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PROJECT NO. 56822

INVESTIGATION OF EMERGENCY	§	PUBLIC UTILITY COMMISSION
PREPAREDNESS AND RESPONSE BY	Š	
UTILITIES IN HOUSTON AND	§	OF TEXAS
SURROUNDING COMMUNITIES	Š	

FAYETTE ELECTRIC COOPERATIVE, INC.'S RESPONSE TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION TO TARGETED ELECTRIC CO-OPS OUESTION NOS. STAFF 1-1 THROUGH 1-120

TO: John Lajzer, Public Utility Commission of Texas, 1701 N. Congress Ave., Austin, Texas 78711

Fayette Electric Cooperative, Inc. ("FEC") files these responses to Commission Staff's First Request for Information to Targeted Electric Co-ops, Question Nos Staff 1-1 through 1-120 ("Staff's First RFIs to Co-ops"). Commission Staff directed that responses to Staff's First RFIs to Co-ops be filed by August 30, 2024, thus these responses are timely filed. FEC stipulates that its responses may be treated by all parties as if they were filed under oath.

Dated: August 26, 2024, Respectfully Submitted,

Doug Lambert General Manager

Fayette Electric Cooperative, Inc.

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Section-	1: Electric Utilities - Emergency Planning and Event Response	Response	Section Sponsor
1.1	Provide the following information concerning the last hurricane or major storm drill conducted in 2024:	a) FEC has not conducted a hurricane or major storm drill in 2024.	Doug Lambert, General Manager
	a. The date the drill was conducted;	b) FEC activated the FEC Electric System Emergency Operation Plan (EOP) on 07/05/2024.	General Manager
	b. The category of hurricane drilled and any conditions (e.g., where the hurricane made landfall, date hurricane made landfall, status of infrastructure and vegetation management activities in affected area, aid	c) N/A d) N/A	
	received vs aid requested from mutual assistance programs, total number of customers in anticipated affected area) used in the drill;	e) N/A	
	c. A description as to how the drill conducted in 2024 differed materially from the previous annual drill;	f) N/A	
	d. The identity of all third-party vendors that assisted in either conducting or preparations for the 2024 hurricane drill;	g) N/A	
	e. The identity of all other electric, water, sewer, or telecommunication utilities that were invited to participate in your 2024 hurricane drill and a description of their participation;	i) N/A	
	f. The identity of all local government, trade associations, medical and eldercare facilities, community organizations, PGCs, and REPs that were invited to participate in your 2024 hurricane drill and a description of their participation;		
	g. How performance during the 2024 hurricane drill was measured; and		
	h. Any feed-back whether internally or externally from a third-party vendor or party invited to participate in the 2024 hurricane drill.		
1.2	Do you ever seek participation of your customers during a hurricane drill? If yes, please provide a description of their level of involvement.	No. FEC has not sought the participation of FEC's members in a Hurricane Drill.	Doug Lambert, General Manager
1.3	Are actual events and conditions experienced during a previous hurricane or storm used in next year's hurricane or major storm drill? If yes:	FEC's EOP Drills are based drills on actual storms characteristics, situations, and lessons learned from past storms.	Doug Lambert, General Manager
	a. How long would an actual storm be used to set the conditions for future hurricane drills?		
	b. What hurricanes and major storms were used to set the conditions for the 2024 hurricane drill?		
1.4	Please identify any electric, water, sewer, or telecommunication utilities that invited you to participate in their 2024 hurricane or major storm drill.	FEC has not received any invitations from other utilities to participate in a 2024 hurricane or major storm drill.	Doug Lambert, General Manager
1.5	Please identify all resources, internal or external, used for weather or storm tracking purposes before July 8,2024.	FEC utilizes the National Weather Service; the Weather Channel; and receives weather and grid conditions updates from LCRA and ERCOT.	Doug Lambert, General Manager
1.6	How many days before projected landfall do you start tracking storms that could affect or disrupt operations within your service area?	FEC monitors conditions in the Atlantic and Gulf of Mexico to track all storms that are predicted to have a potential impact along the Texas coast. The number of days can vary depending on the projected path and speed of the tropical depression, tropical storm or hurricane.	Doug Lambert, General Manager
1.7	How many days before projected landfall did you start tracking the storm eventually named Hurricane Beryl?	FEC started tracking Hurricane Beryl on 07/01/2024, which was several days in advance of projected landfall.	Doug Lambert, General Manager

1.8	Do you check the functionality or performance of your outage tracker as part of your regular storm preparation procedures?	FEC has an Outage Management System (OMS) and an Outage Tracker that is displayed on FEC's intranet. FEC's Operations and IT monitor the functionality and performance of the outage tracker on a continual basis, including as part of storm preparation.	Doug Lambert, General Manager	
1.9	How far in advance of landfall did you initiate requests for mutual assistance?	FEC did not require any mutual assistance related to Hurricane Beryl.	Doug Lambert, General Manager	
1.10	Provide information as to how restoration efforts are prioritized, and resources are allocated following a hurricane or major storm. For purposes of this question, please provide how these prioritizations and allocation guidelines were used in practice during your response to Hurricane Beryl.	In a major or significant outage, FEC's standard approach is included in FEC's EOP (FEC EOP – Annex B). FEC prioritizes restoring power to the most accounts as possible, by focusing on FEC's main distribution backbone (feeders) and is also prioritizing various types of critical loads, including FEC W/WW loads as well as nursing homes and other listed Critical Accounts.	Doug Lambert, General Manager	
1.11	Describe the procedures during an emergency for handling complaints and for communicating with the public; the media; customers; the commission; the Office of Public Utility Counsel (OPUC); local and state governmental entities, officials, and emergency operations centers, the reliability coordinator for your Company's power region; and critical load customers directly served by the entity.	FEC's policies and procedures related to handling complaints and communicating with the stakeholders listed in the RFI question during an emergency event are contained in the FEC EOP (FEC EOP - Section 2) which is filed at the Commission.	Doug Lambert, General Manager	
1.12	Does your company use an operating condition system? If yes, define each level of the operating condition system and actions taken at each level. Please include citations to the relevant section(s) of your EOP filed with the PUCT when answering this question.	FEC utilizes the following emergency levels. (FEC EOP - Section 5.5)	Doug Lambert, General Manager	
1.13	Explain the system and tools used to manage all emergency response assignments. Your response should include management of mutual assistance and contract personnel and consider needed food and lodging facilities.	The system and tools used to manage all emergency response assignments are contained in FEC's EOP (which has been filed at the Commission and ERCOT).	Doug Lambert, General Manager	
1.14	How far in advance of the May 2024 Derecho and Hurricane Beryl did you initiate emergency preparations? Describe the timeframes for the preparation work in anticipation of emergency operations plan activation. Please include citations to the relevant section(s) of your EOP filed with the PUCT when answering this question.	FEC did not activate FEC's EOP for the May-2024 Derecho. FEC activated the EOP for Hurricane Beryl on July 1,2024.	Doug Lambert, General Manager	
1.15	Please provide a timeline of your Company's response to the May 2024 Derecho and Hurricane Beryl.	FEC did not require a response to the May-2024 Derecho or Hurricane Beryl because these storms did not impact service to FEC's members.	Doug Lambert, General Manager	
1.16	Please detail the extent and duration of outages experienced by your customers during and in the aftermath of the May 2024 Derecho and Hurricane Beryl. Include the total number of customers affected; minimum, maximum, and average hours of service interruptions; and maximum and average time to service restoration in your response.	FEC did not experience impacts (significant outages) during and in the aftermath of the May 2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager	
1.17	Provide the following information concerning your service territory:	a) FEC did not experience outages due to the May 2024 Derecho.	Doug Lambert,	
	a. Identify the geographic areas that experienced the highest number of outages and longest duration of outage due to the May 2024 Derecho. Your response should identify the neighborhood, FEC, zip code, and county if possible.	b) FEC did not experience outages due to Hurricane Beryl. c) N/A	General Manager	
	b. Identify the geographic areas that experienced the highest number of outages and longest duration of outage due to Hurricane Beryl. Your response should identify the neighborhood, FEC, zip code, and county if possible.			
	c. Identify or describe the factors that contributed to the areas identified in response to subparts (a) and (b) as being particularly vulnerable.			

1.18	Describe any challenges in restoring operations your Company encountered due to the May 2024 Derecho or Hurricane Beryl.	N/A	Doug Lambert, General Manager
1.19	Please provide a copy of the after-action reports or provide a date by when the action reports will be completed for the May 2024 Derecho and Hurricane Beryl.	N/A	Doug Lambert, General Manager
1.20	Please provide any additional information and describe any concerns that may be helpful to this investigation.	No additional information or concerns.	Doug Lambert, General Manager
Section	-2: Electric Utilities Communication and Coordination		
1-21	Provide the following information concerning the communication strategy and policy in place before July 8,2024:	a) After a major storm, FEC emergency operations personnel strategy is to communicate to area governmental entities, utilities, and other community organizations as needed.	Doug Lambert, General Manager
	a. What consideration is given to local governments, community organizations, and other electric, water, sewer, and telecommunication utilities concerning your communication strategy after a hurricane or major storm in your service territory?	 b) FEC utilizes a backup answering service. FEC relies on FEC / Utility personnel to staff communications prior to or after a hurricane or major storm. c) FEC utilizes social media and FEC's website, and optional text notifications to 	
	b. Describe any augmentation to staffing at call centers or help desks that would occur in advance of or after a hurricane or major storm entered your service territory.	communicate to end-use customers (members).	
	c. For transmission and distribution utilities, please describe how your company coordinates communication to end-use customers with retail electric providers.		
1-22	Describe your communication strategy with the public before, during, and after the May 2024 Derecho and Hurricane Beryl and by what means these communications were conducted.	FEC utilizes social media and FEC's website to communicate with end-use customers (members). The May 2024 Derecho and Hurricane Beryl only required standard pre-storm preparation communications.	Doug Lambert, General Manager
1-23	Please provide any available data regarding customer feedback you received in response to your service restoration efforts during and in the aftermath of Hurricane Beryl.	FEC did not have any restoration during and in the aftermath of Hurricane Beryl.	Doug Lambert, General Manager
1-24	What steps are being taken to improve coordination and communication with local governments, medical and eldercare facilities, community organizations, trade associations, and other similar organizations for future significant weather events?	FEC continually works to improve coordination and to open lines of communication with all area agencies and stakeholders. This is primarily done by developing relationships with local and regional organizations and stakeholders.	Doug Lambert, General Manager
1-25	What steps are being taken to improve coordination and communication with other electric, water, sewer, and telecommunication utilities for future significant weather events?	FEC is actively engaged with the local Office of Emergency Management, the ERCOT Transmission Operator and other communication agencies in improving coordination of future events.	Doug Lambert, General Manager
1-26	Provide the following information concerning call centers and help desks used by your company before July 8,2024:	a) FEC utilizes approximately 20 people blended between a call center service and FEC's FTEs	Doug Lambert, General Manager
	a. How many people work in call centers or help desks?	b) Approximately 20 with 80 percent FTEs	
	 b. Of these people, please provide the percentage of these employees that are full-time employees (FTE), contracted labor, or temporary/seasonal workers. 	c) Do not have a target wait time	
	c. What is the target wait time or response time for calls?	d) This will depend on many variables i.e. the complexity of the problem, the queue of how many other problems we have, the matrix of priorities and where this call falls, etc.	
	d. What is the target resolution time for calls?	e) No formal training	
		f) FEC was not impacted by Hurricane Beryl.	

	e. Provide a detailed description of company-specific training provided to call center and help desk operators concerning major outages and major weather events including, but not limited to, hurricanes and high wind events. f. What is the maximum call volume for the call centers of help desks that were available and in operation during or in the aftermath of Hurricane Beryl?		
1-27	Provide the daily average and peak call volume to your call centers or help desks during or in the aftermath of Hurricane Beryl. For purposes of this question, please provide responses for each day from July 8, 2024, through the date power was restored to at least 99% of the customers in the service territory in the Impacted Area.	FEC was not impacted by Hurricane Beryl.	Doug Lambert, General Manager
1-28	Describe how you communicated and shared information on recovery resources and updates with local and state leaders as well as your customers during leading up to, during, and in the aftermath of Hurricane Beryl.	FEC was not impacted by Hurricane Beryl. FEC provides information to local, and state leaders as requested.	Doug Lambert, General Manager
1-29	Please indicate whether calls incoming to your call centers, help desks, or priority call desks are recorded, and if so, provide your retention schedule for the captured calls.	FEC was not impacted by Hurricane Beryl.	Doug Lambert, General Manager
1-30	If calls incoming to your priority call desks are not recorded, please indicate if incoming calls are logged or otherwise tracked. If tracked or logged, please provide a copy of all logged or otherwise tracked calls to the priority call desk during or in the aftermath of Hurricane Beryl.	FEC was not impacted by Hurricane Beryl.	Doug Lambert, General Manager
1-31	Please provide an audio copy and transcript of any pre-recorded messages related to either the May 2024 Derecho or Hurricane Beryl used by your call centers or help desks and the date these messages were utilized.	FEC was not impacted by the May-2024 Derecho or Hurricane Beryl. FEC's standard call center message(s) were implemented during this period.	Doug Lambert, General Manager
1-32	2024:	a) Members do not have direct access to the outage tracker, it is leveraged internally.	Doug Lambert,
	a. The date the outage tracker was rolled out to customers.	b) July 6,2024	General Manager
	b. The last date the software underpinning the outage tracker was updated.	c) Yes.	
	c. whether the outage tracker was functioning during the May 2024 Derecho and Hurricane Beryl as	d) Yes. The FEC Outage Tracker is "mobile friendly".	
	intended or provide an explanation as to why not.	e) English	
	d. Whether the outage tracker was mobile-friendly;	f) Meter and circuit specific	
	e. the languages supported by the outage tracker;	g) On-premise	
	f. Whether the outage tracker captured circuit-specific or meter-specific information or both.	h) 100,000+	
	g. Whether the outage tracker was cloud-based or operated through an on premise server?	i) N/A	
	h. The maximum number of simultaneous users the outage tracker was designed to accommodate.	j) N/A	
	i. Whether you had internal facing redundancies/contingencies for outage tracking, and if so if these redundancies/contingencies were utilized during your response to Hurricane Beryl.		
	j. The date of the last stress or load test of the outage tracker.		
1-33	Provide daily total and peak numbers of users accessing your outage tracker in the greater Houston area during each day of the May 2024 Derecho event.	FEC does not provide service in the Houston area.	Doug Lambert, General Manager

1-34	Provide the daily total and peak number of users accessing your outage tracker in the Impacted Area starting from July 8,2024 through the date service was restored to 100% of your service territory.	FEC was not impacted by the May-2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager
1-35	Describe any processes or policies adopted by your company as contingencies to inform customers about service outages and estimated restoration times in the event the outage tracker is offline.	FEC informs members of service interruptions through social media, optional texting, and our website. FEC does not provide estimated time of restorations.	Doug Lambert, General Manager
1-36	Please indicate if the processes or policies described in your response to Staff 1-35 were utilized during either the May 2024 Derecho event or in the aftermath of Hurricane Beryl. If they were, please identify the dates the identified processes and policies were activated.	FEC was not impacted by the May-2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager
37	Please provide a breakdown of smart meters currently in service for each county in your service territory that was included within the Impacted Area. In providing a response to this question, please provide both raw numbers and answers as a percentage of total customers in each county.	FEC has 100% AMR / Smart Meters installed on all FEC electric accounts. These meters do not actively report outages. However, they can validate when queried how extensive an outage might be for accurate outage prediction modeling.	Doug Lambert, General Manager
-38	Provide the date and method (e.g., email, phone call, text message) you initially contacted local governments in the Impacted Area.	FEC did not formally contact local governments during the Derecho and Hurricane Beryl because FEC's system was not impacted by these storm events.	Doug Lambert, General Manager
L-39	Describe what processes, if any, you had in place on or before July 8,2024, to contact medical and eldercare facilities or critical infrastructure (e.g., police stations, firehouses, TV stations) in advance of a hurricane or major storm. Please include citations to the relevant section(s) of your EOP filed with the PUCT when answering this question.	FEC coordinates and communicates across FEC departments and reaches out to other critical accounts in advance of hurricanes and major storms. This process is detailed in FEC's EOP (FEC EOP – Section 2 and Annex B).	Doug Lambert, General Manager
-40	If your company has a process to contact critical care facilities, provide the date and method (e.g., email, phone call, text message) you initially contacted medical facilities, eldercare facilities, or critical infrastructure (e.g., police stations, firehouses, TV stations) in advance of Hurricane Beryl.	FEC did not formally contact critical care facilities in advance of Hurricane Beryl, due to the forecast of limited impact to FEC's service area.	Doug Lambert, General Manager
-41	Please describe how you communicate and with what frequency you communicate with critical care and at-risk customers about service outages and restoration efforts.	FEC communicates with critical care and at-risk customers (members) about service outages and restoration on an as-needed basis. FEC has an optional text messaging program.	Doug Lambert, General Manager
42	For ERCOT-located utilities, please describe any communication with interconnected power generation companies regarding their operational status during Hurricane Beryl.	N/A. FEC does not have any interconnections with PGCs.	Doug Lambert, General Manager
ection	-3: Electric Utilities - Customer Restoration Workflow		
L-43	Please state whether you have a service restoration plan regarding service outages caused by extreme or emergency weather events. If you do, please provide a copy of that plan(s). Please include citations to the relevant section(s) of your EOP filed with the PUCT when answering this question.	FEC's service restoration plan and procedures are contained in FEC's EOP (FEC EOP - Annex B), which has been filed with the Commission.	Doug Lambert, General Manager
L-44	Please describe the procedures followed for customer restoration of service, including prioritization criteria and timelines for restoration or service. Please note if these policies may lead to quicker restoration of service for an area of your service territory relative to the others and why.	FEC's service restoration plan and procedures are contained in FEC's EOP (FEC EOP - Annex B), which has been filed with the Commission.	Doug Lambert, General Manager
L-45	Please describe and explain any changes or modifications made to your service restoration plan(s) during and in the aftermath of the May 2024 Derecho or Hurricane Beryl.	FEC did not make any changes or modifications to FEC's service restoration plan(s) during and in the aftermath of the May 2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager
L-46	Please provide a county-by-county summary of date on which and number of damage assessment, vegetation, and linemen crews that you deployed to assess and begin service restoration efforts after Hurricane Beryl made landfall in the Impacted Area.	FEC did not conduct a damage assessment and did not deploy crews related to restoration efforts for Hurricane Beryl.	Doug Lambert, General Manager

1-47	Please provide a county-by-county summary of the percentage of your customers that did not have service due to outages caused by Hurricane Beryl for each day from the day Hurricane Beryl made landfall in the Impacted Area to when service was fully restored to your customers.	FEC did not have significant service outages caused by Hurricane Beryl.	Doug Lambert, General Manager
1-48	Please describe how calls received by your call centers during and after Hurricane Beryl were incorporated in your service restoration workflow and processes.	FEC did not have significant service outages caused by Hurricane Beryl.	Doug Lambert, General Manager
1-49	Please describe your coordination efforts with local, state, and federal agencies, as well as any other stakeholders regarding service restoration before, during, and after Hurricane Beryl. Please provide details of any formal agreements or understandings with these parties.	FEC did not coordinate with local, state, and federal agencies, as well as any other stakeholders regarding service restoration before, during, and after Hurricane Beryl because FEC did not experience significant outages related to the storm.	Doug Lambert, General Manager
1-50	Excluding the need to clear significant volumes of vegetation, please identify and described any major challenges you experienced during the process of restoring service to your customers before, during, and after Hurricane Beryl and any solutions implemented to address those challenges.	N/A. FEC did not experience significant outages due to Hurricane Beryl.	Doug Lambert, General Manager
1-51	Please describe any lessons learned about restoring service to customers during Hurricane Beryl and how what you learned will inform restoration efforts in the future.	N/A. FEC did not have any lessons learned from Hurricane Beryl storm.	Doug Lambert, General Manager
1-52	Does your utility employ the National Incident Management System? If yes, please provide the date on which your utility starting using NIMS as its framework for managing emergency event response.	FEC had emergency personnel that utilize NIMS, and FEC's Electric Utility is able to implement NIMS to the extent that is practical.	Doug Lambert, General Manager
1-53	Are your emergency response personnel trained in Incident Command System processes? If not, please describe any training your emergency event management personnel have received and how they interact with local and state officials and other utilities.	Yes. FEC emergency response personnel are trained in ICS.	Doug Lambert, General Manager
Section	-4: Distribution Infrastructure		
1-54	Please explain your process for evaluating and replacing distribution poles . Please include an explanation for the following in your response:	a) FEC leverages a qualified pole line inspection contractor that provides detailed reports of findings. FEC then replaces and/or restores compromised poles as defined by those	Doug Lambert, General Manager
	a. How frequently this evaluation is conducted;	findings.	
	b. What criteria you utilize for this evaluation;	b) 10% of the FEC system is evaluated each year on an annual rotation.	
	c. When you decide to replace the distribution pole.	 The decision to replace distribution poles is made by the scientific evaluation and results provided by the inspection processes. 	
1-55	Please provide your minimum required right-of-way (ROW) width for both 3-phase and single-phase distribution lines.	FEC minimum ROW for single-phase and 3-phase is 20 feet.	Doug Lambert, General Manager
1-56	Identify all feeders on your distribution system affected by Hurricane Beryl or the May 2024 Derecho and provide the following for each identified feeder in MS Excel format:	FEC did not have any distribution feeders impacted by Hurricane Beryl or the May 2024 Derecho.	Doug Lambert, General Manager
	a. The quantity and percentage of each installed pole type (e.g., wood, composite, steel, concrete, other) on the feeder before Hurricane Beryl;	a) N/A b) N/A	
	b. The quantity and percentage of pole failures, by pole type, due to Hurricane Beryl;	c) N/A	
	c. Identify the primary cause of failure for each pole type on the feeder (e.g., trees, branches, wind, or other);	d) N/A	
	d. Identify the primary cause of failure for each pole type on the feeder (e.g., trees, branches, wind, or other);	d) N/A e) N/A	

	f. Identify which feeders are in your plans to rebuild to a higher wind loading standard; and	f) N/A	
	g. Provide an estimate for when identified rebuilds will commence.	g) N/A	
1-57	If your distribution system includes feeders with poles taller than 60-feet above ground level, please	FEC does not have any 60-foot poles on FEC's distribution system.	Doug Lambert,
	provide the following:	a) N/A	General Manager
	a. Identify each feeder that has any number of poles meeting this criteria;	b) N/A	
	b. Explain the damage experienced on these lines due to either the May 2024 Derecho or Hurricane Beryl; and	c) N/A	
	c. Explain the design criteria for these types of lines.		
1-58	Please explain your standard for distribution pole embedment. In your response, please explain if this standard has changed in the last 10 years.	FEC utilizes the RUS construction standards to determine distribution pole embedment.	Doug Lambert, General Manager
1-59	Please provide the standard distribution pole size and class for both single and three phase lines on your system within the Impacted Area.	FEC's distribution system was not impacted by the Hurricane Beryl or the May 2024 Derecho.	Doug Lambert, General Manager
1-60	Please explain the NESC construction strength and overload factors your distribution lines were built to in the past.	FEC distribution system was constructed to RUC construction standards for strength and overload factors that apply since 1937.	Doug Lambert, General Manager
1-61	Please explain any new NESC construction strength and overload factors you adopted for distribution lines in the last two years to improve system resiliency.	FEC has not adopted any new construction strength and overload factors you adopted for distribution lines in the last two years.	Doug Lambert, General Manager
1-62	Please provide the following information regarding distribution feeders in the Impacted Area that did not	FEC's distribution system was not impacted by Hurricane Beryl or the May 2024 Derecho.	Doug Lambert,
	lose power during Hurricane Beryl and the May 2024 Derecho:	a) N/A	General Manager
	a. Provide the designed criteria for these lines;	b) N/A	
	b. The type of poles installed;	c) N/A	
	c. The ROW widths;	d) N/A	
	d. Explain if these lines are designed to the latest NESC construction strength and overload factors; and	e) N/A	
	e. Explain if any distribution line experienced damage but remained standing.		
1-63	Please provide the number of distribution poles that were in service before the May 2024 Derecho. In your response, please provide quantities by pole type and NESC wind loading criteria of the pole.	FEC has the following inventory of distribution poles that were in service prior to the May 2024 Derecho (see table below). FEC does not have the NESC wind loading criteria by pole type and is not able to determine the wind loading from the pole size alone.	Doug Lambert, General Manager

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		24-May	POLE, 35 FT. CONCRETE POLE, 25 FT. STEEL POLE, 30 FOOT FIBERGLASS POLE, 30 FOOT STEEL POLE, 35 FOOT STEEL POLE, 35 FOOT STEEL POLE, 35 FT & UNDER POLE, 40 GONCRETE DISTRIBUTIO POLE, 40 FOOT CONCRETE POLE, 40 FOOT STEEL POLE, 40 FOOT STEEL POLE, 40 FOOT STEEL POLE, 40 FOOT STEEL POLE, 45 FOOT CONCRETE POLE, 50 FOOT CONCRETE POLE, 50 FOOT CONCRETE POLE, 50 FT. STEEL POLE, 50 FT. STEEL POLE, 50 FOOT CONCRETE POLE, 60 FT. STEEL POLE, 60 FT. CONCRETE	21 180 33 440 29 390 17,591 128 163 39 6,509 33,519 36 143 3 635 118 524 180 16 26 2 2 1		
1-64	Please provide the total number of distribution poles that failed due to the May 2024 Derecho. In your response, please provide separate quantities for each pole type and NESC wind loading criteria for the poles that failed, and separately identify the number of pole failures caused by either high wind or structural loading from vegetation or debris.	FEC did not	have any distribution poles	(zero) fail due	to the May 2024 Derecho event.	Doug Lambert, General Manager
1-65	Please provide the total number of distribution poles that failed due to Hurricane Beryl. In your response, please provide separate quantities for each pole type and NESC wind loading criteria for the poles that failed, and separately identify the number of pole failures caused by either high wind or structural loading from vegetation or debris.	FEC did not	have any distribution poles	(zero) fail due	to Hurricane Beryl.	Doug Lambert, General Manager
1-66	For each distribution pole that failed due to the May 2024 Derecho or Hurricane Beryl, please provide the date of the last inspection and explain the planned frequency of those inspections. Additionally, please provide the most recent inspection report for each pole that failed.	FEC did not	have any distribution poles	s fail due to the	May 2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager
1-67	Should the PUCT require utilities to construct and maintain distribution feeder equipment located in a hurricane prone area to a certain NESC standard? If so, which ones? If no, why not?	FEC does no	ot see the need for this as th	ne RUS standar	ds already address this.	Doug Lambert, General Manager
Section !	5: Transmission Infrastructure					
1-68	Please explain your process for evaluating the hardening of transmission lines . If you file an annual storm hardening report under 16 TAC § 25.95, do not merely recite information provided in those filings. In your response, please include an explanation for the following:	N/A. FEC do	oes not own any transmissi	on lines.		Doug Lambert, General Manager
	a. How frequently this evaluation is conducted?					
	b. What criteria is utilized for this evaluation?					

1-69	Please provide the number of transmission structures that were in service before the May 2024 Derecho. In your response, please provide quantities by structure type and NESC wind loading criteria of the structure.	N/A. FEC does not own any transmission structures.	Doug Lambert, General Manager
1-70	Please provide the total number of transmission structures that failed due to the May 2024 Derecho. In your response, please provide separate quantities for each structure type and NESC wind loading criteria of the structure, and separately identify the number of structure failures caused by either high wind or structural loading from vegetation or debris.	N/A. FEC does not own any transmission structures.	Doug Lambert, General Manager
1-71	Please provide the total number of transmission structures that failed due to Hurricane Beryl. In your response, please provide separate quantities for each structure type and NESC wind loading criteria of the structure, and separately identify the number of structure failures caused by either high wind or structural loading from vegetation or debris.	N/A. FEC does not own any transmission structures.	Doug Lambert, General Manager
1-72	For each transmission structure that failed due to the May 2024 Derecho or Hurricane Beryl, please provide the date of the last inspection and explain the planned frequency of those inspections. Additionally, please provide the most recent inspection report for each structure that failed.	N/A. FEC does not own any transmission structures.	Doug Lambert, General Manager
Section	6: Vegetation Management		
1-73	Provide the following information concerning your vegetation management staff:	a) FEC has an active Vegetation Management Program using contractors and FECs FTEs. Not able to break this figure down currently between FEC and contractors. However,	Doug Lambert, General Manager
	 a. Provide the current size of your vegetation management staff. Your response should include a separate figure for full-time staff and independent contractors. 	FEC dedicates over 7% annual revenue to vegetation management efforts.	
	b. Provide the average size of your vegetation management staff over the last 5 years. Your response should include a separate figure for full-time staff and independent contractors.	b) Varies by budget and contract.c) The appropriate level is aligned to available resources.	
	c. Please explain how you determined the appropriate level of full-time vegetation management staff for each of the last 5 years.	d) Not able to determine. e) No arborist on staff, provided by contracts	
	d. Provide the cost difference per circuit-mile between using contractors versus in-house vegetation management crews.	cy no distribution stanly provided by contracts	
	e. Whether you retain an arborist as part of your permanent vegetation management staff or have an arborist consult with your vegetation management crews.		
1-74	Please describe the minimum clearance standard for vegetation along transmission and distribution power lines at various voltage levels and how these clearances were derived based on your service territory.	FEC utilizes clearance standards established by NESC for the minimum clearance standards for FEC's distribution system which operates at 14.4 KV.	Doug Lambert, General Manager
1-75	Does your company incorporate any inspection of high customer count circuit segments to proactively identify problematic vegetation for circuits that may be outside their normal cycle period?	FEC does not have high customer count circuit segments.	Doug Lambert, General Manager
1-76	Please provide inspection logs and field reports from workers who performed vegetation management services in the Impacted Area for the past five years.	FEC did not have impacted areas from the May 2024 Derecho or Hurricane Beryl.	Doug Lambert, General Manager
1-77	Does your company conduct proactive vegetation management on feeders located in hurricane prone areas? If so, how far in advance of hurricane season do you send out vegetation management crews?	No. FEC considers 100% of the FEC system to be "hurricane prone". FEC utilizes the same vegetation management process for the entire FEC system.	Doug Lambert, General Manager
1-78	Please provide a list of the circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl, and provide the following information pertaining to the circuits identified:	FEC did not have any circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl,	Doug Lambert, General Manager

	a. The name of the circuit(s);	a) N/A	
	b. The date, time, and duration of the outage;	b) N/A	
	c. The voltage of the circuit(s);	c) N/A	
	d. A description of the cause of the outage; and e. The NERC category (Grow-In, Fall-In, Blow-In) associated with the outage.	d) N/A	
1-79	Please provide aerial maps of circuits and their easements that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl. Overlay the map with the circuits that received vegetation management treatment for the past 5 years, using a distinct color code for each year. Provide any additional information or details to show clarity.	FEC did not have any circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl.	Doug Lambert, General Manager
1-80	For the May 2024 Derecho and Hurricane Beryl, please provide the percentage of forced interruptions that were related to vegetation issues.	FEC did not have any circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl and therefore did not have any forced interruptions.	Doug Lambert, General Manager
1-81	What steps are being taken to address vegetation management and infrastructure issues that contributed to outages or were identified during restoration after the May 2024 Derecho and Hurricane Beryl?	FEC did not have any circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl and therefore did not have any forced interruptions.	Doug Lambert, General Manager
1-82	When did you last substantively review, augment, or modify your vegetation management plan before July 8,2024?	FEC's Vegetation Management Plan (VMP) is based on an annual budget for vegetation management with a scope of contracting for annual services that cover approximately 9% of the distribution system each year.	Doug Lambert, General Manager
1-83	What percentage of vegetation-related outages were caused by trees or branches outside of the easement or right of way? In responding to this question, please provide both an overall percentage and a breakdown for each county within your service territory that was affected by the May 2024 Derecho or within the Impacted Area for Hurricane Beryl.	FEC did not have any circuits that experienced a vegetation-related outage during the May 2024 Derecho and Hurricane Beryl and therefore did not have any forced interruptions.	Doug Lambert, General Manager
1-84	Describe your programs or initiatives that are designed to work with property owners to address potentially hazardous vegetation management issues that are outside of the utility easement or right of way.	FEC coordinates these issues with FEC's vegetation management contractor and individual landowners. FEC does not have a program or initiatives for this area.	Doug Lambert, General Manager
1-85	Identify the number of staff that participate in any program or initiative designed to address vegetation management hazards outside of the utility easement or right of way.	FEC coordinates these issues with FEC's vegetation management contractor and individual landowners. FEC does not have a program or initiatives for this area.	Doug Lambert, General Manager
Section	7: Staffing and Mutual Assistance		
1-86	Please state whether you participated in or were a member of any mutual assistance programs on or before July 8,2024. If yes:	FEC did not participate in or were a member of any mutual assistance programs on or before July 8, 2024.	Doug Lambert, General Manager
	a. Please identify all mutual assistance programs you participated in or were a member of on that date;	a) N/A	
	b. Please provide copies of any agreements entered as part of your membership or participation in those mutual assistance programs;	b) N/A c) N/A	
	c. Please provide a list of members or participants for each mutual assistance program you are a member or participant in.		
1-87	Please describe, prior to, during, or in the aftermath of Hurricane Beryl how you integrated mutual assistance crews into your existing emergency preparedness and response processes, any coordination	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager

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allenges you faced in doing so, and how you addressed any such challenges prior to, during, or in the ermath of Hurricane Beryl.		
ase describe the command structure and communication protocols used to manage and direct cources from mutual assistance program(s) you received assistance from prior to, during, and in the ermath of Hurricane Beryl.	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
ase describe the process and timeline for requesting or activating assistance as part of your embership or participation in any mutual assistance program(s) prior to, during, or in the aftermath of rricane Beryl.	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
ce you learned of the Hurricane Beryl's potential to affect your ability to provide service to your stomers, what specific actions were taken to begin coordinating with and staging mutual assistance ources to respond to service issues resulting from the hurricane?	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
ovide the following information concerning mutual assistance received in response to either the May 24 Derecho or Hurricane Beryl:	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
dentify all mutual assistance programs from which you requested assistance;	a) N/A	
Describe the specific assistance, including but not limited to the number of damage assessors, vegetation	b) N/A	
management crews, linesmen, generators, and materials, requested from the mutual assistance program(s); and	c) N/A	
Provide all documentation of requests made to mutual assistance programs and their responses to your quests.	d) N/A	
f it is not evident from the documentation provided in response to Staff 191(c), please provide the date request was made, the date the specific assistance requested began arriving in the Impacted Area, and date by when the specific assistance requested was fully received.		
nen you receive responses to requests for assistance from other mutual assistance program participants at confirm their ability to provide the requested assistance, are you able to accept or decline resources ing offered as needed, or must you accept all assistance provided in response to a request?	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
nat considerations did you give to reimbursement of costs and expenses incurred by participants of itual assistance programs when making requests for assistance during the events of Hurricane Beryl?	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
rase provide a list of any hurricane response staging area you established in the lead up to and in the ermath of Hurricane Beryl. Please include the date the center(s) was established, the location of the inter(s), the day-to-day staffing levels at the center, and types of equipment and personnel staged at the inter(s).	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
w did the rollout and deployment of mutual assistance during the events of Hurricane Beryl compare to evious hurricane events during which you requested assistance from mutual assistance programs? In your ponse, please specifically compare the types and quantities of resources requested, the percentage of	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
quest aid provided, the efficacy of coordination between your company and the mutual assistance ovider, and the efficiency of staging, deployment, and release of those		
ore entry cotton of the control of t	purces from mutual assistance program(s) you received assistance from prior to, during, and in the streams of Hurricane Beryl. It is describe the process and timeline for requesting or activating assistance as part of your imbership or participation in any mutual assistance program(s) prior to, during, or in the aftermath of ricane Beryl. It is you learned of the Hurricane Beryl's potential to affect your ability to provide service to your comers, what specific actions were taken to begin coordinating with and staging mutual assistance purces to respond to service issues resulting from the hurricane? It is following information concerning mutual assistance received in response to either the May 4 Derecho or Hurricane Beryl: Identify all mutual assistance programs from which you requested assistance; Identify all mutual assistance, including but not limited to the number of damage assessors, vegetation to the specific assistance, and materials, requested from the mutual assistance program(s); In the provide all documentation of requests made to mutual assistance programs and their responses to your usests. It is not evident from the documentation provided in response to Staff 191(c), please provide the date requeste was made, the date the specific assistance requested began arriving in the Impacted Area, and date by when the specific assistance requested was fully received. It is not evident from the occumentation provided in response to a cept or decline resources to confirm their ability to provide the requested assistance from other mutual assistance program participants to confirm their ability to provide the requested assistance from other mutual assistance program participants of train assistance programs when making requests for assistance during the events of Hurricane Beryl? It is not evident from the last of any hurricane response staging area you established in the lead up to and in the termath of Hurricane Beryl. Please include the date the center(s) was established, the location of the terr	initiatives. Intritatives. Intrita

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1-96	Please describe what specific actions you took to begin staging internal staff and any responsive mutual assistance crews or resources.	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
1-97	Did you have to train or on-board any personnel that was provided in response to your request(s) for mutual assistance during the events of Hurricane Beryl? If yes, please describe what kind of training or on-boarding you provided.	FEC was not impacted by Hurricane Beryl and did not participate in any mutual assistance initiatives.	Doug Lambert, General Manager
Section	8: Mobile Generation		
1-98	Please provide details regarding the lease or procurement of each mobile generation facility in the Transmission and Distribution Utility's (TDU) control, including:	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
	a. Details regarding the competitive bidding process used or the justification for not using a competitive bidding process;	a) N/A b) N/A	
	b. The size of each mobile generation facility in megawatts (MW);	c) N/A	
	c. The initial lease or procurement date of each facility;	d) N/A	
	d. The lease term, in months , of each mobile generation facility;	e) N/A	
	e. The expiration date of each facility's lease;	f) N/A	
	f. The to-date costs associated with each mobile generation facility, including operating, leasing costs, or other capital expense;	g) N/A h) N/A	
	g. The expected costs associated with each lease, including operation and leasing costs; and		
	h. The expected return on investment associated with each lease or procurement.		
1-99	Please provide details regarding mobile generation or temporary emergency electric energy facilities (TEEEF)	FEC has not leased or procured any mobile generation facilities or equipment. a) N/A	Doug Lambert, General Manager
	a. The control number of the TDU's most recently approved mobile generation or TEEEF cost recovery;	b) N/A	
	b. Details regarding whether the mobile generation or TEEEF cost recovery was processed as part of a larger Distribution Cost Recovery Factor proceeding or in a separate contested case;	c) N/A	
	c. The revenue requirement associated with the TDU's mobile generation or TEEEF expenses, broken out	d) N/A	
	by rate class; and	e) N/A	
	d. The in-force tariffs associated with the TDU's mobile generation or TEEEF rider, broken out by rate class.		
1-100	Provide the following information concerning your customer base:	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert,
	a. Total number of customers served by rate class:	a) N/A	General Manager
	b. Average demand by rate class;	b) N/A	
	c. Peak demand by rate class; and	c) N/A	
	d. Net peak demand by rate class.	d) N/A	
1-101	Please provide information on the average customer density by circuit mile for the feeders in the Impacted Area.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager

1-102	Please provide an explanation of any alternatives to mobile generation facilities considered by the TDU before entering a lease for or procuring mobile generation facilities.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-103	Please describe the specific use cases contemplated by the TDU before executing a contract for the lease or procurement of mobile generation facilities.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-104	Please provide the following information concerning mobile generation facilities in your possession: a. The total capacity, in MWs, of mobile generation facilities leased or procured before July 8,2024; b. The rationale for leasing or procuring that capacity; and	FEC has not leased or procured any mobile generation facilities or equipment. a) N/A b) N/A	Doug Lambert, General Manager
1-105	c. And how mobility and capacity were prioritized when leasing or procuring mobile generation facilities. Provide the following information for mobile generation facilities already under lease or procured before	c) N/A FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert,
	July 8,2024: a. The size, in MWs, of each deployed mobile generation facility; b. The length of time needed to move each deployed mobile generation facility from storage to its designated staging area:	a) N/A b) N/A c) N/A	General Manager
	designated staging area; c. the length of time needed to move each mobile generation facility from staging to its deployment location;	d) N/A e) N/A	
	d. An explanation for how and where the mobile generation facility was used; and e. If a mobile generation facility was not used, an explanation as to why.		
1-106	Please describe all situations in which the TDU's leased or procured mobile generation facilities were deployed before Hurricane Beryl. If applicable, please describe how those previous deployment situations differed from the use cases initially contemplated by the TDU.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-107	Please provide the following information on power restoration plans or procedures regarding critical infrastructure facilities. a. Did the TDU develop a list of critical infrastructure facilities within the TDU's service territory? b. Did the TDU develop emergency preparedness plans in collaboration with critical infrastructure facilities in its service territory? c. Did the TDU develop a list of routes for use in reaching critical infrastructure facilities during an emergency or significant power outage? d. Did the TDU identify the specific steps it would take to energize critical infrastructure facilities in its service territory with mobile generation facilities? e. Did the TDU pre-position mobile generation facilities at critical infrastructure facilities in its service territory to respond to significant power outages in a timely manner?	FEC has not leased or procured any mobile generation facilities or equipment. a) N/A b) N/A c) N/A d) N/A e) N/A	Doug Lambert, General Manager
1-108	Please provide the following information regarding drills, procedures, and plans to use mobile generation facilities. a. Did the TDU develop operating plans or procedures for the deployment of mobile generation? If so, please describe the TDUs strategy for deploying its mobile generation.	FEC has not leased or procured any mobile generation facilities or equipment. a) N/A b) N/A c) N/A	Doug Lambert, General Manager

	b. Did the TDU assign specific personnel to manage, either directly or indirectly, the operation and deployment of its mobile generation facilities?	d) N/A	
	c. Did the TDU conduct personnel trainings or preparedness drills for the operation of its mobile generation facilities?		
	d. Please describe any plans or procedures developed in coordination with other TDUs or mutual assistance groups for the operation or deployment of mobile generation.		
1-109	Please provide the following information regarding each mobile generation facility borrowed during Hurricane Beryl as part of a mutual assistance program or agreement.	FEC has not leased or procured any mobile generation facilities or equipment. a) N/A	Doug Lambert, General Manager
	a. How the original request for mobile generation facilities through mutual assistance was made;	b) N/A	
	b. The size, in MW, of each borrowed mobile generation facility;	c) N/A	
	c. The date the mutual assistance program or agreement was entered;	d) N/A	
	d. The date the borrowed mobile generation facility was deployed;	e) N/A	
	e. The duration, in hours, of the borrowing agreement. Describe whether this duration was for a fixed number of hours or a specific number of operating hours;	f) N/A	
	f. The identity of the original owner or lessor of the mobile generation facility subject to the mutual assistance program or agreement; and	g) N/A	
	g. Whether obtained mobile generation facilities were used during, or in power restoration efforts following, Hurricane Beryl.		
	i. If the mobile generation facility was not deployed, provide an explanation as to why the mobile generation facility was not deployed; and		
	ii. If the mobile generation facility was deployed, provide an explanation of how it was used.		
1-110	When mobile generation facilities are offered to other TDUs during significant power outages, what information does the loaning TDU require from the borrowing TDU related to the probable operation of the mobile generation?	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-111	Please describe if any mobile generation facilities in the TDU's control were deployed in the service territories of municipally owned utilities or electric cooperatives during Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-112	Please describe how the determination was made regarding when and where to deploy or redeploy each mobile generation facility during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-113	Please describe the number of distribution customers that had power restored by each mobile generation facility leased or procured by the TDU during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-114	Please describe the number of distribution customers that had power restored by each mobile generation facility obtained through mutual assistance during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-115	Please describe the number of transmission customers that had power restored by a mobile generation facility leased or procured by the TDU during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager

1-116	Please describe the number of transmission customers that had power restored by a mobile generation facility obtained through mutual assistance during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-117	If applicable, please note if any fueling problems arose with deployed mobile generation facilities during, or in response to, Hurricane Beryl. If so, please describe the fueling problems in detail and any action that the TDU took in response.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-118	Please describe all costs incurred by the TDU that were associated with the deployment of mobile generation facilities during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-119	Please describe any obstacles that limited the deployment of mobile generation facilities during, or in response to, Hurricane Beryl.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager
1-120	Please describe any procedural improvements that the TDU intends to make prior to the next deployment of mobile generation facilities. If available, please reference specific sections of any after action report or lessons learned document the TDU has created.	FEC has not leased or procured any mobile generation facilities or equipment.	Doug Lambert, General Manager