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**COMPLAINT OF RONNIE RAMIREZ
AGAINST XCEL ENERGY**

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**PUBLIC UTILITY COMMISSION

OF TEXAS**

ORDER NO. 4

**FINDING INFORMAL RESOLUTION REQUIREMENTS HAVE BEEN MET, IN
PART, REQUIRING RESPONSE FROM MR. RAMIREZ, AND SETTING DEADLINE
TO FILE RESPONSES TO THE MOTIONS TO DISMISS**

This Order addresses the March 3, 2025 complaint of Ronnie Ramirez against Southwestern Public Service Company (SPS) dba Xcel Energy alleging improper billing.

On May 23, 2025, SPS filed a response to the complaint and motion to dismiss the complaint.

On May 30, 2025, Commission Staff filed its statement of position and a motion to dismiss the complaint.

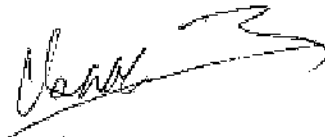
The administrative law judge finds that Mr. Ramirez has satisfied the informal resolution requirement under 16 TAC § 22.242(c) but has not satisfied the requirements of 16 TAC § 22.242(e)(2).

By June 18, 2025, Mr. Ramirez must file proof that he presented his complaint to the City of Slaton, as required by 16 TAC § 22.242(e)(2).

Under 16 TAC § 22.181(e)(e), the deadline to file a response to SPS's motion to dismiss, if any, is June 12, 2025, and the deadline to file a response to Commission Staff's motion to dismiss, if any, is June 20, 2025.

Signed at Austin, Texas on the 4th day of June 2025.

PUBLIC UTILITY COMMISSION OF TEXAS



**ISAAC TA
ADMINISTRATIVE LAW JUDGE**