

climates to adapt to the heat and maintain pace with our native crews.

There were also numerous threats made against employees and crews during the restoration effort following Hurricane Beryl, including threats of gun violence. The Company informed local officials and law enforcement to make them aware of the threats and to solicit their assistance, which they provided, and which proved instrumental in keeping our employees and crews safe. Additionally, the Company contracted with professional security personnel to provide additional security to field crews. However, responding to these threats took time and delayed restoration efforts. Indeed, the Company had to shut down and relocate one of its staging sites due to such threats of violence.

SPONSOR:

Deryl Tumlinson

RESPONSIVE DOCUMENTS:

None

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PROJECT NO. 56822
INVESTIGATION OF EMERGENCY PREPAREDNESS AND RESPONSE**

**PUBLIC UTILITY COMMISSION OF TEXAS
REQUEST NO.: PUC-RFI01-019**

QUESTION:

Electric Utilities – Emergency Planning and Event Response

Please provide a copy of the after-action reports or provide a date by when the action reports will be completed for the May 2024 Derecho and Hurricane Beryl.

ANSWER:

Attached is the after-action for the May 2024 Derecho. CenterPoint Houston has engaged a third party to conduct an independent after-action review of CenterPoint Energy's response to Hurricane Beryl on the CenterPoint Houston transmission and distribution system. CenterPoint Houston will supplement this response based on the results and recommendations of the independent after-action review upon the completion of the review.

SPONSOR:

Chasta Martin

RESPONSIVE DOCUMENTS:

PUC-RFI01-019 - May Derecho_AAR_Overview



May 2024 Derecho Emergency Operations After Action Overview

Executive Summary

This overview summarizes the observations gathered from a comprehensive evaluation of the operations during the two May 2024 storm events. Feedback was gathered via a response-focused After-Action survey with engagement garnering 121 responses from team members active in the emergency operations response, unit leader hot washes, an After Action with the EOC team, discussions with various emergency response participants, and observations gleaned throughout the event. The evaluation identified that the ability to quickly scale resources to a Level 2 emergency response with no notice, mobilize mutual assistance, and activate staging sites and logistical resources worked well during the event. Opportunities included: full implementation of the Incident Command System, use of outage tracker to communicate during large scale events, communication of Estimated Time of Restoration (ETRs), hoteling process, siloed communications, use of Unmanned Aerial Vehicles (UAV's) for damage assessment, and continued focus on scalability of logistic functions. The overview is separated into 3 focus capabilities: Command and Coordination, Logistics, and Communication. These focus capabilities break down the recommendations into key areas for prioritization.

Command and Coordination

National Incident Management System (NIMS)/Incident Command System (ICS)

- Fully implement an incident management system and proper emergency organizational structure.
 - Emergency Operations Center (EOC) as a centralized location of response and support operations: All response issues, coordination, and problem solving should be centralized through the EOC.
 - Structure appropriate CMC and EOC interaction and coordination.
- Evaluation of roles, responsibilities, and assigned personnel: review for personnel in the proper roles and if roles are aligned with ICS for resolution of issues.
- Align roles at appropriate leadership levels for effective management of the emergency.
- Effective and SMART goals and objectives established for operational periods to align resource allocation, and decision-making capabilities.

Emergency Operations Center (EOC)

- Enhance and update EOC Technology and arrange room layout to coordinate EOC operations.
- Identify or develop information dashboards in the EOC to support decision-making capabilities.

Emergency Support Functions

- Eliminate siloing of functions to improve command and coordination.
- Evaluate 16-hour shift effectiveness for support functions.
- Create process to support after-hours of emergency functions.

Damage Assessment

- Evaluate current process to provide effective level of damage including UAVs and other aerial technology.
- Effective utilization of contractors for timeliness of damage assessment.
- Evaluate incorporating damage assessment into ETR process.

Logistics

Hoteling

- Activate unit timely based on operational needs and incoming resources.
- Evaluate use of "man-camps", hotels, and other lodging capabilities for efficiency and resilience towards large-scale emergencies causing hotel outages

Transportation

- Develop process for emergency use of pool vehicles.
- Enhance process for mutual assistance crew transportation based on scalability and limited resources.

Staging Sites

- Better communication when resources have moved among staging sites.
- Identify land for purchase of scalable staging site locations.

Communications

Outage Tracker

- Establish as a critical emergency system

Joint Information System (JIS)

- Fully implement JIS processes.

Estimated Time of Restoration (ETR)

- Enhance process to customers and external stakeholders for appropriate ETRs.
- Establish process that provides timely and accurate updates to regulatory and government partners.



May 2024 Derecho Emergency Operations After Action Overview

Repeat Issues

These issues have been identified in previous emergency events and should be prioritized for resolution.

- Damage Assessment
- Outage Tracker
- Estimated Time of Restoration (ETR)

Action Item Prioritization

- | | |
|----------------------------|--|
| 1. Outage Tracker | 5. Hoteling/Transportation/Staging Sites |
| 2. ETR process | 6. Joint Information System |
| 3. Damage Assessment | 7. Emergency Operations Center |
| 4. NIMS/ICS Implementation | 8. Emergency Support Functions |

Next Steps

- Team in place to address Outage Tracker functionality.
- Hoteling process and additional staging site locations under review.
- Branch Directors and Unit leaders empowered to move forward with corrective actions and improvement processes for their functions identified during hotwash reviews.
- Employee Storm Roster (ESR) being evaluated for improvements and better functionality.
- EP&R team leading coordination and tracking of overall project plan.
- Detailed action plan with assignments and timelines developed by June 14.
- Update on findings and recommendations to the SLT monthly.

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PROJECT NO. 56822
INVESTIGATION OF EMERGENCY PREPAREDNESS AND RESPONSE**

**PUBLIC UTILITY COMMISSION OF TEXAS
REQUEST NO.: PUC-RF101-020**

QUESTION:

Electric Utilities – Emergency Planning and Event Response

Please provide any additional information and describe any concerns that may be helpful to this investigation.

ANSWER:

CenterPoint Houston has not identified any additional information at this time.

SPONSOR:

Stephen Bezechny

RESPONSIVE DOCUMENTS:

None

CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PROJECT NO. 56822
INVESTIGATION OF EMERGENCY PREPAREDNESS AND RESPONSE
PUBLIC UTILITY COMMISSION OF TEXAS
REQUEST NO.: PUC-RF101-021

QUESTION:

Electric Utilities – Emergency Planning and Event Response

Please provide a detailed description of the duties of a “Storm Rider” as that term is used in your EOP in the Hurricane Annex. In responding to this RFI, please provide the following additional information:

- a. How many Storm Riders were on CenterPoint Energy’s active employee roster on July 8, 2024?
- b. How many Storm Riders were deployed during or in response to Hurricane Beryl?
- c. What training is provided to employees designated as “Storm Riders?”
- d. How are employees designated as “Storm Riders?”

ANSWER:

Storm Rider is a response time frame description and not a specific role with duties. Storm Rider is used to designate essential support staff whose roles and responsibilities are needed right before and right after impact of a storm. Storm Riders are needed "Day 0" based on the functions and responsibilities of their roles which are across all functions of the company (Distribution Control, Call Center, IT, Resource Acquisition, Gas Operations, Distribution Operations, Logistics, Transmission Operations, etc.). They are pre-positioned at appropriate CenterPoint Energy facilities or nearby hotels for quick activation right after storm impact.

- a. 923 employees have the response time frame description as Storm Rider.
- b. CenterPoint Energy did not track deployment based on Storm Rider time frame description.
- c. Storm Rider is designation that describes the timeframe an employee will respond/report for storm response, therefore, there is not a specific storm rider training. Storm Riders roles vary across the organization and training is provided based on their emergency response role.
- d. Storm Rider is used to designate essential support staff whose roles and responsibilities are needed right before and right after impact of a storm. Storm Riders are needed "Day 0" based on the functions and responsibilities of their roles.

SPONSOR:
Chasta Martin

RESPONSIVE DOCUMENTS:
None

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PROJECT NO. 56822
INVESTIGATION OF EMERGENCY PREPAREDNESS AND RESPONSE**

**PUBLIC UTILITY COMMISSION OF TEXAS
REQUEST NO.: PUC-RF101-022**

QUESTION:

Electric Utilities – Emergency Planning and Event Response

Explain how CenterPoint Energy develops Incident Action Plans (IAPs) and provide information as to the length required between an event requiring the creation of an IAP and the generation of that IAP.

ANSWER:

CenterPoint Houston uses the National Incident Management System (NIMS) Incident Action Planning Process as the basis for the development of the Incident Action Plans (IAPs).

Based on FEMA IAP development frameworks, during the initial stages of an incident, the plans that are developed are simple, objective-based, and verbalized due to situational information being incomplete and dynamic. As the incident evolves, the planning process is more structured.

The initial IAP for Hurricane Beryl was created on July 9, 2024, one day after landfall.

The initial IAP for the May 2024 Derecho event was created on May 17, 2024, within 24 hours of the beginning of the event.

SPONSOR:

Chasta Martin

RESPONSIVE DOCUMENTS:

None

**CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC
PROJECT NO. 56822
INVESTIGATION OF EMERGENCY PREPAREDNESS AND RESPONSE**

**PUBLIC UTILITY COMMISSION OF TEXAS
REQUEST NO.: PUC-RFI01-023**

QUESTION:

Electric Utilities – Emergency Planning and Event Response

If available, please provide the IAP for the May 2024 Derecho Event. If not available, provide an estimate as to when the IAP for the May 2024 Derecho Event will be available and supplement your responses to Staff's First Set of RFIs to CenterPoint Energy once a copy of that IAP becomes available.

ANSWER:

Attached are the IAPs for the May 2024 Derecho Event. Please note that employee phones have been redacted.

SPONSOR:

Chasta Martin

RESPONSIVE DOCUMENTS:

PUC-RFI01-023 - IAP_2024_05_17_1730 - Redacted.pdf
PUC-RFI01-023 - IAP_2024_05_18_1730 - Redacted.pdf
PUC-RFI01-023 - IAP_2024_05_19_1730 - Redacted.pdf
PUC-RFI01-023 - IAP_2024_05_20_1700 - Redacted.pdf
PUC-RFI01-023 - IAP_2024_05_21_1700 - Redacted.pdf

INCIDENT OBJECTIVES (ICS 202-CNP)

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period: Date: 05/18/2024 Time From: 0500 Time To: 2200
3. Objective(s): 1) Communicate to all internal & external workforce importance of safe work practices <ul style="list-style-type: none"> • Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather. 2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources. <ul style="list-style-type: none"> • All facilities with possible accessibility issues develop mobility plans. 3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources. 4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare. 5) Assess and estimate target days of restoration by area. 6) Establish mechanism to track and report customers restored since event peak outage. 7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). 8) Review and document any outstanding fleet, specialized equipment, and service needs. 9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites. 10) Continue to assess needs and execute deployment of mobile generation to support service restoration.	
4. Operational Period Command Emphasis: 0500 to 2200	
5. Prepared by: Name: Jason Hulbert Position/Title: Sit. Planning	
6. Approved by Incident Commander: Name:	

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/18/2024 Time From: 0500	Time To: 2200
ICS 202-CNP			

ICS 202-CNP Incident Objectives

Purpose. The Incident Objectives (ICS 202) describes the basic incident strategy, incident objectives and command emphasis/priorities for use during the next operational period.

Preparation. The ICS 202 is completed by the Planning Section. The first draft is completed after the Objectives Meeting and a final draft is following each Command and General Staff meeting conducted to prepare the Incident Action Plan (IAP).

Distribution. The ICS-201 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 202 is part of the IAP.
- If additional pages are needed, use a blank ICS 202 and repaginate as needed.

Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Objective(s)	Enter clear, concise statements of the objectives for managing the response. Ideally, these objectives will be listed in priority order. These objectives are for the incident response for this operational period as well as for the duration of the incident. Include alternative and/or specific tactical objectives as applicable. Objectives should follow the SMART model or a similar approach: <u>S</u> pecific – Is the wording precise and unambiguous? <u>M</u> easurable – How will achievements be measured? <u>A</u> ction-oriented – Is an action verb used to describe expected accomplishments? <u>R</u> ealistic – Is the outcome achievable with given available resources? <u>T</u> ime-sensitive – What is the timeframe?
4	Operational Period Command Emphasis	Enter command emphasis for the operational period, which may include tactical priorities for the operational period. It may be a sequence of events or order of events to address. This is not a narrative on the objectives, but a discussion about where to place emphasis if there are needs to prioritize based on the Incident Commander's direction. Examples: Highest priority is completing damage assessments, Greenspoint Staging Site must be ready to receive foreign crews by 1300 hrs, etc.
7	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.
8	Approved by Incident Commander <ul style="list-style-type: none"> • Name 	Enter the name of the Incident Commander approving the objectives.

5. Additional Notes:				
6. Prepared by: Name: Ross Davis Position/Title: Resource Acquisition Reporting				
ICS 204-CNP				

ICS 204-CNP Resource Summary

Purpose. The Resource Summary (ICS 204) informs the Incident Management Team of current and expected resources.

Preparation. The ICS 204 is normally prepared by the Resources Unit, with input from the Resources Acquisition Unit and the Operations Section Chief.

Distribution. The ICS 204 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 204 summarizes resources and is part of the IAP.
- Multiple pages/copies can be used if needed.
- If additional pages are needed, use a blank ICS 204 and repaginate as needed.

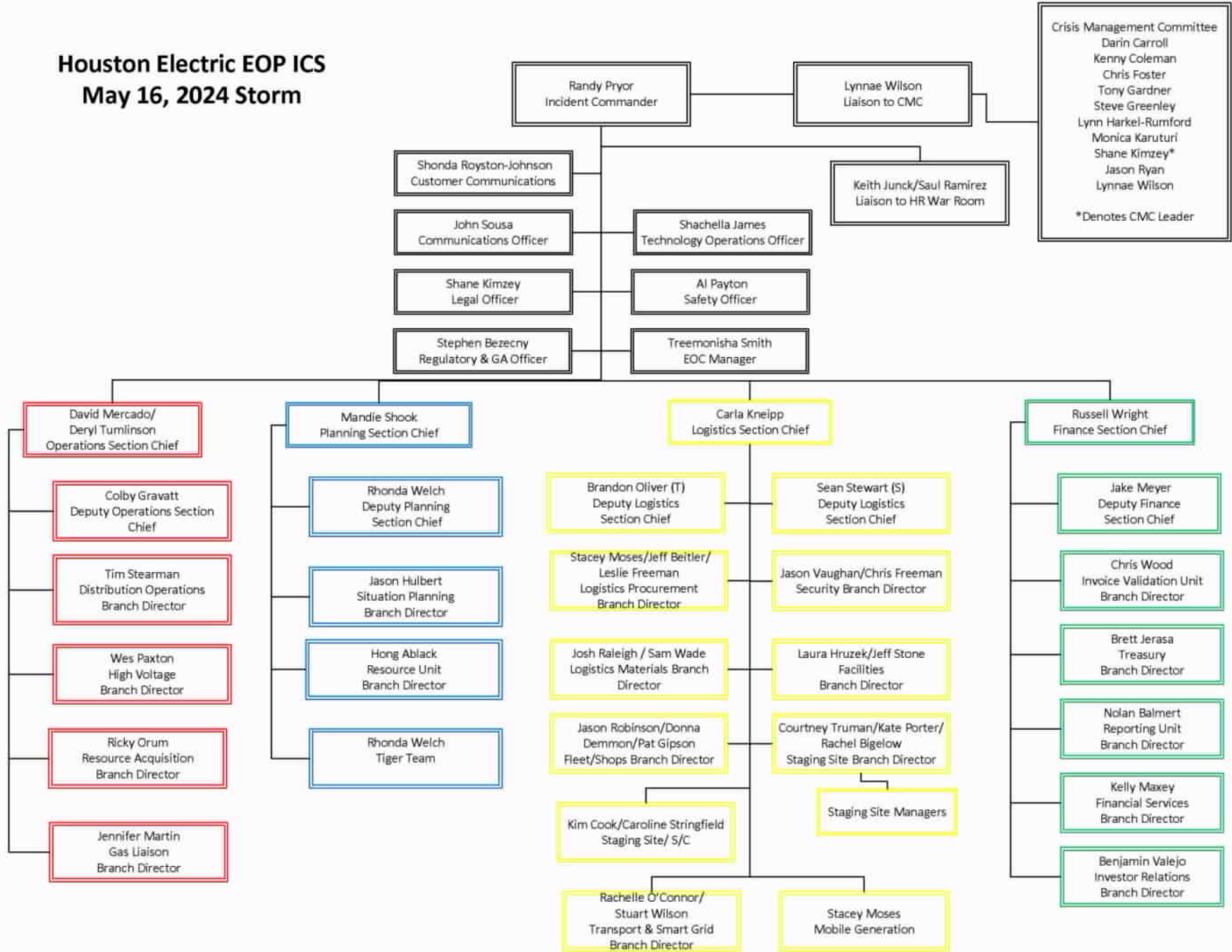
Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Resources Enroute <ul style="list-style-type: none"> • Resource Type • Source • # of Persons • Estimated Date and Time of Arrival, Reporting Location • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources traveling to the CenterPoint territory report, the following: <ul style="list-style-type: none"> • Type of resource (Line skill, damage assessors, etc.) • Source (Contractor name, Utility name, etc.) • Number of resources • Estimated date and time of arrival and initial reporting location • Note any special equipment or supplies or other important notes
4	Resource on the System <ul style="list-style-type: none"> • Reporting Location • Resource Type • # of Persons • Source • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources already working on CenterPoint's system, report the following: <ul style="list-style-type: none"> • Reporting Location – Staging site or other location the resources are assigned to • Type of resource (Line skill, damage assessors, etc.) • Number of resources • Source (Contractor name, Utility name, etc.) • Note any special equipment or supplies or other important notes
5	Additional Notes	This space can be used to record anticipated resource moves (for example: line skills currently in Baytown will be moved to South Houston by the end of the day) or other important notes.
6	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.

MEDICAL PLAN (ICS 206-CNP)

1. Incident Name: May 16, 2024 Storm Event		2. Operational Period:		Date: 5-17-24	Time From: 0600 Time To: 2100
3. Medical Aid Stations: N/A					
Name	Location	Contact Number(s)	Paramedics on Site?		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
5. Hospitals:					
Hospital Name	Address	Contact Number(s)	Trauma Center	Burn Center	Helipad
Memorial Hermann Memorial City	921 Gessner Road Houston, Texas 77024	713-242-3000	<input checked="" type="checkbox"/> Yes Level:4	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Medical Center	6411 Fannin St Houston, Texas 77030	713-704-4000	<input checked="" type="checkbox"/> Yes Level:1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
UTMB Galveston	301 University Blvd Galveston, TX 77555	409-722-1011	<input checked="" type="checkbox"/> Yes Level:1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Cypress	27800 Northwest Freeway, Cypress, TX 77433	346-231-4000	<input checked="" type="checkbox"/> Yes Level 2	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Humble	9813 Memorial Blvd, Humble, TX 77338	(281) 913-3550	<input type="checkbox"/> Yes Level: __	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann The Woodlands Hospital	9250 Pinecroft Dr, The Woodlands, TX 77380	(713) 897-2300	<input checked="" type="checkbox"/> Yes Level: 2	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6. Medical Emergency Procedures:					
<p>Report any incidents per normal operating procedures. Contact RTO for Life Flight services. Notify your local safety specialist if any assistance is needed. They are available by cell phone.</p>					

1. Incident Name: May 16, 2024 Storm Event		2. Operational Period:	Date: 5-17-24 Time From: 0600	Time To: 2100
Kevin Sheffield	Safety Coordinator			
Ryan Friesz	Safety Coordinator			
Skyler Thomson	Safety Coordinator			
Tyler Bielski	Safety Coordinator			
Ryan Rutherford	Safety Coordinator			
Wayland Smith	Public Safety			
Dustin Krantz	Public Safety			
Brett Richardson	Public Safety			
7. Prepared by		Name: Jon Nixon		ICS Title: Safety Administration Manager
8. Approved by (Safety Officer):		Name:		
ICS 206-CNP				

Houston Electric EOP ICS May 16, 2024 Storm



SAFETY PLAN (ICS 208-CNP)

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/17/2021 - 05/17/2021 Time From: 06:00 Time To: 21:00
3. Safety Plan and Safety Messages: GENERAL <ul style="list-style-type: none"> • This is likely to be a long duration event; this is not a race! • Cutting corners is not worth your life! • Interaction with public- Let your crew spokesperson deal with the public- avoid the distractions of the customers. SAFE WORK PRACTICES <ul style="list-style-type: none"> • Take your time and assess the hazards and develop appropriate measures to address those hazards. • Remember to remain aware of changing conditions. Work together to maintain situational awareness. • Stay away or out of damaged buildings or structures. • Address damage or debris hazards at your location that may impact you. (Damaged awnings, broken glass, broken signs, area lighting, downed utility lines, broken poles and broken tree limbs) • Call before you dig- call 811 for emergency locates- don't make a bad situation worse. • Check job status each day. Don't assume the job is the same as it was when you left it. • While windspeeds are elevated avoid high roads/bridges. If you must access these roads, drive slow and leave plenty of space around your vehicle. TRAFFIC <ul style="list-style-type: none"> • Be aware of traffic hazards such as unlit or uncontrolled intersections, high water, distracted drivers, vehicle collisions, etc. Monitor Transtar for updates. • Mark out work area protection zones clearly with traffic cones, signs and flaggers if necessary. Wear traffic vests. • On Tollways, be aware that large trucks will not fit through the regular lanes, use EZ Tag lanes. • Report all vehicle collisions. Obtain collision information and report immediately to your crew leader, FCC or coordinator. • If you have vehicle trouble and need assistance, you may call [REDACTED] to reach Fleet Services. FLOODING/HIGH WATER <ul style="list-style-type: none"> • Avoid creek/river areas where flood waters will be moving faster. • Review routes for flooded roadways before leaving for destination. • Avoid high water areas when unsure of depth and safe travel. PPE <ul style="list-style-type: none"> • Wear all appropriate PPE including, long-sleeve FR apparel. ELECTRICAL WORK/ GROUNDING <ul style="list-style-type: none"> • Test, tag and ground all de-energized conductors before working as dead. Work between grounds. Never assume anything is dead. There will be many generators and other energy sources and back feed is always a hazard. Use orange or red flagging at ground locations for visual aid. • Grounding for tree crews is a "must" – Work with the tree crews to ground as necessary. • Remove high side jumpers after opening disconnects, especially when working on the same structure as the disconnect switch. • Report any rogue line workers to Corporate Security. Get as much information as possible (pictures of people, vehicles and license plate numbers). Call 911 if confrontational. 		

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/17/2021 - 05/17/2021 Time From: 06:00 Time To: 21:00
<ul style="list-style-type: none"> Verify that circuits found de-energized were not taken out of service to support rolling "brown outs". <p>ENVIRONMENTAL HAZARDS</p> <ul style="list-style-type: none"> Leaking equipment- immediately report to your crew leader, FCC or coordinator with detailed addresses and spill size. See Environmental spill form. <p>OUTDOOR SAFETY</p> <ul style="list-style-type: none"> Be aware of insect and snake hazards, as well as poisonous plants. Stay hydrated. Drink plenty of fluids but don't overdo sports drinks. Maintain balance of electrolytes. Avoid drinking too much coffee/energy drinks in hot conditions as caffeine is a diuretic which means it can easily cause dehydration. <p>FIRST AID/ INJURIES</p> <ul style="list-style-type: none"> Report all injuries. Obtain relevant information and report immediately to your crew leader, FCC or coordinator. Refer to the Medical Plan for available emergency room locations. Contact Medical Case Management for assistance when necessary. Seek treatment while it is a minor issue to prevent it from becoming a major issue. 		
4. Prepared by: Name: Safety ICS Title:		
ICS 208-CNP		

1. Incident Name May 16, 2024 Storm Event		2. Operational Period (Date/Time) May 17, 2024 From: 0500 To: 2200		DAILY MEETING SCHEDULE ICS 230-CNP
3. Meeting Schedule (Commonly held meetings are included)				
<u>Time</u>	<u>Meeting</u>	<u>Purpose</u>	<u>Attendees</u>	<u>Location / Conference Call Information</u>
0600 – 0700	Individual Evaluation Center and Branch Meetings	Provide the Branch Directors with the latest information on the event.	<ul style="list-style-type: none"> Evaluation Centers Evaluation Center Direct Reports Situation Planning Others as identified 	Varies
0800 – 0900	EOC Brief	Provide the EOC Management Team with an update on restoration activities.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call
1000 - 1100	EOC Objectives Meeting	Incident Commander presents Objectives for the next operational period.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call
1730 - 1830	Operations Briefing	Provide an update to leadership on restoration activities and present the objectives for the next operating period.	<ul style="list-style-type: none"> Command & General Staff Branch Directors Situation Planning Others as identified 	Conference Call
4. Prepared by: (Situation Planning)				
DAILY MEETING SCHEDULE			ICS 230-CNP	

DAILY MEETING SCHEDULE (ICS 230-CNP)

Purpose. The Daily Meeting Schedule records information about the daily scheduled meeting activities.

Preparation. This form is prepared by Situation Planning and coordinated through the Incident Commander for each operational period or as needed. Commonly-held meetings are already included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of these standard meetings are not scheduled, they should be crossed out on the form.

Distribution. The ICS 230 is stored on the Electric Emergency Operations SharePoint site under the “ICS Forms” tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1.	Incident Name	Enter the name assigned to the incident.
2.	Operational Period	Enter the date and time interval for which the form applies.
3.	Meeting Schedule	For each scheduled meeting, enter the date/time, meeting name, purpose, attendees, and location. Note: Commonly-held meetings are included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of the standard meetings are not scheduled, they should be deleted from the form (normally Situation Planning).
4.	Prepared By	Enter name and title of the person preparing the form, normally Situation Planning.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2.Prepared By: Distribution- Elizabeth Aleman</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>- Continue to communicate and reinforce safety</p> <p>- Monitor weather through various platforms</p> <p>- Provide safety orientation for mutual assistance crews at the staging sites.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>- Continue to evaluate the resources and deployment locations for staging sites.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>-Continue to account for all employees.</p> <p>-Continue to evaluate resource needs as damage assessments are made available.</p>	

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>- Continue evaluating until damage assesment is complete by end of day.</p>	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>- Continue evaluating until damage assesment is complete by end of day.</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>-Continue using IRIS to track and report customers restored since peak outage.</p>	
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>		
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>- Continue evaluating until damage assesment is complete by end of day.</p>	

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<ul style="list-style-type: none"> - Critical IT applications will continue to be monitored 24/7. -Continue supporting existing staging sites while active. - Continue supporting any additional staging sites identified. - Postponing any change requests with weather related applications. 	
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<ul style="list-style-type: none"> - Bringing in mutual assistance from Oncor by end of day. - Continue evaluating locations in need of mobile generation. - Will be installing 2 more units by end of day. 	

* **Note:** *If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

Item #	Item Title	Instructions
1	Incident Name	Enter the name of the incident.
2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Gordon Joncic/ Situational Planning Transmission</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>In accordance with CNP safety culture Safety Objectives will be discussed during all restoration crews, patrol crews, TVAL as well as all tailboards' meetings.</p> <ul style="list-style-type: none"> * Patrolling and Restoration should watch for information on TV and Radio about road closures and high water. * Always ground wire before working with it. * Everyone is reminded to be alert for unusual system conditions inside CNP facilities and be cautious and watch for snakes, ants and other varmint in the water and the saturated ground as well as poisonous plants. * Everyone is reminded to be aware of the hazards of Houston weather and to stay hydrated. * Everyone should wear all appropriate PPE including long-sleeve FR apparel. * Everyone should be safe and report they are safe and do a 360 walk-around. * Safety message will be communicated during morning tailboards and conference calls. 	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites</p>	<p>TOP crews will continue to work on restoration. They will assess and work on the remaining 11 transmission lines on 5/18/2024 and coordinate restoration with RTO.</p>	

<p>and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>		
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>There will be more than 2,000 employees and contractors deployed to help in restoration effort, with approximately 4,000 line-workers and 1,000 vegetation professionals requested for mutual assistance support. Transmission Operations anticipates having adequate internal and contract crew resources during the operational period.</p>	
<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>TO will patrol and restore outages during this EOP period. Continue to assess the situation and equipment and coordinate restoration with RTO.</p>	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>Restoration efforts in hardest-hit areas estimated to take approximately 3 days or longer. CNP personnel will continue to monitor and assess the situation.</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>Transmission line restoration progress is available in RTO log and will be monitored.</p>	

<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>N/A</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>CNP personnel will continue to monitor and assess fleet and equipment needs.</p>	
<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>N/A</p>	
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>N/A</p>	

** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*

WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
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2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

1. Incident Name: May 16, 2024 Storm Event	2. Prepared By: Substation- Brad Harris	3. Operational Period Date: 5/18/2024
4. <u>Incident Objective</u> <i>(from 202)</i>	5. <u>Tactics</u>	6. <u>Additional Resource Requirements*</u>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>During department calls and tailboards everyone is asked to adhere to CEHE safety training and follow safe work practices. Everyone is asked to exercise extreme caution due to possible slippery surfaces and to be aware of non-standard switching configurations in substations and field environments. Everyone should be aware of downed facilities, trees and other debris. Monitor weather and be prepared for inclement weather. Drive defensively against distracted drivers and high-risk drivers.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>CEHE Substation Operations personnel are currently assessing substations.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Substation Operations anticipates having adequate crew resources during the operational period.</p>	

4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.	CEHE Substation Operations personnel are currently assessing substations.	
5) Assess and estimate target days of restoration by area.	Substation assessments are targeted for completion by EOB 5/17/2024. Substation restoration is currently dependent on repair or modification of transmission lines or cut and clear of distribution lines. Substation equipment currently out of service is being evaluated but should not hinder restoration efforts.	
6) Establish mechanism to track and report customers restored since event peak outage.	N/A	
7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).	Substation Eval will document a communications agenda and ensure consistent messaging on the Branch calls.	
8) Review and document any outstanding fleet, specialized equipment, and service needs.	Substation Operations does not anticipate a need for additional specialized equipment during the operational period.	

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>N/A</p>	
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>SSO working with Tiger Team to assist with Mobile Generation needs. Crews were on site overnight and this morning for a potential deployment at Campbell. Transformer Oil Service crews are currently assisting with relocating 3 generators from Greenspoint to support restoration of distribution customers (locations to be determined).</p>	

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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2	Prepared By	Enter the name and position of the person preparing the form.
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4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Major Underground- Liafis Ogboye</p>	<p>3. Operational Period Date: May 18, 2023</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Tailboards and reminders to all personnel while out in the field.</p> <p>Continue to provide updates on any changes in field conditions.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>No accessibility issues reported at this time.</p> <p>Continue to provide support as needed.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>No additional staffing resources needed at this time. Continue to monitor and communicate needs.</p>	

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Continue to prioritize critical customers.</p> <ul style="list-style-type: none"> • HPD – Bio-lab • Emergency call centers 	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>Continue to assess situation and complete assessment by end of day.</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>Continue to monitor outage tracking and reporting tools</p>	
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Continue to follow proper communication channels and protocols</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>None required at this time. Continue to monitor and communicate needs.</p>	

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>No IT or communications issue reported at this time. Continue to monitor and communicate needs.</p>	
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Continue to support the deployment of mobile generation as needed.</p>	

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
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2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Logistics/ Princess Williams</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Managers and Supervisors are continuing to emphasize the importance of safe work practices and safety while they are traveling to from locations.</p> <p>Morning briefings to be held with crews to discuss job site hazards, working in unconventional working conditions and present hazards.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>Deploy staging site material kits for the identified sites. Ensure equipment is in place and available to complete the set-up process.</p> <p>20 – 18 wheelers will be moving several hundred pallets to the 9 staging sites.</p> <p>Radio Communications to deploy comms at designated staging sites.</p> <p>-Shops are deploying additional grounds to the field to aid CNP and mutual assistance crews.</p> <p>-Fleet has arranged fueling vendors to support staging sites</p> <p>-Special equipment and pickup truck rentals are being deployed at 3 CNP service centers.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and</p>	<p>All required resources in our branch are available and reported for duty.</p> <p>External resources have been activated inclusive of Ardmore</p>	

<p>accessibility of all internal and external resources.</p>	<p>(3PL), Irby, Thomasson, Southwire, etc. Facilities - vendors have additional staff available as needed-</p> <p>Fleet is continuing to contact parts suppliers to assess parts availability for repairs - Staff being redirected when needed to facilitate rental acceptance and deliveries</p>	
<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Sending individuals to sites with identified telecommunication damages</p> <p>Send individuals to perform telecom site assessments to areas with potential damage-</p> <p>-Provisional fuel resources put on standby for centers without fuel or power. Additional fuel skids to be filled and loaded, ready to dispatch if needed.</p>	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>Navigation is on gen power. Still assessing damages at CNP Tower – windows, carpet, furniture, clean-up, no estimated date yet. -</p> <p>FSR will work with internal clients and have resources to support required length of restoration.</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>		

<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>We have developed a consistent cadence of communication to our team following the Logistics Branch updates.</p> <p>Group messaging and Teams channels have been organized to communicate between team members.</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>Under review for future needs by management team and rental forklifts and other required equipment are in route for delivery</p> <p>Fleet availability is monitored and verified at each site.</p> <ul style="list-style-type: none"> -Rentals have been staged at two locations. -Special equipment rentals have been procured to assist operations 	
<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>Support 9 staging sites that are established for communication needs. Working closely with radio shop.</p> <p>Support additional staging sites if needed.</p> <p>Actively monitor network and network sites for connectivity</p> <p>Radio department is monitoring comms system for critical alarms and events</p>	<p>Where should charges for supplies like extension cords, and items needed for the staging sites?</p> <p>How should we settle charges from CBRE for this event (like movement of generators)? We have created work orders to capture the costs for now. Where should these settle?</p>
<p>10) Continue to assess needs and execute deployment of</p>	<p>Fueling support has been arranged for mobile generation support</p>	

mobile generation to support service restoration.		
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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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1	Incident Name	Enter the name of the incident.
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5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: IT- Daniel Laymon</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Check employee safety and availability status daily. Coordinate with HR on employee needs.</p> <p>Communicate with employees and contractors to avoid downtown Houston location (CNP Tower)</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>Continue setting up Telecommunications at any of the (9) staging sites not completed by EOD 5/17/24 (None expected).</p> <p>Evaluate printer requirements at (9) staging sites. Priority sites have no printer issues or concerns currently.</p> <p>All sites staffed with necessary field resources & telecom. Staff including radio shops on-site.</p> <p>No additional resources required to support (9) staging sites.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Grid Operations – No additional resources required.</p> <p>Business User & Operations – Potentially 2/3 total on-site resources across (9) staging sites. Only necessary if support is needed overnight.</p>	<p>Potential need for Desktop support resources, Wireless network or printing connectivity troubleshooting.</p>

	<p>Supplier & Vendor Planning/Logistics/Safety - No additional resources required.</p> <p>Transport & Smart Grid - No additional resources required.</p> <p>Data Center & Infrastructure – No additional resources required.</p> <p>Business and Customer Solutions – No additional resources required.</p>	
<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Support other business units as needed.</p> <p>Assisting facilities with before and after pictures at staging sites.</p> <p>Continue telecommunication site assessment prioritizing areas with most potential damage.</p>	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>Support other business units as needed.</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>Grid operations to continue providing near real-time reporting via IRIS.</p> <p>Grid Operations also to continue providing reporting to Randy Pryor (Incident Commander) & Ricky Orum.</p>	
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government</p>	<p>Engage managed vendors and contingent companies for potential additional IT support needed.</p>	

<p>Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Communicate any updates to closure of CNP tower and necessity of working remotely.</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>Grid Operations – None Business User & Operations – None Planning/Logistics/Safety – None Transport & Smart Grid – AOC Pool vehicles sufficient. Data Center & Infrastructure – None Business and Customer Solutions - None</p>	
<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>Critical IT applications will continue to be monitored 24/7. Telecommunications at (9) staging sites targeting completion by EOD 5/17/24. Support existing staging sites while active. Support any additional Staging sites identified. Postponing any change requests with weather related applications.</p>	
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Support other business units as needed.</p>	

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

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Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: EAP & TA</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>		
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>		
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Continue to monitor all HRBPs and Labor for safety and availability. Continue communication with anyone that is not currently activated and establish awareness of their roles and readiness for activation.</p> <p>Continue to monitor the safety of all Talent Acquisition Recruiters and Recruiting</p>	<p>None at this time.</p>

	<p>Coordinators to ensure they are safe and accounted for.</p> <p>Three of the team members will continue to support and serve in their active designated EOP assignments.</p> <p>3 additional team members are currently on standby with possible EOP activation at any time.</p> <p>Continue communication with all other team members that are not currently activated and establish awareness of their EOP roles and readiness for activation.</p>	
<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Continue communication with the one TA team member who sustained damage to vehicle window.</p> <p>Continue communication with another TA team member who sustained damage to their home garage and fence.</p>	<p>None reported at this time</p>
<p>5) Assess and estimate target days of restoration by area.</p>		
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>		
<p>7) Develop and execute internal and external communication</p>	<p>Partner with HR Leadership and the Trees and Tarps team to determine continued activity or other assistance which may be needed. Communicate status</p>	<p>None at this time.</p>

<p>plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>of HR hotline activation via Corp Comm.</p> <p>Hiring managers of those candidates scheduled to start 1st day of work on Monday, May 20th have been communicated with and adjustments have been made accordingly. Communication with both the hiring manager and the incoming candidate will continue as needed</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>		
<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>		
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>		

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Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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2	Prepared By	Enter the name and position of the person preparing the form.
3	Operational Period Date	Enter the operational period date for which the form applies.
4	Incident Objective	Enter the relevant Operational Objective(s) from the ICS 202.
5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Pierce Prater and Ebby John – Air Ops</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Have Communicated with AirOps team to ensure they are safe. Air OPS team is currently working remotely.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>		
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>There have not been any requests yet for AirOPS assistance, but we are reaching out to contractors to gauge resources available in Houston at this time.</p>	

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>		
<p>5) Assess and estimate target days of restoration by area.</p>		
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>		
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>		
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>Communicating with drone contractors to determine crew availability should the need arise.</p>	

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>		
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>		

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: John Sousa – Corp Comm</p>	<p>3. Operational Period Date: May 18, 2023</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>		
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>		
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>		

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>		
<p>5) Assess and estimate target days of restoration by area.</p>		
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>		
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<ul style="list-style-type: none"> • Prioritize our channels and leverage social media, news media, email and web, while using additional when possible (e.g., Space City Weather blog) to capture and communicate our efforts, and set expectations about restoration timing. • Emphasize safety messaging and current system status on our channels highlighted above. • Drive distribution and use of photo images and videos of damage, mobile generation in use, and of CNP crews in the field. • Support customer call mitigation; remind Houston customers about smart 	

	<p>meters letting us know who is out and leaving lines open for emergencies.</p> <ul style="list-style-type: none"> • Equip colleagues with core messages and talking points for proactive outreach to their stakeholders (e.g., regulators, elected officials). • Leverage additional messaging channels such as Nextdoor for targeted customer outreach. • Issue news releases. 	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>		
<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>		
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>		

Tactics Worksheet

ICS 234-CNP

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Finance</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>For Finance employees on EOP deployment, safety considerations will be provided by their EOP leadership.</p> <p>A company-wide email has been sent for employees working in the CNP Tower. Finance Leaders will need to ensure Tower employees can recover equipment as-needed, and have a plan/resources to WFH Monday morning.</p>	<p>None at this time.</p>
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>As damage is assessed, Finance Reporting Liaisons need to understand damage estimates and the magnitude/specifics repairs and response. This includes information on the duration and number mutual assistance crews, extent of staging and support services, etc. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Finance leadership will monitor EOP deployments.</p>	<p>None at this time.</p>

Tactics Worksheet

ICS 234-CNP

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>As damage is assessed, Finance Reporting Liaisons need to understand damage estimates. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>
<p>5) Assess and estimate target days of restoration by area.</p>	<p>Finance to obtain all available assumptions to estimate financial impact of event. Reporting Unit Functional Liaisons are engaged, gathering information from operational leadership. Reporting Unit Functional Liaisons will also remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>Finance will need accurate, frequent updates to inform any communications provided (see #7). Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Investor relations will engage with rating agencies to provide updates as information becomes available. This will require coordination from the Financial Reporting Unit and regulatory.</p>	<p>None at this time.</p>
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>As needs are identified, Finance will need to remain informed of cost estimates. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>	<p>As needs are identified, Finance will need to remain informed of cost estimates. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>As needs are identified, Finance will need to remain informed of cost estimates. Reporting Unit Functional Liaisons will remain engaged in daily EOP ICS/Update calls.</p>	<p>None at this time.</p>

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

Purpose. The Work Analysis Matrix is designed to communicate the tactics to achieve the operational objectives and the resource requirements needed to fulfill those tactics.

Preparation. The Work Analysis Matrix is completed by the Situation Planners assisting the Operations groups and Evaluation Centers.

Distribution. The ICS 234 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, each copy should be stored as part of the daily Incident Action Plan (IAP).

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5	Tactics	Enter the strategies that will be used to meet the objective(s). Tactics should be "SMART": <ul style="list-style-type: none"> • Specific • Measureable • Assignable • Reasonable • Time-related
6	Additional Resource Requirements	Summarize any additional resources that will be required in order to accomplish the tactics outlined.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Mobile Gen</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Take time to prepare and review all connections before mobile generation is deployed. Ensure general safety by utilizing fences, tapes or cones to secure area near mobile gen units.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>Accept delivery of two units from Oncor to Sam Houston Race Park staging site</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Look for additional support to review sites for mobile gen. Coordinate with damage assessment to determine sites for review</p>	

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Finalize and prioritize mobile gen location sites</p>	
<p>5) Assess and estimate target days of restoration by area.</p>	<p>N/A</p>	
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>Keep track of start and end times when mobile gen is deployed. Communicate data to AMI group</p>	
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Coordinate with Regulatory and Corporate Communication to provide targeted external communication on mobile gen deployments.</p>	
<p>8) Review and document any outstanding fleet, specialized equipment, and service needs.</p>	<p>Keep track of fueling, transportation, auxiliary equipment, etc. needed for mobile gen and coordinate accordingly.</p>	

<p>9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.</p>		
<p>10) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Execute action items listed above to prioritize and deploy mobile gen safely</p>	

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Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Regulatory Tami Miller</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>N/A</p>	<p>N/A</p>
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>N/A</p>	<p>N/A</p>
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>N/A</p>	<p>N/A</p>

<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>N/A</p>	<p>N/A</p>
<p>5) Assess and estimate target days of restoration by area.</p>	<p>N/A</p>	<p>N/A</p>
<p>6) Establish mechanism to track and report customers restored since event peak outage.</p>	<p>N/A</p>	<p>N/A</p>
<p>7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Regulatory/Govt Affairs: External: Provide updates to the following EOCs:</p> <ul style="list-style-type: none"> • State of Texas/TDEM • City of Houston • Harris County <p>Internal:</p> <ul style="list-style-type: none"> • Receive daily status update report from liaisons • Provide 2x daily EOC status update report to ICS leadership team <p>Submit required outage reports to PUC, DOE, and other SOC officials. PUC: Submit reports per PUC instruction in morning & afternoon (<i>First report submitted 16May2024_18:17</i>)</p>	<p>N/A</p>

	DOE: Submit follow up report to DOE (72-hours from initial) <i>(First report submitted 16May2024_20:02)</i>	
8) Review and document any outstanding fleet, specialized equipment, and service needs.	N/A	N/A
9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.	N/A	N/A
10) Continue to assess needs and execute deployment of mobile generation to support service restoration.	N/A	N/A

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WORK ANALYSIS MATRIX FORM INSTRUCTIONS (ICS FORM 234-CNP)

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Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Al M. Payton Safety Officer</p>	<p>3. Operational Period Date: May 18, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices</p> <p>-Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather.</p>	<p>Safety Specialist are working in the field to support the operational areas, provide coaching, and assistance as needed.</p> <p>Safety orientation representatives are assigned to staging sites to conduct safety orientations of mutual aid resources as they arrive.</p> <p>Knowledge Vine may be requested to work in the field to support contractor safety.</p> <p>Maintain communications with safety representatives on conditions being identified in the field and updating safety messaging accordingly.</p> <p>Conduct safety observations in the field where possible Reminder to crew members about:</p> <p>High visibility gear in roadways.</p> <p>Switching – Multiple crews on a circuit.</p> <p>Safe Work Practices- deenergize and ground. Use protective gloves & cover when needed.</p> <p>Auger covers on for transit.</p> <p>Wearing safety glasses.</p>	<p>No additional resources at this time.</p> <p>Upon completion of any safety orientation at staging sites, those resources will be reassigned to perform other duties as needed, such as field safety activities.</p> <p>Knowledge Vine has additional resources available for safety, damage assessment or orientation if needed.</p>

	<p>Maintain communications with environmental staff on reported spills or environmental conditions that could affect personnel safety. Communicate this information through Distribution Control when warranted.</p> <p>Continue to update CNP Safety Message with hazard information and safety precautions.</p>	
<p>2) Review and document operational status of all Transmission, Substation, and Distribution systems. Continue implementation of staging sites and onboarding mutual assistance resources.</p> <p>-All facilities with possible accessibility issues develop mobility plans.</p>	<p>Safety orientation representatives have been assigned to staging sites to conduct safety orientations of mutual aid resources.</p> <p>Safety Specialist are working in the field to support the operational areas, provide coaching, and assistance as needed.</p>	
<p>3) Continue to identify possible resource requirements including backup staffing. Monitor activation and accessibility of all internal and external resources.</p>	<p>Monitoring need to activate additional internal safety personnel to support operations. Evaluate need for additional safety support from peers involved in Mutual Assistance. Request resources as necessary.</p>	<p>No additional resources necessary at this time.</p>
<p>4) Complete damage assessment. Review individual service center plans to restore service to facilities vital to public safety, health, and welfare.</p>	<p>Support Operations with messaging for employees and contractors on reported safety challenges in respective areas. Provide hydration for workers working in remote areas to help prevent heat illness.</p>	

5) Assess and estimate target days of restoration by area.		
6) Establish mechanism to track and report customers restored since event peak outage.		
7) Develop and execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).	Support Corporate Communications activities by reviewing messages, photos and videos for safe work practices that can impact the workforce or the public	
8) Review and document any outstanding fleet, specialized equipment, and service needs.		
9) Monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. Establish telecommunication capabilities at staging sites.		

10) Continue to assess needs and execute deployment of mobile generation to support service restoration.		

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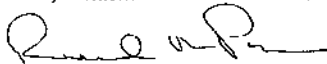
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1. Incident Name May 16, 2024 Storm Event	2. Operational Period to be covered by IAP (Date/Time) From: 05/19/2024 0600 To: 05/19/24 2200	CNP-IAP COVER SHEET
3. Approved by Incident Commander: NAME 		
<p style="text-align: center;">INCIDENT ACTION PLAN The items checked below are included in this Incident Action Plan:</p> <ul style="list-style-type: none"><input checked="" type="checkbox"/> ICS 202-CNP (Incident Objectives)<input checked="" type="checkbox"/> ICS 204-CNP (Resource Summary)<input checked="" type="checkbox"/> ICS 206-CNP (Medical Plan)<input checked="" type="checkbox"/> ICS 207-CNP (Organization Chart)<input checked="" type="checkbox"/> ICS 208-CNP (Safety Plan)<input checked="" type="checkbox"/> ICS 230-CNP (Daily Meeting Schedule)<input checked="" type="checkbox"/> ICS 234-CNP (Work Analysis Matrix) <p><u>Other Attachments</u></p> <ul style="list-style-type: none"><input type="checkbox"/> _____<input type="checkbox"/> _____<input type="checkbox"/> _____<input type="checkbox"/> _____<input type="checkbox"/> _____<input type="checkbox"/> _____<input type="checkbox"/> _____		
4. Prepared by: Situation Planning	Date/Time 05/18/24	

INCIDENT OBJECTIVES (ICS 202-CNP)

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period: Date: 05/19/2024 Time From: 0500 Time To: 2200
3. Objective(s): 1) Communicate to all internal & external workforce importance of safe work practices <ul style="list-style-type: none"> • Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather. 2) With cut-and-clear and damage assessment substantially complete, continue to execute on plans to restore customers' power as safely and quickly as possible. Review and document operational status of all Transmission, Substation, and Distribution systems. <ul style="list-style-type: none"> • Provide customer focused ETR by area/community.* • Assess and develop strategy for school restoration and outreach. 3) Continue to identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation and accessibility of all internal and external resources. 4) Continue to demonstrate process efficiency across organizations. 5) Ensure systems are meeting internal and external needs. Continue to track and report customers restored since event peak outage. 6) Continue to execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers). 7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance. 8) Continue to monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning. 9) Continue to assess needs and execute deployment of mobile generation to support service restoration.	
4. Operational Period Command Emphasis: *Due by 5/18/24 at 5:00pm.	
5. Prepared by: Name: Jason Hulbert Position/Title: Sit. Planning	

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/19/2024 Time From: 0500	Time To: 2200
6. Approved by Incident Commander:	Name:		
ICS 202-CNP			

ICS 202-CNP Incident Objectives

Purpose. The Incident Objectives (ICS 202) describes the basic incident strategy, incident objectives and command emphasis/priorities for use during the next operational period.

Preparation. The ICS 202 is completed by the Planning Section. The first draft is completed after the Objectives Meeting and a final draft is following each Command and General Staff meeting conducted to prepare the Incident Action Plan (IAP).

Distribution. The ICS-201 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 202 is part of the IAP.
- If additional pages are needed, use a blank ICS 202 and repaginate as needed.

Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Objective(s)	Enter clear, concise statements of the objectives for managing the response. Ideally, these objectives will be listed in priority order. These objectives are for the incident response for this operational period as well as for the duration of the incident. Include alternative and/or specific tactical objectives as applicable. Objectives should follow the SMART model or a similar approach: <u>S</u> pecific – Is the wording precise and unambiguous? <u>M</u> easurable – How will achievements be measured? <u>A</u> ction-oriented – Is an action verb used to describe expected accomplishments? <u>R</u> ealistic – Is the outcome achievable with given available resources? <u>T</u> ime-sensitive – What is the timeframe?
4	Operational Period Command Emphasis	Enter command emphasis for the operational period, which may include tactical priorities for the operational period. It may be a sequence of events or order of events to address. This is not a narrative on the objectives, but a discussion about where to place emphasis if there are needs to prioritize based on the Incident Commander's direction. Examples: Highest priority is completing damage assessments, Greenspoint Staging Site must be ready to receive foreign crews by 1300 hrs, etc.
7	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.
8	Approved by Incident Commander <ul style="list-style-type: none"> • Name 	Enter the name of the Incident Commander approving the objectives.

4. Resources On the System		# of Persons	Source	Special Equipment and Supplies, Remarks, Notes, Information
Reporting Location	Resource Type			
AMC Theater - Gulf Point 30	Line Skills	73	AEP Texas	
AMC Theater - Gulf Point 30	Line Skills	85	Bird	
AMC Theater - Gulf Point 30	Line Skills	224	LG&E/ KU	
AMC Theater - Gulf Point 30	Line Skills	92	Oklahoma Gas & Electric	
AMC Theater - Gulf Point 30	Vegetation	223	CSR Team	
Fort Bend County Fairgrounds	Line Skills	641	CSR Team	
Fort Bend County Fairgrounds	Vegetation	290	ABC	
Houston Raceway Park	Vegetation	97	The Arbor Expert	
Humble Civic Center	Line Skills	144	Bird	
Humble Civic Center	Line Skills	160	Oncor	
Humble Civic Center	Line Skills	58	CPS Energy	
Humble Civic Center	Vegetation	50	CSR Team	
Katy Mills Mall	Line Skills	301	CSR Team	
Lone Star College - Tomball	Line Skills	16	Austin Energy	
Lone Star College - Tomball	Line Skills	165	Heart Utilities	
Lone Star College - Tomball	Vegetation	38	CSR Team	
NRG Green	Line Skills	220	Bird	
NRG Yellow	Line Skills	425	Centerphase	
NRG Yellow	Line Skills	724	Mid-Con Energy Services Inc.	
NRG Yellow	Vegetation	43	CSR Team	
Reed Road	Line Skills	21	AEP SW Electric Power Company	
Reed Road	Line Skills	60	AEP Texas	
Reed Road	Line Skills	342	Centerphase	
Reed Road	Line Skills	185	Quanta	
Reed Road	Vegetation	115	CSR Team	
Reed Road	Vegetation	58	Davey	
Sam Houston Race Park	Line Skills	361	Bird	
Sam Houston Race Park	Line Skills	11	Texas New Mexico	

ICS 204-CNP Resource Summary

Purpose. The Resource Summary (ICS 204) informs the Incident Management Team of current and expected resources.

Preparation. The ICS 204 is normally prepared by the Resources Unit, with input from the Resources Acquisition Unit and the Operations Section Chief.

Distribution. The ICS 204 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

Notes:

- The ICS 204 summarizes resources and is part of the IAP.
- Multiple pages/copies can be used if needed.
- If additional pages are needed, use a blank ICS 204 and repaginate as needed.

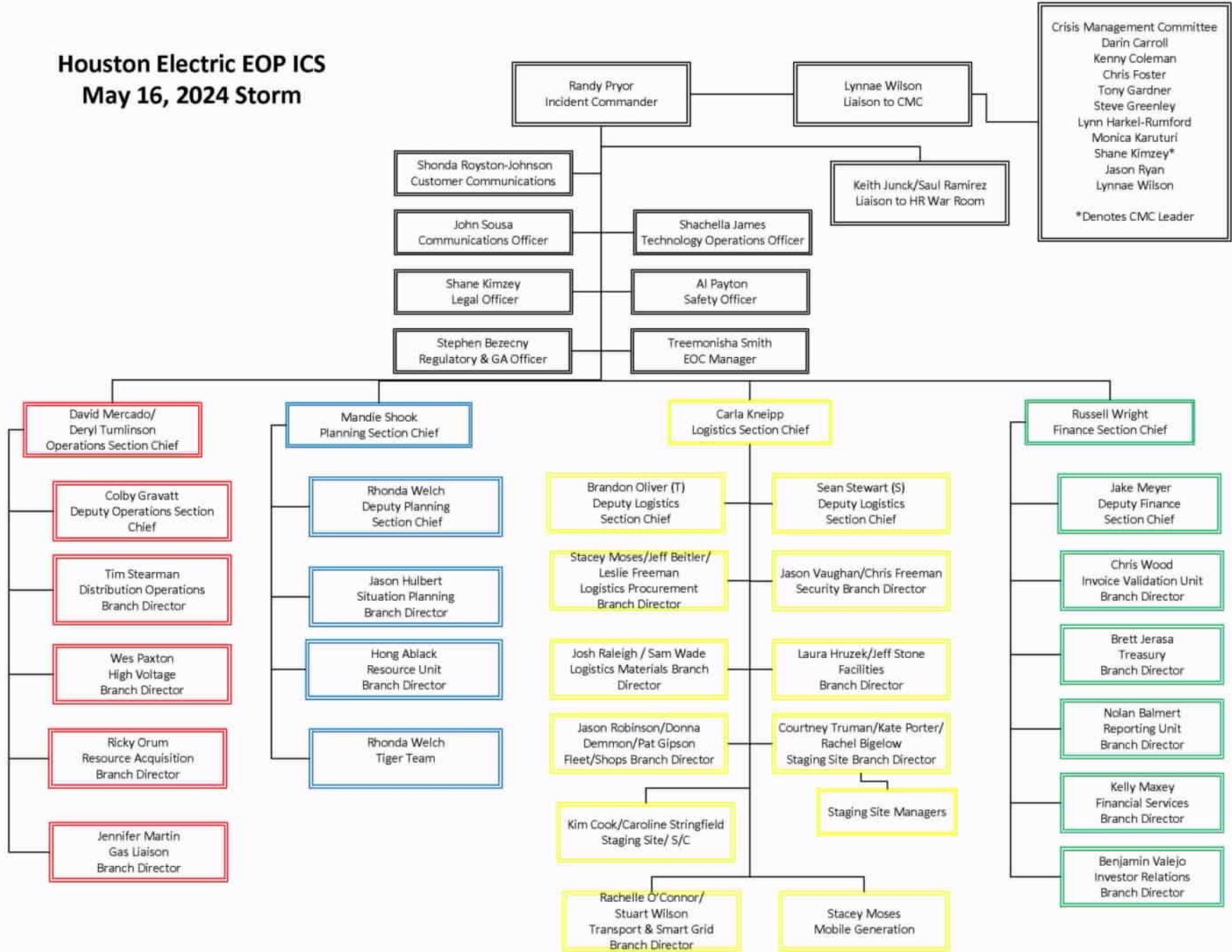
Block Number	Block Title	Instructions
1	Incident Name	Enter the name assigned to the incident.
2	Operational Period <ul style="list-style-type: none"> • Date • Time From and To 	Enter the date (month/day/year) and time (using the 24-hour clock) for the operational period to which the form applies.
3	Resources Enroute <ul style="list-style-type: none"> • Resource Type • Source • # of Persons • Estimated Date and Time of Arrival, Reporting Location • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources traveling to the CenterPoint territory report, the following: <ul style="list-style-type: none"> • Type of resource (Line skill, damage assessors, etc.) • Source (Contractor name, Utility name, etc.) • Number of resources • Estimated date and time of arrival and initial reporting location • Note any special equipment or supplies or other important notes
4	Resource on the System <ul style="list-style-type: none"> • Reporting Location • Resource Type • # of Persons • Source • Special Equipment and Supplies, Remarks, Notes, Information 	For foreign resources already working on CenterPoint's system, report the following: <ul style="list-style-type: none"> • Reporting Location – Staging site or other location the resources are assigned to • Type of resource (Line skill, damage assessors, etc.) • Number of resources • Source (Contractor name, Utility name, etc.) • Note any special equipment or supplies or other important notes
5	Additional Notes	This space can be used to record anticipated resource moves (for example: line skills currently in Baytown will be moved to South Houston by the end of the day) or other important notes.
6	Prepared by <ul style="list-style-type: none"> • Name • Position/Title 	Enter the name and ICS position of the person preparing the form.

MEDICAL PLAN (ICS 206-CNP)

1. Incident Name: May 16, 2024 Storm Event		2. Operational Period:		Date: 5-18-24	Time From: 0600 Time To: 2100
3. Medical Aid Stations: N/A					
Name	Location	Contact Number(s)	Paramedics on Site?		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
			<input type="checkbox"/> Yes <input type="checkbox"/> No		
5. Hospitals:					
Hospital Name	Address	Contact Number(s)	Trauma Center	Burn Center	Helipad
Memorial Hermann Memorial City	921 Gessner Road Houston, Texas 77024	713-242-3000	<input checked="" type="checkbox"/> Yes Level:4	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Medical Center	6411 Fannin St Houston, Texas 77030	713-704-4000	<input checked="" type="checkbox"/> Yes Level:1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
UTMB Galveston	301 University Blvd Galveston, TX 77555	409-722-1011	<input checked="" type="checkbox"/> Yes Level:1	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Cypress	27800 Northwest Freeway, Cypress, TX 77433	346-231-4000	<input checked="" type="checkbox"/> Yes Level 2	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann Humble	9813 Memorial Blvd, Humble, TX 77338	(281) 913-3550	<input type="checkbox"/> Yes Level: __	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
Memorial Hermann The Woodlands Hospital	9250 Pinecroft Dr, The Woodlands, TX 77380	(713) 897-2300	<input checked="" type="checkbox"/> Yes Level: 2	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6. Medical Emergency Procedures:					
<p>Report any incidents per normal operating procedures. Contact RTO for Life Flight services. Notify your local safety specialist if any assistance is needed. They are available by cell phone.</p>					

1. Incident Name: May 16, 2024 Storm Event		2. Operational Period:	Date: 5-18-24 Time From: 0600 Time To: 2100
Kevin Sheffield	Safety Coordinator	[REDACTED]	
Ryan Friesz	Safety Coordinator	[REDACTED]	
Skyler Thomson	Safety Coordinator	[REDACTED]	
Tyler Bielski	Safety Coordinator	[REDACTED]	
Ryan Rutherford	Safety Coordinator	[REDACTED]	
Wayland Smith	Public Safety	[REDACTED]	
Dustin Krantz	Public Safety	[REDACTED]	
Brett Richardson	Public Safety	[REDACTED]	
7. Prepared by		Name: Jon Nixon	ICS Title: Safety Administration Manager
8. Approved by (Safety Officer):		Name: Al M Payton	
ICS 206-CNP			

Houston Electric EOP ICS May 16, 2024 Storm



SAFETY PLAN (ICS 208-CNP)

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/18/2024 - 05/18/2024 Time From: 06:00 Time To: 21:00
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3. Safety Plan and Safety Messages:

GENERAL

- This is likely to be a long duration event; this is not a race!
- Cutting corners is not worth your life!
- Interaction with public- Let your crew spokesperson deal with the public- avoid the distractions of the customers.
- Dense fog advisory until 10 am, be mindful while driving and use your low beams.
- The temperature will be increasing this weekend. Stay hydrated.
- Don't forget our READY model, use it as a tool to check that you are READY to START work.

SAFE WORK PRACTICES

- Take your time and assess the hazards and develop appropriate measures to address those hazards.
- Remember to remain aware of changing conditions. Work together to maintain situational awareness.
- Stay away or out of damaged buildings or structures.
- Address damage or debris hazards at your location that may impact you. (Damaged awnings, broken glass, broken signs, area lighting, downed utility lines, broken poles, damaged utility equipment, and broken tree limbs)
- Call before you dig- call 811 for emergency locates- don't make a bad situation worse.
- Check job status each day. Don't assume the job is the same as it was when you left it.
- When windspeeds are elevated avoid high roads/bridges. If you must access these roads, drive slow and leave plenty of space around your vehicle.

TRAFFIC

- Be aware of traffic hazards such as unlit or uncontrolled intersections, high water, distracted drivers, vehicle collisions, etc. Monitor Transtar for updates.
- Mark out work area protection zones clearly with traffic cones, signs, and flaggers if necessary. Wear traffic vests.
- On Tollways, be aware that large trucks will not fit through the regular lanes, use EZ Tag lanes.
- Report all vehicle collisions. Obtain collision information and report immediately to your crew leader, FCC, or coordinator.
- If you have vehicle trouble and need assistance, you may call [REDACTED] to reach Fleet Services.

FLOODING/HIGH WATER

- Avoid creek/river areas where flood waters will be moving faster.
- Review routes for flooded roadways before leaving for destination.
- Avoid high water areas when unsure of depth and safe travel.

PPE

- Wear all appropriate PPE including safety glasses, safety shoes, and long-sleeve FR apparel.
- Wear traffic vests when working next to roadways.

ELECTRICAL WORK/ GROUNDING

- Test, tag and ground all de-energized conductors before working as dead. **Work between grounds.** Never assume anything is dead. There will be many generators and other energy sources and back feed is always a hazard. Use orange or red flagging at ground locations for visual aid.

1. Incident Name: May 16, 2024 Storm Event	2. Operational Period:	Date: 05/18/2024 - 05/18/2024	
		Time From: 06:00	Time To: 21:00
<ul style="list-style-type: none"> • Grounding for tree crews is a “must” – Work with the tree crews to ground as necessary. • Remove high side jumpers after opening disconnects, especially when working on the same structure as the disconnect switch. • Report any rogue line workers to Corporate Security. Get as much information as possible (pictures of people, vehicles and license plate numbers). Call 911 if confrontational. • Verify that circuits found de-energized were not taken out of service to support other work or operations actions such as rolling “brown outs”. <p>ENVIRONMENTAL HAZARDS</p> <ul style="list-style-type: none"> • Leaking equipment- immediately report to your crew leader, FCC or coordinator with detailed addresses and spill size. See Environmental spill form. <p>OUTDOOR SAFETY</p> <ul style="list-style-type: none"> • Be aware of insect and snake hazards, as well as poisonous plants. • Stay hydrated. Drink plenty of fluids but don’t overdo sports drinks. Maintain balance of electrolytes. • Avoid drinking too much coffee/energy drinks in hot conditions as caffeine is a diuretic which means it can easily cause dehydration. <p>FIRST AID/ INJURIES</p> <ul style="list-style-type: none"> • Report all injuries. Obtain relevant information and report immediately to your crew leader, FCC, or coordinator. • Refer to the Medical Plan for available emergency room locations. • Contact Medical Case Management for assistance when necessary. • Seek treatment while it is a minor issue to prevent it from becoming a major issue. 			
4. Prepared by: Name: Al M. Payton		ICS Title: Safety Officer	
ICS 208-CNP			

1. Incident Name May 16, 2024 Storm Event		2. Operational Period (Date/Time) May 19, 2024 From: 0500 To: 2200		DAILY MEETING SCHEDULE ICS 230-CNP
3. Meeting Schedule (Commonly held meetings are included)				
<u>Time</u>	<u>Meeting</u>	<u>Purpose</u>	<u>Attendees</u>	<u>Location / Conference Call Information</u>
0600 – 0700	Individual Evaluation Center and Branch Meetings	Provide the Branch Directors with the latest information on the event.	<ul style="list-style-type: none"> • Evaluation Centers • Evaluation Center Direct Reports • Situation Planning • Others as identified 	Varies
0800 – 0900	EOC Brief	Provide the EOC Management Team with an update on restoration activities.	<ul style="list-style-type: none"> • Command & General Staff • Branch Directors • Situation Planning • Others as identified 	Conference Call
1000 - 1100	EOC Objectives Meeting	Incident Commander presents Objectives for the next operational period.	<ul style="list-style-type: none"> • Command & General Staff • Branch Directors • Situation Planning • Others as identified 	Conference Call
1730 - 1830	Operations Briefing	Provide an update to leadership on restoration activities and present the objectives for the next operating period.	<ul style="list-style-type: none"> • Command & General Staff • Branch Directors • Situation Planning • Others as identified 	Conference Call
4. Prepared by: (Situation Planning)				
DAILY MEETING SCHEDULE			ICS 230-CNP	

DAILY MEETING SCHEDULE (ICS 230-CNP)

Purpose. The Daily Meeting Schedule records information about the daily scheduled meeting activities.

Preparation. This form is prepared by Situation Planning and coordinated through the Incident Commander for each operational period or as needed. Commonly-held meetings are already included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of these standard meetings are not scheduled, they should be crossed out on the form.

Distribution. The ICS 230 is stored on the Electric Emergency Operations SharePoint site under the "ICS Forms" tab. A folder specific to an event will be created by Situation Planning and all related ICS forms will be stored there. In addition, it should be stored as part of the daily Incident Action Plan (IAP).

<u>Item #</u>	<u>Item Title</u>	<u>Instructions</u>
1.	Incident Name	Enter the name assigned to the incident.
2.	Operational Period	Enter the date and time interval for which the form applies.
3.	Meeting Schedule	For each scheduled meeting, enter the date/time, meeting name, purpose, attendees, and location. Note: Commonly-held meetings are included in the form. Additional meetings, as needed, can be entered onto the form in the spaces provided. Time and location for each meeting must be entered. If any of the standard meetings are not scheduled, they should be deleted from the form (normally Situation Planning).
4.	Prepared By	Enter name and title of the person preparing the form, normally Situation Planning.

Tactics Worksheet

ICS 234-CNP

<p>1. Incident Name: May 16, 2024 Storm Event</p>	<p>2. Prepared By: Al M. Payton - Safety</p>	<p>3. Operational Period Date: May 19, 2024</p>
<p>4. <u>Incident Objective</u> <i>(from 202)</i></p>	<p>5. <u>Tactics</u></p>	<p>6. <u>Additional Resource Requirements*</u></p>
<p>1) Communicate to all internal & external workforce importance of safe work practices.</p> <ul style="list-style-type: none"> - Be aware of downed facilities, trees, and other debris. Monitor current weather conditions and be prepared for inclement weather. 	<p>Safety Specialist are working in the field to support the operational areas, provide coaching, and assistance as needed.</p> <p>Safety orientation representatives are assigned to staging sites to conduct safety orientations of mutual aid resources as they arrive.</p> <p>Knowledge Vine has been requested to work in the field to support contractor safety.</p> <p>Maintain communications with safety representatives on conditions being identified in the field and updating safety messaging accordingly.</p> <p>Conduct safety observations in the field where possible Reminder to crew members about:</p> <p>High visibility gear in roadways.</p> <p>Switching – Multiple crews on a circuit.</p> <p>Safe Work Practices- deenergize and ground. Use protective gloves & cover when needed.</p> <p>Auger covers on for transit.</p> <p>Wearing safety glasses.</p>	<p>No additional resources are necessary at this time.</p> <p>Upon completion of any safety orientation at staging sites, those resources will be reassigned to perform other duties as needed, such as field safety activities.</p>

	<p>Maintain communications with environmental staff on reported spills or environmental conditions that could affect personnel safety. Communicate this information through Distribution Control when warranted.</p>	
<p>2) With cut-and-clear and damage assessment substantially complete, continue to execute on plans to restore customers' power as safely and quickly as possible. Review and document operational status of all Transmission, Substation, and Distribution systems.</p> <ul style="list-style-type: none"> - Provide customer focused ETR by area/community.* (Due by 5/18/24 at 5:00pm.) - Assess and develop strategy for school restoration and outreach. 	<p>Support Operations with messaging for employees and contractors on reported safety challenges in respective areas. Provide hydration for workers working in remote areas to help prevent heat illness.</p> <p>Reminder to crew members about:</p> <p>High visibility gear in roadways.</p> <p>Switching – Multiple crews on a circuit.</p> <p>Safe Work Practices- deenergize and ground. Use protective gloves & cover when needed.</p>	

<p>3) Continue to identify possible resource requirements including backup staffing and mutual assistance. Monitor and track activation and accessibility of all internal and external resources.</p>	<p>Monitoring need to activate additional internal safety personnel to support operations. Evaluate need for additional safety support from peers involved in Mutual Assistance. Request resources as necessary.</p>	
<p>4) Continue to demonstrate process efficiency across organizations.</p>	<p>Continue to maintain lines of open communication with Operations and Support teams. Adjust plans to improve responsiveness to requests for support as needed.</p> <p>Check Safety team status throughout the operational period to determine any challenges or opportunities for improvement.</p>	

<p>5) Ensure systems are meeting internal and external needs. Continue to track and report customers restored since event peak outage.</p>		
<p>6) Continue to execute internal and external communication plans. (Public Affairs, Regulatory, Government Affairs, Rating Agencies, Investor Relations, Employees, Contractors, and Customers).</p>	<p>Support Corporate Communications activities by reviewing messages, photos and videos for safe work practices that can impact the workforce or the public</p>	

<p>7) Assess and communicate outstanding fleet, equipment, and service needs. Assess opportunities for outreach to public entities for assistance.</p>		
<p>8) Continue to monitor critical IT applications, infrastructure, and telecom to ensure they are properly functioning.</p>		

<p>9) Continue to assess needs and execute deployment of mobile generation to support service restoration.</p>	<p>Support deployment of mobile generation by conducting site safety reviews to promote employee and public safety.</p>	
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** **Note:** If additional resources are required, be sure to complete the 213-RR. Those forms are submitted to the Resource Acquisition Team and a copy is stored on the Electric Emergency Operations SharePoint site under the "ICS forms" tab.*