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**CenterPoint Energy Houston Electric,
LLC**

2025 Energy Efficiency Plan and Report

Pursuant to 16 Tex. Admin. Code § 25.181(l)

April 1, 2025

Project No. 57468

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Introduction

CenterPoint Energy Houston Electric, LLC (CenterPoint Houston or the Company) presents this Energy Efficiency Plan and Report (EEPR) to comply with 16 Tex. Admin. Code (TAC) § 25.181, § 25.182, and §25.183, which implement Public Utility Regulatory Act (PURA) § 39.905, PURA § 39.905, and 16 TAC § 25.181 and require that each investor-owned electric utility achieve the following savings goal through market-based standard offer programs (SOPs) and limited, targeted, market transformation programs (MTPs):

- 0.4% reduction of the electric utility's peak demand of residential and commercial customers for the 2024, 2025 and 2026 program years.

The format used herein is consistent with the requirements outlined in 16 TAC § 25.181(l) and the Company's Revised 2024 EEPR filing in May 2024 in Project No. 56003. The EEPR presents the results of CenterPoint Houston's 2024 energy efficiency programs and describes how the Company plans to achieve its goals and meet the requirements set forth in 16 TAC § 25.181. Planning information provided focuses on calendar years 2025 and 2026 projected savings and budgets, as well as information on programs offered, and discusses customer outreach, informational activities and workshops that are designed to encourage participation by energy service providers and retail electric providers (REPs).

EEPR Organization

This EEPR consists of an executive summary, 15 sections, and three appendices. Sections one through four provide the Energy Efficiency Plan (The Plan), while sections five through eleven present energy efficiency report information. The final four sections address the Energy Efficiency Cost Recovery Factor (EECRF). The three appendices provide a description of the acronyms used throughout the report, give the location of the glossary of commonly used terms, and the demand and energy savings for each program by county.

Executive Summary

The Plan portion of this EEPR details CenterPoint Houston's plans to achieve a 0.4% reduction in its peak demand of residential and commercial customers by December 31, 2025, and another 0.4% reduction in its peak demand of residential and commercial customers by December 31, 2026. The Plan also addresses the corresponding energy savings goal, which is calculated from the demand savings goal using a 20% capacity factor. The goals, budgets, and implementation plan that are included herein are determined by the requirements of 16 TAC § 25.181 and the knowledge gained from prior implementation of the selected programs. Table 1 presents a summary of 2025 and 2026 goals, projected savings, and projected budgets.

Table 1: Summary of Annual Goals, Projected Savings and Projected Budgets¹

| | Calendar Year | Normalized Peak Demand | MW Goal ² | Demand (MW) Goal | Energy (MWh) Goal ³ | Projected MW Savings | Projected MWh Savings ⁴ | Projected Budget (in 000's) |
|--------------|---------------|------------------------|----------------------|------------------|--------------------------------|----------------------|------------------------------------|-----------------------------|
| Annual Goals | 2025 | 16,495 | PY 2024 Goal | 66.26 | 116,088 | 241.36 | 251,105 | \$48,180 |
| | 2026 | 16,778 | .4% of Peak Demand | 67.11 | 117,577 | 243.34 | 251,465 | \$50,155 |

¹ Peak Demand figures are from Table 4; Projected MW and MWh Savings from Table 5; Projected Budget from Table 6. All MW and MWh figures in this Table and throughout this EEPR are measured at the meter.

² 2025 calculated goal value based on .4% of normalized peak demand yields a lower number than the 2024 goal. Therefore, the 2025 MW goal remains at 66.26 MW in accordance with § 25.181(e)(1)(D).

³ Calculated using a 20% capacity factor.

⁴ Peak demand reduction and energy savings projections are for the current and following calendar year that CenterPoint Houston is planning and budgeting for in the EEPR. These projected savings reflect estimates based on knowledge gained from prior implementation of the programs.

To reach the projected savings presented in Table 1, CenterPoint Houston will implement the following programs:

1. Commercial Standard Offer Program
2. Commercial MTP (SCORE, Healthcare, Data Center)
3. Commercial Load Management Standard Offer Program
4. Retro-Commissioning MTP
5. Commercial High Efficiency Foodservice MTP
6. Retail Products and Services MTP
7. Winter Load Management Pilot Program
8. CenterPoint Energy High Efficiency Home MTP
9. Residential & Small Commercial Standard Offer Program
10. Midstream MTP (HVAC and Heat Pump Water Heater Distributor)
11. Residential Load Management Standard Offer Program
12. Multi-Family MTP Market Rate
13. Hard-to-Reach Standard Offer Program⁵
14. Multi-Family MTP Hard-to-Reach
15. Residential Solar Program
16. Retail Electric Provider (REP) Smart Thermostat Pilot
17. Targeted Low Income MTP (Agencies in Action)

As detailed in this report, CenterPoint Houston successfully implemented SOPs and MTPs required by PURA § 39.905 that met the statutory energy efficiency savings goal of 0.4% peak demand reduction. CenterPoint Houston's goals for 2024 were 66.26 MW in peak demand reduction and 116,088 MWh in energy savings. Actual achieved peak demand and energy savings reductions in 2024 totaled 233 MW and 229,003 MWh, respectively. The total forecasted spending for 2024 was \$43 million, and actual 2024 spending totaled \$45.47 million.

⁵ TAC § 25.181(c)(27) defines Hard-to-Reach as "Residential customers with an annual household income at or below 200% of the federal poverty guidelines."

Energy Efficiency Plan

I. 2025 Programs

A. 2025 Program Portfolio

CenterPoint Houston plans to implement 17 programs in 2025. These programs target both broad market segments and specific market sub-segments that offer significant opportunities for cost-effective savings. CenterPoint Houston anticipates that targeted outreach to a broad range of service providers will be necessary to meet the savings goals required by PURA § 39.905 on a continuing basis. Table 2 lists each program and identifies target markets and applications.

Table 2: 2025 Energy Efficiency Program Portfolio

| Program | Target Market | Application |
|---|--------------------------|--------------------------------|
| Commercial Standard Offer Program | Commercial | Retrofit; New Construction |
| Commercial MTP (SCORE, Healthcare, Data Center) | Commercial | Retrofit; New Construction |
| Commercial Load Management Standard Offer Program | Commercial | Load Management |
| Retro-Commissioning MTP | Commercial | Tune-up of existing facilities |
| Commercial High Efficiency Foodservice MTP | Commercial | Retrofit; New Construction |
| Retail Products and Services MTP | Residential & Commercial | Retrofit; New Construction |
| Winter Load Management Pilot Program | Commercial | Load Management |
| CenterPoint Energy High Efficiency Home MTP | Residential | New Construction |
| Residential & Small Commercial Standard Offer Program | Residential & Commercial | Retrofit |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | Residential | Retrofit; New Construction |
| Residential Load Management Standard Offer Program | Residential | Load Management |
| Multi-Family MTP Market Rate | Residential | Retrofit; New Construction |
| Residential Solar Program | Residential | Retrofit |
| REP Smart Thermostat Pilot | Residential | Retrofit |
| Hard-to-Reach Standard Offer Program | Hard-to-Reach | Retrofit |
| Multi-Family MTP Hard-to-Reach | Hard-to-Reach | Retrofit; New Construction |
| Targeted Low Income MTP (Agencies in Action) | Hard-to-Reach | Retrofit |

The programs listed in Table 2 are described further in Subsection B. CenterPoint Houston maintains two energy efficiency websites:⁶ one designed for the end user and one for project sponsors. The energy efficiency sponsor portal contains project participation requirements and forms required for project submission. These websites provide end-users and project sponsors with program updates and information.

B. Existing Programs

Commercial Standard Offer Program (Commercial SOP)

Program Design

The Commercial SOP targets commercial customers by offering financial incentives for the installation of efficient measures in new or retrofit applications. Eligible measures include lighting, HVAC, chillers, motors, refrigeration, renewables, and other custom projects.

Implementation Process

CenterPoint Houston will continue implementation of its Commercial SOP where any eligible project sponsor may submit applications for qualifying projects.

Outreach and Research Activities

- Maintain internet website with program processes on how to register for participation, as well as how to input a viable project, detailed project eligibility, end-use measures, incentives, workbooks to assist with providing incentive estimates, as well as procedures and application forms;
- Collaborate with internal company departments such as Commercial Key Accounts Management, Energy Sales and Transportation Services, and Distribution Operations and Service Delivery to leverage existing relationships with commercial customers, informing them of energy efficiency opportunities;
- Participate in appropriate industry-related meetings and events to generate awareness and interest; and,
- Conduct workshops and webinars as necessary to explain elements such as: project sponsor responsibilities, project requirements, incentive information, and the portal application and reporting process.

⁶ CenterPoint Houston's energy efficiency website is www.centerpointefficiency.com. CenterPoint Houston's sponsor portal is <https://cnpsponsor.programprocessing.com>.

Commercial Market Transformation Program (Commercial MTP)

Program Design

The Commercial MTP includes the following three program offerings: Schools/Cities Program (SCORE), Healthcare Energy Efficiency Program (HEEP), and the Data Center Energy Efficiency Program (DCEEP).

The SCORE program targets public and private K-12 schools, public and private higher education, cities, counties, state governmental agencies, non-profit and faith-based organizations. SCORE provides technical support and financial incentives for implementing energy efficiency projects. Program participants are provided with technical assistance, engineering analysis, strategic energy management planning and performance benchmarking to help them make informed decisions about cost-effective investments.

HEEP provides technical support and financial incentives for implementing energy efficiency projects to eligible healthcare facilities including hospitals, clinics, laboratories, medical office buildings, and assisted living/nursing care facilities. Program participants are provided with technical assistance, engineering analysis, strategic energy management planning and performance benchmarking to help them make informed decisions about installing cost-effective energy efficient measures.

DCEEP provides technical support and incentives for implementing energy efficiency projects to commercial customers that have a dedicated data center, server room or server closets. Program participants are incentivized for installing a variety of energy saving measures such as data storage, web hosting, and telecommunications.

Implementation Process

The Commercial MTP uses a third-party implementer to help eligible participants identify energy efficient measure upgrades in their facilities. The program pays incentives to participants for approved measures that result in both demand and energy savings.

Outreach and Research Activities

- Contract with third-party program implementers to conduct outreach and planning activities;
- Participate in appropriate industry-related meetings and events to generate awareness and interest;
- Collaborate with internal company departments such as Commercial Key Accounts Management, Energy Sales and Transportation Services, Local Relations, Distribution Operations and Service

Delivery to leverage existing relationships with commercial customers, informing them of energy efficiency opportunities; and

- Conduct training as necessary to explain elements of program requirements, incentive information, application, and reporting processes.

Commercial Load Management Standard Offer Program

Program Design

The Commercial Load Management Standard Offer Program is available to non-residential distribution customers, as well as governmental, educational and non-profit transmission customers. Curtailments are initiated when the Electric Reliability Council of Texas (ERCOT) declares an Energy Emergency Alert 2 (EEA2)⁷ event or deems that an EEA2 event is imminent, or to support local system emergency conditions. Incentives are paid for measured and verified kW reductions to project sponsors based on average performance of all their events. Participating facilities must be equipped with an Interval Data Recorder (IDR) or smart meter and be able to curtail a minimum of 50 kW to be eligible. Originally designed to deliver demand reduction during the summer peak period (one p.m. to seven p.m. during the months of June – September, excluding weekends and holidays) the program has been modified to support load curtailment 24 hours per day, seven days per week from June through November.

Implementation Process

Implementation of this program will be through customers and third-party entities representing eligible facilities within the CenterPoint Houston service territory. The program will initiate up to a maximum of six events totaling 22 hours per year (up to a maximum of two test curtailments lasting one to three hours; and up to a maximum of four unscheduled events based on ERCOT EEA2 events lasting one to four hours each). A thirty-minute notice is given to all participants prior to each event.

Outreach and Research Activities

- Maintain program information in the program tracking database;
- Conduct trainings as necessary to explain elements such as responsibilities of the project participant, program requirements, incentive information, and the application and reporting process;

⁷ Energy Emergency Alert (EEA) 2 – ERCOT may issue an EEA level 2 when operating reserves are less than 1,750 MW and are not expected to recover within 30 minutes. ERCOT may reduce demand on the system by interrupting power from large industrial customers who have contractually agreed to have their electricity turned off during an emergency. ERCOT may also use demand response resources that have been procured to address tight operating conditions. Website: <http://www.ercot.com>

- Participate in appropriate industry-related meetings and events to generate awareness and interest; and
- Collaborate with internal company departments such as Commercial Key Accounts Management, Energy Sales and Transportation Services, and Distribution Operations and Service Delivery to leverage existing relationships with commercial customers, informing them of energy efficiency opportunities.

Retro-Commissioning MTP

Program Design

Retro-Commissioning MTP is an optimization program that identifies no cost or low-cost measures (up to a three-year simple payback) the customer can implement to reduce the demand and energy usage in existing commercial facilities. The program provides end-users with a no-cost engineering analysis to identify measures that will improve the performance within their facilities by reducing electric demand and consumption. Facility owners are required to implement all identified measures with a simple payback of less than one and a half years or pay the cost of the engineering analysis. Customers are also eligible to receive incentives based on kWh savings and how quickly the low-cost or no-cost measures are implemented.

Implementation Process

The program is implemented through a third-party implementer. Program information is provided on CenterPoint Houston's website. Retro-Commissioning Agents, typically engineering consulting firms, deliver the program to customers. The engineering analysis is comparable to an ASHRAE Level 2 audit.⁸

Outreach and Research Activities

- Maintain website with detailed project eligibility, procedures, and application forms;
- Participate in appropriate industry-related meetings and events to generate awareness and interest;
- Conduct workshops as necessary to explain elements such as project sponsor responsibilities and Retro-Commissioning Agents, program requirements, incentive information, and the application and reporting process; and
- Collaborate with internal company departments such as Commercial Key Accounts Management, Energy Sales and Transportation Services, and Distribution Operations and Service Delivery to

⁸American Society of Heating, Refrigerating and Air-Conditioning Engineers (ASHRAE) Audit Level 2 - Energy Survey and Analysis: includes the ASHRAE Level 1 walk-through analysis, but adds detailed energy calculations and financial analysis of proposed energy efficiency measures. Website: <http://www.ashrac.org/>

leverage existing relationships with commercial customers, informing them of energy efficiency opportunities.

Commercial High Efficiency Foodservice MTP

Program Design

The Commercial High Efficiency Foodservice (CHEF) Program is a midstream Market Transformation Program designed to influence and incentivize the adoption of energy-efficient commercial kitchen equipment measures. This program targets all commercial foodservice segments in the CenterPoint Houston electric territory including restaurants, schools, quick service restaurants, convenience stores, government facilities, hospitality, healthcare, and other end-users that utilize commercial foodservice equipment.

Implementation Process

CenterPoint Houston contracts with a program implementer that has the responsibility of recruiting and overseeing the participating program sponsors. CHEF is a hybrid midstream/downstream incentive program allowing the opportunity for point-of-sale and post-sale incentives on electric energy-efficient commercial kitchen equipment for Houston area businesses purchased through participating distributors. Eligible measures include dishwashers, ice makers, ovens, fryers, steam cookers, hot food holding cabinets, griddles, demand refrigerators, freezers, control kitchen ventilation, zero-energy doors for refrigerated cases, electric, hand wrap machines and conveyor toasters.

Outreach and Research Activities

- Partner with a third-party implementer to assist with delivery;
- Recruit vendors to join the program's Market Partner Network of participating sponsors;
- Participate in appropriate industry-related meetings and events to generate awareness and interest;
- Collaborate with internal company departments such as Commercial Key Accounts Management, Distribution Operations and Service Delivery to leverage existing relationships with commercial customers, informing them of energy efficiency opportunities; and
- Provide marketing materials, such as brochures and program fact sheets, to potential participants.

Retail Products and Services MTP

Program Design

The Retail Products and Services MTP includes the following components:

Retail Electric Provider (REP) Program

The Retail Electric Provider (REP) MTP offers energy saving products and services to end use residential and/or commercial customers through Retail Electric Providers. Participating REPs market energy saving measures and services to their customers in the CenterPoint Houston service territory. REPs can participate in both the CoolSaver A/C Tune-up and the Efficiency Connection programs.

Implementation Process

The Retail Electric Provider program collaborates with REPs to recruit and enroll customers. Incentives are paid to program service providers or contractors for the average verified demand and energy savings achieved through the program.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach and planning activities; and
- REPs market the program to existing customers via e-mail, social media, and direct mail;

CoolSaver A/C Tune-up Program

The CoolSaver A/C Tune-up program component utilizes specially trained air conditioning contractors to perform comprehensive A/C tune-ups for residential and commercial customers. The program pays incentives to the A/C contractor to reduce the customer's upfront cost of system diagnosis and correction. It also provides participating trade allies with training on best practices and discounts on high quality diagnostic tools.

Implementation Process

The CoolSaver A/C tune-up program collaborates with REPs, contractors, and direct-to-consumer marketing to recruit and enroll customers. Incentives are paid to program service providers or contractors for the average verified demand and energy savings achieved through the program.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach and planning activities;
- Market the program to existing customers via community events, flyers and social media; and
- Participating providers may conduct direct marketing to customers via e-mail, direct mail, and flyers.

Efficiency Connection

Efficiency Connection is an online marketplace that enables customers to shop for discounted qualified (i.e., ENERGY STAR[®] rated) energy efficiency products. Through the program's third-party vendor, products are delivered directly to qualifying residential customers.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach and planning activities; and
- Market the program to existing customers via community events, flyers and social media; and

Smart Thermostat Program

The Smart Thermostat Program enables customers to receive discounts for the purchase of ENERGY STAR[®] Certified Smart Thermostats at online retail locations.

Implementation Process

The program utilizes an online marketplace that offers an instant coupon code and allows the customer to shop for discounted energy efficiency products.

Outreach and Research Activities

- Contract with third-party to deliver online marketplace; and
- Provide in-store marketing materials at participating retailers.

Advanced Retail Products Program

This program offers point of purchase discounts to residential customers at participating retail stores for the purchase of qualified (i.e., ENERGY STAR[®] rated) high efficiency products.

Implementation Process

The Advanced Retail Products program is implemented by a third-party program implementer. Point of purchase discounts will be applied to residential customers at participating retailers.

⁹ ENERGY STAR[®] is the government-backed symbol for energy efficiency, providing simple, credible, and unbiased information that consumers and businesses rely on to make well-informed decisions. Environmental Protection Agency (EPA) ensures that each product that earns the label is independently certified to deliver the quality, performance, and savings that consumers have come to expect. Website: <https://www.energystar.gov/>

Outreach and Research Activities

- In-store promotions of the program via signage; and
- Participation in appropriate industry-related meetings and events to generate awareness and interest.

Winter Load Management Pilot Program***Program Design***

The Winter Load Management Pilot Program provides load shed capability twenty-four hours per day, seven days per week during the months of December – May. The program is available to non-residential distribution customers, as well as governmental, educational, and non-profit transmission customers. Curtailments are initiated when the Electric Reliability Council of Texas (ERCOT) declares an Energy Emergency Alert 2 (EEA2) event or deems that an EEA2 event is imminent, or to support local system emergency conditions. Incentives are paid for measured and verified kW reductions to project sponsors based on average performance of all their events. Participating facilities must be equipped with an Interval Data Recorder (IDR) or smart meter. The program objectives are:

- Attain reliable peak demand reduction during grid emergencies; and
- Evaluate program impacts and processes to gain insights that support the design of future emergency load management activities.

Implementation Process

The program is implemented through customers and third-party entities representing eligible facilities within the CenterPoint Houston service territory. The program will initiate up to a maximum of six events totaling 22 hours per year during the winter peak period (up to a maximum of two test curtailments lasting one to three hours; and up to a maximum of four unscheduled events based on ERCOT EEA2 events lasting one to four hours each). A 30-minute notice is given to all participants prior to each event. Curtailment times are not limited to a specific set of hours or days per week.

Outreach and Research Activities

- Recruit participants through direct outreach to customers and aggregation groups;
- Conduct trainings as necessary to explain elements such as: responsibilities of the program participant, program requirements, incentive information, and the application and reporting process; and

- Participation in appropriate industry-related meetings and events to generate awareness and interest.

CenterPoint Energy High Efficiency Home MTP

Program Design

The High Efficiency Home MTP incentivizes the construction of new ENERGY STAR® certified, DOE Zero Energy Ready, and other high efficiency qualified homes. To qualify for incentives, all homes at a minimum must be rated and registered in the RESNET registry. Incentives can also be earned by meeting minimum prescriptive technology requirements such as high efficiency HVAC systems, heat pump water heaters, and other efficient appliances. An additional bonus is offered for those builders who build ENERGY STAR® version 3.1 certified homes. Each home is reviewed for verifiable demand and energy savings.

Implementation Process

CenterPoint Houston contracts with a program implementer to assist with data analysis and database management while CenterPoint Houston markets, recruits, and enrolls builders and energy raters into the program. Participating energy raters manage the home energy rating process for builders and upload the data to the CenterPoint Houston database for verification and distribution of incentives.

Outreach and Research Activities

- Contract with a third-party program implementer to provide training and technical assistance to program participants; and
- Advertise using various media platforms, including digital media, local TV, search engine optimization, online and targeted relocation publications, local home builder association publications, and CenterPoint Houston's website.

Residential & Small Commercial Standard Offer Program

Program Design

The Residential & Small Commercial SOP targets retrofit measures for residential and small commercial customers with incentives being paid to project sponsors for qualifying measures that provide verifiable demand and energy savings. The program is open to all qualifying energy efficiency measures,

including, but not limited to, HVAC, duct sealing, weatherization, ceiling insulation, water saving measures, pool pumps, and ENERGY STAR® appliances.

Implementation Process

Any registered project sponsor may apply for a project meeting the minimum requirements. Program information is provided on CenterPoint Houston's website.

Outreach and Research Activities

- Maintain internet website with detailed project eligibility, end-use measures, incentive structure, procedures, and application forms; and
- Conduct workshops as necessary to explain elements such as responsibilities of the project sponsor, project requirements, incentive information, and the application and reporting process.

Mid-Stream MTP

Program Design

The Mid-Stream MTP (HVAC and Heat Pump Water Heater Distributor) provides incentives to HVAC and heat pump water heater distributors who agree to facilitate the installation of high-efficiency air conditioners, heat pumps, smart thermostats, and heat pump water heaters in new or existing single-family properties.

Implementation Process

CenterPoint Houston contracts with a program implementer that has the responsibility of recruiting and overseeing the participating program sponsors. Any registered HVAC or plumbing distributor may apply for participation in the program. Program information is provided on CenterPoint Houston's website. Distributors set up their own programs according to the CenterPoint Houston program guide to facilitate distribution of incentives to their participating Dealers.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach, marketing, and planning activities; and
- Conduct workshops, as necessary, to explain elements such as: responsibilities of the distributors and contractors, program requirements, incentive information, and the application and reporting process.

Residential Load Management Standard Offer Program

Program Design

The Residential Load Management program provides demand reduction during the summer peak period, when ERCOT issues an EEA2. Participants are randomly tested twice during the summer peak period and agree to be available for up to five additional load management events. Like the Commercial Load Management Program, the Residential Load Management Program was originally designed for the summer peak period but has been expanded to support load curtailment 24 hours per day, seven days per week from June through November.

Implementation Process

The Residential Load Management program sponsors utilize CenterPoint Houston's energy efficiency database to enroll customers who own a Wi-Fi enabled device that can be curtailed during load management events.

Outreach and Research Activities

- Maintain a website with detailed project eligibility, end-use measures, incentive structure, procedures, application forms and list of third-party program sponsors; and
- Partner with aggregators and Retail Electric Providers to enroll customers wanting to participate.

Multi-Family MTP Market Rate

Program Design

The Multi-family MTP Market Rate encompasses three program elements: Multi-family Water and Space Heating, Multi-Family High Efficiency New Construction, and Multi-Family Heat Pump Retrofit. Multi-family Water and Space Heating promotes the installation of energy efficient non-electric water heating in multi-family housing developments. Multi-family High Efficiency New Construction incentivizes energy efficiency in new multi-family buildings. Multi-family Heat Pump Retrofit incentivizes the installation of high efficiency heat pumps in multi-family complexes with existing electric resistance heating.

Implementation Process

The program is implemented through a third-party implementer. Program information is provided on CenterPoint Energy Houston's website¹⁰.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach and planning;
- Marketing materials including brochures, fact sheets and program guidebook provided to potential participating developers and property managers; and
- Participate in appropriate industry-related meetings and events to generate awareness, interest and participation.

Multi-family MTP Hard-to-Reach

Program Design

The Multi-family MTP Hard-to-Reach Program encompasses three elements: Multi-family Water and Space Heating, Multi-family High Efficiency New Construction, and Direct Install (DI). Multi-family Water and Space Heating promotes the installation of energy efficient non-electric water and space heating in multi-family housing developments. Multi-family High Efficiency New Construction incentivizes energy efficiency in new multi-family buildings. The Multi-Family Direct Install element offers property owners and managers a free visual audit of existing units to see if the property is eligible for energy efficient direct installation measures, which may include LED lighting, smart thermostats, and water saving measures. These three elements are only available to properties with tenants whose annual total household income is less than 200% of current federal poverty guidelines. In the DI element, applicable measures will be installed at no cost.

Outreach and Research Activities

- Contract with a third-party program implementer to implement outreach and planning; and
- Marketing materials include brochures, fact sheets and program guidebook provided to potential participating developers and property managers.

Hard-To-Reach Standard Offer Program

Program Design

The Hard-to-Reach Standard Offer Program provides incentives to project sponsors for qualifying measures installed in retrofit applications which provide verifiable demand and energy savings to customers whose annual total household income is less than 200% of current federal poverty guidelines. Qualifying energy efficiency measures include, but are not limited to, HVAC replacement, duct sealing, weatherization, ceiling insulation, water saving measures, and ENERGY STAR[®] windows.

Implementation Process

Any registered project sponsor may apply for a project meeting the minimum requirements. Program information is provided on CenterPoint Houston's website.

Outreach and Research Activities

- Maintain a website with detailed project eligibility, end-use measures, incentive structure, procedures, and application forms; and
- Conduct workshops as necessary to explain elements such as responsibilities of the project sponsor, project requirements, incentive information, and the application and reporting process.

Targeted Low-Income MTP (Agencies in Action)

Program Design

The Targeted Low-Income MTP facilitates the installation of energy efficiency upgrades for low-income residential customers in single family or multi-family homes. Local non-profit organizations and energy service companies provide comprehensive, whole-house retrofits that maximize electricity savings to homes with a Savings to Investment Ratio (SIR) greater than one (1). This is accomplished by installing attic and wall insulation, solar screens, lighting retrofits, water saving measures, ENERGY STAR[®] room air conditioners, central air conditioning systems, duct efficiency, and air infiltration control for participants that have an annual household income of less than 200% of the federal poverty guidelines. A maximum expenditure of \$8,250 is allowed per home.

Implementation Process

CenterPoint Houston contracts with a program implementer that has the responsibility of recruiting and overseeing the participating agencies and energy service companies. An energy audit using the National

Energy Audit Assessment Tool (NEAT) is performed at the premise and the SIR score determines which projects are selected for renovation.

Outreach and Research Activities

- Contract with a third-party program implementer to conduct outreach, marketing, and planning activities;
- Conduct workshops, as necessary, to explain elements such as: responsibilities of the agencies, assessors and contractors, program requirements, incentive information, and the application and reporting process;
- Maintain a website with detailed participant eligibility, end-use measures, incentive structure, procedures, and application forms; and
- Market the program to existing customers via community events, flyers and social media.

C. New Programs for 2025

Residential Solar Program

In 2025, CenterPoint Houston will deliver a stand-alone program to promote the installation of photovoltaic systems for residential customers within its service territory. While solar installations are currently eligible measures delivered through the Company's energy efficiency programs, CenterPoint Houston believes a targeted program offering (and budget) will support greater adoption of solar technology and provide further grid reliability benefits.

Program Design

The Residential Solar Program will provide incentives to qualified service providers for the installation of photovoltaic systems in residential retrofit applications. Installed systems must be new to qualify for incentive. The Company has projected a program budget and impacts and is working to develop additional detail regarding program structure and requirements prior to launching this offering in 2025.

Retail Electric Provider (REP) Smart Thermostat Pilot

On April 1, 2024, the Alliance for Retail Markets and the Texas Energy Association for Marketers (collectively, the "REP Coalition") filed the "Smart Thermostat Pilot Market Transformation Program" template in the Energy Efficiency Implementation Project Docket (Project No. 38578). Under the proposed program, Transmission and Distribution Utilities (TDUs) would provide incentives to REPs for the deployment and installation of smart thermostats for residential customers. CenterPoint Houston is

supportive of the program concept and welcomes the opportunity to collaborate with REPS to provide residential customers with opportunities to save energy and participate in demand response offerings. CenterPoint Houston will utilize the REP filed template as the initial framework to develop and deliver 2025 REP Thermostat Pilot

Research and Development (R&D) Projects

Energy Efficiency Market Potential Study

CenterPoint Houston is interested in increasing the impacts delivered through energy efficiency and demand response programs, which are tools that address load growth and provide benefits to customers. CenterPoint Houston proposes to conduct a Market Potential Study for its electric service area to determine electric energy and demand savings and the associated costs that can be achieved by demand-side management programs. The study will analyze opportunities for Residential and Commercial customers and help the Company set attainable growth targets and design program offerings that maximize value.

Timeline:

CenterPoint Houston expects to conduct the Market Potential Study and incur the associated R&D costs in program year 2025.

D. New Programs for 2026

CenterPoint Houston does not plan to implement any additional programs in 2026.

II. Customer Classes

CenterPoint Houston's energy efficiency programs target the Hard-to-Reach, Residential, and Commercial customer classes.

The annual MW savings goal will be allocated to customer classes by examining historical program results, evaluating economic trends, and considering 16 TAC § 25.181(e)(3)(F) and (p), which respectively state that no less than 5% of the utility's total demand reduction savings goal should be achieved through programs for hard-to-reach customers and no less than 10% of the energy efficiency budget is to be spent on targeted low-income programs. Table 3 summarizes the number of customers in each of the customer classes. However, it should be noted that the actual distribution of the goal and

budget must remain flexible based upon the response of the marketplace and the overriding objective of meeting legislative and Commission goals.

Table 3: Summary of Customer Classes¹⁰

| Customer Class | Number of Customers |
|-----------------------------|----------------------------|
| Commercial | 328,084 |
| Residential | 1,852,328 |
| Hard to Reach ¹¹ | 657,601 |

¹⁰ The values in Table 3 are based on CenterPoint Houston's Residential and Commercial customer counts as of 12/31/2024.

¹¹ CenterPoint Houston does not require income information for electric service and no records are available to correlate revenue for the Hard-to-Reach customer class. However, according to the U.S. Census Bureau, Current Population Survey 2024 Annual Social and Economic Supplement, 26.2% of Texas families fall below 200% of the poverty threshold. Applying that percentage to CenterPoint Houston's residential customer totals, the number of HTR customers is estimated at 657,601. Program goals will be based on the requirement in the energy efficiency rule that no less than 5% of the total energy efficiency demand goal will be achieved through the programs in the Hard-to-Reach customer class.

III. Energy Efficiency Goals and Projected Savings

As prescribed by 16 TAC § 25.181, CenterPoint Houston's demand goal is calculated as four tenths of 1% of summer weather-adjusted five-year average peak for eligible residential and commercial customers. For program year 2025, applying four tenths of 1% to the weather-adjusted peak demand for years 2019-2023 yields a calculated goal of 65.98 MW which is lower than the Company's 2024 target of 66.26 MW. Therefore, in accordance with § 25.181(e)(1)(D), CenterPoint Houston's 2025 demand goal remains 66.26 MW. The 2025 demand goal of 67.11 MW was determined by applying four tenths of 1% to the weather-adjusted average peak demand for years 2020-2024. The corresponding energy savings goals were determined by applying a 20% conservation load factor to the demand reduction goals as mandated in § 25.181(e)(4).

Table 4 presents historical annual peak demand for 2019-2024 and estimated peak demand for 2025 and 2026. Table 5 presents the corresponding projected demand and energy savings broken out by program for each customer class for 2025 and 2026. The projected savings is the demand and energy savings that can be achieved based on the annual budget shown in Table 6. The kW and kWh values presented in Table 5 are at the customer meter and include line loss factors used in CenterPoint Houston electric base rate case, Docket No. 56211.

Table 4: Annual Growth in Demand and Energy Consumption

| Calendar Year | Peak Demand (MW) | | | | Energy Consumption (GWh) | | | |
|---------------|----------------------|-----------------------------------|--------------------------|------------------|--------------------------|------------------|--------------------------|------------------|
| | Total System | | Residential & Commercial | | Total System | | Residential & Commercial | |
| | Actual ¹² | Weather Adjusted ^{13,14} | Actual | Weather Adjusted | Actual | Weather Adjusted | Actual | Weather Adjusted |
| 2019 | 18,915 | 19,684 | 16,525 | 16,226 | 94,654 | 93,787 | 71,644 | 70,777 |
| 2020 | 18,793 | 19,136 | 16,807 | 17,150 | 97,771 | 97,460 | 71,147 | 70,836 |
| 2021 | 18,595 | 19,376 | 15,463 | 16,244 | 99,336 | 98,760 | 71,082 | 70,505 |
| 2022 | 19,490 | 20,114 | 16,501 | 17,125 | 104,192 | 102,202 | 76,369 | 74,378 |
| 2023 | 21,890 | 19,852 | 17,767 | 15,729 | 108,851 | 106,121 | 76,188 | 73,458 |
| 2024 | 21,676 | 20,591 | 17,868 | 17,644 | 105,298 | 109,432 | 74,626 | 74,437 |
| 2025 | 20,806 | N/A ¹⁵ | 17,807 | N/A | 110,914 | N/A | 74,961 | N/A |
| 2026 | 21,006 | | 17,980 | | 112,267 | | 75,406 | |

2025 Goals¹⁶

Five-Year Average Peak Demand (2019-2023) = 16,495 MW

Calculated MW Goal = 16,495 x 0.4% = 65.98 MW

Actual MW Goal = 66.26 MW (PY 2024 Goal)

MWh Goal = 66.26 MW x 8760 Hours x 20% Load Factor = 116,088 MWh

2026 Goals

Five-Year Average Peak Demand (2020-2024) = 16,778 MW

Calculated MW Goal = 16,778 x 0.4% = 67.11 MW

Actual MW Goal = 67.11 MW (.4% 5-Year Average Peak Demand)

MWh Goal = 67.11 MW x 8760 Hours x 20% Load Factor = 117,577 MWh

¹² 2025 and 2026 Calendar Year "Actual" values are forecasted.

¹³ "Actual Weather Adjusted" Peak Demand is "Actual" Peak Demand adjusted for weather fluctuations using weather data for the most recent ten years.

¹⁴ Weather adjustment calculations are based on hourly weather data from NOAA's Quality Controlled Local Climatological Data (QCLCD).

¹⁵ NA = Not Applicable: Energy efficiency goals are calculated based upon the actual weather-adjusted growth in demand.

¹⁶ Demand goals for 2025 and 2026 are provided at the meter level. The source level demand goal is 70.18 MW for 2025 and 71.08 for 2026. The source values were determined by applying a line loss factor of 5.92%.

Table 5: Projected Demand and Energy Savings Broken Out by Program for Each Customer Class (at Meter)

| Program Goals by Customer Class for 2025 and 2026 | 2025 | | 2026 | |
|---|---------------------------------------|--|---------------------------------------|--|
| | Projected Savings (KW) at Meter | Projected Savings (kWh) at Meter | Projected Savings (kW) at Meter | Projected Savings (kWh) at Meter |
| Large Commercial | 185,251 | 137,110,000 | 187,231 | 137,470,000 |
| Commercial Standard Offer Program | 13,200 | 65,000,000 | 13,200 | 65,000,000 |
| Commercial MTP (SCORE, Healthcare, Data Center) | 9,120 | 54,650,000 | 7,500 | 48,500,000 |
| Commercial Load Management Standard Offer Program | 110,000 | 660,000 | 110,000 | 660,000 |
| Retro-Commissioning MTP | 1,170 | 9,000,000 | 1,170 | 9,000,000 |
| Commercial High Efficiency Foodservice MTP | 536 | 3,500,000 | 536 | 3,500,000 |
| Winter Load Management Pilot Program | 50,000 | 300,000 | 50,000 | 300,000 |
| Retail Products and Services Commercial MTP | 1,225 | 4,000,000 | 4,825 | 10,510,000 |
| Residential and Small Commercial | 49,586 | 102,642,000 | 49,586 | 102,642,000 |
| Retail Products and Services Residential MTP | 6,718 | 41,642,000 | 6,718 | 41,642,000 |
| CenterPoint Energy High Efficiency Home MTP | 12,496 | 25,537,000 | 12,496 | 25,537,000 |
| Residential & Small Commercial Standard Offer Program | 535 | 1,400,000 | 535 | 1,400,000 |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | 3,500 | 7,385,000 | 3,500 | 7,385,000 |
| Residential Load Management Standard Offer Program | 22,000 | 66,000 | 22,000 | 66,000 |
| Multi-Family MTP Market Rate | 1,837 | 5,576,000 | 1,837 | 5,576,000 |
| Residential Solar Program | 2,500 | 11,500,000 | 2,500 | 11,500,000 |
| RFP Smart Thermostat Pilot | - | 9,536,000 | - | 9,536,000 |
| Hard-to-Reach | 6,518 | 11,353,000 | 6,518 | 11,353,000 |
| Hard-to-Reach Standard Offer Program | 527 | 1,000,000 | 527 | 1,000,000 |
| Multi-Family MTP Hard-to-Reach | 551 | 1,673,000 | 551 | 1,673,000 |
| Targeted Low Income MTP (Agencies in Action) | 5,440 | 8,680,000 | 5,440 | 8,680,000 |
| TOTAL | 241,355 | 251,105,000 | 243,335 | 251,465,000 |

IV. Program Budgets

Table 6 presents proposed budget allocations required to achieve the projected demand and energy savings for the calendar years 2025 and 2026. The budget allocations are a result of the projected demand and energy savings presented in Table 5. The budget allocations presented in Table 6 include incentive and administration costs for each program and customer class.

Table 6: Proposed Annual Budget Broken Out by Program for Each Customer Class

| Program Estimated Budget by Customer Class for 2025 and 2026 | 2025 | | | 2026 | | |
|---|---------------------|--------------------|---------------------|---------------------|--------------------|---------------------|
| | Incentives | Admin | Total Budget | Incentives | Admin | Total Budget |
| Large Commercial | \$21,440,000 | \$1,763,636 | \$23,203,636 | \$22,652,964 | \$1,791,907 | \$24,444,871 |
| Commercial Standard Offer Program | \$6,600,000 | \$804,576 | \$7,404,576 | \$6,600,000 | \$824,791 | \$7,424,791 |
| Commercial MTP (SCORE, Healthcare, Data Center) | \$6,200,000 | \$408,675 | \$6,608,675 | \$6,287,964 | \$409,522 | \$6,697,486 |
| Commercial Load Management Standard Offer Program | \$4,400,000 | \$257,808 | \$4,657,808 | \$4,400,000 | \$257,808 | \$4,657,808 |
| Retro-Commissioning MTP | \$1,550,000 | \$84,597 | \$1,634,597 | \$1,550,000 | \$87,832 | \$1,637,832 |
| Commercial High Efficiency Foodservice MTP | \$815,000 | \$75,665 | \$890,665 | \$815,000 | \$79,640 | \$894,640 |
| Winter Load Management Pilot Program | \$1,500,000 | \$106,511 | \$1,606,511 | \$2,000,000 | \$106,511 | \$2,106,511 |
| Retail Products and Services Commercial MTP | \$375,000 | \$25,804 | \$400,804 | \$1,000,000 | \$25,804 | \$1,025,804 |
| Residential and Small Commercial | \$17,130,000 | \$1,070,240 | \$18,200,240 | \$17,350,000 | \$1,082,730 | \$18,432,730 |
| Retail Products and Services Residential MTP | \$4,300,000 | \$222,592 | \$4,522,592 | \$4,300,000 | \$227,733 | \$4,527,733 |
| CenterPoint Energy High Efficiency Home MTP | \$4,430,000 | \$277,978 | \$4,707,978 | \$4,450,000 | \$285,148 | \$4,735,148 |
| Residential & Small Commercial Standard Offer Program | \$300,000 | \$79,170 | \$379,170 | \$300,000 | \$79,320 | \$379,320 |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | \$3,400,000 | \$197,425 | \$3,597,425 | \$3,400,000 | \$197,425 | \$3,597,425 |
| Residential Load Management Standard Offer Program | \$900,000 | \$69,270 | \$969,270 | \$900,000 | \$69,510 | \$969,510 |
| Multi-Family MTP Market Rate | \$800,000 | \$73,634 | \$873,634 | \$1,000,000 | \$69,824 | \$1,069,824 |
| Residential Solar Program | \$1,000,000 | \$41,332 | \$1,041,332 | \$1,000,000 | \$41,132 | \$1,041,132 |
| REP Smart Thermostat Pilot | \$2,000,000 | \$108,839 | \$2,108,839 | \$2,000,000 | \$112,639 | \$2,112,639 |
| Hard-to-Reach | \$5,800,000 | \$475,994 | \$6,275,994 | \$6,790,000 | \$487,754 | \$7,277,754 |
| Hard-to-Reach Standard Offer Program | \$500,000 | \$117,501 | \$617,501 | \$500,000 | \$117,651 | \$617,651 |
| Multi-Family MTP Hard-to-Reach | \$500,000 | \$55,898 | \$555,898 | \$500,000 | \$57,538 | \$557,538 |
| Targeted Low Income MTP (Agencies in Action) | \$4,800,000 | \$302,595 | \$5,102,595 | \$5,790,000 | \$312,565 | \$6,102,565 |
| SUB TOTAL | \$44,370,000 | \$3,309,870 | \$47,679,870 | \$46,792,964 | \$3,362,391 | \$50,155,355 |
| Research and Development | | \$500,000 | \$500,000 | | \$0 | \$0 |
| PROGRAM TOTAL | \$44,370,000 | \$3,809,870 | \$48,179,870 | \$46,792,964 | \$3,362,391 | \$50,155,355 |
| EM&V | | | \$524,366 | | | \$576,924 |
| EECRF PROGRAM TOTAL | | | \$48,704,236 | | | \$50,732,279 |

Energy Efficiency Report

V. Historical Demand Savings Goals and Energy Targets for Previous Five Years

Table 7 documents CenterPoint Houston's demand reduction and energy savings targets along with actual savings achieved for the previous five years (2020 – 2024). Each value was calculated using the methods outlined in 16 TAC § 25.181.

Table 7: Historical Demand and Energy Savings Goals (at Meter)¹⁷

| Calendar Year | Weather Adjusted Demand Goal at Meter (MW) | Weather Adjusted Energy Goals at Meter (MWh) | Actual Demand Savings at Meter (MW) | Actual Weather Adjusted Energy Savings at Meter (MWh) |
|---------------|--|--|-------------------------------------|---|
| 2024 | 66.26 | 116,088 | 233.03 | 229,003.15 |
| 2023 | 65.09 | 114,038 | 253.36 | 186,110.16 |
| 2022 | 64.88 | 113,670 | 216.72 | 226,351.40 |
| 2021 | 63.69 | 111,585 | 211.96 | 235,257.09 |
| 2020 | 62.82 | 110,061 | 171.19 | 189,587.89 |

¹⁷ 2024 Portfolio demand savings at the source level total 246.8 MW. The line loss values calculated for each rate class in Docket 56211 were weighted according to 2024 program participation to arrive at a final line loss value of 5.92%. This value was applied to the meter level portfolio demand savings to determine savings at the source level.

VI. Projected Savings, Reported and Verified Demand and Energy Savings

Table 8 breaks out the projected savings verified and reported demand energy savings by customer class for each program. The projected savings were reported in the Revised Energy Efficiency Plan and Report filed in June of 2024. The verified and reported savings are those savings that have been achieved and verified in the 2024 calendar year.

Table 8: Projected Savings versus Verified and Reported Savings for 2024 (at Meter)

| | 2024 | | | |
|---|-------------------|--------------------|-------------------------------|--------------------|
| | Projected Savings | | Verified and Reported Savings | |
| | kW | kWh | kW | kWh |
| Large Commercial | 148,775 | 134,640,000 | 157,210 | 109,447,998 |
| Commercial Standard Offer Program | 13,200 | 70,000,000 | 9,900 | 44,925,735 |
| Commercial MTP (SCORE, Healthcare, Data Center) | 7,500 | 48,500,000 | 8,174 | 41,190,124 |
| Commercial Load Management Standard Offer Program | 110,000 | 660,000 | 103,504 | 310,512 |
| Retro-Commissioning MTP | 1,350 | 7,090,000 | 656 | 6,970,378 |
| Commercial High Efficiency Foodservice MTP | 500 | 4,300,000 | 409 | 2,611,788 |
| Winter Load Management Pilot Program | 15,000 | 90,000 | 26,494 | 79,482 |
| Retail Products and Services Commercial MTP | 1,225 | 4,000,000 | 8,072 | 13,359,980 |
| Residential and Small Commercial | 45,507 | 82,586,000 | 67,919 | 105,175,779 |
| Retail Products and Services Residential MTP | 7,550 | 40,665,000 | 12,040 | 50,599,656 |
| CenterPoint Energy High Efficiency Home MTP | 9,422 | 25,000,000 | 17,928 | 39,679,008 |
| Residential & Small Commercial Standard Offer Program | 535 | 1,400,000 | 502 | 2,235,111 |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | 3,500 | 9,855,000 | 2,182 | 5,754,269 |
| Residential Load Management Standard Offer Program | 22,000 | 66,000 | 33,706 | 101,117 |
| Multi-Family MTP Market Rate | 2,500 | 5,600,000 | 1,562 | 6,806,619 |
| Hard-to-Reach | 6,150 | 10,500,000 | 7,903 | 14,379,374 |
| Hard-to-Reach Standard Offer Program | 875 | 1,000,000 | 834 | 1,478,289 |
| Multi-Family MTP Hard-to-Reach | 275 | 1,500,000 | 194 | 876,250 |
| Targeted Low Income MTP (Agencies in Action) | 5,000 | 8,000,000 | 6,875 | 12,024,835 |
| TOTAL | 200,432 | 227,726,000 | 233,032 | 229,003,152 |

Table 9: Projected Savings versus Reported and Verified Savings for 2023 (at Meter)

| | 2023 | | | |
|---|-------------------|--------------------|-------------------------------|--------------------|
| | Projected Savings | | Verified and Reported Savings | |
| | kW | kWh | kW | kWh |
| Large Commercial | 148,775 | 134,640,000 | 183,159 | 108,190,570 |
| Commercial Standard Offer Program | 13,200 | 70,000,000 | 12,534 | 62,042,628 |
| Commercial MTP (SCORE, Healthcare, Data Center) | 7,500 | 48,500,000 | 7,374 | 33,685,487 |
| Commercial Load Management Standard Offer Program | 110,000 | 660,000 | 146,293 | 867,641 |
| Retro-Commissioning MTP | 1,350 | 7,090,000 | 160 | 2,211,261 |
| Commercial High Efficiency Foodservice MTP | 500 | 4,300,000 | 502 | 3,046,075 |
| Winter Load Management Pilot Program | 15,000 | 90,000 | 12,821 | 70,980 |
| Retail Products and Services Commercial MTP | 1,225 | 4,000,000 | 3,475 | 6,266,498 |
| Residential and Small Commercial | 45,507 | 82,586,000 | 61,555 | 62,720,341 |
| Retail Products and Services Residential MTP | 7,550 | 40,665,000 | 6,081 | 22,731,321 |
| CenterPoint Energy High Efficiency Home MTP | 9,422 | 25,000,000 | 16,348 | 26,344,284 |
| Residential & Small Commercial Standard Offer Program | 535 | 1,400,000 | 659 | 2,870,553 |
| Midstream MTP (HVAC and Pool Pump Distributor) | 3,500 | 9,855,000 | 2,869 | 7,385,351 |
| Residential Load Management Standard Offer Program | 22,000 | 66,000 | 34,672 | 104,016 |
| Multi-Family MTP Market Rate | 2,500 | 5,600,000 | 927 | 3,284,815 |
| Hard-to-Reach | 6,150 | 10,500,000 | 8,648 | 15,199,250 |
| Hard-to-Reach Standard Offer Program | 875 | 1,000,000 | 250 | 523,831 |
| Multi-Family MTP Hard-to-Reach | 275 | 1,500,000 | 160 | 463,268 |
| Targeted Low Income MTP (Agencies in Action) | 5,000 | 8,000,000 | 8,238 | 14,212,152 |
| TOTAL | 200,432 | 227,726,000 | 253,362 | 186,110,161 |

VII. Historical Program Expenditures

This section documents CenterPoint Houston's incentive and administration expenditures for the previous five years (2020 – 2024) broken out by program for each customer class. Administrative costs do not include Evaluation Measurement and Verification (EM&V) or rate case expenses.

Table 10: Historical Program Incentive and Administrative Expenditures (2020 – 2024)¹⁸

| Historical Statutory Program Funding by Customer Class | 2024 | | 2023 | | 2022 | | 2021 | | 2020 | |
|---|---------------------|--------------------|---------------------|--------------------|---------------------|--------------------|---------------------|--------------------|---------------------|--------------------|
| | Incentives | Admin | Incentives | Admin | Incentives | Admin | Incentives | Admin | Incentives | Admin |
| Large Commercial | \$19,342,677 | \$1,709,641 | \$18,117,922 | \$1,650,842 | \$14,578,313 | \$1,435,984 | \$16,794,377 | \$1,630,167 | \$15,780,391 | \$1,910,090 |
| Commercial Standard Offer Program | \$4,879,399 | \$670,516 | \$6,251,215 | \$816,178 | \$2,096,585 | \$673,118 | \$5,522,351 | \$787,972 | \$5,904,584 | \$923,090 |
| Commercial MTP (SCORE, Healthcare, Data Center) | \$6,637,267 | \$471,911 | \$5,618,753 | \$370,460 | \$6,399,076 | \$406,676 | \$5,934,620 | \$454,949 | \$5,598,306 | \$518,241 |
| Commercial Load Management Standard Offer Program | \$4,159,000 | \$262,332 | \$4,155,970 | \$250,923 | \$3,658,283 | \$202,443 | \$3,294,613 | \$200,783 | \$3,291,908 | \$250,426 |
| Retro-Commissioning MTP | \$1,159,902 | \$100,152 | \$495,495 | \$16,386 | \$86,282 | \$53,289 | \$1,178,040 | \$102,570 | \$823,754 | \$186,399 |
| Commercial High Efficiency Foodservice MTP | \$592,170 | \$68,788 | \$727,495 | \$83,582 | \$500,645 | \$68,312 | \$390,912 | \$38,215 | N/A | N/A |
| Winter Load Management Pilot Program | \$809,144 | \$64,412 | \$384,659 | \$50,540 | N/A | N/A | N/A | N/A | N/A | N/A |
| Retail Products and Services Commercial MTP | \$1,105,795 | \$71,550 | \$501,305 | \$32,472 | N/A | N/A | N/A | N/A | N/A | N/A |
| RCP MTP (Commercial CoolSaver) | N/A | N/A | N/A | N/A | \$400,441 | \$27,159 | \$401,455 | \$41,115 | \$112,041 | \$26,734 |
| Advanced Lighting Commercial MTP | N/A | N/A | N/A | N/A | \$56,998 | \$4,987 | \$52,386 | \$4,563 | \$49,799 | \$5,199 |
| Residential and Small Commercial | \$15,795,128 | \$1,157,095 | \$12,369,457 | \$856,053 | \$13,513,525 | \$909,303 | \$12,170,989 | \$887,463 | \$11,756,271 | \$1,154,513 |
| Retail Products and Services Residential MTP | \$4,822,407 | \$325,943 | \$2,559,986 | \$150,631 | N/A | N/A | N/A | N/A | N/A | N/A |
| CenterPoint Energy High Efficiency Home MTP | \$6,214,102 | \$431,266 | \$5,256,215 | \$326,530 | \$6,689,820 | \$381,532 | \$4,830,976 | \$318,059 | \$4,678,666 | \$398,218 |
| Residential or Small Commercial Standard Offer Program | \$334,261 | \$80,237 | \$325,811 | \$72,125 | \$205,049 | \$73,110 | \$149,926 | \$53,008 | \$269,497 | \$78,462 |
| Midstream MTP (HVAC and Heat Pump, Water Heater Distribution) | \$2,349,517 | \$139,590 | \$2,056,281 | \$147,339 | \$2,108,411 | \$174,927 | \$2,471,238 | \$115,829 | \$2,596,986 | \$186,571 |
| Residential Load Management Standard Offer Program | \$1,285,687 | \$97,731 | \$1,416,654 | \$95,217 | \$779,713 | \$59,053 | \$910,742 | \$73,589 | \$835,751 | \$101,045 |
| Multi-Family MTP Market Rate | \$789,153 | \$82,328 | \$774,509 | \$64,211 | \$806,925 | \$51,016 | \$1,110,081 | \$83,302 | \$1,083,072 | \$100,274 |
| RFP MTP (Residential CoolSaver and Efficiency Connection) | N/A | N/A | N/A | N/A | \$1,480,157 | \$74,419 | \$901,936 | \$62,133 | \$710,111 | \$121,195 |
| Smart Thermostat Program | N/A | N/A | N/A | N/A | \$360,482 | \$25,410 | \$440,759 | \$42,702 | \$336,000 | \$62,636 |
| Advanced Lighting Residential MTP | N/A | N/A | N/A | N/A | \$1,082,964 | \$69,835 | \$995,330 | \$86,691 | \$946,188 | \$98,786 |
| Smart Home Energy Management System (Pilot) | N/A | N/A | N/A | N/A | N/A | N/A | \$360,000 | \$22,083 | \$300,000 | \$7,327 |
| Hard-to-Reach | \$6,647,730 | \$705,705 | \$5,999,120 | \$546,184 | \$4,671,779 | \$387,511 | \$4,466,130 | \$385,123 | \$4,605,597 | \$476,152 |
| Hard-to-Reach Standard Offer Program | \$819,290 | \$135,521 | \$237,274 | \$92,707 | \$102,943 | \$76,597 | \$391,827 | \$85,753 | \$498,979 | \$99,869 |
| Multi-Family MTP Hard-to-Reach | \$308,628 | \$55,289 | \$311,008 | \$40,621 | \$526,742 | \$49,066 | \$203,238 | \$45,385 | \$332,219 | \$84,773 |
| Targeted Low Income MTP (Agencies in Action) | \$5,519,812 | \$514,895 | \$5,447,838 | \$412,853 | \$4,042,093 | \$261,849 | \$3,871,065 | \$253,986 | \$3,771,369 | \$291,509 |
| | | | | | | | | | | |
| Research and Development | | \$114,008 | | \$0 | | \$0 | | \$125,312 | | \$318,228 |
| | | | | | | | | | | |
| TOTAL | \$41,785,535 | \$3,686,449 | \$36,486,499 | \$3,053,079 | \$32,763,617 | \$2,732,798 | \$33,431,495 | \$3,028,065 | \$32,142,258 | \$3,858,983 |

¹⁸ 2024 actual spending taken from Table 11 in the current EEPR; 2023, 2022, 2021, and 2020 actual spending from the Revised 2024 EEPR filed in May 2024 under Project 56003.

VIII. Program Funding for Calendar Year 2024

As shown on Table 11, CenterPoint Houston spent a total of \$45,471,984 on energy efficiency programs in 2024. Changes to individual program budgets that resulted in greater than 10% increases or decreases are described below:

- The **Retro-Commissioning Program** overspent the 2024 program budget by 30%, as the number of completed and verified projects and the associated impacts and incentive spend were more than expected.
- **Commercial Retail Products and Services MTP (Commercial CoolSaver)** exceeded the planned budget by 193%, as demand for HVAC tune-ups at commercial facilities remained strong in 2024.
- The **Residential Load Management Program** exceeded planned budget by 42%. To provide broader support for grid emergencies, CenterPoint Houston piloted a mid-year modification to expand the program and make load curtailment available 24/7. Incentives were increased to support Sponsor participation in this expansion which resulted in higher spending than budgeted for 2024.
- The **Hard-to-Reach Standard Offer Program** overspent by 54%. Outreach efforts maintaining and growing a solid level of sponsor participation and energy savings provided positive results in this program. The Company continues to amplify sponsor outreach through participation in trade ally and industry groups and aligning incentives to increase participation and promote comprehensiveness measure installation.
- In 2024, the **Multi-Family HTR Market Transformation Program** underspent by 35%. The Company did not capture as many planned high-efficiency new construction projects. The program was primarily driven by direct-installation measures.
- The **Targeted Low Income MTP** achieved significant growth in 2024 in both the single-family and multi-family components of the program. The increase in low-income project opportunities resulted in spending 25% higher than the plan and produced demand reduction and energy savings impacts that exceeded targets by 38% and 50% respectively.

- The **Residential Retail Products and Services MTP** overspent by 14% on the overperformance of CoolSaver A/C Tune-ups in the multi-family sector as well as a strong overperformance in our advanced retail products channel by expanding the number of overall stores in our footprint.
- The **High Efficiency Homes MTP** exceeded the budget amount by 40% due to strong homebuilding growth in the service territory as well as production homebuilders continuing to improve building practices to achieve high efficiency certifications.
- **Midstream MTP** fell short of the spend by 19% due mostly to supply chain issues that continue to harm the HVAC market in the higher efficiency units which did not allow for these units to be stocked and sold consistently.
- The **Commercial SOP** underspent its budget by 25% because of delays with a few large new construction projects that were anticipated to be completed within fourth quarter of 2024 and were pushed to a 2025 completion date.
- The **Commercial MTP** overspent its budget by 13% in 2024 primarily through higher achievement in Health Energy Efficiency Program with a couple of projects able to be pulled forward for fourth quarter of 2024 completion date as well as identifying additional opportunities in SCORE to incentivize in program year 2024.
- **Commercial High Efficiency Foodservice MTP** underspent its budget by 27% as the program continued to iterate on the optimal design to capture the right trade allies to help support the program goals. Supply chain issues as well as storm related issues created some delays in anticipated project completion dates.
- **Winter Load Management** achieved above the expected kW savings results despite spending 46% less than anticipated due to overperformance by the program participants.

Table 11: Program Funding for Calendar Year 2024

| Program Funding for Calendar Year 2024 | Number of Customer Meters | Forecasted Budget | Actuals Funds Expended (Incentives) | Actuals Funds Expended (Admin) | Total Funds Expended | Funds Committed (Not Expended) | Funds Remaining (Not Committed) | Percentage Change From Budgeted/ Actual |
|---|----------------------------------|--------------------------|--|---------------------------------------|-----------------------------|---------------------------------------|--|--|
| Large Commercial | 1,274 | \$ 22,233,271 | \$ 19,342,677 | \$ 1,709,641 | \$ 21,052,318 | \$ - | \$ (1,180,953) | -5% |
| Commercial Standard Offer Program | 194 | \$ 7,392,568 | \$ 4,879,399 | \$ 670,516 | \$ 5,549,915 | \$ - | \$ (1,842,653) | -25% |
| Commercial MTP (SCORE, Healthcare, Data Center) | 208 | \$ 6,298,087 | \$ 6,637,267 | \$ 471,911 | \$ 7,109,178 | \$ - | \$ 811,090 | 13% |
| Commercial Load Management Standard Offer Program | 345 | \$ 4,649,371 | \$ 4,159,000 | \$ 262,332 | \$ 4,421,332 | \$ - | \$ (228,039) | -5% |
| Retro-Commissioning MTP | 29 | \$ 972,639 | \$ 1,159,902 | \$ 100,132 | \$ 1,260,034 | \$ - | \$ 287,395 | 30% |
| Commercial High Efficiency Foodservice MTP | 317 | \$ 910,095 | \$ 592,170 | \$ 68,788 | \$ 660,957 | \$ - | \$ (249,138) | -27% |
| Winter Load Management Pilot Program | 181 | \$ 1,608,955 | \$ 809,144 | \$ 64,412 | \$ 873,556 | \$ - | \$ (735,399) | -46% |
| Retail Products and Services Commercial MTP | N/A | \$ 401,555 | \$ 1,105,795 | \$ 71,550 | \$ 1,177,346 | \$ - | \$ 775,790 | 193% |
| Residential and Small Commercial | 50,150 | \$ 14,553,028 | \$ 15,795,128 | \$ 1,157,095 | \$ 16,952,223 | \$ - | \$ 2,399,196 | 16% |
| Retail Products and Services Residential MTP | N/A | \$ 4,509,158 | \$ 4,822,407 | \$ 325,943 | \$ 5,148,351 | \$ - | \$ 639,192 | 14% |
| CenterPoint Energy High Efficiency Home MTP | 14,167 | \$ 4,733,456 | \$ 6,214,102 | \$ 431,266 | \$ 6,645,369 | \$ - | \$ 1,911,913 | 40% |
| Residential & Small Commercial Standard Offer Program | 206 | \$ 380,312 | \$ 334,261 | \$ 80,237 | \$ 414,498 | \$ - | \$ 34,186 | 9% |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | 2,425 | \$ 3,087,520 | \$ 2,349,517 | \$ 139,590 | \$ 2,489,107 | \$ - | \$ (598,413) | -19% |
| Residential Load Management Standard Offer Program | 27,654 | \$ 971,101 | \$ 1,285,687 | \$ 97,731 | \$ 1,383,418 | \$ - | \$ 412,317 | 42% |
| Multi-Family MTP Market Rate | 5,698 | \$ 871,481 | \$ 789,153 | \$ 82,328 | \$ 871,481 | \$ - | \$ 0 | 0% |
| Hard-to-Reach | 4,205 | \$ 6,004,650 | \$ 6,647,730 | \$ 705,705 | \$ 7,353,435 | \$ - | \$ 1,348,785 | 22% |
| Hard-to-Reach Standard Offer Program | 1,011 | \$ 620,503 | \$ 819,290 | \$ 135,521 | \$ 954,811 | \$ - | \$ 334,308 | 54% |
| Multi-Family MTP Hard-to-Reach | 841 | \$ 557,217 | \$ 308,628 | \$ 55,289 | \$ 363,917 | \$ - | \$ (193,300) | -35% |
| Targeted Low Income MTP (Agencies in Action) | 2,353 | \$ 4,826,930 | \$ 5,519,812 | \$ 514,895 | \$ 6,034,707 | \$ - | \$ 1,207,777 | 25% |
| SUB TOTAL | 55,629 | \$ 42,790,949 | \$ 41,785,535 | \$ 3,572,441 | \$ 45,357,976 | \$ - | \$ 2,567,027 | 6% |
| | | | | | | | | |
| Research and Development | | \$ 250,000 | \$ - | \$ 114,008 | \$ 114,008 | \$ - | \$ (135,992) | -54% |
| | | | | | | | | |
| TOTAL | 55,629 | \$ 43,040,949 | \$ 41,785,535 | \$ 3,686,449 | \$ 45,471,984 | \$ - | \$ 2,431,036 | 6% |

IX. Market Transformation Program Results

Commercial MTP

In 2024, CenterPoint Houston projected to acquire 7,500 kW and 48,500,000 kWh savings from the SCORE, HEEP, and DCEEP program offerings included in the Commercial MTP. CenterPoint Houston verified and is reporting a savings of 8174 kW and 41,190,124 kWh, respectively.

- **SCORE** - The SCORE program paid incentives to school districts, colleges/universities, municipal governments, county governments, and faith-based organizations. The program produced savings of 5,387 kW and 26,858,458 kWh through 215 projects. 2024 energy efficiency measures completed through the program included lighting, chillers/HVAC, roofing, photovoltaics, variable frequency drives and custom projects.
- **HEEP** - In 2024, HEEP produced a total of 43 projects including LED installation, HVAC, photovoltaics and roofing. The program delivered savings of 1,769 kW and 9,940,103 kWh.
- **DCEEP** - In 2024, DCEEP delivered savings of 1,019 kW and 4,391,562 kWh through the implementation of efficient LED lighting and chillers.

Retro-Commissioning MTP

In 2024, CenterPoint Houston projected to acquire 1,350 kW and 7,090,000 kWh savings from this program. CenterPoint Houston verified and is reporting a savings of 656 kW, and 6,970,378 kWh achieved through the completion of 30 retro-commissioning projects.

High Efficiency Home MTP

In 2024, CenterPoint Houston projected to acquire 9,422 kW and 25,000,000 kWh savings from this program. CenterPoint Houston verified and is reporting a savings of 17,928 kW and 39,679,008 kWh. This program drives builders to use energy efficient methods in design and construction for new single-family homes.

Mid-Stream MTP

In 2024, the program delivered 2,676 HVAC and heat pump replacements, 602 smart thermostats, and 159 pool pump replacements. CenterPoint Houston projected to acquire 3,500 kW and 9,855,000 kWh from this program, and reporting verified savings of 2,182 kW and 5,754,269 kWh.

Targeted Low-Income MTP (Agencies in Action)

In 2024, the program reached 2,949 homes in the CenterPoint Houston electric territory. Of these homes, 2,487 were multi-family units and 462 were single family homes. Heat pumps were the leading measure installed and made up the majority of incentives paid. Other measures installed included: air infiltration,

attic insulation, central AC, solar screens, wall insulation, and window unit air conditioners. In 2024, CenterPoint Houston projected to acquire 5,000 kW and 8,000,000 kWh from this program. 2024 verified and reporting savings totaled 6,875 kW and 12,024,835 kWh.

Commercial High Efficiency Foodservice MTP

In 2024, the program reached 376 customers delivering savings of 409 kW and 2,611,788 kWh. Measure incentivized included commercial ice makers, demand-controlled kitchen ventilation, ovens, steam cookers, dishwashers, fryers and refrigeration.

Retail Products and Services MTP

Retail Electric Provider Program – The Retail Electric Provider Program component of the Retail Products and Services MTP provided comprehensive air conditioning tune-ups to residential and commercial customers along with online discounts for energy efficient products.

- **Commercial CoolSaver** – 3,496 tune-ups were delivered to commercial customers delivering savings of 8,072 kW and 13,359,980 kWh.
- **Residential CoolSaver** – 15,418 free comprehensive air conditioning tune-ups were provided to residential customers achieving savings of 9,851 kW and 25,294,884 kWh.
- **Efficiency Connection** - CenterPoint Houston continued the online Efficiency Connection website to promote and deliver energy efficient LED nightlights, advanced power strips, air purifiers, pipe insulation, and heat pump water heaters at a reduced price. The program delivered savings of 10 kW and 40,008 kWh.

Smart Thermostat Program – Customers received discounts on 1,908 smart thermostats through an online marketplace and at participating retail stores. Achieved savings totaled 2,727,796 kWh.

Advanced Retail Products – The Advanced Retail Products offering provided point of purchase discounts to customers for advanced power strips, pipe insulation, LED nightlights, room air conditioners and air purifiers. Achieved savings totaled 2,179 kW and 22,535,967 kWh.

Multi-Family MTP Market Rate & Multi-Family MTP Hard-to-Reach

Multi-Family MTP Market Rate

- **Water & Space Heating** – The Water & Space Heating portion of the Multi-Family Program promotes the installation of energy efficient non-electric water heating and space heating in

housing projects. In 2024, it paid incentives on nine market-rate apartment complexes resulting in savings of 1,175 kW and 5,096,523 kWh.

- **High Efficiency New Construction** - The High Efficiency New Construction program component includes both low-and mid-rise projects to expand participation and to incorporate greater flexibility in estimating and documenting above-code energy savings. In 2024, the program incentivized the construction of 14 market rate properties, resulting in savings of 386 kW and 1,710,097 kWh.

Multi-Family MTP Hard-to-Reach

- **High Efficiency New Construction** - The program incentivized the construction of two multi-family residential complexes delivering savings of 171 kW and 409,730 kWh.
- **Direct Installation** - The Multi-Family MTP Hard-to-Reach program produced demand savings of 22 kW and 466,520 kWh through the direct installation of energy efficiency equipment at four apartment complexes classified as Hard-to-Reach. These measures, which included ceiling insulation, smart thermostats, and water heater pipe insulation, were delivered at no cost to tenants.

X. Research and Development Results

Electric Vehicle (EV) Managed Charging Study

In 2024, CenterPoint Houston started an R&D project to study EV managed charging for fleet vehicles. The goal of the project is to analyze the savings potential through EV charging load management, understand customer behavioral responses, obtain feedback on customer experience/preferences, and evaluate technology capabilities for commercial customers. This project was offered to a limited number of participants who agreed to test a variety of charging strategies to assess each strategy's feasibility and demand reduction potential.

Timeline:

CenterPoint Houston started this project in August 2024 and plans to complete this project in 2025. The Company will utilize part of the 2025 R&D budget for additional costs incurred.

Key program objectives:

- Assess the operational benefits and challenges of various managed EV charging strategies;
- Determine the optimal program structure for commercial fleets;
- Understand the key barriers for managed EV charging programs;
- Assess the savings potential for a managed EV charging program; and,
- Understand the technological needs for a managed EV charging program.

XI. Administrative Funds Expended

In 2024, CenterPoint Houston incurred administrative costs on categories such as: continued support of its energy efficiency tracking database, employees' salaries, training, travel, purchase of supplies, and other activities necessary and appropriate for successful program implementation. The costs incurred meet the definition of "administration costs" as defined by the energy efficiency rule under 16 TAC § 25.181(g)(1) that states acceptable costs "include all reasonable and necessary costs incurred by the utility in carrying out its responsibilities..." Spending in these cost categories is monitored throughout the calendar year and mid-year adjustments are made, as necessary, to ensure the company's overall portfolio success.

XII. Current Energy Efficiency Cost Recovery Factor (EECRF)

CenterPoint Houston's 2025 EECRF was approved by the Public Utility Commission of Texas in Docket No. 56690 on December 12, 2024, in the amount of \$62,740,346.

"The Commission approves CenterPoint Houston's 2024 EECRF in the amount of \$62,740,346, which is composed of the following:

- a. CenterPoint Houston's forecasted energy-efficiency costs of \$47,682,074 in program year 2025;
- b. Evaluation, measurement, and verification expenses in the amount of \$524,366 for the evaluation of program year 2024;
- c. A downward adjustment of \$543,995 for the net over-recovery, including \$31,509 in interest, of program year 2023 energy-efficiency costs;
- d. A performance bonus of \$15,032,510."
- e. Rate-case expenses incurred in Docket No. 55088 in the amount of \$28,653.20 for CenterPoint Houston, \$7,510 for the City of Houston, and \$9,437.50 for the Gulf Coast Coalition of Cities.

XIII. Revenue Collected Through EECRF

In 2024, CenterPoint Houston collected a total of \$55,738,496 in energy efficiency program costs through the EECRF Rider.

XIV. Over or Under-Recovery of Energy Efficiency Program Costs

In Docket No. 55088, the PUCT approved CenterPoint Houston's 2024 EECRF in the amount of \$52,327,439 consisting of:

| | |
|-----------------|---------------------------------|
| \$38,190,949 | 2024 Forecasted Program Costs |
| \$16,123,776 | 2022 Bonus |
| (\$2,278,831) | 2022 Over-Recovery |
| \$524,366 | 2024 Forecasted EM&V Expenses |
| (\$275,000) | 2024 EECRF Black Box Adjustment |
| <u>\$42,178</u> | 2022 EECRF Proceeding Expenses |
| \$52,327,439 | Total EECRF Costs |

In 2024, total energy efficiency related costs were \$59,883,341 which include program expenditures of \$45,471,984, EM&V costs of \$524,234, a prior period over-recovery of \$2,278,831, a program year 2022 performance bonus of \$16,123,776, and 2022 EECRF Proceeding expenses of \$42,178. Total revenues collected through the EECRF Rider were \$55,738,496 resulting in overall under-recovery of \$4,144,845.

XV. Under Served Counties

There were no counties within the CenterPoint Houston service territory that were under-served by the Company's energy efficiency programs in 2024. CenterPoint Houston's energy efficiency programs were accessible to all counties within the Company's electric service area. Appendix C lists the counties served by CenterPoint Houston and the amount of savings each county achieved in 2024 through the Company's energy efficiency programs.

Appendix A: Acronyms

| | |
|---------------|--|
| ASHRAE | American Society of Heating, Refrigerating and Air-Conditioning Engineers |
| CCET | Center for the Commercialization of Electric Technologies |
| CLM | Commercial Load Management |
| DR | Demand Response |
| DSM | Demand Side Management |
| EEA | Energy Emergency Alert |
| EECRF | Energy Efficiency Cost Recovery Factor |
| EEP | Energy Efficiency Plan, which was filed as a separate document prior to April 2008 |
| EEPR | Energy Efficiency Plan and Report |
| EER | Energy Efficiency Report, which was filed as a separate document prior to April 2008 |
| ERCOT | Electric Reliability Council of Texas |
| HERS | Home Energy Ratings |
| HTR | Hard-To-Reach |
| IECC | International Energy Conservation Code |
| MTP | Market Transformation Program |
| PUCT | Public Utility Commission of Texas |
| RCx | Retro-Commissioning |
| REP | Retail Electrical Provider |
| RES | Residential |
| RESNET | Residential Energy Services Network |
| SCORE | Schools Conserving Resources |
| SOP | Standard Offer Program |
| SHM | Smart Home Energy Management System |

Appendix B: Glossary

Please refer to the glossary defined in 16 TAC § 25.181.

Appendix C: Reported Demand and Energy Reduction by County

| Programs | | C O U N T I E S | | | | | | | | | | | |
|---|-----|-----------------|-----------|-----------|------------|-----------|-------------|---------|-----------|------------|-----------|---------|-------------|
| | | Austin | Brazoria | Chambers | Ft Bend | Galveston | Harris | Liberty | Matagorda | Montgomery | Waller | Wharton | Total |
| Commercial Standard Offer Program | kW | 0 | 1,239 | 793 | 399 | 3 | 7,279 | 0 | 0 | 145 | 42 | 0 | 9,900 |
| | kWh | 0 | 4,685,776 | 3,691,684 | 2,171,275 | 12,726 | 33,513,180 | 0 | 0 | 642,202 | 209,491 | 0 | 44,925,735 |
| SCORE | kW | 0 | 208 | 0 | 1,294 | 4 | 3,839 | 0 | 0 | 44 | 0 | 0 | 5,387 |
| | kWh | 0 | 866,816 | 0 | 7,130,171 | 38,701 | 18,635,800 | 0 | 0 | 186,971 | 0 | 0 | 26,858,458 |
| Healthcare | kW | 0 | 0 | 0 | 317 | 0 | 1,277 | 0 | 0 | 174 | 0 | 0 | 1,769 |
| | kWh | 0 | 0 | 0 | 1,819,138 | 0 | 7,569,097 | 0 | 0 | 551,868 | 0 | 0 | 9,940,103 |
| Data Centers Program | kW | 0 | 0 | 0 | 0 | 0 | 1,019 | 0 | 0 | 0 | 0 | 0 | 1,019 |
| | kWh | 0 | 0 | 0 | 0 | 0 | 4,391,562 | 0 | 0 | 0 | 0 | 0 | 4,391,562 |
| Commercial Load Management Standard Offer Program | kW | 0 | 3,503 | 562 | 6,942 | 645 | 91,718 | 0 | 0 | 0 | 0 | 44 | 103,501 |
| | kWh | 0 | 10,779 | 1,685 | 20,827 | 1,935 | 275,153 | 0 | 0 | 0 | 0 | 133 | 310,512 |
| Retro-Commissioning MTP | kW | 0 | 23 | 0 | 3 | 0 | 630 | 0 | 0 | 0 | 0 | 0 | 656 |
| | kWh | 0 | 73,815 | 0 | 386,922 | 0 | 6,509,611 | 0 | 0 | 0 | 0 | 0 | 6,970,378 |
| Winter Load Management Pilot Program | kW | 0 | 0 | 46 | 0 | 0 | 25,682 | 0 | 766 | 0 | 0 | 0 | 26,491 |
| | kWh | 0 | 0 | 139 | 0 | 0 | 77,045 | 0 | 2,308 | 0 | 0 | 0 | 79,482 |
| Commercial High Efficiency Foodservice MLP | kW | 0 | 3 | 0 | 131 | 14 | 254 | 0 | 0 | 1 | 6 | 0 | 403 |
| | kWh | 0 | 24,247 | 0 | 804,006 | 101,323 | 1,644,855 | 0 | 0 | 8,728 | 28,630 | 0 | 2,611,788 |
| Retail Products and Services Commercial MLP | kW | 0 | 20 | 0 | 38 | 45 | 7,969 | 0 | 0 | 0 | 0 | 0 | 8,072 |
| | kWh | 0 | 25,482 | 0 | 68,965 | 109,071 | 13,156,462 | 0 | 0 | 0 | 0 | 0 | 13,359,980 |
| Retail Products and Services Residential MLP | kW | 1 | 185 | 8 | 487 | 34 | 11,286 | 0 | 1 | 31 | 6 | 0 | 12,040 |
| | kWh | 4,496 | 648,151 | 34,698 | 1,912,268 | 145,300 | 47,615,250 | 2,958 | 1,820 | 206,003 | 25,995 | 2,716 | 50,599,656 |
| CenterPoint Energy High Efficiency Home MTP | kW | 58 | 523 | 103 | 7,320 | 297 | 7,148 | 0 | 0 | 2,146 | 333 | 0 | 17,928 |
| | kWh | 154,387 | 1,131,743 | 193,785 | 16,514,432 | 722,176 | 16,165,304 | 0 | 0 | 4,126,033 | 671,148 | 0 | 30,679,008 |
| Residential & Small Commercial Standard Offer Program | kW | 0 | 21 | 0 | 60 | 10 | 386 | 0 | 0 | 18 | 8 | 0 | 502 |
| | kWh | 6,955 | 98,601 | 0 | 265,473 | 43,714 | 1,709,254 | 0 | 0 | 62,452 | 40,792 | 7,781 | 2,235,111 |
| Midstream MTP (HVAC and Heat Pump Water Heater Distributor) | kW | 4 | 184 | 9 | 339 | 85 | 1,489 | 0 | 0 | 70 | 9 | 2 | 2,182 |
| | kWh | 6,337 | 425,118 | 25,518 | 977,256 | 214,590 | 3,883,135 | 0 | 0 | 192,646 | 23,125 | 4,545 | 5,754,260 |
| Residential Load Management Standard Offer Program | kW | 0 | 2,431 | 24 | 6,811 | 116 | 24,184 | 0 | 0 | 101 | 39 | 0 | 33,706 |
| | kWh | 0 | 7,202 | 72 | 20,432 | 348 | 72,553 | 0 | 0 | 302 | 118 | 0 | 101,117 |
| Multi-Family MLP Market Rate | kW | 0 | 0 | 0 | 39 | 0 | 1,523 | 0 | 0 | 0 | 0 | 0 | 1,562 |
| | kWh | 0 | 0 | 0 | 141,289 | 0 | 6,665,331 | 0 | 0 | 0 | 0 | 0 | 6,806,619 |
| Hard-to-Reach Standard Offer Program | kW | 0 | 0 | 0 | 3 | 5 | 827 | 0 | 0 | 0 | 0 | 0 | 834 |
| | kWh | 0 | 0 | 0 | 5,012 | 7,781 | 1,465,495 | 0 | 0 | 0 | 0 | 0 | 1,478,289 |
| Multi-Family MLP Hard-to-Reach | kW | 0 | 0 | 0 | 0 | 0 | 194 | 0 | 0 | 0 | 0 | 0 | 194 |
| | kWh | 0 | 0 | 0 | 0 | 0 | 876,250 | 0 | 0 | 0 | 0 | 0 | 876,250 |
| Targeted Low Income MTP (Agencies in Action) | kW | 0 | 0 | 0 | 49 | 4 | 6,809 | 0 | 0 | 11 | 0 | 1 | 6,875 |
| | kWh | 0 | 0 | 0 | 75,452 | 6,981 | 11,929,746 | 0 | 0 | 11,723 | 0 | 933 | 12,024,835 |
| Programs - TOTAL | | | | | | | | | | | | | |
| Total kW Savings | | 63 | 8,431 | 1,545 | 24,231 | 1,261 | 193,503 | 0 | 767 | 2,742 | 443 | 48 | 233,032 |
| Total kWh Savings | | 172,175 | 7,997,909 | 3,946,980 | 32,312,919 | 1,404,646 | 176,155,113 | 2,958 | 4,118 | 5,988,927 | 1,001,298 | 16,108 | 229,003,152 |