

Control Number: 57386

Item Number: 563

PUC DOCKET NO. 57386

RATEPAYER COMMENTS/REQUESTS TO INTERVENE

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf) or mail the original to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin, Texas 78711-3326

No hearing will be held and the rates will be effective as proposed <u>unless</u> protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

CUSTOMER INFORMATION (please provide all of the requested information) Last Name: Phone Number: Email Address: Address, City, State: Location where service is received: (if different from the mailing address) Please fill out the following: I am a household of I wish to PROTEST the following proposed rate action/s:

| pay approximately 125.00 for | pay considered evidence in this case; and I have no further obligation to participate in the proceeding. Public Look with comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page if necessary.
The water quality does not allow us to cook or drink using these services they are only useful for bath water (still questionable) and toilet water. We purchase ice and bottled water for all potable water purposes ☐ I am requesting to INTERVENE in this proceeding. As an INTERVENOR, I understand that: I Stands am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH). Signature of Ratepayer:

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline

Si desea informacion en Espanol, puede llamar al 1-888-782-8477

512-936-7136

Updated: September 29, 2021

NOTICE OF PROPOSED RATE CHANGE – WATER CURRENT RATES PROPOSED RATES Minimum Monthly Charge includes 0 gallons Minimum Monthly Charge includes 0 gallons Meter Size: Meter Size: RESIDENTIAL RESIDENTIAL 5/8" 49.89 5/8" \$ 68.27 \$ 3/4" \$ 49.89 3/4" 68.27 1" 1" 109.99 \$ 152.89 1 1/2" S 219.99 1 1/2" \$ 305.78 351.99 \$ 489.24 3" 3" 351.99 S 917.33 8 81.09 \$ 118.54 Other: Unmetered Other: Unmetered GALLONAGE CHARGE: GALLONAGE CHARGE: TIER VOLUME CHARGE per TIER VOLUME CHARGE per 1000 gals. 1000 gals. /1000 /1000 Tier 1 All gals. \$ 5.2 Tier 1 All 8.38 to gals. to gals. gals. /1000 /1000 Tier 2 Tier 2 \$ 0 \$ gals. gals. gals. gals. to to /1000 /1000 Tier 3 gals. \$ 0 Tier 3 \$ to gals. to gals. gals. /1000 /1000 Tier 4 0 S 0 Tier 4 S to gals. gals. gals. gals. to /1000 /1000 Tier 5 gals. \$ Tier 5 \$ to gals. to gals. gals. MISCELLANEOUS FEES MISCELLANEOUS FEES \$ Actual Cost Actual Cost Tap Fee Tap Fee S Reconnect Fee: Reconnect Fee: Non-payment Non-payment (Maximum - \$25.00) 25 \$ 25 \$ Customer's Request Customer's Request \$ 25 25 \$ Transfer Fee Transfer Fee \$ 10 \$ 10 Late Charge S 10% Late Charge (Indicate 10% either \$5.00 or 10%) Returned Check Charge 25 Returned Check Charge 25 \$ Deposit \$ 50 Deposit 50 (Maximum \$50.00) Meter Test Fee 25 Meter Test Fee 25

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

(Maximum - \$25.00)

If applicable, list any bill payment assistance programs to low income ratepayers.

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