



Control Number: 57409



Item Number: 28

# **OPEN MEETING COVER SHEET COMMISSIONER MEMORANDUM**

**MEETING DATE:** April 24, 2025

**DATE DELIVERED:** April 23, 2025

**AGENDA ITEM NO.:** 17

**CAPTION:** Docket No. 57409 – Complaint of Kimberly  
Coffee Against Undine Texas, LLC

**DESCRIPTION:** Commissioner Kathleen Jackson

# *Public Utility Commission of Texas*

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## **Commissioner Memorandum**

**TO:** Chairman Thomas Gleeson  
Commissioner Courtney K. Hjaltman

**FROM:** Commissioner Kathleen Jackson 

**DATE:** April 23, 2025

**RE:** April 24, 2025 Open Meeting – Item No. 17  
Docket No. 57409 – *Complaint of Kimberly Coffee Against Undine Texas, LLC*

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A draft preliminary order filed in the above-referenced docket is posted for consideration and action by the Commission. If the Commission approves the draft preliminary order, I recommend adding the following issues to be addressed:

8. Can the registration of air flow as usage cause a water meter to record inaccurate readings?
9. Did the registration of air flow cause the complainant's meter to record inaccurate readings?
10. Were the complainant's water utility service bills affected by inaccurate meter readings?

Finally, the Commission should delegate to the Office of Policy and Docket Management staff the authority to modify the order to conform to the *Citation and Style Guide for the Public Utility Commission of Texas* and to make other non-substantive changes to the order for such matters as capitalization, spelling, grammar, punctuation, style, correction of numbering, and readability.

I look forward to discussing this matter with you at the open meeting.