

Filing Receipt

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Item Number - 190

INVESTIGATION OF EMERGENCY	§	BEFORE THE
PREPAREDNESS AND RESPONSE BY	§	PUBLIC UTILITY COMMISSION
UTILITIES IN HOUSTON AND	§	TOBLIC OTILITY COMMISSION
SURROUNDING COMMUNITIES	§	OF TEXAS

UNDINE, LLC'S SUPPLEMENTAL RESPONSE TO COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION

Undine, LLC (Undine) files this Supplemental Response to the First Request for Information (RFI) filed by the Staff (Staff) of the Public Utility Commission of Texas (Commission) to Targeted Water and Sewer Utilities. Pursuant to 16 Texas Administrative Code § 22.144(c)(2)(F), these responses may be treated as if they were filed under oath.

Respectfully submitted,

LLOYD GOSSELINK ROCHELLE & TOWNSEND, P.C.

816 Congress Avenue, Suite 1900 Austin, Texas 78701 (512) 322-5800 Tel. (512) 472-0532 Fax

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ATTORNEYS FOR UNDINE, LLC

CERTIFICATE OF SERVICE

I certify that, unless otherwise ordered by the presiding officer, notice of the filing of this document was provided to all parties of record via electronic mail on September 27, 2024, in accordance with the Order Suspending Rules, issued in Project No. 50664.

JAMIE L MAULDIN

UNDINE'S SUPPLEMENTAL RESPONSE TO STAFF'S FIRST RFI

STAFF 1-3 Please indicate the date and duration of any extended power outage lasting more than 24 hours you experienced due to the May 2024 Derecho or Hurricane Beryl and whether the extended power outage caused a disruption to water and sewer services.

SUPPLEMENTAL RESPONSE:

See columns Date of Outage and Duration of Outage on worksheet WWTP Outages of Attachment Staff 1-3(a) (Undine Water and WW Outages Beryl) for the date of each wastewater system's power outage due to Hurricane Beryl and the total hours that wastewater system was without grid power, respectively. See column Issues/Follow-ups/WO's/Notes on worksheet WW Plt Chks of Attachment Staff 1-2(a) (Undine Outage List Boil Water Notice (BWN) Update) and the same column on worksheet Wtr Plt Chks of Attachment Staff 1-3(a) for comments on the power outages and any corresponding disruptions to wastewater and water service due to Hurricane Beryl. See also column Comments of Attachment Staff 1-2(b) (BWN Questionnaire) for more comments on the power outages caused by Hurricane Beryl.

Additionally, see columns Date of Outage and Duration of Outage on worksheets Wtr Plt Outages BWNRBWN and WWTP Outages of Attachment Staff 1-3(b) (Undine Water and WW Outages Derecho) for the date of each water and wastewater system's power outage due to the May 2024 Derecho and the total hours each of these systems was without grid power, respectively. See column BWN Issued? on worksheet Wtr Plt Outages BWNRBWN of Attachment Staff 1-3(b), which provides whether Undine issued a BWN to its water customers as a result of the May 2024 Derecho, and column Comments of the same worksheet for whether the extended power outage caused a disruption to water services.

Prepared by: Eric Martin Sponsored by: Carey Thomas

UNDINE WATER PLANTS CHECKS AND STATUS FOR HURRICANE BERYL 7-5-2024

System	PWSIDI	County	System Check Dates	Plant Accessibility	Generator Check	Chemical Lovels	Water Level GST	Loose Rems tied Down	Trees Trimmed	Detris Removal	Plant Secured	Initials	hsues/Follow-ups/WO's/Notes
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UNDINE WATER PLANTS CHECKS AND STATUS FOR HURRICANE BERYL 7-5-2024

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System	PWSIDI	County	System Check Dates	Plant Accessibility	Generator Check	Chemical Levels	Water Level GST	Loase Items tied Down		Detris Removal	Plant Secured	Initials	htsues:Follow-ups/WO's/Notes
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UNDINE WATER PLANTS INFORMATION AND STATUS FOR HURRICANE BERYL 7-5-2024

	UNDINE WATER PLANTS INFORMATION AND STATUS FOR HURRICANE BERYL 7-6-2024														
System	PWSIDII	County	Outage Y/N	Start Outage	End Outage	Date Delivered BWN	Date of CID- BWN	Date Delivered Rescind	Date of COD Resoind	System Check Dates	Initials	IssuesFollow-ups/W0'sNotes			
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Highwell Algoria	1017000	Harts	. 4.	10000041344	2110/2024	1111/2024 18:59		7/19/2014 10:10				No access to plant due to done trees. Servete: crieded, pit demonstr no one to 1714. Section produced with twist factors. Purcosa on progress provided to 6-date now allow 2 date outside.			
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HARTING HARDES	1010700	min	Y	18000413-86	Tritigoph 149	1 3800034-0046	7892038	TY17/0024 TESTICOPM				Total collapse of these, in print, broken reconstructions these have been removed and plant below unitse up normal power Total operations.			
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		Mary and the	- 1	100,000 13-44	7/19/2024 19:30			0.000004 12 13		-	NIER.	Fight at the Control power record. Owner galler, Left Tenation and Amel Time 7 beautiful in Fight, and an additional as it with			
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Party Territor	1200167	Marijana .		192034-13-60	011/2024 18:00	3820347646	TH/2024	7/10/2017/23		_	HH.	intercement could appear an off week to book. Not interest in later tree, post at source, in lever due to opposite. From the greatest was musticed - only an increase but with source Train office. From a power 1715, part bods in name and			
Spring Forest	1700033	Management	76	76/2024		792024 3192024 20-45 392024 30-6 792024 30-6	TH/2004 TH/2004	THG2034		_		This nativing an personal and power part of THA minimized fraction pairs or stage from pulling blooking overhead state cover, not down for over 24 from all any point			
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EMPCTHOOD.	COSTAR	0.00	- 1	7902034 8:30	10/2007 10:22	760024	78(2024	20/12/24 12:58		190004		System is back on normal power. Account mat to week wood Stocket.			
Siener) Care	10000388	O acres	17.	19/2004 0:30 19/2004 13:59	1119/3004 00:00 18/00/24 13:16	760004 760004	180004 180004 180204 180204 180204	271323024 14-40		790034 790034		Comment of the action of the property of the comment of the commen			
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Commissio Citatrity	1000375	Demi	Y.	7/8/2024 9 07 1992024 YX 39	786532130 7793324523	7897034 7897024	Tm(2038	2/17/2024 15:50 2/17/2024 12:50		790014		System (Clash or normal power PVC union also present taken company, proving an impact, company, Cover Rust valves. Normal speaking or of 7/15			
Chilley Acres	1000274	Dept.	.9.	118(2024 (1)30	18020341197	110/2024	1HI2034	2112/2024 14:40		7/9/2024		System to back us commit power. Bear well building blev over and damaged plans; Figling Hopered			
Courty Mandares	1006273	Depoil	- 2	7/8/3104 8:30 7/8/3104 8:30	77103041800 Tri00004183	790004 7900034	780034 780034 780004	71/3/2024		7/9/2024 3/9/2024 7/9/2028		To the Control of the			
Cycle Live Einder			-	100304 130	100000 FR31	100,0074	1007.05	7/17/2024 14-60 7/17/2024 11:10		100000		System in burs or noticed power Treated by year power, Farmy reported System down for 1 days 1 1/2 max. List power strongs Systycka, Swage it was legt of generator Marring power strongs Sanday 17st, Earston well chemical source among develope.			
Dens John Place	5000185	D-90008	-0-	18004030	21424.2100	7(9)(0024 2(9)(0024	T002024 T002024	7/19/2024 1/19/2024		7/9/204 7/9/204		The state of the s			
Law Printer	100000	Statute .	1.0		10000343000	200000	7892004	- 2020/034 14-44		7390356		personno effectiones No desires Version in destro a come a quee Africa camage to-sell frace colf. youthn to a few or come a governo frace camage. Southn to a few or command governo frace camage.			
Link Protest Can Problem Browns States	1000000	Tracks	- 4	7/5/2024 6 50 7/5/2024 6 30	715/24 1600 7115/24 1600 7111/2024 35 10	719/2024	7892024 7892024 2892024	7/17/2024 19:59 7/17/2024 19:59 7/17/2024 13:59		7/9/20104 7/9/2014 7/9/2014		Administration of the property			
Main V	1000432	Den	1.9	215C2024 ft 30	3710/2004 55:10	1905024	THI 2034	7117/2024 1939	1	7/9/2024		System to back un corred power fill damage. Here im panie dat power.			
Management	1000064	0.004	3.	18/3094 8:30	321123034.00.00	7/6/2034	780004	200000041359		39334		Secretaria de la companya del companya de la companya del companya de la companya del la companya de la company			
Cont Yalles		TTENCH	7	7/6/2004 8:30 7/6/2004 8:30 1/6/2004 8:30	15655534,70100	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	78/2034 78/2004 78/2024	70320341648		7/9/20104 7/9/20104 1/9/20104		Company of the state of the company			
Flori Rabits	25005	ExtDend	- X	16/30/19130	.3(19/2004 13:00		IBG034	1110000004		190104		Comment put in There the THI Dispose is been in Hornes process THI No common Section in an appearance process. Fallow these consists a post three been consent and.			
Francisco Establish	200000	23000	1	15004630	2000	180004	78/2024 78/2024	7/10/2024		7/9/2024		Committee grant at these trans trans trans (but have been imported)			
Roden Foat Stark	COUNTY OF	District Co.	1.3	1000041525	37937H 755	200004	100,000	- 7/12/2024 54-40 7/47/2024 19-50	-	7/90334		No previde used. Seriem is social named power for damage. System is back-in normal power as of 7011. The felt on plant but his lover select. Damage to stiems of creative, well his of, and point feet respects.			
Firm Ling 1 From Ling 2	1000100	Den-	19	TRICKS4 14 02	Try1(3)34 H.00	710/2024	1802034	7/17/3034 13:59 7/17/3034 13:59		7/9/2024		Comment of the Commen			
Can Denast Principles	TO SHOW	Darrie .	- 54	779/2004 R 20	3755004076	100004	789224	7/10/2024		2/9/2229	_	System is back on coming power. His demaps. System is back on coming power. For demaps.			
Circle Mandress	D0027	772776	1.7		T015700411.01	7990004	100004			1953		the period to sold facility to take it come pose by trough			
Direct Harton	1000051	\$7:2000 R	100	190004 1931 190004 830	7/15/3004-11:00 3/15/24-2000	7100004	T80004	2117/0034 1958		1/9/20104		No periodice shall System in Balance marrial govern My damage. On periodice sharing 7011, System is beck on journal power 775 No claringe.			
Spanul BET letters	16/0102	Managemba		18/2014 6:30	THURSDA 14.50 350004 16.00	7990004 7990004	7/9/2004	- 2112/2024 14 40		7900A		System is Section for domain power. You duringly: No generalize			
Tass Laker	556504	Fortilled	7	7500041130	1500343600	7890004	789354 789304	2112/2024 14:40				System in David-ion normal power No diamage. No diamage.			
With State	100011	D100000	- Y	18(304±30 18(304±30	Tr150004 18:00 18/0004 18:27	TH00034	T00034	2011/2024 12 SE 2112/2024 14 A		379/2004		Section is their determinal power for demand the prevention Section is shad an instruct grown for demand to generate			
Will Shir	10000010	Danie.	7.	16/304 ± 30	18/2024 18:27	11102024	THI2024	211323034 1440		7/4/2/26		Edward dack of new of govern the density. Ho green contri			
Complete.		_							_						
Ornit 2	Type-per	No.		100001110	7553-51113-	10.76442	100000	1000003		Taraco		NAME OF THE PARTY			
Cal Madon.	100mste	Dapide	-	16/304 E 30 16/304 E 21	1907004-010	270/2014	1992024 :-	1710(2034		100000		Back or normal cases. Outside obtained statement to consentate.			
	100000			THE R. P. LEWIS CO., LANSING, MICH.	100000000000000000000000000000000000000	1000	780004	7/10/2024		7822		Salk at name press Pure those denoted No several T			

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India: Stee of Divergency - Guige Chart

UNDINE WATER PLANTS INFORMATION AND STATUS FOR HURRICANE BERYL 7-5-2024

		_	_				~ 1.1.1.1.1.1.2.	1141 -1441111111			TOTAL TOTAL DELIVER TO LOCAL			
System	PWS/D#	County	Outage Y/N	Start Outage	End Outage	Date Delivered BWN	Date of CID- BWN	Date Delivered Rescind	Date of COD Rescind	System Check Dates	Initials	Issues/Follow-ups/WO's/Notes		
Patriskow	(3005W)	Dens.	.6.	\$183034 6.50 ·	. T90004 0003	3803034	7802034	310204		7/9/20034		Out of raind pose Fore house tamped to great if		
STATE OF THE PARTY.	120006	Dame	7.7	78/2004 10:21 78/2004 10:21 78/2004 10:04	T00304 8:00	19/3/04 19/3/04 19/3/04	780204 780204 080204 780204	0102034 0102034 0102034		7/9/3534		Class on narrow prices. No demons his percentar		
Discordige Lake	200604	Date:	77	3502004.10.21	70/2004 0:00 709/2004 11:00 70 9/2004 00:00	19/3/04	D102038	110/2020		7/9/2004		10-200W, 1040-0100-04 (4th proclamit). More 2146-100-044 (446		
THE RESIDENCE OF THE REAL PROPERTY.	(X)0744	Date:	- 7	2805341494	21102034 1100	18/3/24	TH0034	2102034		78/2524		Summer Edge of control place. The dampine Demokrator Table code a result to report this period to:		
_		_	_							_				
Merro	110000													
ATTENDED.		Matimes		1195,5554 W 00	7030496	10150001 10.34		.219259		_		Filed acception, currently on parentint 2015. All named in street damage, its named to college		
Aparto HIII.	7250(E11)	European Characteristics	- 70	260034 12 nd		7600004.30:24	76004	775400004 12:11		_		a time to a time and a time to time		
DEVICE CORP.	(2+0) m	Chimbers:	10	- THE R. P. LEWIS CO., LANSING.		CONTRACTOR AND	1102004	- 11 mg (p) 4 mg (s)		_		The prevention is the first content of the content		
Bechin Cald	1170011	Mark Street	- 1	3830343344		18/9/04 17 47	70004	CONTRACTOR IN CONTRACTOR		_	100	Afficiency for electric distrings, in 1 listense (not exclude). Figure 10 generation for 5 days. Commedity on increasing even		
ent Commo	1709015	Montgower		1000041346	T19000 1754	190004-0034	78/0004	11770004-19:50:00 FM		_		The presents, Titlet on territor power		
Lakenier II Meshall Clark	1280010	D/HO.	- 10	NA.	168	Test	ISSE.	15/8/	169	168	1114	All servinal, All States Strength, Int 1964-91, States and		
Sewood Ethins	1/2/10042 1/2/10042	Dan	1	TATA:	161.	123	13/4	11/4:	129	1494	101	All results there part affiles the first and a case for one go the first was supplicated with resonant. Here as range expenses of		
Life Oak Forest	25008.7	European con	- 64	TWA:	1404	Nation	COR.	100	Park.	124	221	All remind to their damage to state or reliable		
Loch Hees Core	(70010)	Mongomery	T	380004 11 H	T9/2004 14:47	780002430:24	THI2024	(Tangalah 12:11		1		On generality fire around 4 days, back on normal power.		
Line Lakes	()160*(3)	Ounter						P1192024 F2:13				No. Contact Anti-American Anti-American exchanges from the Assert Anti-American Street Contact Anti-American Assert Anti-American Assert Anti-American Assert Anti-American Assert Anti-American Assert Asser		
California Lawren March	H0017 - 1		- 70	10.6	HEA-	No.	tue.	NA.	Fig.	16.4	311	All money, for sport defends, for fourth, the relation		
DAFford Lawys Macr Cols g House Pier	150100	Company	N Y Y	750004 19-64	i .	700000 1654	19704	CHARLE II				Adjustment for statem durings, in stronger transport and a security of the control of the contro		
CONTRACTOR	1705985	Modumen		7,8(2004-13-94		3/8/2024 32:24	JH(2024	T19/2004			111	Comments Probability Structure (OF proceedings, proceedings of biologic coal law being cleared (NV) be havening to good proceed until northoly bown to obtain		
Shadu Broak Ashe.	11000E1	Moreomery	No.	7800341544	-	31000034 30 24	.1002004	2758/2034 19/62		100	ing .	Carterior Di La Carterior Di Carterio Di Carterior Di Carterior Di Carterior Di Carterior Di Carterior Di Carterior Di Car		
Smithing Foreit School of Files	1210010	Fign	- 00	100	1000	100	100	100		194	200	The second secon		
San Control		Briefer.		THA- 2004 11-84	Carlo	1900043034	TH2034	7/18/2024 19:51	193	1975	11/1	Without to don't direct in lower to invest the sales		
Composition 1994	1030213	Highti Butteren	- 1	TOTAL	111	100	THE STATE OF THE S	111002024-19-21	100	112.3		No generalist, balk in norma power. All normal lini storin damage an incure, no malage.		
Without Storm	Moore.	77.65m	- 10	TWA.	104	163	100	100	163	rigin.	100	Continue on Security and Cont. (Cont.) (Cont.) (Cont.) (Cont.) (Continue on Security Cont.) (Cont.) (C		
Wordman	706481	Montgomey	130	3/8/2004 t3:46		7/8/2024 22:24	J10(2024)	2(1000034-12-13				The part of the pa		
Pure														
Fure Ear O Resthates	460075	Literty	76	7/8/2020 12:44								Militaring, so statis damigić in Hauer, Ni subge		
Dato-Low-Estate	200015	Turn	. 24	73/6	169	New .	11/6	HAR.	Fills	THE R	NAME OF THE PARTY.	All somes, to don't damage, or request no subsets		
Detection 1	1610006	Polic From	T N	7/8/2004 15:44	7-a Se at time							No general tilks in terminations?		
Committee Cape Freed Spread	1000	Print .	11	7/9/2004 12:44	7-8-24 # 5075	Tracoust	7992034					Session given for less than 24 hours, an generato, such an normal power		
Frankl Sprengs	11000	Polis Polis	7	770/9534 13:44 5/8/2534 13:44		1102001 (11) 202001 (11)		7/17/2004 16 56:00 PM 7/17/2004 10 56:00 PM				Ros Mr 2 days on generalist book on northal preser		
January Vinge	111000		- 7	1980000 (5.66	A HOLDE of High	2022061131		NITTODA SERVICE PAR				Signment tack in turns power.		
Most Finchis Law Esses	12000	Tube	- %	TWA.	1904	T1175/20034 435 886	104	100	10	169		All normal for Storm Safrages, for inspect on redistra- all normal, for Storm Safrages (in House Chillenteges		
Toward Early	1450015	Liberty	N.	78/2024	THE STREET	7/12/2024 16:06 7/18/2024	(NO)	T1170004-55 56:00 PM	19.0	1915	1918			
SixLaten Spring Comit	170011	Fish	- 1	7/9000011544	7/19/2024 12:44	790004-2017	-79004	7119/2024 (0:00)	_	_		No growday blak or norma powe. Fower back and out agen. 1954 on that no for 2 days and proved back prove 2154, back an entraspower.		
Take assessed Forest	1040054							THT70004, 16 50:00 PM				The private track of the state		
Talephonod Forest Tance Law-Distance	04005K	Ear Jacobs Folk	- 1	799/3034 799/3034 13-44	7/10/2004	11192034 18 14 11192034 11 17		1117/2024 16 SR (0) PM 8118/2024 918/2024		_		Nil-periodic tack of home good.		
Terror transfer Smarte.	1870181	File	1.7	7/800000 15-84	7.153K at 500	TRE2034 12 KF		215224				V. SPIERS, DO V. TITTE DIEC.		
Tism Blof Water System	2000E	Tyler	791	TEN.	11004	7600	100		194	169	No.	All stormed and allowing duringer, and relative to realign		
Wholest Froom	1290012	Tyles	. Y	7/8/2020 12:44	TITO/2004 II 00F4A	3110/2024:1T:13		77170204 16:58:00 FM				No general in bod is no rearried power		
FRAT														
Oak Shows Water Surpey.	J210000	Xxxx	1867	141A	168.5	163.	NM.	19/6/	169.	Ten.	7450	Minorinal Incident Gamega, Incidental Incidence		
		_								-				
Stanishidge				2117002	101100000000000000000000000000000000000									
Street of our Employ	1200102	Hight:	7.8	7/6/2024	301002004 39/00	31800004 E3 00	28000K	7/11/0004 16:58:00 FM		-		No generality bulk of normal power.		
										_				
Concoe Resort Chilber	1000000							1000						
Corros Resot Utilias Wilder Corres Resot Utilias WW	1706HE	Montgowen	- 1	TEN.	100	100	100	140	104	HEA.	1112	All comet to speri damage to subject to subge		
	12070-000		-							1		E-total Indian Specific Unique Number		
Nitsoh & Son Utility														
Person & Son Chile	Terous	riero.	76	Table 1	NAME OF TAXABLE PARTY.	5150034		7/16/2017/19/0	100	100	1114	commits on perviolate street 7/1 intervitant for commits that a passab basis. Dissel What Fee tops where calcon equivarient to commitse 200s.		
	-	-	-					LUMBER STREET		1				
Cape Shores														
Cape Street	1200ml	Monte	19	100	184.	Na	100	NA.	Tax.	124.	1914	Brand Million May Million, Science		
Crystal Systems														
Charle Solders	7155540	State	- %	100	TOTAL CONTRACTOR	No.	CIA.	131	la .	Test.	1213	we global to dam		
Texas Water Systems					_				_					
Carp.liv	7300046	Unite	75	TWA:	194	164.	Table 1	149:	199.	199.	100	tic after the com-		
Capit Transpiller System.	10011116	Henderbilds	11	MA	1600	169.	1976	1976	169.	TEA.	7450	Not affected by sport		
Country Club Coldates	300001	Upotur	- 14	MA.	96A	768	HAR.	H/A	No.	163	HA .	not affected by more		
MOTO Y BY SHOW	3000	Updur	N.	1976	168	No.	7676	10%	fine.	164	7618	our effected for storm		
Erlendin Was Schmin Sarbe Acia Schminn Gade Very Feori	15/00/21	Givis	-71	790094 790094	17E2024	19/3034	1/9/2026	B107036				Total will be comes. Mile framewill course consequent to Elevi-		
Gerden Valley Resist	21300F1	500	1	7/6/2019/4	178-2024 179-2024 178-2024	18/2034	THICODE THICODE THICODE	3102596 3102596 3102598				No. of No. of the Control of the Con		
St. See your System	11,0004	5888			PR-00-04		1092004	219700	-			and affected by storm. Preset release considerable Bengl		
Transmoot Wiles Soliton (Indian Law Hand)	73000E 71200E	Uplifur Shiph	10	7/6/3004	7/9/2004 f/9/2004	10000	319/2008 319/2008	310/2026 310/2024	712203	-		Power restrict to the plants advectors of Trito24. Where particles potential this or Trito24. Not affected by storm, Flower procedure to Elevy.		
Parameter Control of the Control of			- 11	1100004	1000000	3100,000	LTBURNEY.	171042004				AN ADMINISTRATION OF THE PROPERTY OF THE PROPE		
Terra Southwest														
Cast Plants Ellins	0E15/E17	Destin	14	HA.	124	120	HIS.	H/K	120	124	100	Not affected to storm		
Control Administration	DESCRIPTION OF THE PARTY OF THE	Descri	- 10	799	724.	TOTAL .	70.0	104	1014	100	7418	Not principle by good		
										111				

Justine Settled Foreign op College City

UNDINE WATER PLANTS INFORMATION AND STATUS FOR HURRICANE BERYL 7-5-2024

						Date			Date of	System		
			Outage	,		Delivered	Date of CID-	Date Delivered	COD	Check		
System	PWSID#	County	Y/N		End Outage	BWN	BWN	Rescind	Rescind	Dates	Initials	issues/Follow-ups/WO's/Notes
III own Adaition lone on a Pove	0910102	Pentin	И	N/A	NA	NA	N/A	N/A	NA	N/A	N/A	Not shedred by storm
III own Addition Wellington Trace	0910102	Dentin	И	N/A	N/A	SJA	N/A	StA	NA	MA	N/A	Not shected divisionn
Port Lavaca												
Cancun Cont v Rina Water	0200007	≏anoin	z	525	NA	NA	525	N2A	N/A			Not affected over an
Intri Lavaca W 1	0390005	Canour	И	N/A	NA	NA	MA	MA	N/A	N/A	N/A	Not affected divisions
1												
Developments												
Downey 120 Water Flar	760635	For Dond	И	585	N/A	N/A	NIS	N/A	N/A	N/A	N65	Note for policy can
Conroe 1131 Water Co.	1700975	Yortg:mary	И	NA	N/A	NA	N/A	MA	N/A	S/A	N/A	Not shected division
Grawdo 106	760636	For Dond	N	525	N/A	N/A	525	N/A	N/A	N/A	N65	Not affected over an
Lake - ﷺ Lan	J09163	Yortg:mery	N	NA	N/A	S/A	NA.	N/A	S/A	S/A	N/A	Not shected division
Rorer ty Oals	200614	Brazotis	z	525	N/A	NA	525	N/A	N/A	N/A	N/A	Not affected over an
eas carting	790959	Erazona	Y	68(202) 6(50	777/2027	7/10/2034	7/15/2021	07/5/2021		7/9/2021		system is back to normal power. Chemical from damage :
The Reserve at Angle of	200907	Brazonia	z	525	NA	NA	525	N2A	N/A	N/A	N/A	Not affected over an
emann 109	77095?	Enazona.	N	N/A	N/A	N/A	NA	NA	MA	N/A	NA	Not shected by storm

UNDINE WASTEWATER PLANTS INFORMATION AND STATUS FOR HURRICANE BERYL 7-5-2024

				OIADHAE AA	VOI FARMIFIX L FUNIT	THE CITIES HELD IN C	SIA IUS FUN HUNNICANE I	3 L I X I L I - 3 - 20 2 4
Wastewater System	Permit #	Connection Count	Date of Outage	Duration of Outage	% of Customer Outage	Cause of Interruption	Electricity Provider	
Orbit								
Angle Acres	WQ0012420001	51	7/8/2024	192	Whole	Storm related Power Outage	Centerpoint	
Beechwood WWTP	WQ0012113001	137	7/8/2024	40	Whole	Storm related Power Outage	Centerpoint	
Gulf Coast								
Southwood Estates	WQ0012780001	449	7/8/2024	36	Whole	Storm related Power Outage	Centerpoint	
Orbit 2								
Grasslands	WQ0012672001	193	7/8/2024	24	Whole	Storm related Power Outage	Centerpoint	
Nerro								
Bayridge Sewer TP	WQ0013643001	77	7/8/2024	60	Whole	Storm related Power Outage	Centerpoint	
Greens Bayou Fab Yard	WQ0003792000	9	7/8/2024	60	Whole	Storm related Power Outage	Centerpoint	
HUI Enterprises - Wildwood Shores	WQ0014154001		none					
Bolivar								
Crystal Palace WWTP	WQ0012936001		none					
Laguna Harbor WWTP - Bolivar	WQ0014452001	852	7/8/2024	120	Whole	Storm related Power Outage	Entergy	
Stonehedge WWTP								
Stonehedge WWTP	WQ0015971001	40	7/8/2024	51	Whole			

1 of 3

sindre State of Envergency - Opaque Chart

UNDINE WATER PLANTS INFORMATION AND STATUS FOR DERECHO STORM 5-16-2024

System	PWSIDI	County	Connections	Power Outage Y/N	Date of Outage	Duration of Outage (HRs)	% of Customer Outage	BWN Issued?	Electricity Provider	Cause of Interspition	Comments
Suburpen Suburper Place Suburper Place Suburper Suburper Suburper Suburper Suburper Suburper Suburper Suburper	11230	Here Here									
		Haris.	-215		21650A	110	100	-	Cement	None distributions state.	Quantitation provide the list that providing provided housens
	1111117	Hari									
Community	111229										
Food Recor Rather Calc Dwell Sun Ferrit	1000	Harris Harris Manhament									
(Jest Gun Ferst											
Communitat & Tomorgan Agree Tomorgan Agree Hallpoord Manne Hallpoord Manne Hallpoord Manne Hallpoord Manne Hallpoord Manne Agreement Calminate Agreement Calminate Calm	(0.00 tap)	Flore									
Partied Wiles		Hart.									
Huthert House Hathar House	911111	Haris									
ay than	15001	H-G-FY									
Harmonia Comp	HISE .	Harr				5					
Pinch Desk Cido Pinner Trais	1700081	House of									
Total Control	(301E)	Name of									
Cotomic	111275	Hers.				10					
(Inter-Alega	T-000-55 T-000-55 T-000-55 T-000-61 T-0	Here	98	-	STATUS	15		-		Date of the Land Column	
Church Bell	1	Here									
	7500	Terest									
March March	75000	African African African African									
Collective Trick Cont.	200112 100110 100122 20082	African									
Martin Cresii	1360125	African .									
Sundary Steel	1995	ATTENDED.				10		-			
Gulf Court	_	-									
Gulf Coast	00000	Buch									
UNIVERSAL STREET	100										
Omit						ii —					
Angli Aires	1000344	10000									
Ordill Committee Com	0000	Riccia Riccia Riccia				t.					
Heritari Chico	00010	11271									
military.		Draws Iroma									
Citizs Core	1005334	Barrie Barrie									
Coloni Trati Colonia Colonia	1000000 1000010	Brand .				h .					
CONTRACTOR	000016	Proprie)					
Christ Line Joseph	7116413 100118	Total Rent									
Design Res	10001185	Barris									
Carlos	20039	Bunna									
Nativ	23000 23000	Brazela Brazela									
APPLIED AND THE APPLIED AND TH	100060 1116-05	States Frame Fot Bent States Fot Bent States Fot Bent States Frame									
Hor Kards	3110-O5	For Bend									
Section First Eastern	000000 000000 000000 000000 000000 00000	No.									
Harland .	2002106	Bazeria				22					
and Marcon	1000095										
Jing Halbi	00000	Breeze									
Tel Care	PACING.										
Post Disc	1000010	Banna Banna									
Oibe J.		_									
Printers William	00.5	Partie									
Con Metallion Polices Acres	100	Barrie .									
Pales Note Embajo Tirento		Date									
Charactige Lake Millionbiology Farms:	C01744	Barrie									
No.											
(American)	1700187	N-same/									
	3000000	Date:	- 11		018258	.34		- 1	Cressier	The read mer hap	
Mary Carlo	V 1000	Digitals Date: Uniting									
		-									

Driftina State of Environmental Collection C

UNDINE WATER PLANTS INFORMATION AND STATUS FOR DERECHO STORM 5-16-2024

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UNDINE WASTEWATER PLANTS INFORMATION AND STATUS FOR DERECHO STORM 5-16-2024

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Wastewater System	Permit #	Connection Count	Date of Outage	Duration of Outage	% of Customer Outage	Cause of Interruption	Electricity Provider			
Orbit										
Angle Acres	WQ0012420001									
Beechwood WWTP	WQ0012113001									
Gulf Coast										
Southwood Estates	WQ0012780001									
Orbit 2										
Grasslands	WQ0012672001									
Nerro										
Bayridge Sewer TP	WQ0013643001	77	5/16/2024	34	100	Storm related power outage	Centerpoint			
Greens Bayou Fab Yard	WQ0003792000									
HUI Enterprises - Wildwood Shores	WQ0014154001									
Bolivar										
Crystal Palace WWTP	WQ0012936001									
Laguna Harbor WWTP - Bolivar	WQ0014452001									
Stonehedge WWTP										
Stonehedge WWTP	WQ0015971001									

UNDINE'S SUPPLEMENTAL RESPONSE TO STAFF'S FIRST RFI

- STAFF 1-4 Please provide the following information, categorized by public water system, concerning any water or sewer service interruptions during either the May 2024 Derecho or Hurricane Beryl:
 - a. The duration of the water or sewer service outage;
 - b. The percentage of customers impacted by the service interruptions;
 - c. The cause of the interruption(s), if known;
 - d. If the interruption(s) was caused by an extended power outage, the identity of your electric utility;
 - e. The duration of any required notices (e.g. BWNs) issued due to the extended power outage; and
 - f. A summary of efforts undertaken to restore water and sewer services.

SUPPLEMENTAL RESPONSE:

- a. See column Duration of Outage of Attachments Staff 1-3(a) and Staff 1-3(b) for the duration of wastewater service outage by system during Hurricane Beryl and the duration of water and wastewater service outage by system during the May 2024 Derecho, respectively.
- b. See column % of Customer Outage of Attachments Staff 1-3(a) and Staff 1-3(b) for whether the whole wastewater system or a portion of the wastewater system was without service during Hurricane Beryl and the same information for both water and wastewater systems during the May 2024 Derecho, respectively.
- c. See column Cause of Interruption of Attachments Staff 1-3(a) and Staff 1-3(b) for information relating to the cause of the wastewater service interruptions because of Hurricane Beryl and the cause of both water and wastewater service interruptions because of the May 2024 Derecho, respectively. See also column Issues/Follow-ups/WO's/Notes on worksheet WW Plt Chks of Attachment Staff 1-2(a) for comments on the wastewater service outages during Hurricane Beryl, as well as column Comments for comments on the water service outages during the May 2024 Derecho.
- d. See CONFIDENTIAL Attachment Staff 1-4 (Undine Electric Accounts and System Addresses), which was previously provided in Undine's response to 1-4(d), for information pertaining to each system's electric utility.
- e. Undine provided all required notices, including BWNs, to its customers because of service outages as a result of Hurricane Beryl. It also provided

UNDINE'S SUPPLEMENTAL RESPONSE TO STAFF'S FIRST RFI

notices of power outages relating to Hurricane Beryl to both its water and wastewater customers. See Attachment Staff 1-5 (Beryl IRIS Notifications) for the messages sent to Undine's customers pertaining to Hurricane Beryl. Similarly, Undine provided BWNs to its water customers because of water service outages from the May 2024 Derecho and extended power outages or service interruptions to its water and wastewater customers.

f. See column Issues/Follow-ups/WO's/Notes on worksheet WW Plt Chks of Attachment Staff 1-2(a) and worksheet Wtr Plt Chks of Attachment Staff 1-3(a) for efforts undertaken to restore wastewater and water services following Hurricane Beryl, respectively. Undine also made efforts to deploy mobile backup generators to each of its water and wastewater systems impacted by the May 2024 Derecho.

Prepared by: Eric Martin Sponsored by: Carey Thomas

UNDINE'S SUPPLEMENTAL RESPONSE TO STAFF'S FIRST RFI

STAFF 1-5 Please provide a detailed descriptions of efforts taken to alert or communicate with your customers concerning required notices (e.g. BWNs), extended power outages, or duration of Interruption to water or sewer services caused by either the May 2024 Derecho or Hurricane Beryl.

SUPPLEMENTAL RESPONSE:

Undine's customers were notified concerning required notices, extended power outages, or the duration of interruption to water or sewer services caused by the May 2024 Derecho or Hurricane Beryl via the Immediate Response Information System (IRIS), which delivers texts, emails, and voicemails. IRIS also included mandatory BWN language provided by the Texas Commission on Environmental Quality. See Attachment Staff 1-5 (Beryl IRIS Notifications) for the messages sent to Undine's customers pertaining to Hurricane Beryl. Undine sent similar BWN language to its customers impacted by the May 2024 Derecho.

Prepared by: Eric Martin Sponsored by: Carey Thomas The following files are not convertible:

Attachment Staff 1-2(a) - Undine Outage

List Boil Water Notice (BWN) Update.xlsx

Attachment Staff 1-2(b) - BWN

Questionnaire.xlsm

Attachment Staff 1-3(a) - Undine Water

and WW Outages Beryl.xlsx

Attachment Staff 1-3(b) - Undine Water

and WW Outages Derecho.xlsx

Attachment Staff 1-5 - Beryl IRIS

Notifications.xlsx

Please see the ZIP file for this Filing on the PUC Interchange in order to access these files.

Contact centralrecords@puc.texas.gov if you have any questions.