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DOCKET NO. 57890

COMPLAINT OF CARL HUGHES	§	PUBLIC UTILITY COMMISSION
AGAINST SOUTHWESTERN ELECTRIC	§	
POWER COMPANY	§	OF TEXAS

COMMISSION STAFF'S LIST OF ISSUES

On March 28, 2025, Carl Hughes (Complainant) filed a complaint against Southwestern Electric Power Company (SWEPCO) regarding meter reading and related billing. This complaint was filed under 16 Texas Administrative Code (TAC) § 22.242.

On May 7, 2025, the Office of Policy and Docket Management filed an order requiring SWEPCO and allowing Staff (Staff) of the Public Utility Commission of Texas (Commission) and other parties to file a list of issues to be addressed in the docket by May 27, 2025. Therefore, this pleading is timely filed.

I. PROPOSED LIST OF ISSUES

Staff proposes the following list of issues:

1. What is the accurate measure of energy consumption at the property at issue for the period from December 18, 2024 to the present?
2. How does the electricity usage for the property as measured by the advanced meter from December 18, 2024, compare to historical electricity usage at the same property?
3. If the electricity usage for the contested time period deviates from the historical usage for the same time period, what are the causes for such deviation?
4. Was the account at the property over-billed for electric usage? If so, what is the proper remedy?
5. Prior to the advanced meter's installation, did SWEPCO properly test the advanced meter installed at the property on July 29, 2022?
 - a. If so, what were the results of the test? Did the meter meet the test calibration limits as set by the American National Standards Institute (ANSI)?
6. Has SWEPCO tested the meter when requested by the Complainant?
 - a. If so, how many times has the meter been tested per the Complainant's request? When did the test(s) occur?

- b. If so, did SWEPCO promptly advise the Complainant of the date of each test, the result of each test, and who make each test?
- 7. Is the meter currently functioning within ANSI standards?
- 8. Is the advanced meter still installed at the property at issue? If not, is the meter currently installed at the property functioning within ANSI standards?

II. ISSUES NOT TO BE ADDRESSED

Staff has not identified any issues that should not be addressed in this docket.

III. CONCLUSION

Staff respectfully requests that the issues identified above be included in any Preliminary Order in this proceeding.

Dated: May 27, 2025

Respectfully submitted,

PUBLIC UTILITY COMMISSION OF TEXAS LEGAL DIVISION

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CERTIFICATE OF SERVICE

I certify that unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on May 27, 2025 in accordance with the Second Order Suspending Rules, issued in Project No. 50664.

/s/ David Berlin
David Berlin