

	<p>Group messaging is being used for urgent notifications and messaging.</p> <p>Maintain communications with environmental staff on spills or conditions that could impact employee or public safety. Communicate pertinent information through Distribution Control.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Monitor for and report out any industrial incidents, air quality and/or dangerous road conditions that could impact safe operations.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Maintaining contact with additional safety resources in case they need to be activated for additional support.</p> <p>Evaluating need for additional safety support from peers involved in Mutual Assistance.</p>	<p>No additional resources necessary at this time.</p>
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>		

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Team will only utilize critical IT applications for operational support needs.</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Support internal and external communications by providing timely review of messaging and photos.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Support deployment of mobile generation by conducting site safety reviews to promote employee and public safety once locations have been identified and equipment is installed.</p>	

Tactics Worksheet

ICS 234-CNP

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* **Note:** *If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Elizabeth Aleman – Distribution @ 12:00 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>The following are being communicated during department calls and tailboards:</p> <ul style="list-style-type: none"> Staging sites are congested. Wear vests and necessary PPE in the area. 	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> Provide school district ETR by 10:00 AM. Provide customer focused ETR by area/community by 3:00 PM. 	<ul style="list-style-type: none"> Contract damage assessors were released. 65 2-man internal damage assessment crews are still available. 35 Major Underground crews are focusing on the following: 72 URD fuse level outages, 88 URD transformer level outages, 338 local level outages. These outages account for 3,891 customers. 70% of the orders are being completed by end of day (2,724 customers) and 30% are being referred. The following are being assigned pending orders: 18 primary metering crews, 16 CSO contract crews (2-man crews), and 5 street light crews. 54,000 customers are associated with mutual assistance crews. Additional 6 construction crews available for a total of 12 (4-man) internal construction crews. 6 will be used for the Hot Seat and 6 will be assigned to an FCC for circuit level outages. 65 native contractor resources available. Issuing native contractors 4 circuits in the morning and 4 circuits after lunch. 	

	<ul style="list-style-type: none"> • Plan to restore customers is dependent on logistics and crews being available by 6AM. • FCCs are updating ETR's in real time for all school events using mobile data. • All newly issued circuit level packages are being associated with school level outages. • TIGER team is gathering ETR data from damage assesment team and FCCs. Circuit ETRs gathered are being used to identify area ETRs through a service area map. • Vegetation management crews are coordinating with operations to complete work as needed. 	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<ul style="list-style-type: none"> • No additional needs at this time; continuing to evaluate. 	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>N/A</p>	

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>N/A</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>N/A</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<ul style="list-style-type: none"> • No additional needs at this time; continuing to evaluate. 	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<ul style="list-style-type: none"> • Continuing to evaluate locations. 	

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	May 16 2024 Storm
2	Prepared By	Elizabeth Aleman- Distribution
3	Operational Period Date	May 20, 2024
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Dante Jackson – Transmission @ 14:05 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>In accordance with CNP safety culture, Safety Objectives will be discussed during all restoration crews, patrol crews, TVAL and all tailboard meetings.</p> <ul style="list-style-type: none"> * Patrolling and Restoration should watch for information on TV and Radio about road closures and high water. * Always ground wire before working with it. * Everyone will be reminded to be alert for unusual system conditions inside CNP facilities and be cautious and watch for snakes, ants and other varmint in the water and the saturated ground as well as poisonous plants. * Everyone will be reminded to be aware of the hazards of Houston weather and to stay hydrated. * Everyone should wear all appropriate PPE including long-sleeve FR apparel. 	<p>N/A</p>
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Continue restoration efforts on the remaining three 345kV lines that are out of service.</p> <ul style="list-style-type: none"> • Access issues (downed trees) are slowing progress on some corridors. • Reallocating crews to expedite restoration. <p>There are no Transmission level customer outages from the CNP grid.</p>	<p>N/A</p>

Tactics Worksheet

ICS 234-CNP

3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.	No additional staffing requirements have been identified. Reallocating crews to expedite restoration of three lines out of service.	N/A
4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.	N/A	N/A
5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.	N/A	N/A
6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). - Provide outbound ISD communication by 12:00 PM.	N/A	N/A

<ul style="list-style-type: none"> - Provide press release with ETR map by 6:00 PM. 		
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>No additional fleet, equipment, or service needs have been identified.</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>N/A</p>	<p>N/A</p>

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
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4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Brad Harris – Substation @ 13:38 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>During department calls and tailboards everyone is asked to adhere to CEHE safety training and follow safe work practices. Everyone is asked to exercise extreme caution due to non-standard switching configurations in substation and field environments. Everyone should be aware of downed facilities, trees and other debris. Monitor weather and be prepared for inclement weather. Drive defensively against distracted drivers and high-risk drivers. Be on the lookout for rogue crews performing work on CEHE equipment.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>All CEHE Substations are in service.</p> <p>White Oak 12kV breaker 13F0 is out of service. The feeder is being fed from the bus tie. SSO will FEQ/replace this breaker by EOD 5/23/2024.</p> <p>Addicks TR2 12kV transformer is out of service. SSO will replace the T2HS circuit switcher motor by EOD 5/20/2024 and restore transformer TR2 to service by EOD 5/20/2024.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Substation Operations does not anticipate needing backup staffing and mutual assistance during the operational period.</p>	

4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.	N/A	
5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.	N/A	
6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	Substation Operations (SSO) will utilize its standard communications cadence during the operational period. This includes daily operations review meetings at the beginning of the day and tailboard meetings as needed throughout the day. The SSO duty Supervisor and duty Manager will be assigned call-out duty during non-business hours.	
7) Assess and communicate outstanding fleet, equipment, and service needs. Assess	Substation Operations does not anticipate outstanding fleet, equipment and service needs during the operational period.	

<p>opportunities for outreach to public entities for assistance.</p>		
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Substation Operations will continue to work with the Tiger Team to provide support for mobile generation including moving equipment as determined.</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
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3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Liafis Ogboye – Major Underground @ 1340 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Tailboards and reminders to all personnel while out in the field. Continue to provide updates on any changes in field conditions.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>MUG to process all URD orders in mobile data.</p> <ul style="list-style-type: none"> • Test TP fuses. • Inspect and isolate URD spans. • Refer isolated spans for cable replacement. • Replace transformers and associated equipment. 	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>No additional staffing resources needed at this time.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>Continue to monitor outage tracking and reporting tools. Confirm job orders via mobile data.</p>	

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>No IT or communications issue reported at this time. Monitoring and confirming available outage tracking application data matches field conditions.</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 		
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>None required at this time.</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Continue to support the installation of CNP generators for MUG customers.</p>	

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
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4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Ebby John/RTO/ 13:40 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Review expected work plans at SSO and Transmission sites for any safety concerns. Emphasize with each crew shift start not to rush but work safely and with steadiness.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>RTO will be prepared to safely energize feeders as directed by Distribution Control and Distribution Ops.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>RTO will continue to monitor staffing needs to support switching operations and adjust as necessary.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>N/A</p>	

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Report any issues to appropriate IT contacts as soon as possible with clear details.</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Provide timely updates through ICS structure to support CORP communication plan</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>N/A</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Review procedures and be prepared to execute Substation Level Mobile gen if called on.</p>	

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Mobile Generation @ 1454 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Take time to prepare and review all connections before mobile generation is deployed. Ensure general safety by utilizing fences, tapes or cones to secure area near mobile gen units.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Continue to look for opportunities to deploy mobile gen at locations with longer ETR.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Coordinate with MUG, Distribution Ops and Sub Ops on any personnel needs.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>Coordinate with DVAL and CVAL on deployment locations. Send out notifications with updates.</p>	

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>N/A</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Keep track of start and end times when mobile gen is deployed. Communicate data to AMI group. Send out notifications with updates.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>Coordinate with Procurement, Fleet and Security for site specific needs.</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Execute action items listed above to prioritize and deploy mobile gen safely.</p>	

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Princess Williams – Logistics @ 1345_ 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Continue to communicate safe work practices. Continue with morning briefings with crews to discuss job site hazards. Managers and Supervisors are continuing to emphasize the importance of safe work practices and safety while they are traveling to from locations. Use morning / evening tailboards before each shift and use recent and relevant safety experiences to push safety in the workplace. Management teams have 2 -3 check in meetings a day to provide updates and reports out.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Ensure material (or substitute material) is available to crews at service centers and MA Staging Sites.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Recruit additional employees for storm duty activation to assist with over-extended areas. Monday, 5/20/24, short 15 shuttle buses IF we do not receive any Metro buses.</p>	

	<p>Should know about Metro buses after the mayor’s 3PM press conference. Working on sourcing additional buses from private/charter companies.</p> <p>After the first briefing call of the day, we coordinate changes in resources and repurpose duties and roles as needed.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>		
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Continue to support existing staging sites.</p> <p>Establish and monitor cadence for printer supplies needed due to staging site requirements.</p> <p>Set up additional communications at staging sites as command trailers added. Resolve issues that come up for additional printer needs and connectivity issues.</p> <p>Radio is using their outage / alarm tracker to monitor critical outages.</p> <p>Radio is continuing to assess towers and comms equipment located in the impact zones</p>	

<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Maintain a consistent cadence of communication to our team.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>Continue to work with the business and suppliers for rental equipment and materials. We remain in constant communication with our clients and vendors to close and resource gaps we identify.</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Fleet is keeping additional fuel skids on standby to support mobile gen when necessary. When notified by Mobile Gen team of a site being stood up, we are working with suppliers to deploy fences for each site.</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Daniel Laymon – IT @ 12:30 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Utilize safety share at the beginning of ICS meetings to stress the importance of working safely.</p> <p>Leaders will continue to emphasize the need for CNP Tower employees to work remotely this upcoming work week.</p> <p>Coordinate with HR on any employee needs.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Continue to support existing staging sites by monitoring telecommunications networks.</p> <p>Deliver printer requirements to staging sites as needed (Printers, toner, paper, etc.)</p> <p>Set up additional communications at staging sites as command trailers added.</p> <p>Resolve issues that come up for additional printer needs and connectivity issues.</p>	
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Grid Operations – No additional resources required.</p> <p>Business User & Operations – Need 2-3 individuals for assistance with delivery of supplies to staging sites. Staging site resources and support resources are at any</p>	<p>** Need assistance with delivery of supplies to staging sites. Staging site resources and support resources are at any time about 50% staffing levels with the split shifts. Need resources outside these teams to assist.</p>

	<p>time about 50% staffing levels with the split shifts. Need resources outside these teams to assist. Potential additional need for on-site staging site technical support resources.</p> <p>Supplier & Vendor Planning/Logistics/Safety - No additional resources required.</p> <p>Transport & Smart Grid – No additional resources required.</p> <p>Data Center & Infrastructure – No additional resources required.</p> <p>Business and Customer Solutions - No additional resources required.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>Grid operations to continue providing near real-time reporting on customer outage count via IRIS.</p> <p>Grid Operations also to continue providing ad-hoc reporting on customer outage count to Incident Command.</p> <p>Grid Operations - AMS will continue to monitor outage estimation (VEE) processing daily and prepare to support Market Ops - CR Relations team with market call currently scheduled for Monday morning.</p>	

	<p>Continue to support static outage data in ongoing 15-minute intervals.</p> <p>Ongoing 24/7 monitoring static outage page performance, response time, and page views.</p>	
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Monitoring and exploring options to automatically terminate inactive/idle (15-30 minutes) IRIS sessions.</p> <p>Communicate to employees the importance of only using IRIS when a business need is present. Banner has been added to IRIS notifying employees: "Due to high traffic please log off when not in use".</p> <p>Add banner message to EMSWeb "Due to high traffic please log off when not in use".</p> <p>Continue to perform site assessments for telecommunications.</p>	
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Continue to engage managed vendors and contingent companies for potential additional IT support needed.</p> <p>Monitor existing vendor engagements for potential rescheduling due to EOP.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess</p>	<p>Grid Operations – None</p> <p>Business User & Operations – GPA expecting inflation of</p>	

<p>opportunities for outreach to public entities for assistance.</p>	<p>resources which may potentially require hoteling workspaces. Additional request for monitors & docking stations to support CNP tower closure. Site assessment ongoing for 2nd floor GPA.</p> <p>Supplier & Vendor Planning/Logistics/Safety - None</p> <p>Transport & Smart Grid – None, assigned fleet vehicles are currently sufficient.</p> <p>Data Center & Infrastructure – None</p> <p>Business and Customer Solutions - None</p>	
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>N/A - Support other business units as needed.</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Corporate Communications @ 13:40 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>		
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 		
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>		
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>		

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>		
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<ul style="list-style-type: none"> • Prioritize our channels and leverage social media, news media, email and web, while using additional resources when possible to capture and communicate our efforts, and manage expectations about restoration timing. • Emphasize safety messaging and current system status on our channels highlighted above. • Drive distribution and use of photo images and videos of damage, mobile generation in use, and of CNP crews conducting restorations in the field; conduct a minimum of four field interviews • Use customer email channel to deliver direct messages on restoration efforts at least 1x per day. • Equip colleagues with core messages and talking points by 1 p.m. CT for proactive outreach to their stakeholders (e.g., regulators, elected officials); produce 	

	<p>infographic and fact sheet on restorations and mutual assistance by the end of the day</p> <ul style="list-style-type: none"> • Leverage additional messaging channels such as Nextdoor for targeted customer outreach based on ETRs provided by Operations; produce a post every hour for a minimum of total of 15 posts • Issue update news release(s); meet the media where they need us in the field to raise awareness of our restoration efforts with stakeholders; conduct four field interviews by the end of the day 	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>		

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
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5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

1. Incident Name: May 16, 2024 Storm Event	2. Prepared By: Tami – Regulatory/Govt Affairs @ 1130 5/19/2024	3. Operational Period Date: 5/20/2024
4. <u>Incident Objective</u> <i>(from 202)</i>	5. <u>Tactics</u>	6. <u>Additional Resource Requirements*</u>
1) Communicate to all internal & external workforce importance of safe work practices.	N/A	N/A
2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities. <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	N/A	N/A
3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.	Regulatory / Govt Affairs: Provide internal staffing resources to Houston EOC, Harris County (Transtar) EOC, TDEM DDEOC16 and Texas SOC utilizing shift coverage. Staff pre-identified.	N/A
4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.	N/A	N/A

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>N/A</p>	<p>N/A</p>
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Regulatory/Govt Affairs: External: Provide updates to the following EOCs on their cadence:</p> <ul style="list-style-type: none"> • State of Texas SOC • City of Houston • Harris County • TDEM Hou DDEOC16 <p>Internal:</p> <ul style="list-style-type: none"> • Receive daily status update report from liaisons • Provide 2x daily EOC status update report to ICS leadership team <p>Submit required outage reports to PUC, DOE, and other SOC officials. PUC: Submit reports per PUC instruction in morning & afternoon (<i>First report submitted 16May2024_18:17</i>) SOC: Provide 2pm/4pm updates DOE: Submit final report to DOE (72-hours from end of event) (<i>First report submitted 16May2024_20:02</i>)</p>	<p>N/A</p>
	<p>N/A</p>	<p>N/A</p>

7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.		
8) Assess needs and execute deployment of mobile generation to support service restoration.	N/A	N/A

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Jake Meyer – Finance @ 12:00 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Safety continues to be communicated during meetings and EOP leadership calls.</p> <p>Finance leaders have reached out to their teams to determine if they have all equipment and access needed to WFH while the Tower is in repair.</p>	<p>None at this time.</p>
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 	<p>Preparing cost estimates based on resources that are on-system, and the results of the damage assessments. Logistics costs will also be included in the wholistic estimate.</p> <p>A storm event cost reporting structure is in place to isolate and report costs as they are incurred.</p>	<p>None at this time.</p>
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Additional Finance resources have been activated into their EOP roles. We will monitor day-to-day activities to determine the need for additional resources to handle those activities.</p>	<p>None at this time.</p>
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>	<p>Finalizing time-entry documentation so that it is ready for distribution when appropriate.</p>	<p>None at this time.</p>

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Finance will continue to obtain frequent updates on any changes to the EOP plan. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls. Incremental cost for operation or repair of these applications will be captured as the arise.</p>	<p>None at this time.</p>
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Investor relations will continue to engage with rating agencies to provide updates as information is available. This will require coordination from Financial Reporting Unit and regulatory.</p>	<p>None at this time.</p>
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>As needs are identified and additional triggers pulled, Finance Liaisons will remain engaged in daily EOP ICS/Update calls and will update cost estimates and needed.</p>	<p>None at this time.</p>
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Cost objects are in place to capture deployment and operational cost for mobile gen assets.</p>	<p>None at this time.</p>

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: EAP @ 1115 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Continue to communicate to all HRBPs and LR out on EOP assignments the importance of safety and surroundings. Advise employees if activated and sent to the field to monitor weather and to dress accordingly.</p>	<p>None at this time.</p>
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 		
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Continue to monitor all HRBPs and Labor for safety and availability. Continue communication with anyone that is not currently activated and establish awareness of their roles and readiness for activation.</p> <p>We have two HR team members on assignment and/or activated. All unassigned HRBPs are available for assignment as needed.</p> <p>Continue to monitor the safety of all Talent Acquisition Recruiters and Recruiting Coordinators to ensure they are safe and accounted for.</p>	<p>None at this time.</p>

	<p>Four of the team members will continue to support and serve in their active designated EOP assignments.</p> <p>2 additional team members are currently on standby with possible EOP activation at any time.</p> <p>Continue communication with all other team members that are not currently activated and establish awareness of their EOP roles and readiness for activation.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>		
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>		

<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 		
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>		

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Judy Rodriguez – AirOps @ 13:05 5/19/2024</p>	<p>3. Operational Period Date: 5/20/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Will communicate with AirOps team to ensure they are safe. Air OPS team is currently working remotely.</p>	
<p>2) Execute plans to restore 90% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide school district ETR by 10:00 AM. - Provide customer focused ETR by area/community by 3:00 PM. 		
<p>3) Identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation of all internal and external resources.</p>	<p>Will communicate with drone contracting crews to determine what resources are available and implementing CNP owned drone operations for corporate communications requests.</p>	
<p>4) Ensure systems meet external needs including outage tracker and ETR dashboard. Track and report customers restored since event peak outage.</p>		

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>		
<p>6) Determine and document communication cadence. Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide press release with ETR map by 6:00 PM. 	<p>Will Develop talking points for privately owned drones flying around Centerpoint facilities, and restoration crews.</p> <p>Will communicate with staging site managers about upcoming CNP owned drone activity around the staging sites. Aerial Photography will be taken of staging sites. Edgar Guzman is company pilot 281-974-7086.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		
<p>8) Assess needs and execute deployment of mobile generation to support service restoration.</p>		

Tactics Worksheet

ICS 234-CNP

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* **Note:** *If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/21/2024 Time From: 0500	Time To: 2200
5. Prepared by:	Name: Jason Hulbert	Position/Title:	Sit. Planning
6. Approved by Incident Commander:	Name:		
ICS 202-CNP			

ICS 202-CNP Incident Objectives

Purpose. The Incident Objectives (ICS 202) describes the basic incident strategy, incident objectives and command emphasis/priorities for use during the next operational period.

Preparation. The ICS 202 is completed by the Planning Section. The first draft is completed after the Objectives Meeting and a final draft is following each Command and General Staff meeting conducted to prepare the Incident Action Plan (IAP).

Distribution. The ICS-201 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 202 is part of the IAP.
- If additional pages are needed, use a blank ICS 202 and repaginate as needed.

Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Objective(s)	Enter clear, concise statements of the objectives for managing the response. Ideally, these objectives will be listed in priority order. These objectives are for the incident response for this operational period as well as for the duration of the incident. Include alternative and/or specific tactical objectives as applicable. Objectives should follow the SMART model or a similar approach: <u>S</u> pecific – Is the wording precise and unambiguous? <u>M</u> easurable – How will achievements be measured? <u>A</u> ction-oriented – Is an action verb used to describe expected accomplishments? <u>R</u> ealistic – Is the outcome achievable with given available resources? <u>T</u> ime-sensitive – What is the timeframe?
4	Operational Period Command Emphasis	Enter command emphasis for the operational period, which may include tactical priorities for the operational period. It may be a sequence of events or order of events to address. This is not a narrative on the objectives, but a discussion about where to place emphasis if there are needs to prioritize based on the Incident Commander's direction. Examples: Highest priority is completing damage assessments, Greenspoint Staging Site must be ready to receive foreign crews by 1300 hrs, etc.
7	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.
8	Approved by Incident Commander <ul style="list-style-type: none"> • Name 	Enter the name of the Incident Commander approving the objectives.

4. Resources On the System		# of Persons	Source	Special Equipment and Supplies, Remarks, Notes, Information
Reporting Location	Resource Type			
AMC Theater - Gulf Point 30	Line Skills	85	AEP Texas	
AMC Theater - Gulf Point 30	Line Skills	48	Bird	
AMC Theater - Gulf Point 30	Line Skills	202	LG&E/ KU	
AMC Theater - Gulf Point 30	Line Skills	116	Oklahoma Gas & Electric	
AMC Theater - Gulf Point 30	Vegetation	223	CSR Team	
Fort Bend County Fairgrounds	Line Skills	579	CSR Team	
Fort Bend County Fairgrounds	Vegetation	240	ABC	
Humble Civic Center	Line Skills	128	Bird	
Humble Civic Center	Line Skills	160	Oncor	
Humble Civic Center	Line Skills	58	CPS Energy	
Humble Civic Center	Vegetation	42	United	
Humble Civic Center	Vegetation	50	Trees	
Katy Mills Mall	Line Skills	512	CSR Team	
Katy Mills Mall	Line Skills	22	Austin Energy	
Lone Star College - Tomball	Line Skills	172	Heart Utilities	
Lone Star College - Tomball	Vegetation	41	CSR Team	
NRG Green	Line Skills	272	Bird	
NRG Green	Line Skills	18	Brothers and Brothers	
NRG Green	Vegetation	30	United	
NRG Yellow	Line Skills	420	Centerphase	
NRG Yellow	Line Skills	644	Mid-Con Energy Services Inc.	
NRG Yellow	Vegetation	67	CSR Team	
Reed Road	Line Skills	25	AEP SW Electric Power Company	
Reed Road	Line Skills	65	AEP Texas	
Reed Road	Line Skills	375	Centerphase	
Reed Road	Line Skills	195	Quanta	
Reed Road	Vegetation	115	CSR Team	
Reed Road	Vegetation	59	Davey	

Reed Road	Vegetation	50	ABC	
Sam Houston Race Park	Line Skills	383	Bird	
Sam Houston Race Park	Line Skills	11	Texas New Mexico	
Sam Houston Race Park	Vegetation	90	The Arbor Expert	

5. Additional Notes:

6. Prepared by: Name: Ross Davis @ 1400 Position/Title: Resource Acquisition Reporting
05/20/2024

ICS 204-CNP

ICS 204-CNP Resource Summary

Purpose. The Resource Summary (ICS 204) informs the Incident Management Team of current and expected resources.

Preparation. The ICS 204 is normally prepared by the Resources Unit, with input from the Resources Acquisition Unit and the Operations Section Chief.

Distribution. The ICS 204 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 204 summarizes resources and is part of the IAP.
- Multiple pages/copies can be used if needed.
- If additional pages are needed, use a blank ICS 204 and repaginate as needed.

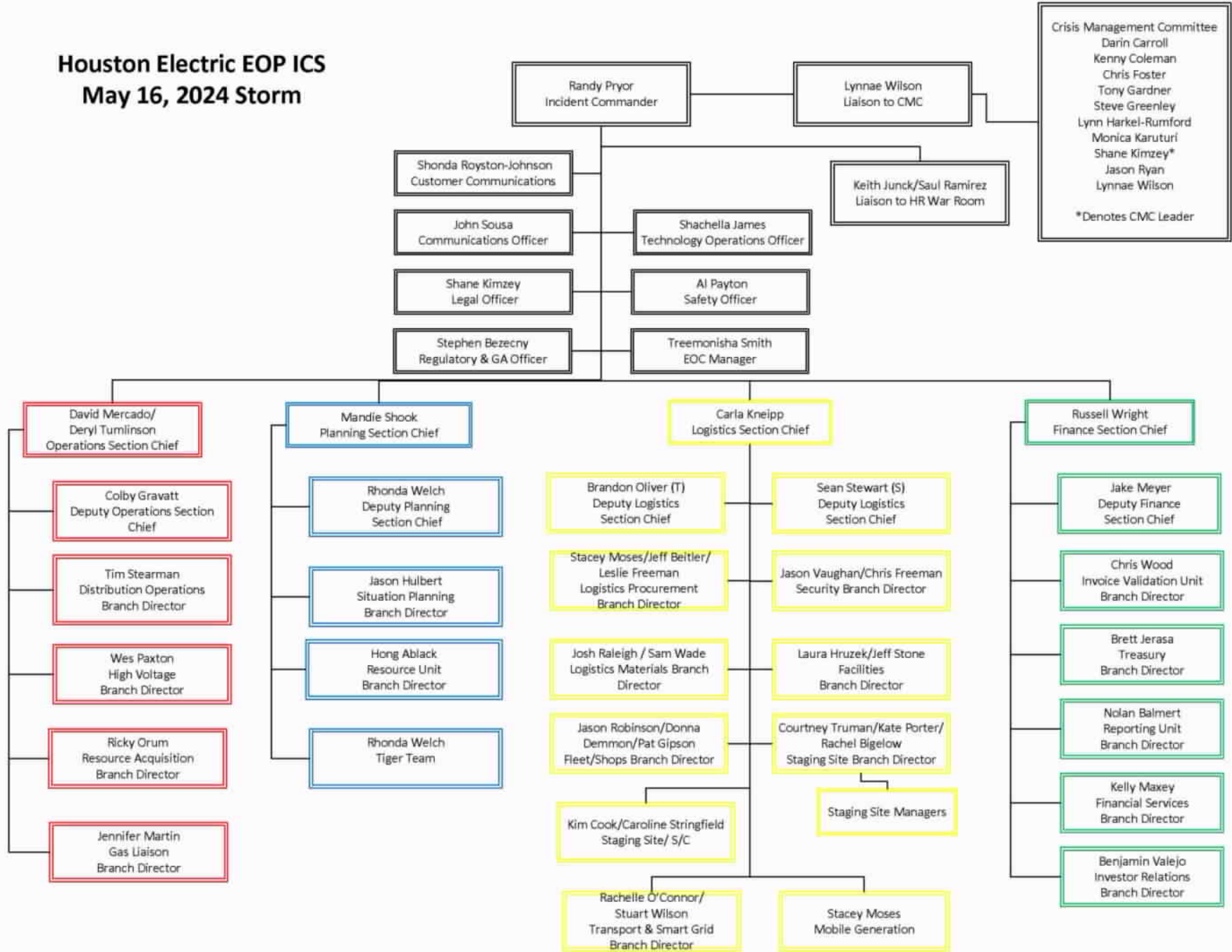
Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Resources Enroute <ul style="list-style-type: none"> • Resource Type • Source • # of Persons • Estimated Date and Time of Arrival, Reporting Location • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources traveling to the CenterPoint territory report, the following: <ul style="list-style-type: none"> • Type of resource (Line skill, damage assessors, etc.) • Source (Contractor name, Utility name, etc.) • Number of resources • Estimated date and time of arrival and initial reporting location • Note any special equipment or supplies or other important notes
4	Resource on the System <ul style="list-style-type: none"> • Reporting Location • Resource Type • # of Persons • Source • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources already working on CenterPoint's system, report the following: <ul style="list-style-type: none"> • Reporting Location – Staging site or other location the resources are assigned to • Type of resource (Line skill, damage assessors, etc.) • Number of resources • Source (Contractor name, Utility name, etc.) • Note any special equipment or supplies or other important notes
5	Additional Notes	This space can be used to record anticipated resource moves (for example: line skills currently in Baytown will be moved to South Houston by the end of the day) or other important notes.
6	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.

MEDICAL PLAN (ICS 206-CNP)

1. Incident Name: May 16 2024 Storm Event		2. Operational Period:		Date: 5-20-24	Time From: 0600	Time To: 2100
3. Medical Aid Stations: N/A						
Name	Location	Contact Number(s)	Paramedics on Site?			
Nick Velasquez – AMS	Yellow Lot, Reed Road, Sam Houston	832-995-6208	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
			<input type="checkbox"/> Yes <input type="checkbox"/> No			
5. Hospitals:						
Hospital Name	Address	Contact Number(s)	Trauma Center	Burn Center	Helipad	
Memorial Hermann Memorial City	921 Gessner Road Houston, Texas 77024	713-242-3000	<input checked="" type="checkbox"/> Yes Level: 4	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Memorial Hermann Medical Center	6411 Fannin St Houston, Texas 77030	713-704-4000	<input checked="" type="checkbox"/> Yes Level: 1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
UTMB Galveston	301 University Blvd Galveston, TX 77555	409-722-1011	<input checked="" type="checkbox"/> Yes Level: 1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Memorial Hermann Cypress	27800 Northwest Freeway, Cypress, TX 77433	346-231-4000	<input checked="" type="checkbox"/> Yes Level 2	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Memorial Hermann Humble	9813 Memorial Blvd, Humble, TX 77338	(281) 913-3550	<input type="checkbox"/> Yes Level: ____	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
Memorial Hermann The Woodlands Hospital	9250 Pinecroft Dr, The Woodlands, TX 77380	(713) 897-2300	<input checked="" type="checkbox"/> Yes Level: 2	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
6. Medical Emergency Procedures:						
<p>Report any incidents per normal operating procedures. Contact RTO for Life Flight services. Notify your local safety specialist if any assistance is needed. They are available by cell phone.</p>						

1. Incident Name: May 16 2024 Storm Event		2. Operational Period:	Date: 5-20-24	
			Time From: 0600	Time To: 2100
Kevin Sheffield	Safety Coordinator	[REDACTED]		
Ryan Friesz	Safety Coordinator	[REDACTED]		
Skyler Thomson	Safety Coordinator	[REDACTED]		
Tyler Bielski	Safety Coordinator	[REDACTED]		
Ryan Rutherford	Safety Coordinator	[REDACTED]		
Wayland Smith	Public Safety	[REDACTED]		
Dustin Krantz	Public Safety	[REDACTED]		
Brett Richardson	Public Safety	[REDACTED]		
7. Prepared by		Name: Jon Nixon	ICS Title: Safety Administration Manager	
8. Approved by (Safety Officer):		Name: Al M. Payton		
ICS 206-CNP				

Houston Electric EOP ICS May 16, 2024 Storm



SAFETY PLAN (ICS 208-CNP)

1. Incident Name: May 16 2024 Storm Event	2. Operational Period:	Date: 05/20/2024 - 05/20/2024 Time From: 06:00 Time To: 21:00
3. Safety Plan and Safety Messages: GENERAL <ul style="list-style-type: none"> Heat stress: breaks, use the truck to cool off, stay hydrated and avoid drinks that can dehydrate you (caffeine, alcohol) Roads are going to busier today, a lot of people are going to work business as usual. Use extra caution around intersections with signals out and be aware that debris is piled up near the street. As the event progresses, customers may become upset. Deescalate if possible and get out and call for assistance if needed. As the outages concentrate into smaller areas, good communication and situational awareness are key. We have to methods to work on our electric lines/equipment; deenergized and grounded or work as energized with rubber gloves/cover. SAFE WORK PRACTICES <ul style="list-style-type: none"> Take your time and assess the hazards and develop appropriate measures to address those hazards. Remember to remain aware of changing conditions. Work together to maintain situational awareness. Stay away or out of damaged buildings or structures. Address damage or debris hazards at your location that may impact you. (Damaged awnings, broken glass, broken signs, area lighting, downed utility lines, broken poles and broken tree limbs) Call before you dig- call 811 for emergency locates- don't make a bad situation worse. Check job status each day. Don't assume the job is the same as it was when you left it. While windspeeds are elevated avoid high roads/bridges. If you must access these roads, drive slow and leave plenty of space around your vehicle. TRAFFIC <ul style="list-style-type: none"> Be aware of traffic hazards such as unlit or uncontrolled intersections, distracted drivers, vehicle collisions, etc. Monitor Transtar for updates. Mark out work area protection zones clearly with traffic cones, signs and flaggers if necessary. Wear traffic vests. On Tollways, be aware that large trucks will not fit through the regular lanes, use EZ Tag lanes. Report all vehicle collisions. Obtain collision information and report immediately to your crew leader, FCC or coordinator. If you have vehicle trouble and need assistance, you may call [REDACTED] to reach Fleet Services. PPE <ul style="list-style-type: none"> Wear all appropriate PPE including, long-sleeve FR apparel. ELECTRICAL WORK/ GROUNDING <ul style="list-style-type: none"> Test, tag and ground all de-energized conductors before working as dead. Work between grounds. Never assume anything is dead. There will be many generators and other energy sources and back feed is always a hazard. Use orange or red flagging at ground locations for visual aid. Grounding for tree crews is a "must" – Work with the tree crews to ground as necessary. Remove high side jumpers after opening disconnects, especially when working on the same structure as the disconnect switch. Report any rogue line workers to Corporate Security. Get as much information as possible (pictures of people, vehicles and license plate numbers). Call 911 if confrontational. Verify that circuits found de-energized were not taken out of service to support rolling "brown outs". 		

1. Incident Name May 16, 2024 Storm Event		2. Operational Period (Date/Time) May 21, 2024 From: 0500 To: 2200		DAILY MEETING SCHEDULE ICS 230-CNP	
3. Meeting Schedule (Commonly held meetings are included)					
<u>Time</u>	<u>Meeting</u>	<u>Purpose</u>	<u>Attendees</u>	<u>Location / Conference Call Information</u>	
0600 – 0700	Individual Evaluation Center and Branch Meetings	Provide the Branch Directors with the latest information on the event.	<ul style="list-style-type: none"> Evaluation Centers Evaluation Center Direct Reports Situation Planning Others as identified 	Varies	
0800 – 0900	EOC Brief	Provide the EOC Management Team with an update on restoration activities.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call	
1000 - 1100	EOC Objectives Meeting	Incident Commander presents Objectives for the next operational period.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call	
1700 - 1800	Operations Briefing	Provide an update to leadership on restoration activities and present the objectives for the next operating period.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call	
4. Prepared by: (Situation Planning)					
DAILY MEETING SCHEDULE				ICS 230-CNP	

DAILY MEETING SCHEDULE (ICS 230-CNP)

Purpose. The Daily Meeting Schedule records information about the daily scheduled meeting activities.

Preparation. This form is prepared by Situation Planning and coordinated through the Incident Commander for each operational period or as needed. Commonly-held meetings are already included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of these standard meetings are not scheduled, they should be crossed out on the form.

Distribution. The ICS 230 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1.	Incident Name	Enter the name assigned to the incident.
2.	Operational Period	Enter the date and time interval for which the form applies.
3.	Meeting Schedule	For each scheduled meeting, enter the date/time, meeting name, purpose, attendees, and location. Note: Commonly-held meetings are included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of the standard meetings are not scheduled, they should be deleted from the form (normally Situation Planning).
4.	Prepared By	Enter name and title of the person preparing the form, normally Situation Planning.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Al Payton – Safety @ 12:00 on 20 May 2024</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Starting the operational period with safety messaging at DVAL and CVAL on heat stress prevention, proper switching and tagging and energized/de-energized work expectations.</p> <p>Safety Specialist will continue working in the field to support the operational areas, provide coaching, and assistance as needed.</p> <ul style="list-style-type: none"> • With safety orientation complete, Safety Specialists are participating in Operations meetings and visiting active work locations. • Other members of Safety team who conducted safety orientation have moved to support general staging site needs and to support Safety Specialists in the field. • Knowledge Vine continues to conduct safety observations on contractor crews in the field. <p>Safety EOP Team is meeting twice daily (9 am and 7:30 pm) to discuss incidents, actions and challenges.</p>	<p>No additional resources are necessary at this time.</p>

	<p>Group messaging is being used for urgent notifications and messaging.</p> <p>Maintain communications with environmental staff on spills or conditions that could impact employee or public safety. Communicate pertinent information through Distribution Control.</p>	
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<p>Monitor for and report out any industrial incidents, air quality and/or dangerous road conditions that could impact safe operations.</p>	
<p>3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.</p>	<p>Maintaining contact with additional safety resources in case they need to be activated for additional support.</p> <p>Evaluating need for additional safety support from peers involved in Mutual Assistance.</p>	<p>No additional resources necessary at this time.</p>
<p>4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.</p>		

<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>		
<p>6) Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 	<p>Support internal and external communications by providing timely review of messaging and photos.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		

<p>8) Identify, assess, and deploy existing mobile generation to support service restoration.</p>	<p>Support deployment of mobile generation by conducting site safety reviews to promote employee and public safety once locations have been identified and equipment is installed.</p>	
<p>9) Develop demobilization and post-restoration plans.</p> <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	<p>Initiate planning to return some resources back to normal job duties.</p> <p>Identify and gather expenses accumulated up to this point of the event.</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Elizabeth Aleman- Distribution @ 13:00 May 20, 2024</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. Incident Objective <i>(from 202)</i></p>	<p>5. Tactics</p>	<p>6. Additional Resource Requirements*</p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<ul style="list-style-type: none"> • Continue to communicate and reinforce safety on daily conference calls. • Continue to hold safety tailboards before going out to work for the day. • Be aware of busier roads as schools are opening and people are back at work. 	
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<ul style="list-style-type: none"> • Available crews: 35 major underground crews 22 primary meter crews 16 CSO crews • Major underground, primary metering and CSO crews will focus on new incoming trouble (non-storm related), currently impacting approximately 3,448 customers. • Working on completing overhead orders, a current count of 3,383 orders, impacting approximately 61,220 customers. <ul style="list-style-type: none"> ○ Overhead orders are being evaluated evening of 5/20/24 to exclude those associated with circuit level damage assesment packages. • 30 internal construction crews (big crews) will work on referred fuse level trouble. Currently there are 693 fuse level referrals impacting approximately 37,000 customers. Working to complete 70 of these referrals by end of day. • New circuit level events will be handled by typical weekend staffing based on area. Internal first responders account for 24 (2-man) trucks and 24 (1-man) trucks. 	

Tactics Worksheet

ICS 234-CNP

	<ul style="list-style-type: none"> • 65 native contractor resources available. Issuing native contractors 6 new circuits. • Mutual assistance staging site crews will be starting 43 new circuit level damage assesment packages. • Mutual assistance crews will continue working on circuit level orders. Native contractors, once completed with circuit level orders, will begin working on referred orders. • All circuits that were damage assessed have been assigned to Foreign Crew Coordinators (FCCs). FCCs are updating the ETR's for circuits as received. • FCCs are updating ETR's for all school events using mobile data. 	
<p>3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.</p>	<ul style="list-style-type: none"> • No additional needs at this time; continuing to evaluate. 	
<p>4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.</p>	<ul style="list-style-type: none"> • Supporting development of ETR map by providing data for each service center territory showcasing the total customers restored, customers out, and daily goals. 	
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>N/A</p>	
<p>6) Execute internal and external communication</p>	<p>N/A</p>	

<p>plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 		
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<ul style="list-style-type: none"> • No additional needs at this time; continuing to evaluate. 	
<p>8) Identify, assess, and deploy existing mobile generation to support service restoration.</p>	<ul style="list-style-type: none"> • Demobilize mobile generation units as circuits are restored. Assess opportunities for redeployment. 	

<p>9) Develop demobilization and post-restoration plans.</p> <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	<p>Begin evaluating demobilization based on:</p> <ul style="list-style-type: none"> • Retaining union vs non-union • Crew efficiency • Crew equipment availability based on work need. • Size of groups • Other investor-owned utility/co-op needs. • Crews interested in retainment for post- restoration. <p>Damage assesment team is assessing any circuits in the 6 highest affected areas for residual impacts. If completed, will assess staffing needs to demobilize.</p>	
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** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	May 16 2024 Storm
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measurable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Dante Jackson Transmission- @ 14:00 5/20/2024</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>In accordance with CNP safety culture Safety Objectives will be discussed during all restoration crews, patrol crews, TVAL as well as all tailboard meetings.</p> <ul style="list-style-type: none"> * Patrolling and Restoration should watch for information on TV and Radio about road closures and high water. * Always ground wire before working with it. * Everyone will be reminded to be alert for unusual system conditions inside CNP facilities and be cautious and watch for snakes, ants and other varmint in the water and the saturated ground as well as poisonous plants. * Everyone will be reminded to be aware of the hazards of Houston weather and to stay hydrated. * Everyone should wear all appropriate PPE including long-sleeve FR apparel. 	<p>N/A</p>
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<p>There are currently 8 Transmission Line outages. We will target the below facilities.</p> <p>Full Circuit Outages (Line not Energized):</p> <ul style="list-style-type: none"> • 345kV Line 71 ADK-WO ETR 6/1/24 crews will continue to remove damaged material from site and begin setting 	<p>N/A</p>

	<p>poles under temporary work order.</p> <ul style="list-style-type: none"> • 345kV Line 71 ZEN-THW Estimated date of restoration 6/11/2024. Crews will work under Temporary Work order for construction. Crews setting temp poles. • 345kV Line 98 ZEN-THW Estimated date of restoration 6/11/2024. Crews will work under Temporary work order for construction. Crews will continue removing debris and begin repairs. • We will complete temporary repairs to 69kV Line 34. Permanent repairs will be required. <p>Partial Circuit Outages (Line partially energized from at least one Source):</p> <ul style="list-style-type: none"> • 138kV Line 09 KL-ZEN Estimated restoration date 6/11/2024. Crews will work under Temporary Work Order for construction. Crews setting temp poles. • 138kV Line 76 ZEN-ADK Estimated Restoration date 6/11/24. Crews will work under Temporary Work order for construction. • 138kV Line 21 Crews will continue to complete temporary repairs to damaged structures. • 138 kV Line 09 ADK-WO crews will continue 	
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Tactics Worksheet

ICS 234-CNP

	making temporary repairs to damaged structures	
3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.	No additional resource requirements have been identified.	N/A
4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.	N/A	N/A
5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.	N/A	N/A
6) Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 	Transmission Operations will utilize its standard communications cadence during the operational period. This includes daily operations at the beginning of the day and tailboard meetings as needed throughout the day.	N/A

7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.	No additional resources will be required.	N/A
8) Identify, assess, and deploy existing mobile generation to support service restoration.	N/A	N/A
9) Develop demobilization and post-restoration plans. <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	Will continue to communicate estimated temporary and permanent repair costs with the Finance liaison and begin discussions for post-EOP continued repairs.	N/A

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Brad Harris – Substation @ 13:30 05/20/2024</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>During department calls and tailboards everyone is asked to adhere to CEHE safety training and follow safe work practices. Everyone is asked to exercise extreme caution due to non-standard switching configurations in substation and field environments. Everyone should be aware of downed facilities, trees and other debris. Monitor weather and be prepared for inclement weather. Drive defensively against distracted drivers and high-risk drivers. Be on the lookout for rogue crews performing work on CEHE equipment.</p>	
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<p>All CEHE Substations are in service.</p> <p>Ongoing restorations: SSO continues to replace White Oak 12kV breaker 13F0 by EOD 5/22/2024. The feeder is being fed from the bus tie.</p>	
<p>3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.</p>	<p>Substation Operations does not anticipate needing backup staffing and mutual assistance during the operational period.</p>	

Tactics Worksheet

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4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.	N/A	
5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.	N/A	
6) Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 	Substation Operations (SSO) will utilize its standard communications cadence during the operational period. This includes daily operations review meetings at the beginning of the day and tailboard meetings as needed throughout the day. The SSO duty Supervisor and duty Manager will be assigned call-out duty during non-business hours.	
7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.	Substation Operations does not anticipate outstanding fleet, equipment and service needs during the operational period.	

<p>8) Identify, assess, and deploy existing mobile generation to support service restoration.</p>	<p>Substation Operations will continue to work with the Tiger Team during the operational period to provide support for mobile generation including moving equipment as determined.</p>	
<p>9) Develop demobilization and post-restoration plans.</p> <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	<p>Substation Operations will operate with normal schedules and staffing post restoration, not requiring demobilization or post restoration plans.</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Liafis Ogboye – Major Underground – 1335 05/20/2024</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Tailboards and reminders to all personnel while out in the field. Continue to provide updates on any changes in field conditions.</p>	
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<p>MUG will continue processing URD orders in mobile data.</p> <ul style="list-style-type: none"> • Test TP fuses. • Inspect and isolate URD spans. • Refer isolated spans for cable replacement. • Replace transformers and associated equipment. 	
<p>3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.</p>	<p>No additional staffing resources needed at this time.</p>	

<p>4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.</p>	<p>Continue to monitor outage tracking and reporting tools. Confirm job orders via mobile data.</p>	
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>No IT or communications issue reported at this time. Monitoring and confirming available outage tracking application data matches field conditions.</p>	
<p>6) Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 		
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>None required at this time</p>	

<p>8) Identify, assess, and deploy existing mobile generation to support service restoration.</p>	<p>Continue to support the installation of CNP generators.</p>	
<p>9) Develop demobilization and post-restoration plans.</p> <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	<p>Allocate resources to perform 3-phase switching on URD loops post-restoration.</p> <p>Manage returns and re-allocation of materials used on restoration activities (URD and mobile generation)</p> <p>Allocate resources for complete inspection on affected vaults post-customer repairs.</p>	

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Ebby John – RTO @ 1130 5/20/24</p>	<p>3. Operational Period Date: 5/21/2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p>	<p>Review expected work plans at SSO and Transmission sites for any safety concerns. Emphasize with each crew shift start not to rush but work safely and with steadiness.</p>	
<p>2) Execute plans to restore approximately 95% customers' power as safely and quickly as possible. Document action plans for Transmission, Substation, and Distribution system restoration activities.</p> <ul style="list-style-type: none"> - Provide ETR data by area/community by 10:00 AM and 3:00 PM. - Provide school district ETR data by 10:00 AM. 	<p>RTO will be prepared to safely energize feeders as directed by Distribution Control and Distribution Ops.</p>	
<p>3) Identify resource requirements including backup staffing and mutual assistance. Monitor and track all internal and external resources.</p>	<p>RTO will continue to monitor staffing needs to support switching operations and adjust as necessary.</p>	

<p>4) Support systems to meet external needs including ETR maps. Report customers restored since event peak outage. Develop event and post-event strategy for Outage Tracker.</p>	<p>N/A</p>	
<p>5) Ensure availability and proper functionality of critical IT applications (e.g. IRIS, EMSWeb), infrastructure, and telecom to meet operational needs.</p>	<p>Report any issues to appropriate IT contacts as soon as possible with clear details.</p>	
<p>6) Execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p> <ul style="list-style-type: none"> - Provide outbound ISD communication by 12:00 PM. - Provide external communications by 12:00 PM and 6:00 PM. 	<p>Provide timely updates through ICS structure to support CORP communication plan.</p>	
<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>	<p>N/A</p>	

<p>8) Identify, assess, and deploy existing mobile generation to support service restoration.</p>	<p>Review procedures and be prepared to execute Substation Level Mobile gen if called on.</p>	
<p>9) Develop demobilization and post-restoration plans.</p> <ul style="list-style-type: none"> - Develop financial framework and identify resources for post-restoration. 	<p>N/A</p>	

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.