



Filing Receipt

Filing Date - 2025-01-24 01:30:13 PM

Control Number - 57386

Item Number - 1330

January 22, 2024

Re: PUC Docket No 57386

To Whom It May Concern

I am writing to formally protest the proposed rate increase by Central State Water Resources (CSWR). As a customer and owner property at 185 Oak View, La Vernia, TX 78121, I find the proposed increase from \$5.20 per 1,000 gallons to \$8.64 per 1,000 gallons to be unjustifiable and detrimental to our community. Additionally, the proposed increase in the water meter fee from \$49.89 to \$71.25 is equally unacceptable and places an even greater financial burden on residents.

When CSWR acquired our previous water provider, our rates were approximately \$45 per month. Since then, we have seen our bills nearly triple, with current monthly charges from \$85 to \$130 per month. These rates are just for water service, not including sewer or garbage service. This latest proposed increase would push water costs even higher. Such an escalation places an undue financial burden on our residents, especially those who rely on water for agricultural purposes or other essential needs.

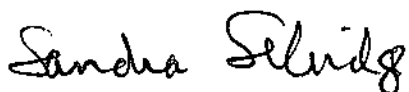
CSWR claims that this rate increase is necessary to fund upgrades across the 103 facilities they have acquired. However, this is the same justification they provided for the previous increase. To date, upgrades have only been completed on 21 of these systems, none of which serve our neighborhood. It is unreasonable to require our community to shoulder the financial burden for improvements to facilities that do not benefit us in any way. This pattern of disproportionate rate hikes with minimal accountability or transparency is deeply troubling and unfair.

We, the undersigned, urge you to:

1. Deny the proposed rate increase outright, as CSWR has failed to demonstrate any justification for additional charges.
2. Prohibit CSWR from implementing any future rate increases, regardless of claimed upgrades, as the current rates are already excessive and unjustifiable.
3. Require CSWR to address and resolve all system deficiencies to ensure compliance with safety and health standards without imposing further financial burdens on customers.
4. Conduct a thorough review of CSWR's financial practices to ensure that current rates are being used effectively to maintain and improve the water system.

Access to clean, affordable water is a fundamental right, not a privilege. The residents of Oak Hollow Estates deserve better than skyrocketing rates for substandard service. I respectfully request that you prioritize the well-being of our community and reject this proposed rate increase.

Sincerely,



Sandra Selvidge