No.: 1917459

Dear Ms. Degeyter:

On July 12, 2023, Mr. Alex Laird of the Texas Commission on Environmental Quality (TCEQ) Tyler Regional Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required.

Please submit a compliance plan by **September 14, 2023**, for the following outstanding alleged violations by track nos.: **851251, 851253, 851254, 851255, and 851256.** The plan should include the proposed actions to be taken to correct the alleged violations and a schedule for the completion of the corrections. If the violations have already been corrected, please submit compliance documentation, such as photographs, purchase orders, results of analyses, etc., demonstrating what actions were taken.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled Obtaining TCEQ Rules (GI 032) are located on our agency website at http://www.tceq.texas.gov for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Tyler Regional Office at (903) 535-5100 or the Central Office Publications Ordering Team at (512) 239-0028.

Ms. Deanna Degeyter, General Manager Page 2 August 14, 2023

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the Tyler Regional Office within 10 days from the date of this letter. At that time, Mr. Ross B. Morgan, Water Section Manager, will schedule a violation review meeting to be conducted. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the enclosed Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Alex Laird in the Tyler Regional Office at (903) 535-5143.

Sincerely,

Ms. Jennifer Brewton

PWS Work Leader, Water Program

Tyler Regional Office

JCB/ASL/dfy

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

CANEY CREEK UTILITY

Investigation #

16500 HUNTERS TRL

1917459 Investigation Date: 07/12/2023

MONTGOMERY, MONTGOMERY COUNTY, TX 77356

Additional ID(s): 1700328

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 851251

Compliance Due Date: To Be Determined

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have sanitary control easements.

During the investigation, the investigator documented that the water system did not have any sanitary control easements. According to 30 TAC Subchapter 290.41(c)(1)(F), a sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subparagraph, shall be obtained.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851253

Compliance Due Date: To Be Determined

30 TAC Chapter 290.44(h)(1)(B)(ii)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct annual backflow prevention assembly tests.

During the investigation, the investigator documented that the neighborhood served by the water system disposes of wastewater by use of a wastewater treatment plant and collection system. The investigator also documented that no backflow prevention assembly test report was available for the backflow prevention device at the wastewater treatment plant. According to 30 TAC Subchapter 290.44(h)(1)(B)(ii), which references backflow prevention assembly test reports, copies of all such inspection and test reports must be obtained and kept on file by the water purveyor.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851254

Compliance Due Date: To Be Determined

30 TAC Chapter 290.46(s)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to perform well meter calibrations.

CANEY CREEK UTILITY

Investigation # 1917459

During the investigation, the investigator documented that the water system did not have any well meter calibration records for either of the two well meters. According to 30 TAC Subchapter 290.46(s)(1), well meters required by §290.41(c)(3)(N) of this title shall be calibrated at least once every three years.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851255 Compliance Due Date: To Be Determined

30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 1917459

Comment Date: 08/01/2023

Failure to conduct tank inspections.

During the investigation, the investigator documented that the water system did not have any tank inspection reports for the ground storage tank or either of the water system's pressure tanks. According to 30 TAC Subchapter 290.46(m)(1), each of the system's ground, elevated, and pressure tanks shall be inspected annually by water system personnel or a contracted inspection service.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Track No: 851256 Compliance Due Date: To Be Determined

30 TAC Chapter 290.121(a)

Alleged Violation:

Investigation: 1917459

Comment Date: 07/27/2023

Failure to have a monitoring plan.

During the investigation, the investigator documented that the water system did not have a monitoring plan available for inspection. According to 30 TAC 290.121(a), all public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

Recommended Corrective Action: Please submit a compliance plan by September 14, 2023. The plan should include the proposed action to be taken to correct the alleged violations and a schedule for the completion of corrections. If the violations have already been corrected, please submit compliance documentation, such as a photograph, purchase order, etc., demonstrating what actions were taken.

Central Files Coding:	PWS_1700328_CP_20230712_INVESTIGATION	
Cortified No.	0171 0600 0025 0280 6452 26	
Certified No.:	9171 9690 0935 0289 6453 26	

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY Tyler, Texas TYLER REGIONAL OFFICE PWS SECTION

FACILITY:	Caney Creek Utility Water System, Located at 16307 Hunters Trail, in Montgomery (Montgomery County), Texas
	RN101198679, PWS ID No.: 1700328, Investigation No.: 1917459

Acknowledgment of receipt of TCEQ letter dated August 15, 2023 regarding:

Acknowledgment Receipt (Green Care	d) Here
	F*P
SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
Complete items 1, 2, and 3. Print your name and address on the reverse so that we can return the card to you. Attach this card to the back of the mailpiece, or on the front if space permits. Article Addressed to:	B. Received by (Printed Name) C. Date of Delivery CALA CANGREDER D. Is delivery address different from item 1? If YES, enter delivery address below:
Ms. DEANNA DEGENTER, GM Blue Tupaz Utilities P.O. BOX 2921 CONROE, TEXAS 17305	REC'D TCEQ-R5 TYLER SEP 11 2023 PM4:27
9590 9402 6949 1104 5293 29	3. Service Type ☐ Adult Signature ☐ Adult Signature Restricted Delivery ☐ Certified Mail® Restricted Delivery ☐ Certified Mail Restricted Delivery ☐ Collect on Delivery ☐ Collect on Delivery ☐ Signature Confirmation ☐ Signature Confirmation
9171 9690 0935 0289 6453	v Restricted Delivery Restricted Delivery

	ei .	•							_			
	···· , <u> </u>		TCEQ	EXIT INT	ERVIEW FO	RM: P	otential Violations	and/or Records]	Request			
Regulated Entity/Site Name		Caney Creek Utility					TCEQ Add. ID No. RN No (optional)	TX1700328				
Investigation Type		PWS	S Contact Made In-House (Y/N)		Y	Purpose of Investigation	CCI					
Regulated Entity Contact		Ms. Karla Langreder			,	Telephone No.	936-756-7400	Date Contacted	07/12/20	123		
			Blue To	paz Utilities		1	FAX #/Email address		FAX/Email date	07/27/20	023	
NOTICE: The information provided in this form is intended to provide clarity to issues that have arisen or related to violations. Any potential or alleged violations discovered after the date on this form will be consinvestigation, including additional violations or potential violations discovered (if any) during the course						nmunicated to	o the regulated entity representative	prior to the issuance of a notice				
Issue For Records Request, identify the necessary records, the company contact and date due to the agency. For Alleged and Potential Violation issues, include the rule in question with the clearly described potential problem. Other type of issues: fully describe.								lude the				
No.	Type ¹	Rule Ci	tation (i	f known)			Descr	ription of Issue				
1	AV	290.41(c)(1)(F)		Failure to have	ve sanitary control easements.						
2	AV	290.46(s)(1)		Failure to have	ve well meter calibration records.						
3	AV	290.46(m)	(1)		Failure to main	Failure to maintain tank inspection reports.						
4	AV	290.121(a)			Failure to have a monitoring plan.							
5	AV	290.44(h)((1)(B)(ii))	Failure to have copies of backflow preventor test reports.							
						900.						
Note 1: Is	ssue Type C	an Be One or M	lore of: AV	(Alleged Violatio	n), PV (Potential Viola	ation), O (C	Other), or RR (Records Reque	est)				
Did the	e TCEQ d	ocument the r	regulated	entity named al	ove operating with	out prope	er authorization?	☐ Yes	x []	No		
Did the investigator advise the regulated entity representative that continue					ntative that continu	ed operat	tion is not authorized?	□ Yes	x □	No		
Docume contact	ent Acknow was made by	ledgment. Sign	ature on thi	s document establi ill be sent via FAX	shes only that the regul or Email to RE; therefore	lated entity	(RE) representative received a signature is not required.	copy of this document and a	associated continuation	pages on the	date noted. If	
Alex L		<u> </u>	a management of the second	7 2011	· · · · · · · · · · · · · · · · · · ·	07/27/20			-			
Inyeştigator Name (Signed & Printed)						Date	Regulated E	ntity Representative Na	me (Signed & Print	ed)	Date	

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512/239-3282.

White Copy: Regulated Entity Representative TCEQ 20085 (4/08)

Yellow Copy: TCEQ

(Note: use additional pages as necessary) Page 1 of 1

Capacity Calculations Worksheet

Community Systems (Groundwater)

Fill in green cells only

System Name: Caney Creek Utility

PWS ID: 1700328 Inv. No.: 1917459

Community (Y/N) Y

MHP (≥ 8 units/ac) or Apts? (Y/N) N

CCN? (Y/N) N

Maximum Daily Demand (MDD): 0.058 MGD
Average Daily Demand (ADD): 0.0563 290.38(43)

Number of Connections 53
Population 159

MDD Date (mm/dd/yyyy): 6/30/2023
ADD Dates (mm/dd/yyyy): 12/1/2022

to 6/30/2023

	Rate	Units	Conn.	Required	Units	Provided	85% Rule	% Short	Sufficient?(Y/N)
Prod. Capacity:	0.6	gpm/conn	53	31.8	gpm	107	N/A	N/A	Υ
Production ACR:		gpm/conn							
Pressure Storage (HD):	20	gal/conn	53	0.00106	MG	1800	N/A	N/A	Υ
HD ACR:		gal/conn							
Elevated Storage (EL):	0	gal/conn	53	0	MG		N/A	N/A	Meets HD req.
EL ACR:		gal/conn							
Ground Storage (GR):						13800			-
Total Storage*:	200	gal/conn	53	0.0106	MG	13800	N/A	N/A	Υ
Tot. Storage ACR:		gal/conn							
1	Total Stor	age = GR + EL	+ ST						
SP Capacity:	2	gpm/conn	53	106	gpm	140	N/A	N/A	Υ
SP ACR:		gpm/conn							
SP Capacity: (w/largest	pump out of s	ervice)		gpm				
SP Peaking Factor:	N/A	-	53	0	gph	0	N/A		N/A

Bacti Samples:

Capacity Calculations Worksheet

	System Name: Caney Creek Utility		
	PWS ID: 1700328	Inv. No.: 1917459	
Additional Comments:			

Additional Comments.
The water operations company acquired the water system in December 2022, and only had water usage data
available for that time period to the present.

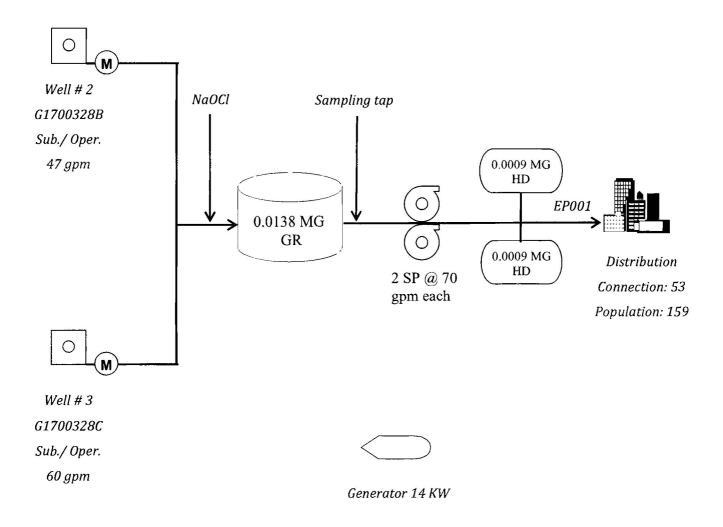
PWS FLOW DIAGRAM

Name of System:	Caney Creek Utility		Additional ID:	1700328
Investigation #:	1917459	Investigation Date:	07/12/2023	

Description of Sources, Treatment, Entry Points and Distribution

Labelling: owner's source names and TCEQ wtrsrc code designation, types of treatment and chemicals, entry points to distribution, entry point sample taps, booster disinfection, distribution connections and layout (if possible).

Caney Creek Utility 16500 Hunters Trail



7/28/2023 TCEQ DWW Water System Summary Sheet

7/28/2023 	1010			ntoi i i	<u> </u>	y Oncor		
PWS ID	WS ID PWS Name				Central Reg RN			
TX1700328	CANEY CREEK	K UTILITY		RN101198679				
Organization / Cus	stomer			Central Reg CN				
T&W WATER SER	RVICE COMPANY				CN60	1363005	**	
TX1700328		All Wa	iter Syste	em C	ontacts			
T&W WATER SER	RVICE COMPA	ADI	DR1 PO BC	X 292	7			
JOBTITLE			C	ONRO	E	TX	77305-2927	
POCTYPE	PURPOS	SE_CODE	PHONE_N					
OW								
DEGEYTER, DEA	NNA	ADI	OR1 PO BO	X 292	7			
	ENERAL MANAGER		C	ONRO	E	TX	77305-2927	
POCTYPE		SE_CODE	PHONE N		EXT			
AC	CRC E	MAIL						
AC AC	MOB		281-455					
AC AC	FAX BUS		866-422 936-756					
LANGREDER, KA	DIA	ADI	DR1 PO BC	*	*		<u> </u>	
	FFICE MANAGER			ONRO		TX	77305-2927	
POCTYPE		SE CODE	PHONE N			17	11000 2021	
PWS	CRC E	MAIL						
PWS	BUS		936-756					
PWS	MOB	*	409-770		EDC TC:	·		
GLYNN, ROBIN		ADI	<u>DR1</u> 16501					
JOBTITLE TF	REASURER	SE CODE	Me PHONE N		OMERY	TX	77356-7331	
		E CODE			EXT		<u> </u>	
ECS ECS	MOB BUS		281-658 281-658					
		ADI	DR1 16501					
WARDLOW, TOM JOBTITLE PF	MY RESIDENT	<u>, (D)</u>				TX	77256 7224	
POCTYPE PR		E CODE	PHONE N		OMERY <u>EXT</u>	1.8	77356-7331	
EC EC	MOB		832-841					
EC	BUS		832-841					
OWNER TYPE	Investor Owned							
TX1700328						INTERCO	NNECTIONS	
Population Type	Population Served	# of Con	nections		TX170032	8		
Residential	159		53		Pu	rchases (Buys	s From)	poli
					7	Wholesales (S	Sells To)	
TOTAL	159		53	-				

WATERTYPE	GW	PURCHASEFLAG	
SYSTEM_TYPE	COMMUNITY	ACTIVITY STATUS	Α
TOTAL PRODUCT	AVG DAILY USG	MAX DAILY DMD	TOT STORG MSR
			0.014
UNITS	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
			MG
TOTL ELEV STOR	SERV PUMP CAP	MAX PURCH CAP FLOW RATE	TOTAL PRES TANK CAP
	0.202		0.002
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
	MGD		MG

Number of Treatment Plants

1

ACTIVE SOURCES							
Source Number	SOURCE NAME	Activity Status	Oprtnl Status	SOURCE TYPE	<u>WELL</u> DEPTH	TESTED FLOW R	RATED ATE FLOW RATE
G1700328B	2 - 16307 HUNTERS TRAIL	Α	Р	G	465	38 GPM	N/A
Drill Date	SOURCE SUMMATION				<u>Pla</u>	ant Num	TYPE CODE
03/27/1995	JASPER					210688	WL
GPS Latitude	GPS Longitude	GPS E	LEVATION	<u>G</u> F	S DATE	SELLE	R PWS ID
30.447261	-95.607447	0		06/	03/2008	Not Pur	chasing
Source Number	SOURCE NAME	Activity Status	Oprtnl Status	SOURCE TYPE	WELL DEPTH	TESTED FLOW R	RATED ATE FLOW RATE
G1700328C	3 - 16307 HUNTERS TRAIL	Α	Р	G	544	46 GPM	N/A
Drill Date	SOURCE SUMMATION			_	Pla	ant Num	TYPE CODE
12/06/2002	JASPER				TF	10688	WL
GPS Latitude	GPS Longitude	GPS E	LEVATION	<u>G</u> P	S DATE	SELLEI	R PWS ID
30.447287	-95.6076	0		06/	03/2008	Not Pur	chasing
TREATMENT PLANT							
	TR	EATM	ENT PL	ANT.			
ENTRY PNT	TR EP Name, Source, Status	EATM		ANT	<u></u>	Plan	t Num
ENTRY PNT EP001		EATM	Plant Na	-01 015 01 00	_	v .	<u>t Num</u> 0688
	EP Name, Source, Status TRT-TAP / Ground Water / A	EATM	Plant Na	me & Status	_	v .	
EP001	EP Name, Source, Status TRT-TAP / Ground Water / A ard coded		Plant Na	me & Status	RAIL (A)	v .	0688
EP001 parts in red are h	EP Name, Source, Status TRT-TAP / Ground Water / A ard coded		<u>Plant Na</u> 16307 H	me & Status	RAIL (A)	TP1	0688
EP001 parts in red are h	EP Name, Source, Status TRT-TAP / Ground Water / A ard coded vpe Chemical Sample Poir	nt Dis	<u>Plant Na</u> 16307 H	me & Status UNTERS TI	RAIL (A)	TP1	0688
EP001 parts in red are h	EP Name, Source, Status TRT-TAP / Ground Water / A ard coded vpe Chemical Sample Poir	nt Dis	Plant Na 16307 H tribution M	me & Status UNTERS TI	RAIL (A) Dist	TP1	0688
parts in red are h Chemical Mon Ty TRAIN Disinfection Tre	EP Name, Source, Status TRT-TAP / Ground Water / A ard coded rpe Chemical Sample Poir NO Unnamed	TREAT	Plant Na 16307 H tribution M	me & Status UNTERS TI	RAIL (A) Dist NO NUM Trea	TP1	Point

		INACTIVE / OFFL	INE SO	URCES		
SOURCE ID	SOURCE NAME	TYF	PE STAT	US AVAIL - ABILITY	<u>FACID</u>	WATER TYPE
G1700328A	1 - PLUGGED	W	L I	Р	-	GW
PUMPS						
PUMP_ID	PUMP_NAME		FACILITY _TYPE	ACTIVITY AVAIL STATUS ABILITY	FLOW RATE TEST NAME FL	TED TESTED OW UOM
STORAGE TANKS						
<u>TANK_ID</u>	TANK NAME		ACTIVITY ABIL STATUS CO	AIL STOR CONSTR LITY AGE MATRL DDE TYPE TP	MEASURE QUANTITY U	OM NAME

END OF REPORT

ST

ST

ST

Α

Ρ

HD

HD

BL

ST

ST

ST

0.025

900.000

ON HUNTERS CIRCLE - 0.0025 MG - HD

16307 HUNTERS TRAIL - 0.0009 MG - HD

16307 HUNTERS TRAIL

ST4987

ST4988

ST4989

MG

GAL

CAP

CAP

Texas Commission on Environmental Quality Investigation Report

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

Customer: T & W Water Service Company Customer Number: CN601363005

Regulated Entity Name: FALLS OF WILDWOOD

Regulated Entity Number: RN101282895

Investigator:BRYAN GUNAWAN Site Classification GW <= 50 CONNECTION

Conducted: 05/28/2024 -- 05/28/2024 No Industry Code Assigned

Program: PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Investigation

Location: 14619 1/2 Majestic Oaks

KeyMap 213K

Additional ID 1700673

Address: ; City , State Zip

Local Unit: REGION 12 - HOUSTON

Activity Type: PWSCCIGWCM - CCI GW PURCHASE - COMMUNITY MANDATORY

Principal(s):

Role RESPONDENT

Name T & W WATER SERVICE COMPANY

Contact(s):

Role REGULATED Name MRS DEANNA DEGEYTER

ENTITY MAIL CONTACT

Title GENERAL MANAGER

Phone Number for Office is (936) 756-7400

End of record for this contac

Role PARTICIPATED **Name** MR KEVIN MALONEY

IN

Title OPERATIONS SUPERVISOR

Phone Number for Office is (936) 756-7400

End of record for this contac

Role PARTICIPATED Name MRS KARLA LANGREDER

IN

Title OFFICE MANAGER

Phone Number for Work is (409) 770-4296 Phone Number for Office is (936) 756-7400

End of record for this contac

Role NOTIFIED **Name** MRS KARLA LANGREDER

Title OFFICE MANAGER

Phone Number for Work is (409) 770-4296 Phone Number for Office is (936) 756-7400

End of record for this contac

Role REGULATED Name MRS KARLA LANGREDER

ENTITY CONTACT

Title OFFICE MANAGER

Phone Number for Office is (936) 756-7400 Phone Number for Work is (409) 770-4296

End of record for this contac

Other Staff Member(s):

RoleQA ReviewerNameWESLEY BOOKRoleSupervisorNameMIRANDA JORDAN

Associated Check List

Checklist Name PWS STANDARD FIELD

Unit Name Investigation

Checklist Name WATER EQUIPMENT

Unit Name Water Equipment

Investigation Comments:

INTRODUCTION

A Comprehensive Compliance Investigation (CCI) was conducted at Falls of Wildwood Public Water Supply (PWS) ID 1700673 on May 28, 2024, by Texas Commission on Environmental Quality (TCEQ) Environmental Investigator (EI) Bryan Gunawan, to determine compliance with applicable PWS regulations. The CCI was coordinated with Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, on May 20, 2024 via email (Attachment 1).

The investigation was conducted with Mr. Kevin Maloney, Operations Supervisor with Blue Topaz Utilities.

The exit interview was conducted on-site with Mr. Maloney and on May 28, 2024 and the TCEQ Exit Interview Form (EIF) was provided to Ms. Langreder via email on the same day (Attachment 2).

The investigation included the examination of records, and an on-site investigation of all physical facilities that pertain to the PWS. More specifically, the investigation inspection included the water source, water treatment; water distribution; finished water storage, pump facilities and controls, monitoring/reporting/data verification, water system management/operations, and operator compliance

with TCEQ requirements.

A Notice of Violation letter was mailed to the water system. A detailed description of the alleged violations cited in this investigation can be found in the Summary of Investigation Findings.

BACKGROUND

The most recent CCI was conducted on August 6, 2019 (TCEQ Consolidated Compliance and Enforcement Data System (CCEDS) Investigation No. 1582216), which resulted in one alleged violation for failure to submit a furnished copy of well completion data to executive director for final approval for Well No. 2, G1700673B, Violation Track No. 726659, and one additional issue for not meeting the commission's minimum standards noted in the most recent chemical analysis for iron.

A Record Review (RR) Investigation was conducted on March 4, 2020, Investigation No. 1638958, and a Notice of Violation (NOV) letter was subsequently mailed to the facility on May 21, 2020. VTN No. 726659 remained outstanding as a result of the investigation.

A Record Review (RR) Investigation was conducted on February 5, 2021, Investigation No. 1702029, and a Notice of Violation (NOE) letter was subsequently mailed to the facility on March 11, 2021. VTN No. 726659 remained outstanding and was referred to enforcement as a result of the investigation.

TCEQ Agreed Order Docket No. 2021-0466-PWS-E was issued on May 17, 2022, in response to the NOE. The regulated entity has not addressed the technical requirements, therefore, the alleged violation is being evaluated in this investigation report.

The TCEQ Houston Region Office has not received any complaints against Falls of Wildwood within the five years preceding this investigation.

GENERAL FACILITY AND PROCESS INFORMATION

Falls of Wildwood is a community PWS. The water system maintains one water plant which supplies water to one pressure plane.

This system serves 19 total connections, with an estimated population of 54 (population data and connection count were provided by the regulated entity at the time of the investigation).

The water plant serves the Falls of Wildwood Subdivision.

The regulated entity has been issued a certificate of public convenience and necessity (CCN), 12892. A CCN grants a CCN holder the exclusive right to provide retail water and/or sewer utility service to an identified geographic area. Chapter 13 of the Texas Water Code requires a CCN holder to provide continuous and adequate service to the area within its CCN boundary.

Plant No. 1 is located at 14619 ½ Majestic Oaks and contains one submersible well, Well #2 with Source ID No. G1700673B, which produces 59 gallons per minute (gpm). The plant treats with sodium hypochlorite for disinfection purposes prior to entering the 2,500 gallons, or 0.0025 million gallon (MG) pressure tank. The plant is equipped with a 40 kilowatt (kW) diesel generator.

Additionally, the offsite well, Well #1 (Source ID No. G1700673A) was noted to have been plugged and isno longer operational. The regulated entity provided the well plugging reports for review and the documents appear to be compliant with TCEQ regulations.

For detailed facility information, see the PWS System Flow Diagram and Drinking Water Watch (DWW) Summary Sheet (Attachments 3 and 4).

As of the site visit on May 28, 2024, the system meets the minimum capacity requirements for systems with less than 50 connections pursuant to 30 Texas Administrative Code (TAC) § 290.45(b)(1)(B). For more detailed information see the water system capacity calculations spreadsheet (Attachment 5).

List of Operators:

The water system employs the following operators for Falls of Wildwood:

Mr. Maloney has a C - Groundwater Treatment Operator license, license number WG0016921, which expires on July 23, 2027.

Mr. Niceforo (Lucio) Ayala has a D - Water Operator license, license number WO0021246, which expires on March 16, 2027.

Mr. Jordan William has a C - Groundwater Treatment Operator license, license number WG0012850, which expires on August 23, 2025.

Mr. Harry Bradford has a C - Groundwater Treatment Operator license, license number WG0020558, which expires on January 3, 2027.

Mr. Tyler Schneider has a D - Water Operator license, license number WG0020558, which expires on January 7, 2026.

Mr. Nathan Clark has a C - Groundwater Treatment Operator license, license number WG0020566, which expires on January 23, 2027.

The operators have the appropriate level of certifications for the system.

Exceptions:

The water system has been granted a TCEQ regulatory exception. In the TCEQ letter dated May 15, 2023, the water system was granted an exception to the sanitary control easement (SCE) requirement, the well location in unsanitary surroundings requirement, and the well setback distance to a storm sewer requirement for Well No. 2. (G1700673B). Falls of Wildwood is required to collect one raw water sample per month from Well No. 2 and is in compliance with the exception.

Emergency Preparedness Plan:

Regulated entities located in Montgomery County are required to submit an Emergency Preparedness Plan (EPP). Falls of Wildwood's EPP was approved by the TCEQ on February 21, 2024. The regulated entity chose EPP Option 1. During the investigation, the investigator noted that the PWS has a Permanently Installed Auxillary Generator at the water plant and the regulated entity is in compliance with the chosen EPP.

Chemical Analysis:

The system is in compliance with TCEQ primary and secondary standards.

Interconnects:

Falls of Wildwood does not have any interconnects with any other water systems at this time.

Pre-investigation:

Ms. Langreder provided the facility operating records via email on May 24, 2024, May 26, 2024, and May 27, 2024 for compliance review purposes (Attachments 6, 7 and 8). The submitted documents were compliant with TCEQ Requirements.

Additionally, Ms. Langreder also provided the TCEQ approval letter dated on June 29, 2021 which shows that TCEQ has granted the approval for public use of Well No. 2, based on the submitted well completion data for the well, which appears to address and resolve VTN 726659 that was referred to enforcement. See Attachment 8 for more information.

Field Monitoring Activities:

The free chlorine residual concentration is required to be greater than or equal to 0.2 milligrams per liter (mg/L) (30 TAC §290.46(d)(2)(A)) and the pressure is required to be greater than or equal to 35 pounds per

square inch (psi) (30 TAC §290.46(r)) within the distribution system.

At the time of the field investigation, the disinfectant residual concentration and distribution pressure were monitored at a flush valve in the 38000 block of Cascade Court. The location had a 1.01 mg/L of free chlorine residual concentration, and a pressure of 53 psi (Attachment 9, Photographs 1 to 3). The pressure and chlorine readings were compliant.

ADDITIONAL INFORMATION On-site investigation:

The following were listed in the EIF at the time of the exit interview.

Records request for the following documents to be provided via email:

- Submitted Emergency Preparedness Plan (EPP) (including the option selected for the water system)
- 2024 Tank Inspection.
- TCEO approval letter for the SCE exception

Alleged violations for the following deficiencies:

Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. At the time of the field investigation, overgrown vegetation was noted along the fence line located near the entrance of the water plant, and mildew was noted on the exterior surface of the 2,500 gallons pressure tank. See Attachment 9, Photographs 4 and 5.

Record Review:

On June 7, 2024, Ms. Langreder emailed EI Gunawan with the photographs showing that the mildew has been removed from the exterior surface of the 2,500 gallons pressure tank, and the overgrown vegetation has been removed from the fence line located near the entrance of the water plant, which appears to resolve the alleged violation as an Area of Concern. Ms. Langreder also provided via email the requested updated EPP, along with the TCEQ approval letter dated on February 21, 2024 for the submitted EPP (Attachment 10). The submitted documents are compliant with TCEQ requirements

On June 12, 2024, Ms. Langreder emailed EI Gunawan with the requested TCEO approval letter, dated on May 15, 2023, which grants the SCE exception for Falls of Wildwood (Attachment 11). The submitted document is compliant with TCEO requirements.

The entity did not provide the remaining requested documentation for the 2024 tank inspection report as of June 18, 2024 and this is noted as an alleged violation in this investigation. This issue is further discussed in the Summary of Investigation Findings.

Based on the information gathered during this investigation, two alleged violations were cited, of which one was resolved as an Area of Concern and one remains outstanding. See the Summary of Investigation Findings section for more information.

Notice of Violation Dat WRITTEN 07/01/2024 Method

> OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track Number: 884170 Compliance Due Date: 08/30/2024

Violation Start Date: 5/28/2024

Citations include TAC or T. A. C. which stands for Texas Administrative Code

Citation 30 TAC Chapter 290.46(f)(3)(D)(ii)

No or N. O. stands for Number and Pg or P. G. stands for page. Reg or R. E. Q. stands for requirements

Alleged Violation:

Investigation: 1983596

Comment Date: 06/26/2024

Failure to record and maintain the results of the pressure tank inspections as per 30 TAC §290.46(m)(1)(A) for a minimum of five years. At the time of the investigation, it was noted that the regulated entity did not have the pressure tank inspection from 2024 available for review. The environmental investigator contacted Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, after the on-site investigation was conducted on May 28, 2024 to request the tank inspection report to be provided via email. No documentation was received by the TCEQ Houston Region Office from the regulated entity as of June 18, 2024.

Recommended Corrective Action: Submit a copy of the completed tank inspection to the TCEQ Houston Region Office demonstrating corrective measures have been taken to resolve the alleged violation.

AREA OF CONCERN

Track Number: 884168

Resolution Status Date: 6/26/2024

Violation Start Date: 5/28/2024

Violation End Date: 6/7/2024

Citations include TAC or T. A. C. which stands for Texas Administrative Code

Citation 30 TAC Chapter 290.46(m)

No or N. O. stands for Number and Pg or P. G. stands for page.

Reg or R. E. Q. stands for requirements

Alleged Violation:

Investigation: 1983596

Comment Date: 06/26/2024

Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. At the time of the investigation, overgrown vegetation was noted along the fence line located near the entrance of the water plant, and mildew was noted on the exterior surface of the 2,500 gallons pressure tank.

Recommended Corrective Action: Submit work orders/photographs of the repaired work to the TCEQ Houston Region Office demonstrating corrective measures have been taken to resolve the alleged violation. **Resolution:** On June 7, 2024, Ms. Karla Langreder, Office Manager with Blue Topaz Utilities, emailed the photographs showing that the mildew has been removed from the exterior surface of the 2,500 gallons pressure tank, and the overgrown vegetation has been removed from the fence line located near the entrance of the water plant, which appears to resolve the alleged violation as an Area of Concern.

Signature lines for Environmental Investigator and supervisor with dates

Signed

Date July 1, 2024

Environmental Investigator

Signed

Date July 1, 2024

Checklist for different types of attachments

Attachments: (in order of final report submittal) ___Enforcement Action Request (EAR) X_Letter to Facility (specify type): NOV Investigation Report ___Sample Analysis Results ___Manifests ___Notice of Registration ___Sample Analysis Results ___Notice of Registration ___Maps, Plans, Sketches ___Photographs ___Correspondence from the facility X__Other (specify): See list of Attached Files

List of Attached files

CapCalc.xlsx Sk24.docx

Texas Commission on Environmental Quality

Investigation Report Falls of Wildwood RN: 101282895, PWS ID: 1700673 Investigation No.: 1983596 Comprehensive Compliance Investigation Conducted on May 28, 2024

LIST OF ATTACHMENTS

ATTACHMENT 1	Correspondence with Regulated Entity on May 20, 2024: Scheduling for the compliance investigation
ATTACHMENT 2	Exit Interview Form sent to the Regulated Entity on May 28, 2024
ATTACHMENT 3	PWS System Flow Diagram
ATTACHMENT 4	Drinking Water Watch Summary Sheet
ATTACHMENT 5	Capacity Calculation Spreadsheet
ATTACHMENT 6	Facility operating records submitted by the Regulated Entity on May 24, 2024
ATTACHMENT 7	Facility operating records submitted by the Regulated Entity on May 26 , 2024
ATTACHMENT 8	Facility operating records submitted by the Regulated Entity on May 27, 2024
ATTACHMENT 9	Investigation Photographs taken on May 28, 2024
ATTACHMENT 10	Compliance documentation submitted by the Regulated Entity on June 7, 2024
ATTACHMENT 11	Requested documentation submitted by the Regulated Entity on June 12 , 2024

Attachment 1

TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673)

Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Mon 5/20/2024 11:48 AM

To control of the con

Bcc:Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov>

2 attachments (229 KB)

Summary of Investigation Findings.pdf; TCEQ_Records Request_Full.pdf;

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you, Bryan Gunawan

Bryan Gunawan

Environmental Investigator Public Water Supply Team TCEQ – Region 12 5425 Polk Street Houston, TX 77023, Ste H Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business https://www.tceq.texas.gov/assets/public/comm exec/pubs/rg/rg-344.pdf
How is our customer service? www.tceq.texas.gov/customersurvey

Attachment 2

TCEQ - Exit Interview for PWS Investigation at Falls of Wildwood (TX1700673)

Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov>

Tue 5/28/2024 6:02 PM

Bcc:Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov>

1 attachments (124 KB) Exit Interview Form.pdf;

Good afternoon Karla,

Thank you for arranging the compliance investigation earlier today for Falls of Wildwood PWS. I have checked the distribution residual and pressure for the system and the readings are compliant with TCEQ requirements.

There are however some records that are still needed as well as some concerns while evaluating the conditions of the plant, so those have been noted in the attached Exit Interview Form (EIF). The EIF is not final, so please let me know should you have any questions about it. Also, should you have the documentations to address/resolve the line items, could you please forward those to me by email before the listed date in the form?

Please note that records/compliance documentation that could not be provided by the due date in the EIF will be noted as alleged violation for the system.

Thank you, Bryan Gunawan

Bryan Gunawan

Environmental Investigator Public Water Supply Team TCEQ – Region 12 5425 Polk Street Houston, TX 77023, Ste H Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business https://www.tceq.texas.gov/assets/public/comm exec/pubs/rg/rg-344.pdf How is our customer service? www.tceq.texas.gov/customersurvey

		TCEC	EXIT	INTERVIEW FOR	M: Poter	ntial Violations a	nd/or Records Re	quested	
Regula	ted Entity	y/Site Name	Falls of	Vildwood			TCEQ Add. ID No. RN No. (optional)	1700673	
Investigation Type CCI Co			Contact Made In-House	(Y/N)	Purpose of Investigation	Compliance Investigation	tigation		
Regulated Entity Contact Karla Langro			greder		Telephone No.		Date Contacted	5/20/2024	
Title	Title Office Manager Company			nager with T&W Water	Services	Email Address:		Date Emailed	5/28/2024
related to vio	olations. Any	potential or allege	ed violations di	scovered after the date on this form	n will be communic	cated by telephone to the regulated en	CEQand the regulated entity named abutity representative prior to the issuance of this investigation, will be docum	e of a notice of violation or en	forcement.
Iss	sue					company contact and date uestion with the clearly desc	due to the agency. ribed potential problem. Othe	er type of issues: fully	describe.
No.	Type ¹	Rule Citati	ion (if kno	wn)			ription of Issue		
1	PV	29	0.46(m)	and equipment.	Failure to properly maintain the good working condition and general appearance of the system's facilities and equipment. Re: overgrown vegetation along the fence line located near the entrance of the water plant, and mildew on the exterior surface of the 2,500 gallons pressure tank.				
						surface of the 2,500 gain	ons pressure tank.		
2	RR			Submitte2024 Tar	ed Emergenc nk Inspection proval letter	e following documents vi cy Preparedness Plan (inc	a email before the due da		tem)
2	RR			Submitte2024 TarTCEQ ap	ed Emergenc nk Inspection proval letter	e following documents vi cy Preparedness Plan (inc n.	a email before the due da		tem)
		One or More	of: AV (Al	Submitte2024 TarTCEQ apDue Date: June	ed Emergenc ak Inspection proval letter 6, 2024	e following documents vi cy Preparedness Plan (inc n.	a email before the due da cluding the option selecte		tem)
Issue Typ	pe Can Be			Submitte2024 TarTCEQ apDue Date: June	ed Emergench Inspection proval letter 6, 2024	e following documents vicy Preparedness Plan (incom. r for the SCE exception), O (Other), or RR (Records	a email before the due da cluding the option selecte		tem)

Did the TCEQ document the regulated entity named above operating without proper authorization?	☐ Yes	⊠No	
Did the investigator advise the regulated entity representative that continued operation is not authorized?	☐ Yes	⊠No	

Document Acknowledgment. Signature on this document establishes only that the regulated entity (company) representative received a copy of this document and associated continuation pages on the date noted. If contact was made by telephone, document will be faxed to regulated entity; therefore, signature not required.

Bryan Gunawan	5/28/2024		
Investigator Name (Signed & Printed)	Date	Regulated Entity Representative Name (Optional)	Date

If you have questions about any information on this form, please contact your local TCEQ Regional Office.

Individuals are entitled to request and review their personal information that the agency gathers on its forms. They may also have any errors in their information corrected. To review such information, call 512-239-3282.

Attachment 3

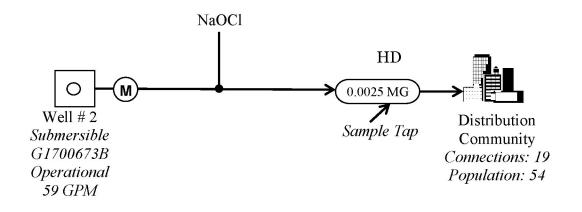
PWS - SYSTEM FLOW DIAGRAM

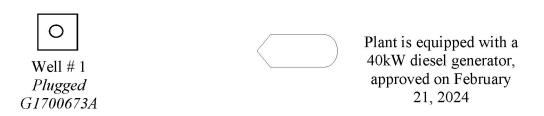
Name of System:	Falls of Wildwood		Additional ID:	1700673
Investigation #:	1983596	Investigation Date:	5/2	28/2024

Description of Sources, Treatment, Entry Points and Distribution

Labeling: owner's source names and TCEQ wtrsrc code designation, types of treatment and chemicals, entry points to distribution, entry point sample taps, booster disinfection, distribution connections and layout (if possible).

14619 ½ Majestic Oaks





Attachment 4

 PWS ID
 PWS Name
 Central Reg RN

 TX1700673
 FALLS OF WILDWOOD
 RN101282895

 Organization / Customer
 Central Reg CN

 T & W WATER SERVICE COMPANY
 CN601363005

All Water System Contacts							
T & W WATER SERVICE COMP	<u>A</u> E	DDR1 PO BOX 2927					
JOBTITLE	-	CONROE		TX	77305-2927		
POCTYPE	PURPOSE CODE	PHONE NUMBER	EXT				
OW							
DEGEYTER, DEANNA	Δ	DR1 PO BOX 2927					
JOBTITLE GENERAL MAN	- AGER	CONROE		TX	77305-2927		
POCTYPE	PURPOSE CODE	PHONE NUMBER	<u>EXT</u>				
AC AC AC AC	BUS FAX MOB CRC EMAIL	936-756-7400 866-422-8519 281-455-5676					
LANGREDER, KARLA	ΑC	DR1 PO BOX 2927					
JOBTITLE OFFICE MANAG	_	CONROE		TX	77305-2927		
POCTYPE	PURPOSE CODE	PHONE NUMBER	<u>EXT</u>				
PWS PWS PWS	BUS MOB CRC EMAIL	936-756-7400 409-770-4296					
CRC - TX1700673		DDR1					
JOBTITLE	-						
POCTYPE	PURPOSE_CODE	PHONE_NUMBER	EXT				
CRC	CRC EMAIL						
DEGEYTER, DEANNA	ΑC	DR1 PO BOX 2927					
JOBTITLE GENERAL MAN	_ AGER	CONROE		TX	77305-2927		
POCTYPE	PURPOSE CODE	PHONE NUMBER	EXT				
EC EC EC EC	BUS MOB FAX CRC EMAIL	936-756-7400 281-455-5676 866-422-8519					
LANGREDER, KARLA	ΑC	DR1 PO BOX 2927					
JOBTITLE OFFICE MANAGEDETYPE	_	CONROE PHONE NUMBER	<u>EXT</u>	TX	77305-2927		
ECS ECS ECS	BUS MOB CRC EMAIL	936-756-7400 409-770-4296					
OWNER TYPE Investor Ov							

TX1700673		
Population Type	Population Served	# of Connections
Residential	54	19
TOTAL	54	19

INTERCONNECTIONS					
TX1700673					
Purchases (Buys From)					
Wholesales (Sells To)					

OVOTENA TVDE CONMANDALINITY	
SYSTEM_TYPE COMMUNITY ACTIVITY STATUS	Α

TOTAL PRODUCT	AVG DAILY USG	MAX DAILY DMD	TOT_STORG_MSR
0.085			
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
MGD			
TOTL ELEV STORG	SERV_PUMP_CAP	MAX PURCH CAP FLOW RATE	TOTAL PRES TANK CAP
			2500
<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>	<u>UNITS</u>
			GAL

Number of Treatment Plants 1

<u>Zone</u>

null

Sequence

null

OBJ CD

D

ACTIVE SOURCES								
Source Number	SOURCE NAME	Activity Status	<u>Oprtnl</u> Status	SOURCE TYPF	<u>WELL</u> DFPTH	<u>TESTED</u> FLOW RA	RATED TF FLOW RATE	
G1700673B	2 - MAJESTIC OAKS DR	Α	Р	G	N/A	59 GPM	65 GPM	
<u>Drill Date</u>	SOURCE SUMMATION				Plar	nt Num	TYPE_CODE	
04/30/2018					TP1	9703	WL	
GPS Latitude	GPS Longitude	GPS E	LEVATION	<u>G</u> F	PS DATE	SELLER	PWS ID	
30.21	-95.688889	0		07	/15/2020	Not Purc	chasing	

30.21	-95.688889	0	07/15/2020	Not Purchasing					
	TREATMENT PLANT								
ENTRY PNT	EP Name, Source,Status	Plant Name a	<u> </u>	<u>Plant Num</u>					
EP001	TRT-TAP / Ground Water / A	PLANT - 146 (A)	19 1/2 MAJESTIC OAKS	S TP19703					
parts in red are h	parts in red are hard coded								
Chemical Mon Ty	pe Chemical Sample Point	Distribution Mon	Type Distribution	n Sample Point					
	NO		NO						
TREATMENTS									
TRAIN	Unnamed		PLANT NUM TP197	03					
<u>Disinfection</u> <u>Tre</u>	Disinfection Treatment								

OBJECTIVE

DISINFECTION

Treatment

HYPOCHLORINATION, PRE

Process

423

INACTIVE / OFFLINE SOURCES								
SOURCE ID	SOURCE NAME	<u>TYPE</u>	STATUS	<u>AVAIL -</u> <u>ABILITY</u>	<u>FACID</u>	WATER TYPE		
G1700673A	1 - 14619 1/2 MAJESTIC OAKS	WL	ı	0		GW		
PUMPS								
PUMP ID	PUMP NAME		FACILITY A	CTIVITY AVAIL STATUS ABILITY		TED TESTED LOW UOM		
STORAGE TANKS								
TANK ID	TANK NAME	TANK ACTIV			MEASURE QUANTITY L	JOM MEASURE NAME		
ST0001	14619 1/2 MAJESTIC OAKS - 2500 GAL - HD	ST	A P	HD ST	2500.000	GAL CAP		

END OF REPORT

Attachment 5

Community Systems (Groundwater)

Fill in green cells only

PWS ID: 1700673	Inv. No.: 1983596
-----------------	-------------------

Community (Y/N)	Υ		Maximum Daily Demand (MDD):	MGD	
MHP (≥ 8 units/ac) or Apts? (Y/N)	N		Average Daily Demand (ADD):	MGD	
CCN? (Y/N)	Υ	CCN #12892			
		-	MDD Date (mm/dd/yyyy):		
Number of Connections	19		ADD Dates (mm/dd/yyyy):	to	
Population	54		-		

	Rate	Units	Conn.	Required	Units	Provided	85% Rule	% Short	Sufficient?(Y/N)
Prod. Capacity:	1.5	gpm/conn	19	28.5	gpm	59	48%	N/A	Υ
		_			MGD	0.08496			
Production ACR:		gpm/conn							
Pressure Storage (HD):	50	gal/conn	19	0.00095	MG	0.0025	38%	N/A	Υ
HD ACR:		gal/conn			-		-		
Elevated Storage (EL):	0	gal/conn	19	0	MG		N/A	N/A	N/A
EL ACR:		gal/conn							
Ground Storage (GR):		_		,					
Total Storage*:	N/A	gal/conn	19	0	MG	0	N/A	N/A	N/A
Tot. Storage ACR:		gal/conn							
	*Total Stora	ge = GR + EL	+ ST						
SP Capacity:	0	gpm/conn	19	0	gpm		N/A	N/A	N/A
SP ACR:		gpm/conn							
SP Capacity:	(w/largest p	ump out of se	ervice)		gpm				
SP Peaking Factor:	N/A	-	19	0	gph	0	N/A		N/A

Bacti Samples:

Wholesale Contract? (Yes/No) No Distribution 1 1

Capacity Calculations Worksheet

Maximum Purchase Rate?	N/A	MGD	Raw	1	1
	5,086.00 C			1 0 20	. **

System Name: Falls of Wildwood

PWS ID: 1700673 Inv. No.: 1983596

Additional Comments:
The Falls of Wildwood is required to collect one raw water sample per month as per the TCEQ letter dated on May
15, 2023, which granted the exceptions for: sanitary control easement (SCE) requirement, the well location in
unsanitary surroundings requirement, and the well setback distance to a storm sewer requirement for Well No. 2
(Source ID No. G1700673B).
I and the second

1			

Capacity Calculations Worksheet

Attachment 6

RE: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673) FIRST EMAIL

Karla Langreder	>
Fri 5/24/2024 3:03 PM	
To:Bryan Gunawan < Rryan Gunawan@tceg texas	gov>
Cc:Kyle Langreder	·Kevin Maloney



General Information.pdf; Falls of Wildwood - Operator Notice Form - Revised 5-14-2024.pdf; Falls of Wildwood - Monitoring Plan.pdf; TCEQ_Records Request - COMPLETED.pdf; Flushing Logs - 12 months.pdf; Operations Field Logs - 12 months.pdf; Residuals - 12 months.pdf; Bacti Samples - 2023.pdf; Bacti Samples - 2024.pdf; Operations & Maintenance - FWILD.pdf; Falls of Wildwood - Sample Siting Plan - Filed 5-21-2024.pdf;

Hello Bryan,

I've attached documents for the CCI scheduled for Falls of Wildwood. I will send in 3 separate emails since there is so much documentation.

A. Groundwater Systems (from the past 12 months, if applicable)

- 1. General Information (Responsible Official, Physical Location and Mailing Address)
- 2. Connections and Population 290.38(15)
 - Number of retail meters19
 - Number of master meters (apartments & mobile homes)NA
 - Number of equivalent living units (individual apartment units & mobile homes)NA
 - Population served 57
- Pressure Planes (if >1, determine the total number of connections & meters for each plane)
 290.45(a)(1) 1
- Purchase water contact(s)/letter/memorandum of understanding (must specify maximum purchase rate) 290.45(f)(1-7)NA
 Wholesale contract(s) /letter/memorandum of understanding (must specify maximum
- Wholesale contract(s) /letter/memorandum of understanding (must specify maximum purchase rate) – 290.45(e)(1-2)NA

Kindest Regards,



Administrative Manager 409-770-4296 cell 936-756-7400 office

From: Bryan Gunawan <Bryan.Gunawan@tceq.texas.gov>

Sent: Monday, May 20, 2024 11:48 AM

To: Karla Langreder

Subject: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673)

CAUTION: This email originated from outside NW Natural Water. Please DO NOT CLICK LINKS OR OPEN ATTACHMENTS unless you recognize the sender and know the content is safe.

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you, Bryan Gunawan

Bryan Gunawan

Environmental Investigator Public Water Supply Team TCEQ - Region 12 5425 Polk Street Houston, TX 77023, Ste H

Phone: 713-767-3716

bryan.gunawan@tceq.texas.gov

The TCEQ has Inspected your business https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf How is our customer service? www.tceq.texas.gov/customersurvey

MONITORING PLAN FOR

T&W WATER SERVICE COMPANY FALLS OF WILDWOOD

DATE OF MONITORING PLAN: OCTOBER 24, 2023

PWS ID# 1700673 - Montgomery County, Texas
Responsible Official: Deanna Degeyter, General Manager
Water Supply Contact: Karla Langreder, Office Manager
936-756-7400
P.O. Box 2927
Conroe, TX 77305-2927

T&W Water Service Company owns and operates one groundwater well in Falls of Wildwood. The water system serves 54 people with 19 connections.

A. RAW WATER SAMPLING

WE ARE REQUIRED TO TAKE ONE RAW SAMPLE PER MONTH.

B. IN-PLANT SAMPLING

WE HAVE NO TREATMENT OTHER THAN CHLORINATION. WE USE HYPOCHLORITE TO DISINFECT THE WATER.

C. ENTRY POINT SAMPLING

ENTRY POINT	Sample site	Source	Plant N ame
EP 001	Sample tap on Pressure tank	GULF COAST AQUIFER	WELL 1

1. DISINFECTANT ENTERING THE DISTRIBUTION SYSTEM

OUR SYSTEM USES FREE CHLORINE IN THE DISTRIBUTION SYSTEM.

A. FREQUENCY: GROUNDWATER SYSTEMS ARE NOT REQUIRED TO MONITOR DISINFECTANT AT THE ENTRY POINT.

Updated 5/21/2024

B. Compliance calculations: The system is in compliance if the free chlorine residual entering the distribution system is over 0.2 mg/L.

2. ORGANIC CHEMICALS, INORGANIC CHEMICALS, AND RADIOCHEMICALS

- A. FREQUENCY: THE TCEQ'S SAMPLING CONTRACTOR COLLECTS THESE SAMPLES. LETTERS INFORMING US OF CHANGES IN THE SAMPLING SCHEDULE ARE ATTACHED TO THE BACK OF THIS MONITORING PLAN.
- B. Location: The contaminant concentrations for the entry

 POINT ARE MEASURED AT THE SAMPLE TAP ON THE STORAGE TANK.
- C. <u>METHOD</u>: SAMPLES ARE SENT TO A CERTIFIED LAB (LCRA) BY THE TCEQ'S SAMPLING CONTRACTOR.
- D. <u>COMPLIANCE CALCULATIONS</u>: If the concentrations of

 CONTAMINANTS ARE LESS THAN THE REGULATORY MAXIMUM

 CONTAMINANT LEVELS, OUR SYSTEM IS IN COMPLIANCE. THE

 TCEQ WILL INFORM US OF VIOLATIONS. COPIES OF ANY LETTERS

 INFORMING US OF VIOLATIONS WILL BE ATTACHED IN THE BACK OF

 THIS MONITORING PLAN.

3. CHLORINE DIOXIDE

WE DON'T USE CHLORINE DIOXIDE.

4. CHLORITE

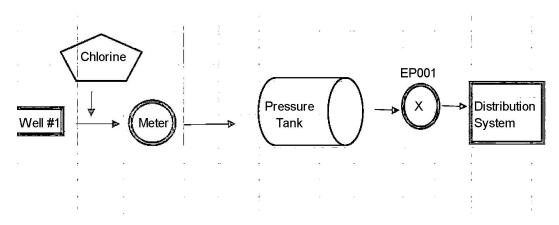
WE DON'T USE CHLORITE.

5. BROMATE

WE DON'T USE OZONE.

D. DISTRIBUTION SYSTEM SAMPLING

The distribution system consists of 19 connections. The system has one well. The water is disinfected with free chlorine. It is stored in the storage tank, and then pumped to the pressure tank, then to the connections in the distribution system.



Updated 5/21/2024

1. COLIFORM SAMPLES

- A. FREQUENCY: WE COLLECT TWO COLIFORM SAMPLES THE FIRST WEEK

 OF EACH MONTH, SO WE HAVE TIME TO DO REPEATS, IF

 NECESSARY. WE ROTATE THROUGH THE SAMPLE SITES BELOW
- B.LOCATION: THE SAMPLE IS TAKEN FROM THE OUTSIDE TAP ON THE FOLLOWING UNITS:
 - 1.38134 CASCADE
 - 2.38219 CASCADE
 - 3.38103 CASCADE
 - 4.14518 MAJESTIC OAKS
 - 5.14610 MAJESTIC OAKS
- C. METHOD: COLIFORM SAMPLES ARE SENT TO A NEARBY LAB:

 NWDLS NORTH WATER DISTRICT LAB SERVICES

 130 S TRADE CENTER PKWY, CONROE TX 77385

 (936) 321-6060
- D. COMPLIANCE CALCULATIONS: THE SYSTEM IS IN COMPLIANCE IF:
 - -NO REPEAT SAMPLES ARE FECAL OR E. COLI POSITIVE,
 - -NO REPEAT FOLLOWING A FECAL OR E. COLI POSITIVE ROUTINE SAMPLE IS POSITIVE FOR TOTAL COLIFORM,
 - -NO MORE THAN ONE OF THE ROUTINE SAMPLES ARE TOTAL COLIFORM POSITIVE AND NONE OF THE REPEATS ARE FECAL OR E. COLI POSITIVE.

2. DISINFECTANT RESIDUAL-FREE CHLORINE

- A. FREQUENCY: THE DISINFECTANT RESIDUAL IS MEASURED AT THE SAME TIME AS MICROBIAL SAMPLES. THE DISINFECTANT RESIDUAL IS ALSO MEASURED ONCE EVERY SEVEN DAYS, ROTATING THROUGH THE SAMPLE SITES.
- B. Location: The disinfectant residual is measured at the same place the microbial sample is taken, plus four additional sites representing the whole distribution system. The other sites are the same outside taps on page 2 for the coliform sample sites.

- C. METHOD: CHLORINE IS MEASURED USING A COLORIMETER/DPD;

 HACH POCKET COLORIMETER.
- D. <u>Compliance calculations</u>: The system is in compliance with the <u>minimum</u> residual requirement if the free chlorine residual throughout the distribution system is always greater than 0.2 mg/L.

 The system is in compliance with the <u>maximum</u> residual disinfectant level (MRDL) if the running annual average

3. DISINFECTION BYPRODUCTS (DBPs)-TTHM AND HAA5

THAN 4.0 MG/L.

A. <u>Frequency</u>: The TCEQ's sampling contractor collects these samples. Letters informing us of changes in sampling schedule are attached to the back of this monitoring plan.

OF ALL SAMPLES TAKEN IN THE DISTRIBUTION SYSTEM IN LESS

- B. LOCATION: THE SAMPLE IS COLLECTED FROM THE OUTSIDE TAP ON UNIT 15.
- C. METHOD: SAMPLES ARE TAKEN TO A CERTIFIED LAB BY THE TCEQ'S SAMPLING CONTRACTOR.
- D. <u>COMPLIANCE CALCULATIONS</u>: THE SYSTEM IS IN COMPLIANCE IF THE RUNNING ANNUAL AVERAGE OF ALL SAMPLES IS LESS THAN THE MAXIMUM CONTAMINANT LEVEL. THE TCEQ WILL NOTIFY US OF ANY VIOLATION.

4. LEAD-COPPER

- A. Frequency: T&W Water Service is taking Lead & Copper samples every 3 years for this system
- B. $\underline{Location}$: The sample is collected from the kitchen faucet the first thing in the morning.

FOLLOWING UNITS:

- 1.38218 CASCADE CT.
- 2.14610 MAJESTIC OAKS
- 3.38111 CASCADE CT.
- 4.38103 CASCADE CT.
- 5.14618 Majestic Oaks
- 6.38126 CASCADE CT.
- 7.38202 CASCADE CT.
- 8.14518 MAJESTIC OAKS
- 9.38211 CASCADE CT.
- 10. 38227 CASCADE CT.

5. ASBESTOS

Updated 5/21/2024

THE TCEQ HAS ASSESSED OUR SYSTEM AND DETERMINED THAT WE HAVE NO ASBESTOS CONCRETE PIPE.

6. CHLORINE DIOXIDE

WE DON'T USE CHLORINE DIOXIDE.

7. CHLORITE

WE DON'T USE CHLORITE.

E. LAB APPROVAL FORM

A COPY OF OUR LABORATORY APPROVAL FORM IS ATTACHED AS AN APPENDIX TO THIS MONITORING PLAN.



Operator Notice Form

PWS ID:	1700673
PWS Name:	Falls of Wildwood
Effective Date for Operator Information:	5/14/2024

Total Number of Operators: 7

List of Water Operators

Name of Operator	Phone	Full, Part-time,	License	Class of
Name of Operator	Number	or Volunteer	No.	License
Kevin Maloney	(936)756-7400	Full-time	WG0016921	Ground Water Treatment Operator C
Lucio Ayala	(936)756-7400	Full-time	WO0021246	Water Operator D
Jordan Davis	(936)756-7400	Full-time	WG0012850	Ground Water Treatment Operator C
Harry Bradford	(936)756-7400	Full-time	WG0020558	Ground Water Treatment Operator C
Tyler Schneider	(936)756-7400	Full-time	WO0051772	Water Operator D
Sandra Garrett	(936)756-7400	Full-time	WO0046989	Water Operator D
Nathan Clark	(713)204-8901	Full-time	WW0069590	Wastewater Treatment Operator C
		Choose an item.	·	
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		
		Choose an item.		

List of Operating Companies

Name of Operating Company	Registration No.

I certify under penalty of law that I have personally examined and verified the information contained herein is true, accurate, and complete to the best of my knowledge.

Signature	Printed Name and Title	Date	
	Service Representative		
Kyle W Langreder	Kyle W Langreder – Customer	5/14/2024	

If you have questions on how to fill out this form or about the inventory program, please contact us at 512-239-4691.

Instructions

This Operator Notice Form may be used by public water systems to meet the requirements of Title 30 Texas Administrative Code (30 TAC) §290.46(p)(2), relating to providing an annual list of water operators and/or operating companies used by a public water system to the TCEQ.

- Complete the PWS ID, PWS Name, and Effective Date for Operator Information at the top of the form.
- Type in the total number of water operators in the Total Number of Operators field.
- For water operators, complete all information requested under each column of the List of Water Operators table for each water operator the public water system uses.
- For operating companies, complete all information requested under each column of the List of Operating Companies table for each operating company the public water system uses.
- Add your signature, printed name and title, and date the bottom of the form.
- Submit the completed form via email to <u>PWSINVEN@tceq.texas.gov</u>, via fax to (512) 239-6050, or mail to:

Drinking Water Inventory & Protection Team, MC-155 TCEQ PO Box 13087 Austin, TX 78711-3087

Additional Information

Public water systems must also develop and maintain specific records for part-time and volunteer operators to meet the requirements as described in 30 TAC $\S290.46(f)(3)(A)(vii)$ and (viii) as follows:

Part-time Licensed Operators: In addition to the information provided in this Operator Notice form, public water systems shall develop and maintain a daily record or a monthly summary of the work performed and the number of hours worked by each of the part-time operators.

Full-time and Part-time Licensed Volunteer Operators: In addition to the information provided in this Operator Notice form, public water systems that use a full-time or part-time licensed volunteer operator shall develop and maintain a record of each volunteer operator to indicate any time for which the volunteer is responsible for operating the public water system.

TCEQ RECORDS REQUIRED TO BE AVAILABLE AT THE TIME OF A PUBLIC WATER SYSTEM INVESTIGATION

This document is designed as a general guidance for Public Water Systems of all types of sizes. Some records may or may not be applicable for your specific system.

A. Groundwater Systems (from the past 12 months, if applicable)

- 1. General Information (Responsible Official, Physical Location and Mailing Address)
- 2. Connections and Population 290.38(15)
 - Number of retail meters
 - Number of master meters (apartments & mobile homes)NA
 - Number of equivalent living units (individual apartment units & mobile homes)NA
 - Population served 57
- 3. Pressure Planes (if >1, determine the total number of connections & meters for each plane)—290.45(a)(1) 1
- 4. Purchase water contact(s)/letter/memorandum of understanding (must specify maximum purchase rate) 290.45(f)(1-7)NA
- 5. Wholesale contract(s) /letter/memorandum of understanding (must specify maximum purchase rate) 290.45(e)(1-2)NA
- 6. List of Certified Operators (including Water Operators, Backflow Prevention Assembly Testers, Customer Service Inspectors, Plumbing Inspectors or Water Supply Protection Specialist endorsement, if appropriate) 290.46(e), 290.46(p)(2), and form located in 290.47(g)ATTACHED
- 7. Monthly Reports of Water Works Operation, including: 290.46(f)(3)(E)(i)FIELD LOGS
 - Records of amount of water utilize usage for past 12 months 290.46(f)(3)(A)(ii)
 - Maximum day water usage for past 12 months (date and amount)
- 8. Amount and type of chemicals used -290.46(f)(3)(A)(i)
- 9. Flushing Log 290.46(1) and 290.46(f)(3)(A)(iv)ATTACHED
- 10. Copy of Chemical and Bacteriological Monitoring Plan–290.121 and 290.46(f)(3)(E) (ix)*ON MONITORING PLAN
- 11. Distribution system map 290.46(n)(2)ATTACHED
- 12. Bacteriological sample results (Past 12 months) 290.46(f)(3)(D)(i)ATTACHED
- 13. Public notices issued for the last 3 years -290.46(f)(3)(B)(ii)
- 14. Ground Water Rule compliance records (including 4-Log Removal and Triggered source monitoring records) 290.46(f)(3)(D)(iv), 290.46(f)(3)(E)(viii and x)
- 15. Equipment capacities 290.45(b-f) LISTED ON EPP
 - Well pumps
 - Service/filter/transfer pumps
 - Ground storage
 - Elevated storage and height of tank overflow
 - Pressure tanks
- 16. Annual tank inspection forms -290.46(m)(1) and 290.46(f)(3)(D)(ii)
- 17. Well completion data, including: 290.46(n)(3)
 - Driller's well log
 - Cementing certificate
 - Sanitary control easement or ordinance 290.41(c)(1)(F)
- 18. Plugging reports for abandoned wells 290.46(u)ATTACHED
- 19. ANSI/NSF Standard 60 certification for direct additives (which could be provided in MSDS) or in (http://www.nsf.org/Certified/PwsChemicals/) and Standard 61 for indirect additives (http://www.nsf.org/Certified/PwsComponents/) 290.42(j)

- 20. Verification of adopted Plumbing Code, Ordinance or Service Agreement (with enforceable provisions for cross connections or unacceptable plumbing practices) 290.46(i)WATER LETTERS
- 21. "Customer Service Inspection" forms (if new connections were added since the last inspection or if other conditions which required CSIs occurred) 290.46(f)(3)(E)(iv) and 290.46(j)NA
- 22. "Backflow Prevention Assembly Test and Maintenance Report" forms (if potential hazards exist, i.e. connections to wastewater treatment plant, cattle troughs, irrigation using fertilizers, rainwater harvesting, etc.) 290.44 (h) and 290.44(h)(1)(B)(ii)NONE
- 23. Documentation of TCEQ Plan Review approval for new wells, treatment facilities, and storage tanks (if any major new system components were added since last inspection) -290.39(h, i and j)
- 24. As-built engineering plans and maps -290.46(n)
- 25. Chlorine residual monitoring records and Disinfectant Level Quarterly Operating Reports –290.46(f)(3)(B)(iii) and 290.110(e)(4)2023 THRU 2024 ATTACHED
- 26. Plant Operations (O&M) manual 290.42(l)ATTACHED
- 27. Drought Contingency Plan (retail public water suppliers) 288.20ATTACHED
- 28. Complaint records 290.46(f)(3)(A)(iii)NONE
- 29. Results of chemical analyses 290.46(f)(3)(E)(ii)
- 30. Well meter calibration records (once every three years) 290.46(s)(1)ATTACHED
- 31. Manual disinfectant residual analyzer calibration verification records— 290.46(s)(2)(C)(i) ATTACHED
- 32. Consumer Confidence Reports (Community Water Systems) 290.271 & 290.46(f)(3)(D)(vii)2022 PENDING 2023
- 33. Exception(s) /Alternative capacity requirement(s) (including any records required for exception(s)) 290.39(l) and 290.45(g)
- 34. Emergency Power/Alternate Source (for generator(s) provide maintenance records)—290.45(b)(1)(D)(v), 290.45(b)(2)(H) or 290.45(e)(3)
- 35. Superior/Approved System Recognition 290.47(a)
- 36. Emergency Preparedness Plan 290.39(o)ATTACHED
- 37. Implementation of EPP 290.45(h)(1)(A-H)
- 38. Nitrification Action Plan 290.46(z)
- 39. Sample Siting Plan 290.109(d)(6)ATTACHED

Attachment 7

FW: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood (TX1700673) SECOND EMAIL

Karla Langreder

Sun 5/26/2024 9:46 AM

To:Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov>



12 attachments (14 MB)

Analysis Reports - FWILD.pdf; Bacti Samples - 2024.pdf; Bacti Samples - 2023.pdf; CSI's - FWILD.pdf; Q1 2023.pdf; Q1 2024.pdf; Q2 2023.pdf; Q3 2024.pdf; Q4 2023.pdf; Water Letter Agreements - FWILD.pdf; Tank Inspections - FWILD.pdf; Well Meter Calibrations - FWILD.pdf;

Second Email - Second attempt

Kindest Regards,





Administrative Manager 409-770-4296 cell 936-756-7400 office

From: Karla Langreder

Sent: Friday, May 24, 2024 3:01 PM

To: Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov>

Cc: Kyle Langreder Kevin Maloney

Subject: FW: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood

(TX1700673) SECOND EMAIL

Hi Bryan

Here's the second batch of documents.

Kindest Regards,





From: Bryan Gunawan < Bryan.Gunawan@tceq.texas.gov >

Sent: Monday, May 20, 2024 11:48 AM

To: Karla Langreder **∢**

Subject: [Ext] TCEQ - Scheduling the PWS (Drinking Water) Compliance Investigation for Falls of Wildwood

(TX1700673)

CAUTION: This email originated from outside NW Natural Water. Please DO NOT CLICK LINKS OR OPEN ATTACHMENTS unless you recognize the sender and know the content is safe.

Good morning Karla,

Thank you for taking my call earlier. To recap our conversation, the TCEQ Houston Region Office is planning on conducting a routine compliance investigation for the following PWS: Falls of Wildwood.

The investigation is currently scheduled to be conducted on 5/28/2024 and we can meet at 14619 Majestic Oaks (Address for EP001 from Drinking Water Watch) at 2PM if that works for you.

The investigation includes the inspection of the water plant, a review of the operating records, and also in checking the pressure and residual from the distribution. I have also included the list of records to be reviewed in this investigation and the Summary of Investigation Findings. Based on the previous investigation, there was one alleged violation (that was sent to enforcement in regards to the well completion data) and one additional issue (regarding the exceedance of secondary chemicals) that were noted, so those items will be addressed in this investigation as well. It would be helpful to include the documents to address those issues along the list of records so we can resolve them at the same time of the investigation.

Please feel free to let me know should you have any questions about the above. Have a good day!

Thank you, Bryan Gunawan

Bryan Gunawan

Environmental Investigator Public Water Supply Team TCEQ – Region 12 5425 Polk Street Houston, TX 77023, Ste H Phone: 713-767-3716

<u>bryan.gunawan@tceq.texas.gov</u>

The TCEQ has Inspected your business

https://www.tceq.texas.gov/assets/public/comm_exec/pubs/rg/rg-344.pdf

How is our customer service? <u>www.tceq.texas.gov/customersurvey</u>



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LABORATORY SERVICES SECTION, MC-1947 1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

*ALL METALS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported : 09/14/2023

Report ID#: 20230914091834AG51907

Lab Sample ID#: AG51907

Water Source :

Date Collected: 08/09/2023 10:46

Sample Priority: NORMAL

Entry Point(s): EP001

Date Received: 08/10/2023

TCEQ ID#(s): 2313116

102Q 1D#(S) . 2313110	200		.,		Sample Cond. : Acceptable	
Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst	
Acidification	Completed	v == =	EPA 200.2	08/10/2023	TH	
pH Check	Completed		EPA 200.2	08/11/2023	TH	
Turbidity Screen	Completed		SM 2130B	08/11/2023	TH	
Visible Particles	Completed			08/11/2023	TH	
Total Hardness as CaCO3 by	159	mg/L	SM 2340B	08/11/2023	TH	
Calculation						
Aluminum ¹	< 0.0200	mg/L	EPA 200.8	08/14/2023	KL	
Antimony ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL	
Arsenic ¹	< 0.0020	mg/L	EPA 200.8	08/14/2023	KL	
Barium ¹	0.377	mg/L	EPA 200.8	08/14/2023	KL	
Beryllium ¹	< 0.00080	mg/L	EPA 200.8	08/14/2023	KL	
Cadmium ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL	
Calcium	50.7	mg/L	EPA 200.7	08/11/2023	TH	
Chromium ¹	< 0.0100	mg/L	EPA 200.8	08/14/2023	KL	
Copper ¹	< 0.0020	mg/L	EPA 200.8	08/14/2023	KL	
ron ¹	< 0.010	mg/L	EPA 200.7	08/11/2023	TH	
Lead 1	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL	
Magnesium ¹	7.76	mg/L	EPA 200.7	08/11/2023	TH	
Manganese ¹	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL	
Mercury ¹	< 0.00040	mg/L	EPA 245.1	08/14/2023	BF	
Nickel 1	< 0.0010	mg/L	EPA 200.8	08/14/2023	KL	
Potassium ¹	3.30	mg/L	EPA 200.7	08/11/2023	TH	
Selenium ¹	< 0.0030	mg/L	EPA 200.8	08/14/2023	KL	
Silver 1	< 0.0100	mg/L	EPA 200.8	08/14/2023	KL	
Sodium ¹	28.9	mg/L	EPA 200.7	08/11/2023	TH	
Thallium ¹	< 0.00040	mg/L	EPA 200.8	08/14/2023	KL	
Zinc ¹	0.0157	mg/L	EPA 200.8	08/14/2023	KL	

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Group Manager HNGO on 09/13/2023



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LABORATORY SERVICES SECTION, MC-1947 1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

*ALL MINERALS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 08/22/2023

Report ID#: 20230822095232AG51885

Lab Sample ID#: AG51885 Sample Priority: NORMAL Water Source :

Date Collected: 08/09/2023 10:47

Entry Point(s): EP001

Date Received: 08/10/2023

TCEQ ID#(s): 2315189

Sample Cond.: Acceptable

				Campio Cona: : riccopicatio		
Analyte	Result	Unit	Method	Date/Time Analyzed	Analyst-	
Field pH Result	7.8	рН	3 400			
Diluted Conductance @ 25.0 °C 1	475	µmho/cm	SM 2510 B	08/15/2023 08:43	FL	
Phenolphthalein Alkalinity as CaCO3	<10	mg/L	SM 2320B	08/11/2023 08:43	FL	
Total Alkalinity as CaCO3	173	mg/L	SM 2320B	08/11/2023 08:43	FL	
Bicarbonate	211	mg/L	SM 2320B	08/11/2023 08:43	FL	
Carbonate	<10	mg/L	SM 2320B	08/11/2023 08:43	FL	
Fluoride ¹	0.13	mg/L	EPA 300.0	08/10/2023 14:56	NP	
Chloride ¹	43	mg/L	EPA 300.0	08/10/2023 14:56	NP	
Sulfate 1	7	mg/L	EPA 300.0	08/10/2023 14:56	NP	
Total Dissolved Solids ¹	275	mg/L	SM 2540C	08/10/2023 11:21	DB	
Nitrate as N ¹	0.13	mg/L	EPA 353.2	08/10/2023 13:57	MD	

Comments:

Sample not diluted for Conductivity test. The test results on this report relate only to the sample identified on this report. The test results for analytes noted(¹) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead NPATEL on 08/18/2023



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*SINGLE MINERAL Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 08/22/2023

Report ID#: 20230822095232AG51890

Lab Sample ID#: AG51890

Water Source :

Entry Point(s): EP001

Date Collected: 08/09/2023 10:47

Sample Priority: NORMAL

Date Received: 08/10/2023

TCEQ ID#(s): 2327951

Sample Cond. : Acceptable

						topre wanter to the appropriate	
Analyte		Result	Unit	Method	Date/Time-Analyzed	Analyst	
Total Cyanide 1		< 0.01	mg/L	10-204-00-1-X	08/10/2023 13:05	ME	

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead NPATEL on 08/17/2023



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*RAD-GRAB Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 02/08/2024

Report ID#: 20240208091043AG51913

Lab Sample ID#: AG51913

Water Source :

Date Collected: 08/09/2023 10:45

Sample Priority: NORMAL TCEQ ID#(s): 2311998

Entry Point(s): EP001

Date Received: 08/10/2023

Analyte							Sample Cond.: Acce	: Acceptable			
	Result	Counting Uncertainty k=2	MDA	Unit	Yield	Method	Date Analyzed	Analyst			
Gross Alpha 1	3.1	1.4		pCi/L		EPA 900.0	11/06/2023	cw			
Gross Beta 1	4.6	2.0		pCi/L		EPA 900.0	11/06/2023	CW			
Radium-228 ¹	<1.0		0.45	pCi/L	0.747	SM 7500-Ra D	01/08/2024	AW			
Comments:	707 2004-3 30100-322			-							

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements. Date Collected is used as the Activity Reference Date.

Authorized by Team Lead SGILLARD on 02/05/2024



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*RAD-GRAB Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 02/08/2024

Report ID#: 20240208091043AG51913

Lab Sample ID#: AG51913

Water Source :

Date Collected: 08/09/2023 10:45

Sample Priority: NORMAL Entry Point(s): EP001

Date Received: 08/10/2023

TCEQ ID#(s): 2311998

			Sample Con	d.: Acceptable
Result	Unit	Method	Date/Time Analyzed	Analyst
Completed		EPA 200.2	08/10/2023	TH
Completed		EPA 200.2	08/11/2023	TH
Completed		SM 2130B	08/11/2023	TH
Completed			08/11/2023	TH
0.0022	mg/L	EPA 200.8	08/16/2023	KL
	Completed Completed Completed Completed	Completed Completed Completed Completed	Completed EPA 200.2 Completed EPA 200.2 Completed SM 2130B Completed	Result Unit Method Date/Time Analyzed Completed EPA 200.2 08/10/2023 Completed EPA 200.2 08/11/2023 Completed SM 2130B 08/11/2023 Completed 08/11/2023

Comments:

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead SGILLARD on 02/05/2024



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LABORATORY SERVICES SECTION, MC-1947 1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

Trihalomethanes by GC/MS **Analysis Report**

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 09/12/2023

Report ID#: 20230912110248AG51928

Lab Sample ID#: AG51928

Water Source:

Date Collected: 08/09/2023 10:58

Conc. Units: µg/L

Sample Priority: NORMAL

Date Received: 08/10/2023

Method: EPA 524.2

Entry Point(s): DBP2-01

Analyst: AK

TCEQ ID#(s): 2354024

Date Analyzed: 08/14/2023

Sample Cond.: Acceptable

Trihalomethanes	Result	Qualifier
Chloroform	<1.0	
Bromodichloromethane	<1.0	
Dibromochloromethane	<1.0	
Bromoform	<1.0	
Total Trihalomethanes 1	<4.0	
Comments:		

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead AMIERTSCH on 09/11/2023



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LABORATORY SERVICES SECTION, MC-1947 1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

EPA 552.2 Haloacetic Acids Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 09/12/2023

Report ID#: 20230912110248AG51928

Lab Sample ID#: AG51928

Water Source :

Date Collected: 08/09/2023 10:58

Conc. Units: µg/L

Sample Priority: NORMAL

Entry Point(s): DBP2-01

Date Received : 08/10/2023

Method: 552.2 Rev 1.0

TCEQ ID#(s): 2354024

Date Analyzed: 08/18/2023

Analyst: SB Sample Cond.: Acceptable

Extraction Date: 08/15/2023

Regulated Compounds	Result	Qualifier
Monochloroacetic acid	<2.0	
Dichloroacetic acid	<1.0	
Trichloroacetic acid	<1.0	
Monobromoacetic acid	<1.0	
Dibromoacetic acid	<1.0	
Total HAA5 1	<6.0	
Monitored Compounds	Result	Qualifier
Bromochloroacetic acid	<1.0	
Dalapon	<1.0	
Comments:		

The test results on this report relate only to the sample identified on this report. The test results for analytes noted(1) meet all TNI (2016 Standard) requirements.

Authorized by Team Lead AMIERTSCH on 09/11/2023



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LABORATORY SERVICES SECTION, MC-1947 1100 W. 49th St., Austin, Tx. 78756 (512)458-7587

Volatile Organic Compounds by GC/MS Analysis Report

Submitter Identification Number: 1700673

FALLS OF WILDWOOD DEGEYTER, DEANNA PO BOX 2927 CONROE, TX 77305-2927

Date Reported: 10/05/2023

Report ID#: 20231005103128AG51993

Lab Sample ID#: AG51993

Water Source:

Date Collected: 08/09/2023 10:41

Conc. Units: µg/L

Sample Priority: NORMAL TCEQ ID#(s): 2303225

trans-1,3-Dichloropropene

Entry Point(s): EP001

Date Received: 08/10/2023

Method: EPA 524.2

Date Analyzed: 08/15/2023

Analyst: CS

				Sample Cond. :	Acceptable
Regulated Cmpds.[40 CFR 141.61(a)]	Result	Qualifier	Monitored Cmpds.[40 CFR 141.40()]	Result	Qualifier
Benzene ¹	<0.5		1,2,4-Trimethylbenzene	<1.0	
Carbon tetrachloride 1	<0.5		1,2,3-Trichlorobenzene	<1.0	
Monochlorobenzene 1	<0.5		n-Propylbenzene	<1.0	
o-Dichlorobenzene 1	<0.5		n-Butylbenzene	<1.0	
para-Dichlorobenzene ¹	<0.5		Naphthalene	<1.0	
1,2-Dichloroethane 1	<0.5		Hexachlorobutadiene	<1.0	
1,1-Dichloroethylene 1	<0.5		1,3,5-Trimethylbenzene	<1.0	
cis-1,2-Dichloroethylene 1	<0.5		4-Isopropyltoluene	<1.0	
trans-1,2-Dichloroethylene 1	<0.5		Isopropylbenzene	<1.0	
1,2-Dichloropropane 1	<0.5		t-Butylbenzene	<1.0	
Dichloromethane 1	<0.5		s-Butylbenzene	<1.0	
Ethylbenzene ¹	<0.5		Trichlorofluoromethane	<2.0	
Styrene 1	<0.5		Dichlorodifluoromethane	<2.0	
Tetrachloroethylene ¹	<0.5		Bromochloromethane	<1.0	
Toluene 1	<0.5		Other Compounds	Result	Qualifier
1,2,4-Trichlorobenzene ¹	<0.5				
1,1,1-Trichloroethane ¹	<0.5		Acetone	<10	
1,1,2-Trichloroethane ¹	<0.5		Acrylonitrile	<10	
Trichloroethylene 1	<0.5		2-Butanone (MEK)	<10	
Vinyl chloride ¹	<0.5		Carbon disulfide	<1,0	
Xylenes (total) 1	<0.5		Ethyl methacrylate	<1.0	
Monitored Cmpds.[40 CFR 141.40(e)]	Result	Qualifier	2-Hexanone lodomethane	<1.0 <5.0	
Chloroform	· <1.0		Methyl methacrylate	<1.0	
Bromodichloromethane	<1.0		4-Methyl-2-pentanone (MIBK)	<2.0	
Dibromochloromethane	<1.0		Methyl-t-butyl ether (MTBE)	<0.5	
Bromoform	<1.0		Tetrahydrofuran	<5.0	
Dibromomethane	<1.0		Comments:		
1,3-Dichlorobenzene	<1.0				
1,1-Dichloropropene	<1.0				
1,1-Dichloroethane	<1.0		The test results on this report relate or		
1,1,2,2-Tetrachloroethane	<1.0		identified on this report. The test result	17	ted(¹)
1,3-Dichloropropane	<1.0		meet all TNI (2016 Standard) requirem	ents.	
Chloromethane	<2.0		Authorized by Team Lead CJO	NES on 10/04/2023	
Bromomethane	<2.0				
1,2,3-Trichloropropane	<1.0				
1,1,1,2-Tetrachloroethane	<1.0				
Chloroethane	<2.0				
2,2-Dichloropropane	<1.0				
2-Chlorotoluene	<1.0				
4-Chlorotoluene	<1.0				
Bromobenzene	<1.0				
cis-1,3-Dichloropropene	<1.0				
town 4.0 Distinguished	-4.0				

<1.0

LaMotte DC1500 Colorimeter Calibration Log

Month April Year 2024 Operator Kreviu

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	0.20	0.98	2.49
2	0	0.21	1.00	2.48
3	0	O.ZD	1.00	2.49
4	0	0.21	1.00	250
5	0	0.21	1.00	2.49
6	·			
7				
8	0	0.20	1.00	. Z.49 . Z50
9	0	0.71	0.99	250
10	0	0-21	0.98	Z.48 2.90
11	0	0.20	0.99	2.50
12	0	0.21	0.99	2.50
13				
14 -				
15	0	0.21	0.99	2.90
16	0	0.20	1.00	2.50
17	0	0.21	0.99	249 249
18	0	0.21	0.99	2.47
19	0	0.20	1.00	2.50
20	`	. '		
21			· ·	
22	0	0.21	0.99	2.50
23	0	0.71	0.98	2.50
24	(2	0.21	1.00	2.49
25	0	0.21	0.98 1.00 0.98 0.99	2.50 2.49 2.49 2.50
26	0	0.20	0.99	2.50
27				
28				
29	0.	0.21 0.70	1.00	2.49 2.50
30	0	10,20	1.00	7.50
31			<u> </u>	

LaMotte DC1500 Colorimeter Calibration Log

Month April Year 2024 Operator Mice foro A.

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0.00	0.20	0.96	2.48
2	0.00	0.20	0.96	2.49
3	0.00	0.21	0.97	2.50
4	0.00	0.19	0.95	2.48
5	0.00	0-20	0.96	2.50
6				
7				
88	0.00	0.19	0.99	2.47
9	0.00	0.21	0.98	2.51
10				
11				
12	Λ	100-	+ 1 6	. /
13		/ A-I		
14			/	
15	1///			
16	V			
17	0.00	0.20	0.95	2.48
18	0.00	0.19	0.95	249
19	0.00	0.20	0.97	2.49
20			· ·	
21				
22	0.00	0.20	0.95	2.48
23	0.00	0.20	0.95	2.49
24	0.00	0.21	0.96	2.50
25	0.00	0.20	0.96	2.49
26	0.00	0.21	0.96	2.50
27	0.00	0.20	0.96	2.49
28	0.00	0.20	0.95	2.49
29	0.00	0.21	0.97	2.49
30	0.00	0.20	0.96	2.49
31				

LaMotte DC1500 Colorimeter Calibration Log

Month April Year 3034 Operator Sanda Shi

Date ·	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0	0.21	1.01	2.43
2	€	0.21	1,02	2.43
3	Q	0.17	1.0.2	· 2.44
4	NIA			
5	0	0.31	1.02	2.43
6	()	0.22 0.30	1.02	2.42
7	0	0.22	1.02	
8	0	0,21	1102	2.43
9	9	0, 21	1,04	2.45
10	V/A_			
11	NIA			
12	Ω ,	0,20	1.01	-2.41
13	Muelcond			
1.4	Weekey			7.
15	0	0,21	1.02	.સ.પ <u>વ</u>
16	5	0'90	1,01	. 2.47 . 3.43
17	N/A			
18	0	9.70	1.07	2.43
19	0 / 1	0.20	1.03	2.42
20	Weekend			
21	Meckend			
22	Vacation			
23				;
24				
25				
26				
27	Weekend			
28	Weekend Weekend			
29	9	0.20	1,01	2.113
30	9	0.19	1,0	2.41
31				

LaMotte DC1500 Colorimeter Calibration Log

Month April Year 2004 Operator Harry Brandford

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	OF D	,19	,99	7,50
2	0	,20	1.00	7:49
3	0	16.	1.00	7.48
4	0	.70	1.01	7.51
5	0	15.	1.01	2.49
6	044			
7	044			
8	O	06,	1.01	2.48
9	0	:19	(.00	7.50
10	0	061	1.01	2.49
11	0	120	1.00	2.48
12	0	.19	1.00	2.49
13	0	16,	1.01	2.49
14	0	.26	1.01	- 2.48
15	0	.19	199	7.49
16	O	16.	.99	2.48
17	0	16.	1.01	2.56
18	0ff			
19	0	.19	1.01	2.51
20	64			
21	off			
22	Ō	.20	1.00	2.49
23	O	120	1.01	7.50
24	D	160	,99	7-50
25	0	,20	1.00	3.49
26	0	.19	1-00	9.48
27	011			
28	04			
29	0	.20	1.01	2.51
30	0	16.	(,0)	7.48
31				

LaMotte DC1500 Colorimeter Calibration Log

	APIII	7 2 V	1 + 1/1/2/
Month _	111	Year Cac 7	Operator 7/

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	0.00	0.19	0.98	2.47
2	0.00	0.19	0-98	2.48
3	0.00	0.19	0,97	2.48
4				
5				
6				
7				
8	0.00	0.19	0-98	2.47
9	0.60	0.18	0.98	2.47
10	0.00	0.19	0.98	2.48
11	0.00	0.19	0.98	2.48
12	0.00	0.19	0.98	2.48
13				
14				
15				
16	0.00	0,19	0.96	.2.46
17	0.00	0.19	0.98	2.47
18	0.00	0.19	0.98	2.47
19	0.00	0.19	0.97	2.48
20	0.00	0.18	0.98	2.46
21	0.00	0.19	0.98	248
22	0:00	0.19	0.98	.5.48
23	0.00	0.19	0.98	7.48
24	0.00	0.18	0.98	D-2.47
25	0.00	0.19	0.98	2.48
26	0.00	0.19	0.98	2.48
27				
28				
29	0.00	0.19	0.97	2.48
30	0.00	0.19	0.97	2.47
31				



LaMotte DC1500 Colorimeter Calibration Log

Month April Year 2024 Operator Sandva G.

Date	0.00 ppm	0.2 +/- 0.02ppm	1.0 +/- 0.03ppm	2.5 +/- 0.10 ppm
1	D	0.21	0.96	2,48
2	Ð	0.21	0.96	2.48
3	0	0.21	0.96	2.48
4	8	0.21	0.98	2.49
5	0	0.21	0.96	2.49
6				
7				
8	Ð	0.21	0.96	2.49
9	0	0.21	0.96	2.48
10	.0	0,21	0.96	2.48
11	.0	0.21	0.97	2.48
12				H
13	·			
14				A.
15	B	0.21	0.96	2.48
16	8	0.21	0,95	2.48
17	e	0.21	0.96	2.49
18	8	0.21	0.96	2.49
19	8	0,21	0,96	2.49
20				
21				
22	0	0.21	0.96	2.47
23	0	0.2/	0.96	: 2.47
24	Ø	0.21	0.96	2.47
25	0	0,21	0.96	2,47
26	0	0.21	0.95	2.48
27				21. A
28				
29	8	0.21	0,96	2.49
30	B	0-21	0.95	2.49
31				

TOLIQ IVIICTODIBI REPOLUIR FOLITI												North VV	[/] ate:	r Distac	Hapora	etory (Service	as Ind	: INV	VDLS)		· ·			
	Water System Identification & Sample Collection Information (Please type or use block print)														. Trade										
			stem ID	TX	170	067	3										936-32							23A1724	
ρ,	Public Water System												†									<u> </u>			
١٠٠														Test Results m	rust m	eet all accre	istation / sei	tification .	requireme	ents unles:	s stated a	therwise	T104704238_	- <u>-</u>	
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;	Name	T&V	V WATE	R SERVI	CE C	ОМ	PAN	1Y							Yes		No Rece	ived By (Cou	ner, d app	(1) (sobje)	MIC	03	e / Time:	<u> </u>	
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Oper	ator Licen		0002124	 6	~~~		•	Ougler IX Operator Other					Report to Clier	nt By:	19			_	1)	S Da	(a) , 그,	Time: 1 3 3 7-	-		
		form of temper	ng with water sample	s is a creme puresh					Turn, (Tursus Penne Code, Title 8, Chapter 37,76) By sugnery tries torm, the swimpler tures, and that all advantation is occurate.						Chlorine Resi	idual		1		Lab R	esults				
ackno			ification/Loca			le Type			CIAE 04		ected	_	_	Sample ID & Date of			Rejection Co	xic Tes	t	. N. A. O.	222			<u> </u> 	
Use			ocation identi				- 7	1.	D:	ate	Time		_	Originating Sample	Circle "F" for Free, (if applicable) - Method: SIVI 922										
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Ra	w Wells ·		D for Well Samp (34567A)	led (Example:	Routine (Disinbution)	Repeat Raw Well	Special	Construction	WOUNT	2 5	AM or F	P/A	Replacement	Triggered Row Samples)	(~=	-	Absent	Present	Absent	Present	Absent	Present	Number	
6	117	1006	73 F	5.		L		C	10	4/23	12:24	47) 203	\Box		0,00	뒭				Z				23A1724-0	<u> 1</u> _
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	NWDLS SOP: AD022 2.2, Effective: 10/09/2020, Issued by
TCEQ Microbial Reporting Form TCEQ Form 10525	North Water District Laboratory Services, Inc. (NWDLS)
Water System Identification & Sample Collection Information (Please type or use block print)	130 S. Trade Center Pkwy., Conroe, TX 77385 🛛 🧣 23A3800
Public Water System ID: TX PUS - 1700 673	936-321-6060 lab@nwdls.com
Public Water System Name: Falls of Wilkwood	Test Results must meet all accreditation / certification requirements unless stated otherwise. T104704238
	SHADED AREA FOR LABORATORY USE ONLY
County: Mointgamery	Sample Iced?: Reinquished By (Sampler): Date / Time:
Name: Tito Water Service Company	Yes No Received By (Courier, if applicable): Date / Time;
Address: Po Box 7977	Temperature
Address: Po Box 7977	Relinquished By (Courier): Date/ Time:
to city (on roll	Corrected Temp. Received By (Lab): Date / Time: OV/13/1-3 /053
State: Texas Zip Code: 77305	Lab Comments: Incubation Date & Time
	21655(g&2 Begin End
133 75 1 1 300 100	Tested By: Date://23/23 Date://24/23 ARC Time: 16:50 Time: 11:02
Sampler Name (Print):	Laboratory Approval: Date: Time: 3 P. C.
Harry Bridtond Im It	en la
Operator License #: U) 5 00 48474 Owner Operator Other:	Report to Client By: Date: 1201.
Falsification of this form or tampering with water samples is a crime punishable under state and/or federal law. (Toxas Pensi Code, Tible B, Chapter 37.10) By signing this form, the sample acknowledges that samples were collected according to the systems established sample collection procedures, and that all information is accurate.	Chlorine Residual A Lab Results
Sample Identification/Location Sample Type: (Vone) Collected Sample ID & Date	
Use Specific Address / Location identified in Sample S Date Time Originating Sample (All Repeat,	Circle "F" for Free, Please Chlanna / Total Colliform / Focal
Siting Plan Siting Plan Raw Wells - Use Source ID for Well Sampled (Example: G1234567A) Raw G1234567A) G1234567A) (All Repeat, Replacement, & Triggered Raw Samples)	(mg/L) Resubmit Ancent Present Absent Present Laboratory Sample ID
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