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COMPLAINT OF DAVID FERRIS	§	PUBLIC UTILITY COMMISSION
AGAINST CENTERPOINT ENERGY	§	
HOUSTON ELECTRIC, LLC	§	OF TEXAS

ORDER NO. 9
REQUESTING ADDITIONAL INFORMATION FROM THE COMPLAINANT

This Order addresses the complaint filed by David Ferris on August 9, 2024. Based on the documents filed in this case, it appears that there were several sustained power outages at Mr. Ferris's residence between January and July 2024. CenterPoint Energy Houston Electric, LLC said they would send out a zone tech engineer to inspect the equipment, but it is not clear from the record if that ever happened.

The administrative law judge (ALJ) seeks additional information from Mr. Ferris. Specifically, the ALJ requests the following information:

1. Have there been any more outages since July 2024? Please provide the duration and cause of any outage, and any response from CenterPoint.
2. Did CenterPoint ever send out a zone tech engineer? If so, what was the outcome of that inspection?

Mr. Ferris must respond with the requested information, and any other updated information on his case, by May 6, 2025.

Signed at Austin, Texas on the 22nd day of April 2025.

PUBLIC UTILITY COMMISSION OF TEXAS



AARON HAAS
ADMINISTRATIVE LAW JUDGE