



Filing Receipt

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**LEAD & COPPER RULE
CORROSION CONTROL
MANDATORY LANGUAGE – TIER II**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cassie Water System Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have the right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failed to submit recommendations for optimal corrosion control treatment
- Failure to meet approved maximum permissible levels for entry point for lead and copper

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes.
- Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- **Do not boil your water to remove lead and copper.** Excessive boiling water makes the lead and copper more concentrated - the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been, you would have been notified **within 24 hours**. Typically, lead and copper enters water supplies by leaching from lead, copper, or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. **However**, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure*

*Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage, People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level

What is being done?

Scheduled are our Routine Lead and Copper Tap Sampling. Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as another Engineer. As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

For more information, please contact Cassie Water System at 512-793-6126 or P.O. BOX 643, Buchanan Dam, TX 78609.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Cassie Water System. State Water System ID#: 0270047.
Date distributed: 04-10-2019.

Cassie Water System Customer:

We are required by the Texas Commission Environmental Quality (TCEQ) to collect samples at five customer sample sites for lead and copper every six months. Upon receiving our analytical results for LCRA Environmental Laboratory Services the project summary concluded that we had an analyte detected above the maximum contaminant level (MCL) – Copper Total at one customer sample site out of five in June 2019 (6M – 1).

Cassie Water System is required by the TCEQ to have other various types of samples collected throughout every year. Our public water system (PWS) is contacted to schedule these appointments with a Sampler Technician of the TCEQ. Samples are then collected by the Sampler Technician from the ordered sample site locations specified, during collection one of our water system representatives must accompany the Sampler Technician. After the samples are collected, they are then submitted to the Texas Department of State Health Services for analysis.

Below Cassie Water System has provided our system lead and copper test results obtained from the All Metals Analysis Reports collected on March 22, 2018 and May 01, 2019.

Entry Point(s): EP001 – Well No. 1 (Agarita)

May 01, 2019

Copper	0.0200	mg/L
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Lead	<0.0010	mg/L
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March 22, 2018

Copper	0.0134	mg/L
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Lead	<0.0010	mg/L
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Entry Point(s): EP002 – Well No. 2 (S. Chaparral)

May 01, 2019

Copper	0.0226	mg/L
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Lead	<0.0010	mg/L
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March 22, 2018

Copper	0.0316	mg/L
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Lead	<0.0010	mg/L
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MCL Action Levels:

Copper MCL is 1.3 mg/L

Lead MCL is 0.015 mg/L

Date Distributed: 08-08-2019

LEAD AND COPPER RULE

CORROSION CONTROL

MANDATORY LANGUAGE – TIER II

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cassie Water System Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement (copper). Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failed to submit recommendations for optimal corrosion control treatment.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes. Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- Do not boil your water to remove lead and copper. Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been you would have been notified within 24 hours. Typically, lead and copper enters water suppliers by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.*

*Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage. People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What is being done?

Scheduled are our Routine Lead and Copper Tap Sampling (6M – 2). Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as the Engineer. As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

For more information, please contact the Cassie Water System at 512-793-6126 or P.O. Box 643, Buchanan Dam, TX 78609.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Cassie Water System. State Water System ID #: 0270047. Date distributed: 08-08-2019.

Texas Commission on Environmental Quality
Lead Copper Rule for Community Water Systems Form 20681a
Lead Copper Rule for Community Public Education Requirements
FOR COMMUNITIES

Cassie Water System found elevated levels of lead in drinking water in the building(s) or residences during June 2019 (6M - 1), the action levels **did not** exceed the maximum contaminant level (MCL), the MCL for lead is 0.015 mg/L. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

This notice is being sent to you by Cassie Water System Texas State Water System ID # 0270047 on 08-08-2019.

The Texas Commission on Environmental Quality (TCEQ) and Cassie Water System are concerned about lead in your drinking water. Although most sinks had low levels of lead in the drinking water, some had high lead levels above the Environmental Protection Agency (EPA) action level of 15 parts per billion (ppb), or 0.015 milligrams of lead per liter of water (mg/L).

Please note, this is not a violation under federal or state law, it does however, prompt Cassie Water System to have post Lead Public Education and if found to have a high level reading in subsequent sampling, a program in place to minimize lead in your drinking water. This program may include adding corrosion control treatment, source water treatment, and if necessary replacing lead service lines. If you have any questions about how we are carrying out the requirements of the lead regulation, please give us a call at 512-793-6126. This document explains the simple steps you can take to protect you and your family by reducing your exposure to lead in drinking water while in the Cassie Water System homes(s).

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. The main sources of lead exposure are lead based paint and lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the work place and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children's metal jewelry.

Lead in drinking water, although rarely the sole cause of lead poisoning can significantly increase a person's total lead exposure, particularly the exposure of infants who drink baby formulas and concentrated juices that are mixed with water. The Environmental Protection Agency (EPA) estimates that drinking water can make up 20 percent or more of a person's total exposure to lead. Lead is unusual among drinking water contaminants in that it seldom occurs naturally in water supplies like rivers and lakes. Lead enters drinking water primarily as a result of the corrosion, or the wearing away of materials containing lead in the water distribution system and household plumbing. These materials include lead-based solder used to join copper pipe, brass and chrome plated brass faucets, and in some cases, pipes made of lead that connect your house to the water main (service lines). In 1986, Congress banned the use of lead solder containing greater than 0.2% lead, and in 2011 restricted the lead content of faucets, pipes and other plumbing materials to 0.25%. When water stands in lead pipes or plumbing systems containing lead for several hours or more, the lead may dissolve into your drinking water. This means the first water drawn from the tap in the morning, or later in the afternoon after returning from work or school, can contain fairly high levels of lead.

Steps You Can Take to Reduce Exposure to Lead in Drinking Water

1. Run water to flush out lead. If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
2. Use cold water for cooking and preparing baby formula. Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water. Don't use water from the hot water tap to make baby formula.
3. Do not boil water to remove lead. Boiling water will not reduce lead.
4. Look for alternative sources or treatment of water. You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality. Contact NSF International at 800-NSF-8010 or NSF website for information on performance standards for water filters.
5. Get your child's blood tested. Contact your local health department or healthcare provider to find out how you can get your child tested for lead, if you are concerned about exposure.

What Happened and What is Being Done

Routine sampling was completed in June 2019 (6M – 1). **Zero** sample sites exceeded the MCL of 0.015 mg/L for lead from sink in the June 2019 (6M – 1). Additional sampling will be performed in 2019 (6M – 2). Offer to resample any sink/location that was high in lead.

**Texas Commission on Environmental Quality
Lead Copper Rule for Community Water Systems Form 20681a**

**Lead Copper Rule for Community Public Education Requirements
FOR COMMUNITIES**

Cassie Water System found elevated levels of lead in drinking water in the building(s) or residences during Dec 2019 (6M - 2), the action levels did exceed the maximum contaminant level (MCL), the MCL for lead is 0.015 mg/L. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

This notice is being sent to you by the Cassie Water System Texas State Water System ID # 0270047 on 02-06-2020.

The Texas Commission on Environmental Quality (TCEQ) and Cassie Water System are concerned about lead in your drinking water. Although most sinks had low levels of lead in the drinking water, some had high lead levels above the Environmental Protection Agency (EPA) action level of 15 parts per billion (ppb), or 0.015 milligrams of lead per liter of water (mg/L).

Please note, this is not a violation under federal or state law, it does however, prompt Cassie Water System to have post Lead Public Education and if found to have a high level reading in subsequent sampling, a program in place to minimize lead in your drinking water. This program may include adding corrosion control treatment, source water treatment, and if necessary replacing lead service lines. If you have any questions about how we are carrying out the requirements of the lead regulation, please give us a call at 512-793-6126. This document explains the simple steps you can take to protect you and your family by reducing your exposure to lead in drinking water while in the Cassie Water System homes(s).

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. The main sources of lead exposure are lead based paint and lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the work place and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children's metal jewelry.

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Steps You Can Take to Reduce Exposure to Lead in Drinking Water

1. Run water to flush out lead. If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
2. Use cold water for cooking and preparing baby formula. Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water. Don't use water from the hot water tap to make baby formula.
3. Do not boil water to remove lead. Boiling water will not reduce lead.
4. Look for alternative sources or treatment of water. You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality. Contact NSF International at 800-NSF-8010 or NSF website for information on performance standards for water filters.
5. Get your child's blood tested. Contact your local health department or healthcare provider to find out how you can get your child tested for lead, if you are concerned about exposure.

What Happened and What is Being Done

Scheduled are our Routine Lead and Copper Tap Sampling (6M - 1).

LEAD AND COPPER RULE

CORROSION CONTROL

MANDATORY LANGUAGE – TIER II

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cassie Water System Water Contains High Levels of Lead and/or Copper

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. Our water system recently violated a drinking water requirement. Even though this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failed to submit recommendations for optimal corrosion control treatment.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
- Find out whether your pipes contain lead, lead solder, or copper.
- Run your water for 15-30 seconds or until it becomes cold before using it for drinking or cooking. This flushes any standing lead and copper from the pipes. Don't cook with or drink water from the hot water tap; lead and copper dissolves more easily into hot water.
- Do not boil your water to remove lead and copper. Excessive boiling water makes the lead and copper more concentrated – the lead and copper remains when the water evaporates.

What does this mean?

This is not an emergency. If it had been you would have been notified within 24 hours. Typically, lead and copper enters water suppliers by leaching from lead, copper or brass pipes and plumbing components. New lead pipes and plumbing components containing lead are no longer allowed for this reason. However, many older homes may contain lead pipes. Your water is more likely to contain high lead levels if water pipes in/or leading to your home are made of lead or contain lead solder.

**Infants and children who drink water containing lead in excess of the action level could experience delays in their physical or mental development. Children could show slight deficits in attention span and learning abilities. Adults who drink this water over many years could develop kidney problems or high blood pressure.*

*Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage. People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What is being done?

Scheduled are our Routine Lead and Copper Tap Sampling (6M – 1). Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

For more information, please contact the Cassie Water System at 512-793-6126 or P.O. Box 643, Buchanan Dam, TX 78609.

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This notice is being sent to you by the Cassie Water System. State Water System ID #: 0270047. Date distributed: 02-06-2020.

**Texas Commission on Environmental Quality
Lead Copper Rule for Community Water Systems Form 20681a
Lead Copper Rule for Community Public Education Requirements
FOR COMMUNITIES**

Cassie Water System found no elevated levels of lead in drinking water in the building(s) or residences during December 2020 (6M-2), the action levels did not exceed the maximum contaminant level (MCL), the MCL for lead is 0.015 mg/L. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

This notice is being sent to you by the Cassie Water System Texas State Water System ID # 0270047 on 02-23-2021.

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Health Effects of Lead

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LEAD AND COPPER RULE

CORROSION CONTROL

MANDATORY LANGUAGE – TIER II

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

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The list below has the corrosion control treatment actions which we did not complete, or properly complete, within the required time allowed by drinking water regulations.

- Failed to submit recommendations for optimal corrosion control treatment.

What should I do?

Listed below are some steps you can take to reduce your exposure to lead and/or copper:

- Call us at the number below to find out how to get your water tested for lead and copper.
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What does this mean?

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*Children and adults who drink water containing copper in excess could experience stomach and intestinal distress as well as liver and/or kidney damage.**

Copper Health Effects

Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage. People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What is being done?

Scheduled are our Routine Lead and Copper Tap Sampling (6M – 1). Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

For more information, please contact the Cassie Water System at 512-793-6126 or P.O. Box 61311, San Angelo, TX 76906.

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Steps You Can Take to Reduce Exposure to Lead in Drinking Water

1. Run water to flush out lead. If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
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5. Get your child's blood tested. Contact your local health department or healthcare provider to find out how you can get your child tested for lead, if you are concerned about exposure.

What Happened and What is Being Done

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Short term exposure: Gastrointestinal distress, Long term exposure: Liver or kidney damage. People with Wilson's Disease should consult their personal doctor if the amount of copper in their water exceeds the action level.

What is being done?

Scheduled are our Routine Lead and Copper Tap Sampling (6M – 1). Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

For more information, please contact the Cassie Water System at 512-793-6126 or P.O. Box 61311, San Angelo, TX 76906.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

This notice is being sent to you by the Cassie Water System. State Water System ID #: 0270047. Date distributed: 02-16-2022.

**Texas Commission on Environmental Quality
Lead Copper Rule for Community Water Systems Form 20681a**

**Lead Copper Rule for Community Public Education Requirements
FOR COMMUNITIES**

Cassie Water System found elevated levels of lead in drinking water in the building(s) or residences during December 2021 (6M-2), the action levels did not exceed the maximum contaminant level (MCL), the MCL for lead is 0.015 mg/L. Lead can cause serious health problems, especially for pregnant women and young children. Please read this information closely to see what you can do to reduce lead in your drinking water.

This notice is being sent to you by the Cassie Water System Texas State Water System ID # 0270047 on 02-16-2022.

The Texas Commission on Environmental Quality (TCEQ) and Cassie Water System are concerned about lead in your drinking water. Although most sinks had low levels of lead in the drinking water, some had high lead levels above the Environmental Protection Agency (EPA) action level of 15 parts per billion (ppb), or 0.015 milligrams of lead per liter of water (mg/L).

Please note, this is not a violation under federal or state law, it does however, prompt Cassie Water System to have post Lead Public Education and if found to have a high level reading in subsequent sampling, a program in place to minimize lead in your drinking water. This program may include adding corrosion control treatment, source water treatment, and if necessary replacing lead service lines. If you have any questions about how we are carrying out the requirements of the lead regulation, please give us a call at 512-793-6126. This document explains the simple steps you can take to protect you and your family by reducing your exposure to lead in drinking water while in the Cassie Water System homes(s).

Health Effects of Lead

Lead can cause serious health problems if too much enters your body from drinking water or other sources. It can cause damage to the brain and kidneys, and can interfere with the production of red blood cells that carry oxygen to all parts of your body. The greatest risk of lead exposure is to infants, young children, and pregnant women. Scientists have linked the effects of lead on the brain with lowered IQ in children. Adults with kidney problems and high blood pressure can be affected by low levels of lead more than healthy adults. Lead is stored in the bones and it can be released later in life. During pregnancy, the child receives lead from the mother's bones, which may affect brain development.

Sources of Lead

Lead is a common metal found in the environment. Drinking water is one possible source of lead exposure. The main sources of lead exposure are lead based paint and lead-contaminated dust or soil, and some plumbing materials. In addition, lead can be found in certain types of pottery, pewter, brass fixtures, food, and cosmetics. Other sources include exposure in the work place and exposure from certain hobbies (lead can be carried on clothing or shoes). Lead is found in some toys, some playground equipment, and some children's metal jewelry.

Lead in drinking water, although rarely the sole cause of lead poisoning can significantly increase a person's total lead exposure, particularly the exposure of infants who drink baby formulas and concentrated juices that are mixed with water. The Environmental Protection Agency (EPA) estimates that drinking water can make up 20 percent or more of a person's total exposure to lead. Lead is unusual among drinking water contaminants in that it seldom occurs naturally in water supplies like rivers and lakes. Lead enters drinking water primarily as a result of the corrosion, or the wearing away of materials containing lead in the water distribution system and household plumbing. These materials include lead-based solder used to join copper pipe, brass and chrome plated brass faucets, and in some cases, pipes made of lead that connect your house to the water main (service lines). In 1986, Congress banned the use of lead solder containing greater than 0.2% lead, and in 2011 restricted the lead content of faucets, pipes and other plumbing materials to 0.25%. When water stands in lead pipes or plumbing systems containing lead for several hours or more, the lead may dissolve into your drinking water. This means the first water drawn from the tap in the morning, or later in the afternoon after returning from work or school, can contain fairly high levels of lead.

Steps You Can Take to Reduce Exposure to Lead in Drinking Water

1. Run water to flush out lead. If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
2. Use cold water for cooking and preparing baby formula. Do not cook with or drink water from the hot water tap; lead dissolves more easily into hot water. Don't use water from the hot water tap to make baby formula.
3. Do not boil water to remove lead. Boiling water will not reduce lead.
4. Look for alternative sources or treatment of water. You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead. Be sure to maintain and replace a filter device in accordance with the manufacturer's instructions to protect water quality. Contact NSF International at 800-NSF-8010 or NSF website for information on performance standards for water filters.
5. Get your child's blood tested. Contact your local health department or healthcare provider to find out how you can get your child tested for lead, if you are concerned about exposure.

What Happened and What is Being Done

Scheduled are our Routine Lead and Copper Tap Sampling (6M – 1). Currently, we have been in contact with the Texas Commission on Environmental Quality (TCEQ), as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.



CSWR-TEXAS
Utility Operating Company
A LINCOLN ENERGY COMPANY

CSWR-Texas Utility Operating Company
1630 Des Peres Rd., Ste 140
Des Peres, MO 63131

AUTO 5-DIGIT 78611
CWC1107D *** 7000002781 00.0013.0019 2781/1



CRICCHIO, MICHAEL OR CURRENT RESIDENT
115 S CHAPARRAL
BURNET TX 78611-2836

Date: October 31, 2024
Attn: Cricchio, Michael Or Current Resident
Subject: Notice of **Unknown Service Line Material**

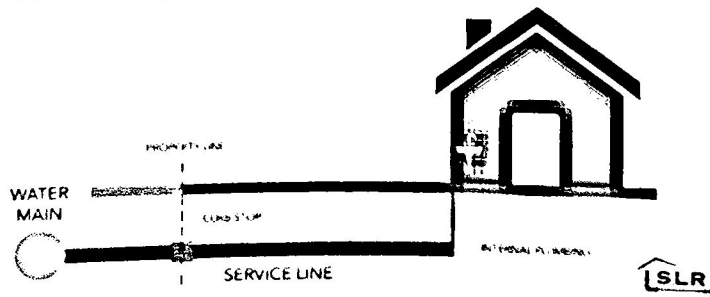
Dear Customer:

We are writing to inform you of an important matter concerning the water service lines in your area. As part of our ongoing efforts to ensure the safety and quality of the drinking water supply, we have recently completed a survey of service lines within our community.

Notice of unknown service line material

CSWR-Texas Utility Operating Company is focused on protecting the health of every household in our community. This notice contains important information about your drinking water. Please share this information with anyone who drinks and/or cooks using water at this property. In addition to people directly served at this property, this can include people in apartments, nursing homes, schools, businesses, as well as parents served by childcare at this property.

CSWR-Texas is working to identify service line materials throughout the water system and has determined that the water pipe (called a service line) that connects your home to the water main is made from **unknown material** but *may* be lead. Because your service line material is unknown, there is the potential that some or all the service line could be made of lead or galvanized pipe that was previously connected to lead. People living in homes with a lead or galvanized pipe previously connected to a lead service line have an increased risk of exposure to lead from their drinking water.



Identifying service line material

To help determine the material of your service line, please visit our website and navigate to the Water Quality tab or click on the QR code on the back page. Additionally, the EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at:
<https://www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead>.



CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

Health effects of lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps you can take to reduce lead in drinking water

Below are recommended actions that you may take, separately or in combination, if you are concerned about lead in your drinking water. The list also includes where you may find more information and is not intended to be a complete list or to imply that all actions equally reduce lead in drinking water.

Use filters properly: Using a filter can reduce lead in drinking water. If you use a filter, it should be certified to remove lead. Read any directions provided with the filter to learn how to properly install, maintain, and use your cartridge and when to replace it. Using the cartridge after it has expired can make it less effective at removing lead. Do not run hot water through the filter. For more information on facts and advice on home water filtration systems, see EPA's

<https://www.epa.gov/water-research/consumer-tool-identifying-point-use-and-pitcher-filters-certified-reduce-lead>.

Clean your aerator: Regularly clean your faucet's screen (also known as an aerator). Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

Use cold water: Do not use hot water from the tap for drinking, cooking, or making baby formula as lead dissolves more easily into hot water. Boiling water does not remove lead from water.

Run your water: The more time water has been sitting in pipes providing water to your home, the more lead it may contain. Before drinking, flush your home's pipes by running the tap, taking a shower, doing laundry, or doing a load of dishes. The amount of time to run the water will depend on whether your home has a lead service line or not, as well as the length and diameter of the service line and the amount of plumbing in your home. Residents may contact us at [phone number and/or email address] for recommendations about flushing times in their community.

Learn what your service line material is: Contact a licensed plumber to determine if the pipe connecting your home to the water main (called a service line) is from lead, galvanized, or other material, or you may visit our website to learn more about how to determine your lines and what we are doing to replace lead service lines. Additionally, see the EPA's online step-by-step guide to learn how to find lead pipes in your home [Protect Your Tap: A quick check for lead](#).

For more information on reducing lead exposure from your drinking water and the health effects of lead, visit the EPA's website at <http://www.epa.gov/lead>.

Sincerely,
CSWR-Texas Utility Operating Company



6/21/22, 5:46 PM

Ascension Mail - [EXTERNAL] Fwd: TCEQ Enforcement Order against Cassie Water System scheduled for Texas Register Public...



Michael Cricchio <mccricchio@ascension.org>

[EXTERNAL] Fwd: TCEQ Enforcement Order against Cassie Water System scheduled for Texas Register Publication
1 message

Corey Cricchio <coreyfnp@gmail.com>
To: Michael C Cricchio <McCricchio@ascension.org>

Tue, Jun 21, 2022 at 5:45 PM

----- Forwarded message -----

From: **Amanda Conner** <Amanda.Conner@tceq.texas.gov>
Date: Wed, Feb 24, 2021, 12:33 PM
Subject: TCEQ Enforcement Order against Cassie Water System scheduled for Texas Register Publication
To: coreyfnp@gmail.com <coreyfnp@gmail.com>
Cc: Amanda Conner <Amanda.Conner@tceq.texas.gov>

Good morning Mr. Cricchio,

To follow up on our earlier phone conversation, I wanted to reiterate that the TCEQ Enforcement case against Cody Brent Lewis and Anita Lewis dba Cassie Water System is scheduled for publication in the Texas Register from March 5, 2021 through April 5, 2021. Please note the case summary is not viewable on the Texas Register until March 5, 2021. Public comments may be submitted by mail or fax as listed below, or alternatively, you may send an email to me and I will see they are processed appropriately. Please note that all public comments must be received by 5:00pm on April 5, 2021 in order to be considered by TCEQ.

Written comments about an Agreed Order(AO) should be sent to the enforcement coordinator designated for each AO at the commission's central office at P.O. Box 13087, Austin, Texas 78711-3087 and must be received by 5:00 p.m. on April 5, 2021. Written comments may also be sent by facsimile machine to the enforcement coordinator at (512) 239-2550. The commission's enforcement coordinators are available to discuss the AOs and/or the comment procedure at the listed phone numbers; however, TWC, §7.075, provides that comments on the AOs shall be submitted to the commission in writing.

I have also attached a copy of the proposed agreed order sent to Cassie Water System. If you have any questions or concerns, please don't hesitate to contact me.

Thank you,

Amanda E. Conner
Enforcement Coordinator
Drinking Water Section • Enforcement Division
P.O. BOX 13087•MC-219•Austin, TX 78753
Phone: (512) 239-2521
Mobile: (512) 676-7487
FAX: (512) 239-0036

6/21/22, 5:46 PM

Ascension Mail - [EXTERNAL] Fwd: Concerns regarding Cassie Water System



Michael Cricchio <mccricchio@ascension.org>

[EXTERNAL] Fwd: Concerns regarding Cassie Water System
1 message

Corey Cricchio <coreyfnp@gmail.com>
To: Michael C Cricchio <McCricchio@ascension.org>

Tue, Jun 21, 2022 at 5:45 PM

----- Forwarded message -----

From: **Amanda Conner** <Amanda.Conner@tceq.texas.gov>
Date: Fri, Oct 16, 2020, 10:23 AM
Subject: Concerns regarding Cassie Water System
To: coreyfnp@gmail.com <coreyfnp@gmail.com>
Cc: Amanda Conner <Amanda.Conner@tceq.texas.gov>

Good morning Corey,

I wanted to follow up with you regarding our earlier conversation about the notices you have been receiving for Cassie Water System and the current Enforcement Action against them for violations relating to treatment of Groundwater Under the Influence of Surface Water (Texas Admin. Code § 290.41(c)(1)).

After a Proposed Enforcement Order is sent to a water system, they have 60 days to review and choose to agree to the Order, compliance requirements, and penalty. If they agree, notice of the Order is published in the Texas Register for 30 days and then will go before the TCEQ Commission for approval. If the system does not agree to the Order or does not respond, the case is moved to TCEQ's Litigation Division and they will follow up with further legal action. However, the vast majority of systems agree to the Orders and further legal action is not required.

I anticipate the Proposed Enforcement Order going out to Cassie Water System in the next few weeks. After that, it may be a few months before the case is in front of the Commission for approval. You are welcome to view and/or speak at the Commission Agenda meeting. I have added you to my contact list for this case and will contact you when the case is published in the Texas Register and when it is scheduled for review by the Commission.

I also wanted to tell you about Texas Drinking Water Watch. This is a public, searchable database where you can view sampling results, violations, and more for public water systems. I would suggest inputting the water system name (Cassie Water System) in the search window and going from there. The database can be confusing to navigate at times, so please reference the Instructions for Texas Drinking Water Watch for further information.

This is a lot of information so please feel free to contact me with any questions or concerns.

Thank you,

Amanda E. Conner

Enforcement Coordinator

Drinking Water Section • Enforcement Division

P.O. BOX 13087 • MC-219 • Austin, TX 78753

Phone: (512) 239-2521

Mobile: (512) 676-7487

<https://mail.google.com/mail/u/0/?ik=047a78ahca&view=nt&search=all&namthid=thread-P%3A1736286184068030910&siml=msn-P%3A1736286184068030910>

Jon Niermann, *Chairman*
Emily Lindley, *Commissioner*
Bobby Janecka, *Commissioner*
Toby Baker, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 19, 2020

Ms. Anita Lewis, Co-Owner
Mr. Cody Brent Lewis, Co-Owner
Cassie Water System
P.O. Box 643
Buchanan Dam, Texas 78609

Re: Proposed Agreed Order
Anita Lewis dba Cassie Water System and Cody Brent Lewis dba Cassie Water System
RN102697794; Public Water Supply ID No. 0270047
Docket No. 2020-0956-PWS-E; Enforcement Case No. 59594
FOR SETTLEMENT PURPOSES ONLY

Dear Ms. and Mr. Lewis:

The Executive Director of the Texas Commission on Environmental Quality ("Commission" or "TCEQ") is pursuing an enforcement action against you for violations of the Texas Health & Safety Code and Commission Rules. These violations were discovered during a record review conducted on June 29, 2020 through July 17, 2020, and documented in a letter dated July 17, 2020, from the TCEQ Drinking Water Special Functions Section.

Please find enclosed a proposed agreed order which we have prepared in an attempt to expedite this enforcement action. The order assesses an administrative penalty of \$30,234, identifies the violations that we are addressing, and identifies specific technical requirements necessary to resolve them.

If you have any questions regarding this matter, we are available to discuss them in a conference in Austin or over the telephone. If we reach agreement in a timely manner, the TCEQ will then proceed with the remaining procedural steps to settle this matter. These steps include publishing notice of the proposed order in the *Texas Register*, and scheduling the matter for approval by the Commission. We believe that handling this matter expeditiously could save you and the TCEQ a significant amount of time, as well as the expense associated with litigation.

Enclosed for your convenience is a return envelope. If you agree with the order as proposed, please sign and return the original order **and** the penalty payment (check payable to "TCEQ" and referencing Anita Lewis dba Cassie Water System and Cody Brent Lewis dba Cassie Water System, Docket No. 2020-0956-PWS-E) to:

Ms. Anita Lewis
Mr. Cody Brent Lewis
November 19, 2020
Page 2

Financial Administration Division, Revenue Operations Section
Attention: Cashier's Office, MC 214
Texas Commission on Environmental Quality
P.O. Box 13088
Austin, Texas 78711-3088

Should you believe you are unable to pay the proposed administrative penalty, you may claim financial inability to pay part or all of the penalty amount. In order to qualify for financial inability to pay, the penalty must exceed \$3,600 and be greater than 1% of annual gross revenues. If this is the case, please contact us immediately to obtain a list of financial disclosure documents that must be submitted within 30 days of the receipt of this letter. These documents, once properly completed and submitted, will be thoroughly reviewed to determine if we agree with the claim of financial inability. Please be aware that if financial inability is proven to the satisfaction of staff, discussions pertaining to the penalty amount adjustment will focus only on deferral and not on waiver of the penalty amount.

You may be able to perform or contribute to a Supplemental Environmental Project ("SEP"), which is a project that benefits the environment, to offset a portion of your penalty. **If you are interested in performing an SEP, you must agree to the penalty amount and submit an SEP proposal within 30 days of receipt of this proposed order.**

For additional information about the types of SEPs available and eligibility criteria, please go to the TCEQ's web site link at <https://www.tceq.texas.gov/compliance/enforcement/sep> or contact the Enforcement Coordinator listed below.

Please note that any agreements we reach are subject to final approval in accordance with 30 TEX. ADMIN. CODE § 70.10(a).

If we cannot reach a settlement of this enforcement action or you do not wish to participate in this expedited process, we will proceed with enforcement under the Commission's Enforcement Rules, 30 TEX. ADMIN. CODE ch. 70. Specifically, if the signed order and penalty are not mailed and postmarked within 60 days from the date of this letter, your case will be forwarded to the Litigation Division and this settlement offer will no longer be available. The enforcement process described in 30 TEX. ADMIN. CODE ch. 70 requires the staff to prepare and issue an Executive Director's Preliminary Report and Petition to the Commission. If you would like to obtain a copy of 30 TEX. ADMIN. CODE ch. 70, or any other TCEQ rules, the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI-032) are located on our agency website at <http://www.tceq.texas.gov> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from the Central Office Publications Ordering Team at (512) 239-0028.

Ms. Anita Lewis
Mr. Cody Brent Lewis
November 19, 2020
Page 3

For any questions or comments about this matter or to arrange a meeting, please contact Ms. Amanda Conner of my staff at (512) 676-7487 or amanda.conner@tceq.texas.gov.

Sincerely,



Megan Hamilton, Manager
Enforcement Division
Texas Commission on Environmental Quality

MH/ac

Enclosures: Proposed Agreed Order, Return Envelope, Penalty Calculation Worksheets, Site Compliance Histories

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



IN THE MATTER OF AN
ENFORCEMENT ACTION
CONCERNING
ANITA LEWIS DBA CASSIE
WATER SYSTEM AND CODY
BRENT LEWIS DBA CASSIE
WATER SYSTEM
RN102697794

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BEFORE THE

TEXAS COMMISSION ON

ENVIRONMENTAL QUALITY

AGREED ORDER DOCKET NO. 2020-0956-PWS-E

On _____, the Texas Commission on Environmental Quality ("the Commission" or "TCEQ") considered this agreement of the parties, resolving an enforcement action regarding Anita Lewis dba Cassie Water System and Cody Brent Lewis dba Cassie Water System (the "Respondents") under the authority of TEX. HEALTH & SAFETY CODE ch. 341. The Executive Director of the TCEQ, through the Enforcement Division, and the Respondents presented this Order to the Commission.

The Respondents understand that they have certain procedural rights at certain points in the enforcement process, including the right to formal notice of violations, notice of an evidentiary hearing, the right to an evidentiary hearing, and a right to appeal. By entering into this Order, the Respondents agree to waive all notice and procedural rights.

It is further understood and agreed that this Order represents the complete and fully-integrated agreement of the parties. The provisions of this Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Order unenforceable, the remaining provisions shall be valid and enforceable. The duties and responsibilities imposed by this Order are binding upon the Respondents.

The Commission makes the following Findings of Fact and Conclusions of Law:

I. FINDINGS OF FACT

1. The Respondents own and operate a public water supply located at Agarita Drive west of Ranch-to-Market Road 690 near Burnet, Burnet County, Texas (the "Facility"). The Facility provides water for human consumption, has approximately 66 service connections, and serves at least 25 people per day for at least 60 days per year. As such, the Facility is a public water system as defined in 30 TEX. ADMIN. CODE § 290.38(71).
2. During a record review conducted on June 29, 2020 through July 17, 2020, an investigator documented that:
 - a. The Respondents did not perform and submit a corrosion control study to identify optimal corrosion control treatment for the system within 12 months

after the end of the July 1, 2017 through December 31, 2017 monitoring period in which the system first exceeded the copper action level.

- b. The Facility did not install treatment equipment and did not provide treatment at the Facility's treatment plants (TP1760 and TP1761) by October 10, 2019, as required by the letter from the Executive Director dated April 10, 2018, and did not submit a Surface Water Monthly Operating Report ("SWMOR") for the months of November 2019 through April 2020.

II. CONCLUSIONS OF LAW

1. As evidenced by Finding of Fact No. 1, the Respondents are subject to the jurisdiction of the TCEQ pursuant to TEX. HEALTH & SAFETY CODE ch. 341 and the rules of the TCEQ.
2. As evidenced by Finding of Fact No. 2.a, the Respondents failed to perform and submit a corrosion control study to identify optimal corrosion control treatment for the system within 12 months after the end of the monitoring period in which the system first exceeded the copper action level, in violation of 30 TEX. ADMIN. CODE § 290.117(f)(1)(A)(ii) and (i)(7).
3. As evidenced by Finding of Fact No. 2.b, the Respondents failed to provide a minimum treatment consisting of coagulation with direct filtration and adequate disinfection for ground water under the influence of surface water ("GUI"), and failed to submit SWMORs for systems that use GUI, in violation of 30 TEX. ADMIN. CODE §§ 290.42(c)(1), 290.110(e)(2) and (e)(6), and 290.111(a)(2) and (h).
4. Pursuant to TEX. HEALTH & SAFETY CODE § 341.049(a), the TCEQ has the authority to assess an administrative penalty against the Respondents for violations of state statutes within the TCEQ's jurisdiction, for violations of rules adopted under such statutes, or for violations of orders or permits issued under such statutes.
5. An administrative penalty in the amount of \$30,234 is justified by the facts recited in this Order and considered in light of the factors set forth in TEX. HEALTH & SAFETY CODE § 341.049(b). The Respondents paid the \$30,234 penalty.

III. ORDERING PROVISIONS

NOW, THEREFORE, THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY ORDERS that:

1. The Respondents are assessed a penalty as set forth in Conclusion of Law No. 5 for violations of state statutes and rules of the TCEQ. The payment of this penalty and the Respondents' compliance with all the requirements set forth in this Order resolve only the matters set forth by this Order in this action. The Commission shall not be constrained in any manner from requiring corrective actions or penalties for violations that are not raised here. Penalty payments shall be made payable to "TCEQ" and shall be

sent with the notation "Re: Anita Lewis dba Cassie Water System and Cody Brent Lewis dba Cassie Water System, Docket No. 2020-0956-PWS-E" to:

Financial Administration Division, Revenue Operations Section
Attention: Cashier's Office, MC 214
Texas Commission on Environmental Quality
P.O. Box 13088
Austin, Texas 78711-3088

2. The Respondents are jointly and severally liable for the violations documented in this Order and are jointly and severally liable for timely and satisfactory compliance with all terms and conditions of this Order.
3. The Respondents shall undertake the following technical requirements:
 - a. Within 180 days after the effective date of this Order, install minimum treatment equipment consisting of coagulation with direct filtration and adequate disinfection for GUI at the Facility's treatment plants (TP1760 and TP1761), in accordance with 30 TEX. ADMIN. CODE §§ 290.42 and 290.111.
 - b. Within 195 days after the effective date of this Order, submit written certification as described in Ordering Provision No. 3.g below, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.a.
 - c. Within 225 days after the effective date of this Order:
 - i. Update the Facility's operational guidance and conduct employee training to ensure that self-reporting requirements are properly accomplished, including the timely submission of signed and certified SWMORs, in accordance with 30 TEX. ADMIN. CODE §§ 290.110 and 290.111; and
 - ii. Begin submitting complete and accurate SWMORs with the required turbidity and disinfection residual data to the Executive Director by the tenth day of the month following the end of each reporting period, in accordance with 30 TEX. ADMIN. CODE §§ 290.110 and 290.111. This provision will be satisfied upon six consecutive months of compliant reporting. The SWMORs shall be submitted to:

SWMOR Coordinator
Water Supply Division, MC 155
Texas Commission on Environmental Quality
P.O. Box 13087
Austin, Texas 78711-3087
 - d. Within 240 days after the effective date of this Order, submit written certification as described in Ordering Provision No. 3.g below, and include detailed

supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.c.i.

- e. Within 365 days after the effective date of this Order, perform and submit a corrosion control study to evaluate and identify an optimal corrosion control treatment method, in accordance with 30 TEX. ADMIN. CODE § 290.117.
- f. Within 380 days after the effective date of this Order, submit written certification as described in Ordering Provision No. 3.g below, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.e.
- g. Within 420 days after the effective date of this Order, submit written certification, and include detailed supporting documentation including photographs, receipts, and/or other records to demonstrate compliance with Ordering Provision No. 3.c.ii. The certification shall be signed by the Respondents and shall include the following certification language:

"I certify under penalty of law that I have personally examined and am familiar with the information submitted and all attached documents, and that based on my inquiry of those individuals immediately responsible for obtaining the information, I believe that the submitted information is true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations."

The certification shall be submitted to:

Order Compliance Team
Enforcement Division, MC 149A
Texas Commission on Environmental Quality
P.O. Box 13087
Austin, Texas 78711-3087

with a copy to:

Drinking Water Special Functions Section Manager
Water Supply Division, MC 155
Texas Commission on Environmental Quality
P.O. Box 13087
Austin, Texas 78711-3087

4. All relief not expressly granted in this Order is denied.

5. The duties and provisions imposed by this Order shall apply to and be binding upon the Respondents. The Respondents are ordered to give notice of this Order to personnel who maintain day-to-day control over the Facility operations referenced in this Order.
6. The Executive Director may grant an extension of any deadline in this Order or in any plan, report, or other document submitted pursuant to this Order, upon a written and substantiated showing of good cause. All requests for extensions by the Respondents shall be made in writing to the Executive Director. Extensions are not effective until the Respondents receive written approval from the Executive Director. The determination of what constitutes good cause rests solely with the Executive Director. Extension requests shall be sent to the Order Compliance Team at the address listed above.
7. The Executive Director may, without further notice or hearing, refer this matter to the Office of the Attorney General of the State of Texas ("OAG") for further enforcement proceedings if the Executive Director determines that the Respondents have not complied with one or more of the terms in this Order.
8. This Order shall terminate five years from its effective date or upon compliance with all the terms and conditions set forth in this Order, whichever is later.
9. This Order, issued by the Commission, shall not be admissible against the Respondents in a civil proceeding, unless the proceeding is brought by the OAG to: (1) enforce the terms of this Order; or (2) pursue violations of a statute within the Commission's jurisdiction, or of a rule adopted or an order or permit issued by the Commission under such a statute.
10. This Order may be executed in separate and multiple counterparts, which together shall constitute a single instrument. Any page of this Order may be copied, scanned, digitized, converted to electronic portable document format ("pdf"), or otherwise reproduced and may be transmitted by digital or electronic transmission, including but not limited to facsimile transmission and electronic mail. Any signature affixed to this Order shall constitute an original signature for all purposes and may be used, filed, substituted, or issued for any purpose for which an original signature could be used. The term "signature" shall include manual signatures and true and accurate reproductions of manual signatures created, executed, endorsed, adopted, or authorized by the person or persons to whom the signatures are attributable. Signatures may be copied or reproduced digitally, electronically, by photocopying, engraving, imprinting, lithographing, electronic mail, facsimile transmission, stamping, or any other means or process which the Executive Director deems acceptable. In this paragraph exclusively, the terms: electronic transmission, owner, person, writing, and written, shall have the meanings assigned to them under TEX. BUS. ORG. CODE § 1.002.
11. The effective date of this Order is the date it is signed by the Commission. A copy of this fully executed Order shall be provided to each of the parties.

SIGNATURE PAGE

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

For the Commission

Date

For the Executive Director

Date

I, the undersigned, have read and understand the attached Order. I am authorized to agree to the attached Order, and I do agree to the terms and conditions specified therein. I further acknowledge that the TCEQ, in accepting payment for the penalty amount, is materially relying on such representation.

I also understand that failure to comply with the Ordering Provisions, if any, in this Order and/or failure to timely pay the penalty amount, may result in:

- A negative impact on compliance history;
- Greater scrutiny of any permit applications submitted;
- Referral of this case to the Attorney General's Office for contempt, injunctive relief, additional penalties, and/or attorney fees, or to a collection agency;
- Increased penalties in any future enforcement actions;
- Automatic referral to the Attorney General's Office of any future enforcement actions; and
- TCEQ seeking other relief as authorized by law.

In addition, any falsification of any compliance documents may result in criminal prosecution.

Signature

Date

Name (Printed or typed)
Authorized Representative of
Anita Lewis dba Cassie Water System

Title

Signature

Date

Name (Printed or typed)
Authorized Representative of
Cody Brent Lewis dba Cassie Water System

Title

☐ If mailing address has changed, please check this box and provide the new address below:

Instructions: Send the original, signed Order with penalty payment to the Financial Administration Division, Revenue Operations Section at the address in Ordering Provision 1 of this Order.

Jon Niermann, *Chairman*
Bobby Janecka, *Commissioner*
Catarina R. Gonzales, *Commissioner*
Kelly Keel, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 13, 2024

Mr. Michael C. Cricchio
115 South Chaparral
Burnet, Texas 78611

Re: Investigation Request at:
Cassie Water System
Burnet, Burnet County, Texas
RN102697794; PWS ID No. 0270047; Investigation No. 1961250

Dear Mr. Cricchio,

The Texas Commission on Environmental Quality (TCEQ) Austin Region Office has completed a final investigation in response to your concern regarding drinking water quality for the above-referenced facility. Enclosed is a copy of the investigation report.

For more information about our complaint process, you may access the publication GI-278: *Do You Want to Make an Environmental Complaint? Do You Have Information or Evidence?* on our website at www.tceq.texas.gov.

We appreciate your concern in bringing this matter to our attention. If we can be of further assistance, please contact Ms. Jasmine Paredes at (512) 239-7043.

Sincerely,

A handwritten signature in cursive script, appearing to read "Chad Ahlgren".

Chad Ahlgren, Water Program Work Leader
Austin Region Office
Texas Commission on Environmental Quality

CA/jp

Enclosure: Investigation Report

PWS_0270047_CP_20240105_Investigation
Texas Commission on Environmental Quality
Investigation Report

The TCEQ is committed to accessibility. If you need assistance in accessing this document, please contact oce@tceq.texas.gov

**Customer: CSWR-TEXAS UTILITY OPERATING COMPANY,
LLC**

Customer Number: CN605844786

Regulated Entity Name: CASSIE WATER SYSTEM

Regulated Entity Number: RN102697794

Investigation # 1961250

Incident Numbers
414867

Investigator: JASMINE PAREDES

Site Classification GUI 51-250 CONNECTION

Conducted: 01/05/2024 -- 01/10/2024

No Industry Code Assigned

Program(s): PUBLIC WATER SYSTEM/SUPPLY

Investigation Type: Compliance Investigation

Location: OFF RM 690 ON CR 129 NORTH OF SH 29

Additional ID(s) 0270047

Address: ,
, ,

Local Unit: REGION 11 - AUSTIN
Activity Type(s) PWSCMPL - PWS Complaint
PWSRECON - PWS Recon-
Reconnaissance investigation for
surface water and groundwater
facilities.

Principal(s):

Role

RESPONDENT

Name

CSWR-TEXAS UTILITY OPERATING COMPANY LLC

Contact(s):

Role

PARTICIPATED
IN

Title

OPERATIONS
COMPANY OWNER

Name

MS HEATHER NEHILA

Phone

Office (936) 321-7721

PARTICIPATED
IN

Title
OPERATOR

Name
MR CHAD SILLERS

Phone
Work

(888) 562-4413

REGULATED
ENTITY MAIL
CONTACT

Title
TEXAS REGIONAL
MANAGER

Name
MR KARL STEPHENS

Phone
Work

(832) 626-3570

Other Staff Member(s):

Role

Investigator
Supervisor
QA Reviewer
Supervisor

Name

MICHAEL CAMERON
CHAD AHLGREN
MICHAEL CAMERON
SHAWN STEWART

Associated Check List

Checklist Name
PWS COMPLAINT INVESTIGATION

Unit Name
1

Investigation Comments:

INTRODUCTION

From January 5, 2024, through January 10, 2024, a Complaint Investigation was conducted at Cassie Water System, Public Water Supply ID 0270047, located on County Road 129, north of Buchanan Dam in Burnet County.

The investigation was conducted by Environmental Investigators with the TCEQ Austin Region Office, Jasmine Paredes and Michael Cameron in response to complaints received on January 2, 2024, and January 8, 2024. The complaints alleged high levels of chlorine in the water.

One additional issue was noted as a result of the investigation. A General Compliance (GC) letter will be sent to regulated entity. A final letter and a copy of the report will be sent to the complainants.

GENERAL FACILITY AND PROCESS INFORMATION

The Cassie Water System is a community Groundwater Under the Influence of Surface Water (GUI) system with 67 service connections, where an estimated 106 residents live. The system operates as a utility under Certificate of Convenience and Necessity ID 11663.

The water system has two wells (G0270047A and G0270047B). Water from Well 1 is injected with a sodium hypochlorite (liquid bleach) solution, for disinfection, before discharging into a 10,000-gallon concrete ground storage tank. Two service pumps take suction from the storage tank and discharge through a 900-gallon pressure tank and then to the distribution system.

Water from Well 2 is injected with a sodium hypochlorite solution, then discharges into an additional 10,000-gallon concrete ground storage tank. One service pump takes suction from the storage tank and discharges through a 300-gallon and a 120-gallon pressure tank to the distribution system. The 120-gallon pressure tank was disconnected at the time of the investigation.

The PWS was designated as being a GUI system on April 10, 2018 (see attachment 'GUI NOTIFICATION') and were required to install all necessary equipment to meet treatment and monitoring requirements. The system is also required to submit Surface Water Monthly Operating Reports for Alternative Treatment Technologies (SWMOR-ALT).

Cassie Water System was previously owned and operated by Mr. Cody Brent Lewis on December 19, 2023, Central State Water Resources (CSWR) finalized their purchase of the PWS and have contracted Aggregate Water Services to operate the system.

BACKGROUND

The most recent CCI was performed on February 9, 2022 (Investigation No. 1775739).

Five violations were alleged for: failure to have the well meters calibrated at least once every three years; failure to have two or more service pumps with a capacity of 2.0 gpm per connection; failure to use a ANSI/NSF Standard 60 disinfectant; failure to maintain the Agarita treatment plant GST tight against leakage; and, failure to obtain a Sanitary Control Easement (SCE).

Five additional issues were noted for: pressure tank inspections being recorded on the same form as the ground storage tanks; no interior pressure tank inspection forms were provided; the system is not utilizing the Surface Water Monthly Operating Report (SWMOR) required for systems that are classified as GUI; failure to continuously monitor the turbidity level of each filter or CFE at least once a day; and, failure to have and maintain calibration records for handheld equipment necessary for a system classified as a GUI.

In the past five years, the system has issued nine boil water notices (BWN). All have since been rescinded.

CASSIE WATER SYSTEM - BURNET

1/5/2024 to 1/10/2024 Inv. # - 1961250

Page 3 of 4

No complaint investigations have been conducted by the Austin Region office prior to this investigation.

A query of the TCEQ's Consolidated Compliance and Enforcement Data System (CCEDS) indicated there have been two enforcement cases and 23 active monitoring violations against Cassie Water System in the five years prior to the investigation. Enforcement Case Nos. 59594 [TCEQ Docket No. 2020-0956-PWS-E] and 57499 [TCEQ Docket No. 2019-0471-PWS-E] have been closed as a result of the ownership change. On December 19, 2023, CSWR requested for all 23 violations cited under the previous ownership to be added under the system's Texas Environmental, Health and Safety Audit Privilege Act Audit and are scheduled to complete the required improvements by December 19, 2024 (Investigation No. 1955812).

All alleged violations associated with SWMOR reporting and GUI treatment have not been closed as a result of the ownership change and will continue to be monitored by the TCEQ Water Supply Division.

ADDITIONAL INFORMATION

On January 2, 2024, and January 8, 2024, the TCEQ Austin Regional Office received complaints for the Cassie Water System alleging high levels of chlorine in the water. According to the complainants, the high levels of chlorine bleached their laundry and left a strong smell of chlorine in their homes whenever their faucets were used.

On January 5, 2024, the investigator scheduled to meet at Cassie Water System's treatment facilities with Mr. Chad Sillers, water operator for Aggregate Water Services, to assess the high levels of chlorine and to take water samples from the distribution system.

According to Mr. Sillers, the chlorine pump previously used by Mr. Lewis was setup in a different way than the manufacturer's recommendations. When the operators adjusted the pump, this caused for a surplus of chlorine to be pumped from the barrel holding the chlorine to the water storage tank. The operators began flushing the water storage tank to allow for new water to enter the tank along with replacing the chlorine pump. At the time of the investigation, one plant was active while the other was having technical issues with the well and storage tank. A water sample was taken from the complainant's home on South Chaparral. A free chlorine residual reading of over 8.8 mg/L and a water pressure of 48 psi was taken from the home. The system was advised to continue flushing the tank while maintaining compliant system pressure until chlorine levels could stabilize below 4 mg/L of free chlorine.

On January 10, 2024, Ms. Paredes was accompanied by Mr. Cameron to follow-up with the system's chlorine levels after a second complaint was received on January 8, 2024, alleging continual high levels of chlorine in their home. Three samples were taken from South Chaparral and Agarita Drive. The first sample on South Chaparral was 0.26 mg/L of free chlorine and 42 psi. The second sample on South Chaparral was 0.27 mg/L and 49 psi. The last sample on Agarita Drive was 0.27 mg/L and 55 psi.

TCEQ rules require a minimum water pressure of at least 35 psi and a free chlorine residual between 0.2 and 4.0 mg/L. The system was found to be compliant with those two requirements at the time of the second site visit. An additional issue was noted, public water systems shall not exceed a maximum residual disinfectant level (MRDL) of 4.0 mg/L of free chlorine on a running annual average.

The investigators were able to confirm during the second visit that the new chlorine pump was installed and in use. Additionally, one complainant expressed they are no longer having issues with their laundry or experiencing strong smells of chlorine.

On January 11, 2024, Ms. Heather Nehila, owner of Aggregate Water Services, provided via email, copies of the flushing records, collected chlorine residuals, and a plant operation manual. On January 12, 2024, complaint records were sent via email. On January 20, 2024, bacteriological sample results were sent via email (See Attachment B).

Following the investigation, the TCEQ Water Supply Division was contacted to notify the Drinking Water Inventory and Protection Team of the current status of the system.

One additional issue was noted as a result of the investigation. A GC letter was sent to the regulated entity. A

CASSIE WATER SYSTEM - BURNET

1/5/2024 to 1/10/2024 Inv. # - 1961250

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final letter and a copy of the report was sent to the complainants.

No Violations Associated to this Investigation

Additional Issues

Description Item 1

Additional Comments

Public water systems shall not exceed a maximum residual disinfectant level (MRDL) of 4.0 mg/L as a running annual average of the free chlorine within the distribution system.

Signed

Jasmine Paredes
Environmental Investigator

Date 03/08/2024

Signed

Charles Phelps
Supervisor

Date 03/13/2024

Attachments: (in order of final report submittal)

☐ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : General
Compliance

☐ Investigation Report

☐ Sample Analysis Results

☐ Manifests

☐ Notice of Registration

☐ Maps, Plans, Sketches

☒ Photographs

☐ Correspondence from the facility

☒ Other (specify) :

Records, GUI Notification

List of Attached files

ATTACHMENTS_0270047.pdf

MR. MIKE'S PLUMBING

6011 W. North Loop, P.O. Box 4, Houston, TX 77011
Phone: 281-440-1100
After 5:00 P.M. 281-440-1100

Proposal or Invoice

WORK PERFORMED AT:

TO: Lot 1

DATE: April 14, 2022

YOUR WORK ORDER NO.

OUR BID NO.

DESCRIPTION OF WORK PERFORMED

Estimate to Re-pipe all of the water lines in house. Some is pre already, but seems to not be connected. Reversed some places. Run 3/4" Hot & Cold then attic to reach master bath. Cap off old copper lines which are green and corroding away. New valves on all fixtures including water heater. Tie in to main where it comes into house. Will deal with the main water line from meter to house at a later time. Until we replace that main line water pressure may stay low. Remove & replace sheetrock. But no mudding/taping or painting.

\$500.00

We propose hereby to furnish material and labor - complete in accordance with above specifications, for the sum of \$500.00 dollars.

Payment to be made as follows:

All material is guaranteed to be as specified. All work is to be completed in a satisfactory manner. The contractor shall be responsible for obtaining all necessary permits and for obtaining all necessary insurance. The contractor shall be responsible for obtaining all necessary insurance. The contractor shall be responsible for obtaining all necessary insurance.

Discrepancies of Proposal: The above prices shall be subject to change if the contractor is unable to obtain the materials and labor specified. The contractor shall be responsible for obtaining all necessary insurance.

Rate of Payment:

MR. MIKE'S PLUMBING

6161 W. State Hwy 29 #6 • Burnet, TX 78611
Phone 830-220-1996
Master Lic. #M-38334

Proposal or Invoice

WORK PERFORMED AT:

TO: COREY
115 Cassie #1
Burnet tx - 78611

DATE 3-21-22	YOUR WORK ORDER NO.	OUR BID NO.
--------------	---------------------	-------------

DESCRIPTION OF WORK PERFORMED:

REPAIRED LEAK in Copper pipe Laundry Room

\$150.00

We propose hereby to furnish material and labor - complete in accordance with above specifications, for the sum of _____ dollars (\$ 150.00)

Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workmen's Compensation Insurance.

Acceptance of Proposal - The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payment will be made as outlined above.

Date of Acceptance: _____

Authorized
Signature _____

Note: This proposal may be
withdrawn by us if not accepted within _____ days.

Signature _____

Signature _____

MR. MIKE'S PLUMBING

6161 W. State Hwy 29 #6 • Burnet, TX 78611
Phone 830-220-1996
Master Lic. #M-38334

Proposal or Invoice

WORK PERFORMED AT:

TO:

Corley/Kory/Kory

DATE

April 13, 2022

YOUR WORK ORDER NO.

OUR BID NO.

DESCRIPTION OF WORK PERFORMED:

Replaced Both Heating Elements Due to
Leaking ON Top ONE.

195⁰⁰
PMS 36⁰⁰
231⁰⁰

We propose hereby to furnish material and labor - complete in accordance with above specifications, for the sum of
dollars (\$ 231⁰⁰)

Payment to be made as follows:

All material is guaranteed to be as specified. All work to be completed in a workmanlike manner according to standard practices. Any alteration or deviation from above specifications involving extra costs will be executed only upon written orders, and will become an extra charge over and above the estimate. All agreements contingent upon strikes, accidents or delays beyond our control. Owner to carry fire, tornado and other necessary insurance. Our workers are fully covered by Workmen's Compensation Insurance.

Authorized
Signature

Mr. Mike

Note: This proposal may be
withdrawn by us if not accepted within _____ days.

Acceptance of Proposal - The above prices, specifications and
conditions are satisfactory and are hereby accepted. You are authorized
to do the work as specified. Payment will be made as outlined above.

Signature _____

Signature _____

Date of Acceptance: _____

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): JAN 2022

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: March 16, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of JAN 2022

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: March 16, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/**These** violation(s) occurred in the monitoring period(s): **FEB 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: March 29, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of FEB 2022

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: March 29, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **MAR 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: April 14, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of **MAR 2022**

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: April 14, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **APRIL 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: May 5, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **APRIL 2022**

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: May 7, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): MAY 2022

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: June 10, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **MAY 2022**

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUT).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: June 10, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **JULY 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUT).

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: AUGUST 26, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): JULY 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 08/26/-2023

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **SEPTEMBER 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

The Cassie Water System is completing routine sampling that is required quarterly and semiannually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: OCTOBER 9, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): SEPTEMBER 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 10/09/2023

**PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute**

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of **OCTOBER 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

The Cassie Water System is completing routine sampling that is required quarterly and semiannually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: NOVEMBER 11, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): OCTOBER 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 11-11 -2023



CSWR-Texas
1630 Des Peres Road, Suite 140
Des Peres, MO 63131

CWC1112C *** 4000000131 66/1



CRICCHIO, MICHAEL
115 S CHAPARRAL
BURNET TX 78611-2836

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique June 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of JUNE 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **January 2024, May 2024, & June 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

We acknowledge the missed requirement and sincerely apologize for the oversight. The necessary information has been submitted to the Texas Commission on Environmental Quality (TCEQ), and we are fully committed to meeting all future deadlines promptly.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-Texas
1630 Des Peres Road, Suite 140
Des Peres, MO 63131

CSWR-Texas

CWC1112C *** 4000000131 66/1



CRICCHIO, MICHAEL
115 S CHAPARRAL
BURNET TX 78611-2836

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Cassie Water System (TX0270047), Burnet County, TX Surface Water Treatment Technique June 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of JUNE 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Monitoring Requirements not met for RTCR February 2024

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February 2024 we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

CSWR - Texas did not complete bacteriological testing of the well water in February 2024. To address this, all required samples were collected in March and have continued as scheduled. Since testing resumed, all results have confirmed the water is free of bacteriological contaminants.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **July 2024, September 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed reporting requirements with our operating staff to ensure all submissions to TCEQ are accurate, thorough, and complete, and to prevent future missed deadlines.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Monitoring Requirements not met for Nitrate Q2 (April 1-June 30, 2024)

The Cassie Water System PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public Water Systems are required to collect and submit chemical samples of water provided to customers, and report results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Nitrate

This violation occurred in the monitoring period: Q2 2024.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed sampling requirements with our operational staff and updated our Monitoring Plan to ensure all required sampling schedules are included. These steps will help prevent future sampling omissions.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique July & September 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of July & September 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): JAN 2022

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: March 16, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of JAN 2022

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: March 16, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/**These** violation(s) occurred in the monitoring period(s): **FEB 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: March 29, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of FEB 2022

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: March 29, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **MAR 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: April 14, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of **MAR 2022**

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: April 14, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **APRIL 2022**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: May 5, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **APRIL 2022**

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: May 7, 2022

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report
(SWMOR)**

CASSIE WATER SYSTEM, PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): MAY 2022

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

What is being done: We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area code + phone number: (512) 793-6126

Delivered on: June 10, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of MAY 2022

Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUT).

We are taking the following action to address this issue: Currently, we have been in contact with the TCEQ, as well as a Consulting Firm that works with the American Water Works Association (AWWA). As of now, we are being advised and assisted in attaining a resolution to meet the drinking water requirements.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on: June 10, 2022

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **JULY 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUT).

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: AUGUST 26, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): JULY 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 08/26/-2023

PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID **TX0270047**, failed to meet the minimum treatment technique requirements for the month of **SEPTEMBER 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

The Cassie Water System is completing routine sampling that is required quarterly and semiannually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: OCTOBER 9, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): SEPTEMBER 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 10/09/2023

**PUBLIC NOTICE MANDATORY LANGUAGE CODING
Tier 2 violations/ Non-Acute**

Mandatory Language for Surface Water Treatment Technique Violation

SURFACE WATER TREATMENT TECHNIQUE: [NON-ACUTE]

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. [These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.]

CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of **OCTOBER 2023**. Specifically, our water system had Failure to:

Violation List:

- Failure to install filtration by application deadline (GUI).

The Cassie Water System is completing routine sampling that is required quarterly and semiannually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact:

Water System Official: Cassie Water System

Area Code + phone number: (512) 793-6126

Delivered on or before: NOVEMBER 11, 2023

**Mandatory Language for Monitoring and Reporting Violation
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)
SURFACE WATER MONITORING, ROUTINE MAJOR**

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): OCTOBER 2023

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

The Cassie Water System is completing routine sampling that is required monthly, quarterly, semiannually, and annually. The sample data being collected and submitted to the various laboratories will be used by the engineers to develop a recommended treatment plan to be submitted for approval by the TCEQ to meet the drinking water requirements. Upon approval the treatment plan will be implemented. We appreciate your patience, thank you.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact the Cassie Water System at (512)793-6126.

Delivered on or before: 11-11 -2023



CSWR-Texas
1630 Des Peres Road, Suite 140
Des Peres, MO 63131

CWC1112C *** 4000000131 66/1



CRICCHIO, MICHAEL
115 S CHAPARRAL
BURNET TX 78611-2836

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique June 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of JUNE 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **January 2024, May 2024, & June 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

We acknowledge the missed requirement and sincerely apologize for the oversight. The necessary information has been submitted to the Texas Commission on Environmental Quality (TCEQ), and we are fully committed to meeting all future deadlines promptly.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-Texas
1630 Des Peres Road, Suite 140
Des Peres, MO 63131

CSWR-Texas

CWC1112C *** 4000000131 66/1



CRICCHIO, MICHAEL
115 S CHAPARRAL
BURNET TX 78611-2836

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER Cassie Water System (TX0270047), Burnet County, TX Surface Water Treatment Technique June 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The CASSIE WATER SYSTEM, PWS ID TX0270047, failed to meet the minimum treatment technique requirements for the month of JUNE 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



CSWR-TEXAS
Utility Operating Company
A CSWR Managed Utility

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Monitoring Requirements not met for RTCR February 2024

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February 2024 we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

CSWR - Texas did not complete bacteriological testing of the well water in February 2024. To address this, all required samples were collected in March and have continued as scheduled. Since testing resumed, all results have confirmed the water is free of bacteriological contaminants.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 11/15/2024



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Failure to Submit a Surface Water Monthly Operating Report (SWMOR)

The CASSIE WATER SYSTEM, PWS ID TX0270047, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

This/These violation(s) occurred in the monitoring period(s): **July 2024, September 2024**

Results of regular monitoring are an indicator of whether or not your drinking water is safe. We did not complete all monitoring and/or reporting for surface water constituents, and therefore TCEQ cannot be sure of the safety of your drinking water during that time.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed reporting requirements with our operating staff to ensure all submissions to TCEQ are accurate, thorough, and complete, and to prevent future missed deadlines.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025



IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Monitoring Requirements not met for Nitrate Q2 (April 1-June 30, 2024)

The Cassie Water System PWS ID TX0270047 has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Public Water Systems are required to collect and submit chemical samples of water provided to customers, and report results of those samples to the TCEQ on a regular basis.

We failed to monitor and/or report the following constituents: Nitrate

This violation occurred in the monitoring period: Q2 2024.

We are taking the following actions to address this issue:

CSWR - Texas has reviewed sampling requirements with our operational staff and updated our Monitoring Plan to ensure all required sampling schedules are included. These steps will help prevent future sampling omissions.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
Cassie Water System (TX0270047), Burnet County, TX
Surface Water Treatment Technique July & September 2024

The Texas Commission on Environmental Quality (TCEQ) sets minimum water quality standards for public drinking water. These standards include enforceable treatment technique requirements for drinking water. Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. You do not need to use an alternative water supply.

The **CASSIE WATER SYSTEM, PWS ID TX0270047**, failed to meet the minimum treatment technique requirements for the month of July & September 2024. Specifically, our water system had: failure to install filtration by application deadline.

What is being done?

At CSWR - Texas, we are collaborating with expert contract engineers to thoroughly assess the situation and develop the most effective solution for addressing the surface water intrusion in the groundwater well. Given the complexity of the issue, the solution will require more than just a single filtration system. We are committed to delivering a timely resolution while ensuring that your water is safe, reliable, and environmentally responsible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

Date Distributed: 02/06/2025

Executive Summary – Enforcement Matter – Case No. 65402
CSWR-Texas Utility Operating Company, LLC
RN101210037
Docket No. 2024-0282-PWS-E

Order Type:

Findings Agreed Order

Findings Order Justification:

Three repeated enforcement actions (or two orders with nuisance violations) over the prior five year period for the same violation(s).

Media:

PWS

Small Business:

No

Location(s) Where Violation(s) Occurred:

Texas Landing Utilities, 600 Burchfield Drive, Livingston, Polk County

Type of Operation:

Public water supply

Other Significant Matters:

Additional Pending Enforcement Actions: No

Past-Due Penalties: No

Other: N/A

Interested Third-Parties: None

Texas Register Publication Date: October 11, 2024

Comments Received: No

Penalty Information

Total Penalty Assessed: \$7,200

Amount Deferred for Naturally Occurring Radionuclides: \$7,200

Total Paid to General Revenue: \$0

Total Due to General Revenue: \$0

Payment Plan: N/A

Compliance History Classifications:

Person/CN - Satisfactory

Site/RN - N/A

Major Source: Yes

Statutory Limit Adjustment: N/A

Applicable Penalty Policy: January 2021

Investigation Information

Complaint Date(s): N/A

Complaint Information: N/A

Date(s) of Investigation: January 22, 2024 through February 2, 2024

Date(s) of NOE(s): February 2, 2024

Executive Summary – Enforcement Matter – Case No. 65402
CSWR-Texas Utility Operating Company, LLC
RN101210037
Docket No. 2024-0282-PWS-E

Violation Information

Failed to comply with the maximum contaminant levels ("MCLs") of 15 picoCuries per liter ("pCi/L") for gross alpha particle activity and 5 pCi/L for combined radium-226 and radium-228 based on the running annual average [30 TEX. ADMIN. CODE § 290.108(f)(1) and TEX. HEALTH & SAFETY CODE § 341.0315(c)].

Corrective Actions/Technical Requirements

Corrective Action(s) Completed:

N/A

Technical Requirements:

The Order will require the Respondent to:

- a. Within 180 days, submit an acceptable written plan, including a proposed schedule and any applicable planning materials, to the Executive Director that provides for an alternate water source, treatment technology, or other means of completing the necessary corrective actions to achieve compliance within 1,095 days with the MCLs for gross alpha particle activity and combined radium-226 and radium-228;
- b. Within 195 days, submit written certification to demonstrate compliance with a.;
- c. Within 365 days and on a semi-annual basis thereafter, submit progress reports. These reports shall include information regarding actions taken to provide water which meets the MCLs for gross alpha particle activity and combined radium-226 and radium-228;
- d. Within 1,095 days, return to compliance with the MCLs for gross alpha particle activity and combined radium-226 and radium-228 based on a running annual average; and
- e. Within 1,110 days, submit written certification to demonstrate compliance with d.

Contact Information

TCEQ Attorney: N/A

TCEQ Enforcement Coordinator: Ronica Rodriguez Scott, Enforcement Division, Enforcement Team 5, MC R-14, (361) 881-6986; Michael Parrish, Enforcement Division, MC 219, (512) 239-2548

Respondent: Josiah Cox, President, CSWR-Texas Utility Operating Company, LLC, 1630 Des Peres Road, Suite 140, Des Peres, Missouri 63131-1871

Respondent's Attorney: N/A



Penalty Calculation Worksheet (PCW)

Policy Revision 5 (January 28, 2021)

PCW Revision February 11, 2021

DATES	Assigned	5-Feb-2024			
	PCW	14-Feb-2024	Screening	7-Feb-2024	EPA Due 30-Sep-2023

RESPONDENT/FACILITY INFORMATION

Respondent	CSWR-Texas Utility Operating Company, LLC				
Reg. Ent. Ref. No.	RN101210037				
Facility/Site Region	10-Beaumont		Major/Minor Source	Major	

CASE INFORMATION

Enf./Case ID No.	65402	No. of Violations	1
Docket No.	2024-0282-PWS-E	Order Type	Findings
Media Program(s)	Public Water Supply	Government/Non-Profit	No
Multi-Media		Enf. Coordinator	Ronica Rodriguez Scott
		EC's Team	5
Admin. Penalty \$ Limit Minimum	\$50	Maximum	\$5,000

Penalty Calculation Section

TOTAL BASE PENALTY (Sum of violation base penalties)	Subtotal 1	\$5,000
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ADJUSTMENTS (+/-) TO SUBTOTAL 1

Subtotals 2-7 are obtained by multiplying the Total Base Penalty (Subtotal 1) by the indicated percentage.

Compliance History	44.0%	Adjustment	Subtotals 2, 3, & 7	\$2,200
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Notes: Enhancement for one NOV with the same/similar violations, one NOV with dissimilar violations, and two agreed orders containing a denial of liability. Reduction for one Notice of Intent to conduct an audit and one Disclosure of Violations.

Culpability	No	0.0%	Enhancement	Subtotal 4	\$0
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Notes: The Respondent does not meet the culpability criteria.

Good Faith Effort to Comply Total Adjustments	Subtotal 5	\$0
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Economic Benefit	0.0%	Enhancement*	Subtotal 6	\$0
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Total EB Amounts \$13,433
Estimated Cost of Compliance \$40,000
*Capped at the Total EB \$ Amount

SUM OF SUBTOTALS 1-7	Final Subtotal	\$7,200
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OTHER FACTORS AS JUSTICE MAY REQUIRE	0.0%	Adjustment	\$0
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Reduces or enhances the Final Subtotal by the indicated percentage.

Notes:

Final Penalty Amount	\$7,200
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STATUTORY LIMIT ADJUSTMENT	Final Assessed Penalty	\$7,200
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DEFERRAL	100.0%	Reduction	Adjustment	-\$7,200
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Reduces the Final Assessed Penalty by the indicated percentage.

Notes:

The Executive Director recommends a conditional deferral for naturally occurring constituents.

PAYABLE PENALTY	\$0
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Screening Date 7-Feb-2024

Docket No. 2024-0282-PWS-E

PCW

Respondent CSWR-Texas Utility Operating Company, LLC

Policy Revision 5 (January 28, 2021)

Case ID No. 65402

PCW Revision February 11, 2021

Reg. Ent. Reference No. RN101210037

Media Public Water Supply

Enf. Coordinator Ronica Rodriguez Scott

Compliance History Worksheet

>> Compliance History Site Enhancement (Subtotal 2)

Component	Number of...	Number	Adjust.
NOVs	Written notices of violation ("NOVs") with same or similar violations as those in the current enforcement action (<i>number of NOVs meeting criteria</i>)	1	5%
	Other written NOVs	1	2%
Orders	Any agreed final enforcement orders containing a denial of liability (<i>number of orders meeting criteria</i>)	2	40%
	Any adjudicated final enforcement orders, agreed final enforcement orders without a denial of liability, or default orders of this state or the federal government, or any final prohibitory emergency orders issued by the commission	0	0%
Judgments and Consent Decrees	Any non-adjudicated final court judgments or consent decrees containing a denial of liability of this state or the federal government (<i>number of judgments or consent decrees meeting criteria</i>)	0	0%
	Any adjudicated final court judgments and default judgments, or non-adjudicated final court judgments or consent decrees without a denial of liability, of this state or the federal government	0	0%
Convictions	Any criminal convictions of this state or the federal government (<i>number of counts</i>)	0	0%
Emissions	Chronic excessive emissions events (<i>number of events</i>)	0	0%
Audits	Letters notifying the executive director of an intended audit conducted under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (<i>number of audits for which notices were submitted</i>)	1	-1%
	Disclosures of violations under the Texas Environmental, Health, and Safety Audit Privilege Act, 74th Legislature, 1995 (<i>number of audits for which violations were disclosed</i>)	1	-2%
Other	Environmental management systems in place for one year or more	No	0%
	Voluntary on-site compliance assessments conducted by the executive director under a special assistance program	No	0%
	Participation in a voluntary pollution reduction program	No	0%
	Early compliance with, or offer of a product that meets future state or federal government environmental requirements	No	0%

Adjustment Percentage (Subtotal 2) 44%

>> Repeat Violator (Subtotal 3)

N/A

Adjustment Percentage (Subtotal 3) 0%

>> Compliance History Person Classification (Subtotal 7)

Satisfactory Performer

Adjustment Percentage (Subtotal 7) 0%

>> Compliance History Summary

Compliance History Notes

Enhancement for one NOV with the same/similar violations, one NOV with dissimilar violations, and two agreed orders containing a denial of liability. Reduction for one Notice of Intent to conduct an audit and one Disclosure of Violations.

Total Compliance History Adjustment Percentage (Subtotals 2, 3, & 7) 44%

>> Final Compliance History Adjustment

Final Adjustment Percentage *capped at 100% 44%

Screening Date	7-Feb-2024	Docket No.	2024-0282-PWS-E	PCW
Respondent	CSWR-Texas Utility Operating Company, LLC			Policy Revision 5 (January 28, 2021)
Case ID No.	65402			PCW Revision February 11, 2021
Reg. Ent. Reference No.	RN101210037			
Media	Public Water Supply			
Enf. Coordinator	Ronica Rodriguez Scott			
Violation Number	1			
Rule Cite(s)	30 Tex. Admin. Code § 290.108(f)(1) and Tex. Health & Safety Code § 341.0315(c)			
Violation Description	Failed to comply with the maximum contaminant levels ("MCLs") of 15 picoCuries per liter ("pCi/L") for gross alpha particle activity and 5 pCi/L for combined radium-226 and radium-228 based on the running annual average. Specifically, the running annual average concentrations of gross alpha particle activity were 21 pCi/L for the fourth quarter of 2022, 22 pCi/L for the first quarter of 2023, 24 pCi/L for the second quarter of 2023, and 27 pCi/L for the third quarter of 2023 and of combined radium-226 and radium-228 were 7 pCi/L for the fourth quarter of 2022, 7 pCi/L for the first quarter of 2023, 7 pCi/L for the second quarter of 2023, and 8 pCi/L for the third quarter of 2023.			
		Base Penalty	\$5,000	
>> Environmental, Property and Human Health Matrix				
OR	Release	Major	Harm Moderate	Minor
	Actual		x	
	Potential			
			Percent	50.0%
>> Programmatic Matrix				
	Falsification	Major	Moderate	Minor
			Percent	0.0%
Matrix Notes	Exceeding the MCLs for gross alpha particle activity and combined radium-226 and radium-228 caused the persons served by the Facility to be exposed to a significant amount of contaminants which did not exceed levels protective of human health.			
		Adjustment	\$2,500	
			\$2,500	
Violation Events				
	Number of Violation Events	2	364	Number of violation days
	daily			
	weekly			
	monthly			
	quarterly			
	semiannual			
	annual	x		
	single event			
	Violation Base Penalty \$5,000			
	Two annual events are recommended, one for each contaminant.			
Good Faith Efforts to Comply				
		0.0%	Reduction	\$0
	Before NOE/NOV NOE/NOV to EDPRP/Settlement Offer			
	Extraordinary			
	Ordinary			
	N/A	x		
	Notes	The Respondent does not meet the good faith criteria for this violation.		
		Violation Subtotal	\$5,000	
Economic Benefit (EB) for this violation				
	Estimated EB Amount	\$13,433	Violation Final Penalty Total	\$7,200
	This violation Final Assessed Penalty (adjusted for limits)			\$7,200

Economic Benefit Worksheet

Respondent CSWR-Texas Utility Operating Company, LLC
Case ID No. 65402
Reg. Ent. Reference No. RN101210037
Media Public Water Supply
Violation No. 1

Percent Interest	Years of Depreciation
5.0	15

Item Description	Item Cost	Date Required	Final Date	Yrs	Interest Saved	Costs Saved	EB Amount
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Delayed Costs

Equipment				0.00	\$0	\$0	\$0
Buildings				0.00	\$0	\$0	\$0
Other (as needed)	\$40,000	31-Dec-2022	17-Oct-2027	4.80	\$640	\$12,793	\$13,433
Engineering/Construction				0.00	\$0	\$0	\$0
Land				0.00	\$0	n/a	\$0
Record Keeping System				0.00	\$0	n/a	\$0
Training/Sampling				0.00	\$0	n/a	\$0
Remediation/Disposal				0.00	\$0	n/a	\$0
Permit Costs				0.00	\$0	n/a	\$0
Other (as needed)				0.00	\$0	n/a	\$0

Notes for DELAYED costs

The delayed cost includes the estimated amount to investigate, identify, and implement the necessary corrective actions to return to compliance with the MCLs of gross alpha particle activity and combined radium-226 and radium-228, calculated from the last day of the first quarter of noncompliance to the estimated date of compliance.

Avoided Costs

ANNUALIZE avoided costs before entering item (except for one-time avoided costs)

Disposal				0.00	\$0	\$0	\$0
Personnel				0.00	\$0	\$0	\$0
Inspection/Reporting/Sampling				0.00	\$0	\$0	\$0
Supplies/Equipment				0.00	\$0	\$0	\$0
Financial Assurance				0.00	\$0	\$0	\$0
ONE-TIME avoided costs				0.00	\$0	\$0	\$0
Other (as needed)				0.00	\$0	\$0	\$0

Notes for AVOIDED costs

Approx. Cost of Compliance

\$40,000

TOTAL

\$13,433



Compliance History Report

Compliance History Report for CN605844786, RN101210037, Rating Year 2023 which includes Compliance History (CH) components from September 1, 2018, through August 31, 2023.

Customer, Respondent, or Owner/Operator:	CN605844786, CSWR-Texas Utility Operating Company, LLC	Classification: SATISFACTORY	Rating: 10.33
Regulated Entity:	RN101210037, TEXAS LANDING UTILITIES	Classification: NOT APPLICABLE	Rating: N/A
Complexity Points:	N/A	Repeat Violator:	N/A
CH Group:	14 - Other		
Location:	600 BURCHFIELD DRIVE NEAR LIVINGSTON, POLK COUNTY, TEXAS		
TCEQ Region:	REGION 10 - BEAUMONT		
ID Number(s):			
PUBLIC WATER SYSTEM/SUPPLY REGISTRATION	1870151		

Compliance History Period: September 01, 2018 to August 31, 2023 **Rating Year:** 2023 **Rating Date:** 09/01/2023

Date Compliance History Report Prepared: August 26, 2024

Agency Decision Requiring Compliance History: Enforcement

Component Period Selected: August 26, 2019 to August 26, 2024

TCEQ Staff Member to Contact for Additional Information Regarding This Compliance History.

Name: Ronica Rodriguez Scott

Phone: (512) 239-2510

Site and Owner/Operator History:

- | | |
|--|-----|
| 1) Has the site been in existence and/or operation for the full five-year compliance period? | YES |
| 2) Has there been a (known) change in ownership/operator of the site during the compliance period? | NO |

Components (Multimedia) for the Site Are Listed in Sections A - J

A. Final Orders, court judgments, and consent decrees:

- | | | |
|---|---|--|
| 1 | Effective Date: 04/27/2021 | ADMINORDER 2020-0989-PWS-E (1660 Order-Agreed Order With Denial) |
| | Classification: Moderate | |
| | Citation: 30 TAC Chapter 290, SubChapter F 290.106(f)(3)(C) | |
| | 5A THSC Chapter 341, SubChapter A 341.0315(c) | |
| | Description: ARS MCL 1Q2020 - During the 1st quarter of 2020 the system violated the maximum contaminant level for Arsenic with a RAA of 0.011 mg/L. | |
| | Classification: Moderate | |
| | Citation: 30 TAC Chapter 290, SubChapter F 290.106(f)(3)(C) | |
| | 5A THSC Chapter 341, SubChapter A 341.0315(c) | |
| | Description: ARS MCL 4Q2019 - During the 4th quarter of 2019 the system violated the maximum contaminant level for Arsenic with a RAA of 0.011 mg/L. | |
| | Classification: Moderate | |
| | Citation: 30 TAC Chapter 290, SubChapter F 290.122(b)(2)(A) | |
| | 30 TAC Chapter 290, SubChapter F 290.122(f) | |
| | Description: ARS MCL PN 1Q2020 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a violation of the maximum contaminant level for Arsenic during the first quarter of 2020. | |
| 2 | Effective Date: 06/14/2022 | ADMINORDER 2021-0811-PWS-E (1660 Order-Agreed Order With Denial) |
| | Classification: Moderate | |
| | Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1) | |
| | 5A THSC Chapter 341, SubChapter A 341.0315(c) | |
| | Description: COMB RAD MCL 4Q2020 - During the 4th quarter of 2020 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 7 pCi/L. | |

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.117(g)(2)(A)

Description: LCR SOWT 2nd 6M2020 - The system failed to submit the Source Water Treatment Recommendation for alternative treatment including ion exchange, reverse osmosis, lime softening, coagulation/filtration, or none from the end of the six-month monitoring period from 07/01/2020 to 12/31/2020 plus 180 days.

Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter F 290.117(f)(3)(A)

Description: LCR OCCT 2nd 6M2020 - The system failed to submit the Optimal Corrosion Control Treatment (OCCT) Recommendation in accordance with TCEQ rules after exceeding the lead/copper action level during the six-month monitoring period from 07/01/2020 to 12/31/2020 plus six months.

B. Criminal convictions:

N/A

C. Chronic excessive emissions events:

N/A

D. The approval dates of investigations (CCEDS Inv. Track. No.):

N/A

E. Written notices of violations (NOV) (CCEDS Inv. Track. No.):

A notice of violation represents a written allegation of a violation of a specific regulatory requirement from the commission to a regulated entity. A notice of violation is not a final enforcement action, nor proof that a violation has actually occurred.

- 1 Date: 12/29/2023 (1956560)
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: COMB RAD MCL 3Q2023 - During the 3rd quarter of 2023 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 8 pCi/L. ETT Point Value = 5
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: GA MCL 3Q2023 - During the 3rd quarter of 2023 the system violated the maximum contaminant level for gross alpha with a RAA of 27 pCi/L. ETT Point Value = 0 grouped together with tracking #869051.
- 2 Date: 08/14/2024 (1996142)
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(n)(2)
Description: Failure by CSWR - Texas Landing Utilities to have an up-to-date map of the distribution system available for review upon request.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(m)
Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to maintain all plant facilities and equipment in a good working condition and appearance.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.43(c)(4)
Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to have a liquid level indicator on all storage tanks.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(f)(2)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(i)(III)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(ii)(III)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(iii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(iv)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(ii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iv)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(v)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(C)(i)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(D)(i)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(D)(ii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(E)(iv)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(E)(ix)
Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to have operating records accessible for review upon request.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.45(b)(1)(C)(iii)

Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide two service pumps with a combined capacity of 2.0 gpm per connections.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.42(j)

Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide certification that all chemicals used in the treatment of water supplied by public water systems conform to American National Standards Institute (ANSI)/National Sanitation Foundation (NSF) Standard 60 for Drinking Water Treatment Chemicals and 61 for Drinking Water System Components.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)
30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)(iii)
30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)(iv)

Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide copies of sanitary control easements and deeds and maps for all land within 150 ft for all wells upon request.

F. Environmental audits:

Notice of Intent Date: 07/29/2022 (1834706)

Disclosure Date: 07/29/2022

Viol. Minor

Classification:

Citation: 30 TAC Chapter 290, SubChapter F 290.121(a)

30 TAC Chapter 290, SubChapter F 290.121(b)

Description: Failed to maintain an up-to-date monitoring plan.

Viol. Minor

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.42(l)

Description: Failed to maintain an up-to-date plant operations manual.

Viol. Moderate

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.44(h)(1)(B)

Description: Failed to establish an adequate cross-connection prevention program denoting appropriate backflow prevention devices & testing requirements.

Viol. Moderate

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.46(j)

Description: Failed to conduct customer service inspections.

Viol. Moderate

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.46(i)

Description: Failed to establish a retail service agreement.

Viol. Minor

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.46(m)

Description: Failed to maintain facilities including clearing grub and removing trees from the fence.

Viol. Minor

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.46(m)

Description: Failed to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. Specifically, the corrosion on the well.

Viol. Minor

Classification:

Citation: 30 TAC Chapter 290, SubChapter D 290.41(c)(3)(O)

30 TAC Chapter 290, SubChapter D 290.42(m)

30 TAC Chapter 290, SubChapter D 290.43(e)

Description: Failed to repair/correct deficiencies in intruder-resistant fence.

G. Type of environmental management systems (EMSs):

N/A

H. Voluntary on-site compliance assessment dates:

N/A

I. Participation in a voluntary pollution reduction program:

N/A

J. Early compliance:

N/A

Sites Outside of Texas:

N/A

Component Appendices

Appendix A

All NOV's Issued During Component Period 8/26/2019 and 8/26/2024

1	Date: 12/16/2019 (1612994)	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a Sanitary Control Easement or recorded deed and map that covers all of the property within 150 feet of the well.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.46(q)(1)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to use the applicable boil water notice language and format specified in 30 TAC §290.47(c)(1).	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.46(q)(6)(F)	
	30 TAC Chapter 290, SubChapter F 290.122(f)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a copy of the Certificate of Delivery for rescinding a Boil Water Notice to the executive director.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iii)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to maintain an accurate record of the disinfectant residual monitoring results from the distribution system.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter F 290.121(b)(1)	
	30 TAC Chapter 290, SubChapter F 290.121(b)(2)	
	30 TAC Chapter 290, SubChapter F 290.121(b)(4)	
	30 TAC Chapter 290, SubChapter F 290.121(b)(5)	
	30 TAC Chapter 290, SubChapter F 290.121(b)(6)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to have a complete monitoring plan.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.44(d)(6)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide all dead-end mains with acceptable flush valves and discharge piping.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.46(l)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to flush all dead-end mains on a monthly basis.	
	Self Report? NO	Classification: Moderate
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.41(c)(3)(Q)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a 16-mesh corrosive-resistant screening material on all openings to the atmosphere.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.42(f)(1)(E)(ii)(I)	
	30 TAC Chapter 290, SubChapter D 290.42(f)(1)(E)(ii)(V)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to have adequate secondary containment structures for all chemical storage facilities.	
	Self Report? NO	Classification: Minor
	Citation:	
	30 TAC Chapter 290, SubChapter D 290.42(e)(5)	
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to completely enclose the top of the hypochlorination container.	

	Self Report?	NO	Classification:	Minor
	Citation:	30 TAC Chapter 290, SubChapter D 290.38(41) 30 TAC Chapter 290, SubChapter D 290.46(m)		
	Description:	Failure by David Lee Sheffield - Texas Landing Utilities to maintain the intruder resistant fence.		
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter D 290.45(b)(1)(C)(iii)		
	Description:	Failure by David Lee Sheffield - Texas Landing Utilities to provide two or more pumps having a total capacity of 2.0 gpm per connection.		
2	Date:	01/28/2020	(1659153)	
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.106(f)(3)(C) 5A THSC Chapter 341, SubChapter A 341.0315(c)		
	Description:	ARS MCL 4Q2019 - During the 4th quarter of 2019 the system violated the maximum contaminant level for Arsenic with a RAA of 0.011 mg/L.		
3	Date:	02/27/2020	(1659153)	
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.106(f)(3)(C) 5A THSC Chapter 341, SubChapter A 341.0315(c)		
	Description:	ARS MCL 1Q2020 - During the 1st quarter of 2020 the system violated the maximum contaminant level for Arsenic with a RAA of 0.011 mg/L.		
4	Date:	06/23/2020	(1659153)	
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.122(b)(2)(A) 30 TAC Chapter 290, SubChapter F 290.122(f)		
	Description:	ARS MCL PN 1Q2020 Posting and Reporting Violation - Failure to submit a signed certificate of delivery to the Executive Director certifying that public notice was issued pursuant to 30 Tex. Admin. Code §290.122 during the time period that public notice was required for a violation of the maximum contaminant level for Arsenic during the first quarter of 2020.		
5	Date:	01/21/2021	(1735220)	
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.108(f)(1) 5A THSC Chapter 341, SubChapter A 341.0315(c)		
	Description:	COMB RAD MCL 4Q2020 - During the 4th quarter of 2020 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 7 pCi/L.		
6	Date:	02/08/2021	(1735220)	
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.117(g)(2)(A)		
	Description:	LCR SOWT 2nd 6M2020 - The system failed to submit the Source Water Treatment Recommendation for alternative treatment including ion exchange, reverse osmosis, lime softening, coagulation/filtration, or none from the end of the six-month monitoring period from 07/01/2020 to 12/31/2020 plus 180 days.		
	Self Report?	NO	Classification:	Moderate
	Citation:	30 TAC Chapter 290, SubChapter F 290.117(f)(3)(A)		
	Description:	LCR OCCT 2nd 6M2020 - The system failed to submit the Optimal Corrosion		

7

Date: 11/23/2021 (1772994)

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a Sanitary Control Easement or recorded deed and map that covers all of the property within 150 feet of the well.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.46(q)(1)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to use the applicable boil water notice language and format specified in 30 TAC §290.47(c)(1).

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.46(q)(6)(F)
30 TAC Chapter 290, SubChapter F 290.122(f)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a copy of the Certificate of Delivery for rescinding a Boil Water Notice to the executive director.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iii)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to maintain an accurate record of the disinfectant residual monitoring results from the distribution system.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter F 290.121(b)(1)
30 TAC Chapter 290, SubChapter F 290.121(b)(2)
30 TAC Chapter 290, SubChapter F 290.121(b)(4)
30 TAC Chapter 290, SubChapter F 290.121(b)(5)
30 TAC Chapter 290, SubChapter F 290.121(b)(6)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to have a complete monitoring plan.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.44(d)(6)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide all dead-end mains with acceptable flush valves and discharge piping.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.46(l)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to flush all dead-end mains on a monthly basis.

Self Report? NO Classification: Moderate

Citation: 30 TAC Chapter 290, SubChapter D 290.41(c)(3)(Q)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide a 16-mesh corrosive-resistant screening material on all openings to the atmosphere.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.42(f)(1)(E)(ii)(I)
30 TAC Chapter 290, SubChapter D 290.42(f)(1)(E)(ii)(V)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to have adequate secondary containment structures for all chemical storage facilities.

Self Report? NO Classification: Minor

Citation: 30 TAC Chapter 290, SubChapter D 290.42(e)(5)

Description: Failure by David Lee Sheffield - Texas Landing Utilities to completely enclose the top of the hypochlorination container.

Self Report? NO Classification: Minor

Citation:

	30 TAC Chapter 290, SubChapter D 290.38(41) 30 TAC Chapter 290, SubChapter D 290.46(m)		
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to maintain the intruder resistant fence.		
	Self Report? NO	Classification: Moderate	
	Citation: 30 TAC Chapter 290, SubChapter D 290.45(b)(1)(C)(iii)		
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to provide two or more pumps having a total capacity of 2.0 gpm per connection.		
	Self Report? NO	Classification: Minor	
	Citation: 30 TAC Chapter 290, SubChapter F 290.109(d)(1)(B)		
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to obtain routine distribution coliform samples at locations specified in the system's monitoring plan.		
	Self Report? NO	Classification: Minor	
	Citation: 30 TAC Chapter 290, SubChapter D 290.46(m)(4)		
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to maintain a service pump tight against leakage.		
	Self Report? NO	Classification: Minor	
	Citation: 30 TAC Chapter 290, SubChapter D 290.46(v)		
	Description: Failure by David Lee Sheffield - Texas Landing Utilities to have all electrical wiring securely installed in compliance with a local or national electrical code.		
8	Date: 06/10/2022 (1834314)		
	Self Report? NO	Classification: Minor	
	Citation: 30 TAC Chapter 290, SubChapter F 290.110(b)(4)		
	Description: Failure by Texas Landing Utilities to maintain the disinfection residual above 0.20 mg/L free chlorine throughout distribution.		
9*	Date: 03/03/2023 (1956560)		
	Self Report? NO	Classification: Moderate	
	Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)		
	Description: COMB RAD MCL 4Q2022 - During the 4th quarter of 2022 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 7 pCi/L. ETT Point Value = 0 grouped together with tracking #869064.		
	Self Report? NO	Classification: Moderate	
	Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)		
	Description: GA MCL 4Q2022 - During the 4th quarter of 2022 the system violated the maximum contaminant level for gross alpha with a RAA of 21 pCi/L. ETT Point Value = 0 grouped together with tracking #869064.		
10*	Date: 05/04/2023 (1956560)		
	Self Report? NO	Classification: Moderate	
	Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)		
	Description: COMB RAD MCL 1Q2023 - During the 1st quarter of 2023 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 7 pCi/L. ETT Point Value = 5		
	Self Report? NO	Classification: Moderate	
	Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)		
	Description: GA MCL 1Q2023 - During the 1st quarter of 2023 the system violated the maximum contaminant level for gross alpha with a RAA of 22 pCi/L. ETT Point Value = 0 grouped together with tracking #869060.		
11*	Date: 06/22/2023 (1904862)		
	Self Report? NO	Classification: Minor	

Citation: 30 TAC Chapter 290, SubChapter D 290.46(n)(2)
Description: Failure by CSWR - Texas Landing Utilities to have an up-to-date map of the distribution system available for review upon request.

12* Date: 07/20/2023 (1956560)
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: COMB RAD MCL 2Q2023 - During the 2nd quarter of 2023 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 7 pCi/L. ETT Point Value = 5
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: GA MCL 2Q2023 - During the 2nd quarter of 2023 the system violated the maximum contaminant level for gross alpha with a RAA of 24 pCi/L. ETT Point Value = 0 grouped together with tracking #869055.

13 Date: 12/29/2023 (1956560)
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: COMB RAD MCL 3Q2023 - During the 3rd quarter of 2023 the system violated the maximum contaminant level for combined radium 226 and 228 with a RAA of 8 pCi/L. ETT Point Value = 5
Self Report? NO Classification: Moderate
Citation: 30 TAC Chapter 290, SubChapter F 290.108(f)(1)
Description: GA MCL 3Q2023 - During the 3rd quarter of 2023 the system violated the maximum contaminant level for gross alpha with a RAA of 27 pCi/L. ETT Point Value = 0 grouped together with tracking #869051.

14 Date: 08/14/2024 (1996142)
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(n)(2)
Description: Failure by CSWR - Texas Landing Utilities to have an up-to-date map of the distribution system available for review upon request.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(m)
Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to maintain all plant facilities and equipment in a good working condition and appearance.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.43(c)(4)
Description: Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to have a liquid level indicator on all storage tanks.
Self Report? NO Classification: Minor
Citation: 30 TAC Chapter 290, SubChapter D 290.46(f)(2)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(i)(III)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(ii)(III)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(iii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(A)(iv)

30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(ii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iii)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(iv)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(B)(v)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(C)(i)
30 TAC Chapter 290, SubChapter D 290.46(f)(3)(D)(i)

	30 TAC Chapter 290, SubChapter D 290.46(f)(3)(D)(ii)
	30 TAC Chapter 290, SubChapter D 290.46(f)(3)(E)(iv)
	30 TAC Chapter 290, SubChapter D 290.46(f)(3)(E)(ix)
Description:	Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to have operating records accessible for review upon request.
Self Report?	NO
Citation:	Classification: Minor
	30 TAC Chapter 290, SubChapter D 290.45(b)(1)(C)(iii)
Description:	Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide two service pumps with a combined capacity of 2.0 gpm per connections.
Self Report?	NO
Citation:	Classification: Minor
	30 TAC Chapter 290, SubChapter D 290.42(j)
Description:	Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide certification that all chemicals used in the treatment of water supplied by public water systems conform to American National Standards Institute (ANSI)/National Sanitation Foundation (NSF) Standard 60 for Drinking Water Treatment Chemicals and 61 for Drinking Water System Components.
Self Report?	NO
Citation:	Classification: Minor
	30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)
	30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)(iii)
	30 TAC Chapter 290, SubChapter D 290.41(c)(1)(F)(iv)
Description:	Failure by CSWR-Texas Utility Operating Company LLC - Texas Landing Utilities to provide copies of sanitary control easements and deeds and maps for all land within 150 ft for all wells upon request.

* NOV's applicable for the Compliance History rating period 9/1/2018 to 8/31/2023

Appendix B

All Investigations Conducted During Component Period August 26, 2019 and August 26, 2024

Item 1	December 16, 2019**	(1612994)
Item 2	July 07, 2020**	(1659153)
Item 3	July 10, 2020**	(1659600)
Item 4	July 22, 2020**	(1659464)
Item 5	June 08, 2021**	(1735220)
Item 6	June 11, 2021**	(1735448)
Item 7	November 23, 2021**	(1772994)
Item 8	April 26, 2022**	(1805836)
Item 9	September 22, 2022**	(1839606)
Item 10	September 23, 2022**	(1846045)
Item 11	September 12, 2023	(1918717)
Item 12	January 31, 2024	(1956560)
Item 13	February 02, 2024	(1958261)
Item 14	August 13, 2024	(1996142)

* No violations documented during this investigation

**Investigation applicable for the Compliance History Rating period between 09/01/2018 and 08/31/2023.

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY



IN THE MATTER OF AN
ENFORCEMENT ACTION

CONCERNING
CSWR-TEXAS UTILITY OPERATING
COMPANY, LLC
RN101210037

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BEFORE THE

TEXAS COMMISSION ON

ENVIRONMENTAL QUALITY

AGREED ORDER DOCKET NO. 2024-0282-PWS-E

On _____, the Texas Commission on Environmental Quality ("the Commission" or "TCEQ") considered this agreement of the parties, resolving an enforcement action regarding CSWR-Texas Utility Operating Company, LLC (the "Respondent") under the authority of TEX. HEALTH & SAFETY CODE ch. 341. The Executive Director of the TCEQ, through the Enforcement Division, and the Respondent presented this Order to the Commission.

The Respondent understands that it has certain procedural rights at certain points in the enforcement process, including the right to formal notice of violations, notice of an evidentiary hearing, the right to an evidentiary hearing, and a right to appeal. By entering into this Order, the Respondent agrees to waive all notice and procedural rights.

It is further understood and agreed that this Order represents the complete and fully-integrated agreement of the parties. The provisions of this Order are deemed severable and, if a court of competent jurisdiction or other appropriate authority deems any provision of this Order unenforceable, the remaining provisions shall be valid and enforceable. The duties and responsibilities imposed by this Order are binding upon the Respondent.

The Commission makes the following Findings of Fact and Conclusions of Law:

I. FINDINGS OF FACT

1. The Respondent owns and operates a public water supply located at 600 Burchfield Drive near Livingston, Polk County, Texas (the "Facility"). The Facility provides water for human consumption, has approximately 167 service connections, and serves at least 25 people per day for at least 60 days per year. As such, the Facility is a public water system as defined in 30 TEX. ADMIN. CODE § 290.38(73).
2. During a record review for the Facility conducted on January 22, 2024 through February 2, 2024, an investigator documented that the running annual average concentrations of gross alpha particle activity were 21 picoCuries per liter ("pCi/L") for the fourth quarter of 2022, 22 pCi/L for the first quarter of 2023, 24 pCi/L for the second quarter of 2023, and 27 pCi/L for the third quarter of 2023 and of combined radium-226 and radium-228 were 7 pCi/L for the fourth quarter of 2022, 7 pCi/L for the first quarter of 2023, 7 pCi/L for the second quarter of 2023, and 8 pCi/L for the third quarter of 2023.

II. CONCLUSIONS OF LAW

1. As evidenced Finding of Fact No. 1, the Respondent is subject to the jurisdiction of the TCEQ pursuant to TEX. HEALTH & SAFETY CODE ch. 341 and the rules of the TCEQ.
2. As evidenced by Finding of Fact No. 2, the Respondent failed to comply with the maximum contaminant levels ("MCLs") of 15 pCi/L for gross alpha particle activity and 5 pCi/L for combined radium-226 and radium-228 based on the running annual average, in violation of 30 TEX. ADMIN. CODE § 290.108(f)(1) and TEX. HEALTH & SAFETY CODE § 341.0315(c).
3. Pursuant to TEX. HEALTH & SAFETY CODE § 341.049(a), the TCEQ has the authority to assess an administrative penalty against the Respondent for violations of state statutes within the TCEQ's jurisdiction, for violations of rules adopted under such statutes, or for violations of orders or permits issued under such statutes.
4. An administrative penalty in the amount of \$7,200 is justified by the facts recited in this Order, and considered in light of the factors set forth in TEX. HEALTH & SAFETY CODE § 341.049(b). The amount of \$7,200 is deferred contingent upon the Respondent's timely and satisfactory compliance with all the terms of this Order and shall be waived only upon full compliance with all the terms and conditions contained in this Order. If the Respondent fails to timely and satisfactorily comply with any requirement contained in this Order, the Executive Director may demand payment of all or part of the conditionally deferred penalty.

III. ORDERING PROVISIONS

NOW, THEREFORE, THE TEXAS COMMISSION ON ENVIRONMENTAL QUALITY ORDERS that:

1. The Respondent is assessed a penalty as set forth in Conclusion of Law No. 4 for violations of state statutes and rules of the TCEQ. The payment of this penalty and the Respondent's compliance with all the requirements set forth in this Order resolve only the matters set forth by this Order in this action. The Commission shall not be constrained in any manner from requiring corrective actions or penalties for violations that are not raised here. Penalty payments shall be made payable to "TCEQ" and shall be sent with the notation "Re: CSWR-Texas Utility Operating Company, LLC, Docket No. 2024-0282-PWS-E" to:

Financial Administration Division, Revenue Operations Section
Attention: Cashier's Office, MC 214
Texas Commission on Environmental Quality
P.O. Box 13088
Austin, Texas 78711-3088

2. The Respondent shall undertake the following technical requirements:
 - a. Within 180 days after the effective date of this Order, submit an acceptable written plan, including a proposed schedule and any applicable planning materials, to the Executive Director that provides for an alternate water source,