



Filing Receipt

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PUC EPE

1. EPE should not raise the rate because the utility is profitable.
2. EPE also waste money on television advertising campaigns which are ineffective and do not appeal to their customer's self-interests.
3. EPE does not have the same problems that central and east Texas have so they should not draw comparisons to the other parts of Texas when communicating with consumers.
4. EPE should not pass on the costs of upgrading and maintaining equipment. I Believe in business it is called overhead which is part of doing business.
5. EPE should make it a more transparent process to communicate with the public instead of using language that is hard to understand. Where are you communication employee? They are not doing their job or not being allowed to provide feedback.
6. The most effective way to communicate with the public in this situation, is through Town Hall Meetings but of course EPE won't do that because then communication becomes effective!
7. I suggest you provide some water to those potted plants known as management so that they can wake up and do their jobs.