



Control Number: 57386



Item Number: 79

## PUC DOCKET NO. 57386

## RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information)

First Name: Curtis + Teresa Last Name: Knapp  
Phone Number: 817-615-6760 Fax Number: \_\_\_\_\_  
Email Address: teri.knapp62@gmail.com  
Address, City, State: 175 Briar Oaks Ln Azle, TX 76020  
Location where service is received: Same  
(if different from the mailing address)

Please fill out the following:

**I wish to PROTEST the following proposed rate action/s:**

☒ I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

Our water stinks, it has killed our fish, we are constantly having to buy new faucets + shower head because of the water + the chemicals in it. We either have to drink bottled water or from a purifier

☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer:

Teresa L Knapp

Date: 1-3-2025

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**

## NOTICE OF PROPOSED RATE CHANGE – WATER

CURRENT RATES					PROPOSED RATES				
Minimum Monthly Charge includes 0 gallons					Minimum Monthly Charge includes 0 gallons				
Meter Size: <b>RESIDENTIAL</b>					Meter Size: <b>RESIDENTIAL</b>				
5/8" \$ 42					5/8" \$ 71.25				
3/4" \$ 42					3/4" \$ 71.25				
1" \$ 105					1" \$ 159.57				
1 1/2" \$ 210					1 1/2" \$ 319.14				
2" \$ 336					2" \$ 510.62				
3" \$ 630					3" \$ 957.42				
Other: 4", 6" \$ \$1,050; \$2,100 Respectively					Other: Unmetered, 6" \$ 123.08; 3,191.40 Respectively				
GALLONAGE CHARGE:					GALLONAGE CHARGE:				
TIER	VOLUME			CHARGE per 1000 gals.	TIER	VOLUME			CHARGE per 1000 gals.
Tier 1	0	to	All gals.	\$ 4.5 /1000 gals.	Tier 1	0	to	All gals.	\$ 8.64 /1000 gals.
Tier 2		to		\$ /1000 gals.	Tier 2		to		\$ /1000 gals.
Tier 3		to		\$ /1000 gals.	Tier 3		to		\$ /1000 gals.
Tier 4		to		\$ /1000 gals.	Tier 4		to		\$ /1000 gals.
Tier 5		to		\$ /1000 gals.	Tier 5		to		\$ /1000 gals.
MISCELLANEOUS FEES					MISCELLANEOUS FEES				
Tap Fee \$ \$750.00					Tap Fee \$ Actual Cost				
Reconnect Fee: Non-payment \$ \$25.00					Reconnect Fee: Non-payment (Maximum - \$25.00) \$ 25				
Customer's Request \$ \$50.00					Customer's Request \$ 25				
Transfer Fee \$ \$50.00					Transfer Fee \$ 10				
Late Charge \$ 10%					Late Charge (Indicate either \$5.00 or 10%) \$ 10%				
Returned Check Charge \$ \$30.00					Returned Check Charge \$ 25				
Deposit \$ \$50.00					Deposit (Maximum \$50.00) \$ 50				
Meter Test Fee \$ \$25.00					Meter Test Fee \$ 25 (Maximum - \$25.00)				

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges.  
Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**