

Filing Receipt

Filed Date - 2025-06-04 09:45:45 AM

Control Number - 57426

Item Number - 150

Thomas J. Gleeson

Kathleen Jackson Commissioner

Courtney K. Hjaltman
Commissioner



Greg Abbott
Governor
Connie Corona
Executive Director

Public Utility Commission of Texas

June 4, 2025

FLEXSHOPPER LLC H RUSSELL HEISER JR CEO 901 W YAMATO RD STE 260 BOCA RATON FL 33431

RE: Project 57426 – ADAD permit renewal. This ADAD permit renewal has been received and processed.

The permit number is 220013. The permit expires on **June 28, 2026**. Submit your renewal approximately 90 days prior to your expiration date.

Title 16 Texas Administrative Code (TAC) §26.125(d)(2) requires that the PUC receive your renewal application and payment no later than 90 days prior to the expiration date of the permit. Your permit must be renewed each year at the cost of \$15. Any permit renewal not processed, and the renewal approved by the permit expiration date could be declared expired and invalid, requiring a new permit application and establishing a new renewal date. Please mark your calendar. YOU WILL NOT GET A REMINDER FROM US! Renewal information is posted on the Commission's web site under Industry — Communications — Registration & Reporting: ADAD — Automatic Dial Announcing Device — Permits. You are advised to monitor the PUC site for any changes in the rules, required form, and permit renewal process.

Required notification of ADAD telephone number(s) or physical address changes

Under 16 TAC §26.125(d)(2), an ADAD permit holder is required to notify the commission by certified mail, in the format required, of telephone number or physical address changes no later than 48 hours before the hour at which the ADAD will begin operation with the new telephone number(s) or new address. **Required format:** Provide an original copy of the description of each ADAD (Part B - ADAD Information) and 1 excel spreadsheet as described in Part B-3. Mail to the PUC, attention Central Records, for filing in the project number above for permit renewals.

Consumer No-Call Lists

Chapter 43, or the Texas Telemarketing Disclosure and Privacy Act (TTDPA) of the Texas Business and Commerce Code addresses the statewide Texas no-call list. The TTDPA states that a telemarketer may not make a telemarketing call more than 60 days after a telephone number appears on the then-current Texas no-call list. The Texas no-call list will be updated and published quarterly each year. To sign up for and purchase the no-call lists, contact Texas No Call, P.O. Box 313, E. Walpole, MA 02032, or call 1-888-309-0600, or visit website texasnocall.com. Fees per quarter are: (1) statewide Texas no-call list - \$150; (2) electric no-call list - \$150; and (3) geographically exclusive no-call list - \$150. Texas does not currently provide the National Do Not Call Registry with the Texas No Call list. Therefore, telemarketers must subscribe to the National Do Not Call Registry by calling toll-free, 1-888-382-1222 (TTY 1-866-290-4236), or visiting their website http://www.donotcall.gov.

Failure to comply with all requirements of law applicable to an operator of ADADs and telemarketers or telephone solicitors could result in administrative penalties. You may wish to review the Public Utility Regulatory Act, TEX. UTIL. CODE Ann. §§ 55.121-55.138, Texas Telemarketing Disclosure and Privacy Act, TEX. BUS. & COM. CODE §§ 43.001-43.253, and TAC §26.125. Copies of PURA and the Commission's rules may be purchased from Central Records by calling (512) 936-7180 or downloaded from the Commission's web site: http://www.puc.state.tx.us/agency/rulesnlaws/subrules/telecom/Telecom.aspx.

Sincerely,

Josephine Ganzalez

Josephine Gonzalez —

Licensing and Compliance Analyst

Josephine.gonzalez@puc.texas.gov

(3)

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ADAD Registration 2025

Thomas J. Gleeson

Chairman

Kathleen Jacksone

Commissioner

Courtney Hjaltman

Commissioner



Greg Abbott
Covernor
Connie Corona
Executive Director

Public Utility Commission of Texas

ADAD Registration Project 57426

Company Information

Company Name: FLEXSHOPPER LLC

PUC Tracking No.: AD180021 Last Submitted: 5/16/2025 3:43:00 PM

Project No: 57426 Organization Type: Limited Liability Company, L.L.C

NOTE: For changes to business entity, state of incorporation, identification numbers, or business or professional certificates please convey information in the note field in the Affirmation section below.

Submissions: 1

Thank you.

Click the "Submit" button to complete this section.

Submit

Certified D/B/A Names

No DBAs to show

Company Addresses and Contact Information

Address Information

Company / Physical Non Emergency Primary Address

Company:FLEXSHOPPER LLCMain: (561) 419-2919Contact:H RUSSELL HEISER JRToll-Free: (855) 353-9829

Title: CEO Fax:
Address1: 901 W YAMATO RD Home:

Address2: STE 260 Cell:

City/St/Zip: BOCA RATON FL 33431 Email: legal@flexshopper.com

Mailing / PO Box Non Emergency

 Company:
 FLEXSHOPPER LLC
 Main: (561) 419-2943

 Contact:
 JESSICA DAZA
 Toll-Free: (855) 353-9829

Title:DIRECTOR OF REGULATORY COMPLIANCEFax:Address1:901 W YAMATO RDHome:Address2:STE 260Cell:

City/St/Zip: BOCA RATON FL 33431

Email: jessica.daza@flexshopper.com

Website: www.flexshopper.com

Website: www.flexshopper.com

ADAD Units

Address Information

ADAD Physical Address

Provider: LIVEVOX, INC

Serial No: 0015303233

Company: FLEXSHOPPER LLC

Main: (628) 386-0797

Contact: SAM TORRES
Toll-Free:
Fax:
Address1: 655 MONTGOMERY STREET
Cell:

Address2: STE 1000

City/St/Zip: SAN FRANCISCO CA 94111 Email: samuel.torres@nice.com

Adad Data File Uploader

Files Uploaded (max 1 files. Only txt,xls file types allowed)

No Files Uploaded

Affirmation

Public Utility Commission of Texas

ADAD Registration 2025

Comments:

Name: Jessica Daza

Title: Director Regulatory and Compliance

Affirm Date: 5/16/2025 3:41:09 PM

Status: EDIT

By submitting this report, I swear and affirm that all statements and representations submitted herein are true and correct to the best of my knowledge.

Public Utility Commission of Texas